

**From:** [Sami Tahari](#)  
**To:** [Munch, Kelley](#)  
**Cc:** [Arres, Jason](#); [Son, Mike](#)  
**Subject:** Re: Naperville PD / Ring Neighbors POC Call Follow-Up  
**Date:** Wednesday, February 13, 2019 5:43:32 PM

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Fantastic! Please reach out any time.

On Wed, Feb 13, 2019 at 6:56 AM Munch, Kelley <[MunchK@naperville.il.us](mailto:MunchK@naperville.il.us)> wrote:

Thank you, Sami. We also received the follow-up email with the announcements, press release templates, etc. We'll take a look at them as soon as we can and reach out to Morgan if we have any questions.

Have a good day,

[Kelley Munch](#)

Communications Specialist

City of Naperville

P. 630.305.5307

---

**From:** Sami Tahari [<mailto:sami.tahari@ring.com>]  
**Sent:** Tuesday, February 12, 2019 5:24 PM  
**To:** Arres, Jason <[ArresJ@naperville.il.us](mailto:ArresJ@naperville.il.us)>; Munch, Kelley <[MunchK@naperville.il.us](mailto:MunchK@naperville.il.us)>;  
Son, Mike <[SonM@naperville.il.us](mailto:SonM@naperville.il.us)>  
**Subject:** Naperville PD / Ring Neighbors POC Call Follow-Up

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Good evening,

Thank you again for assembling your team for the POC call. Here are next steps for the onboarding process.

### **1. Attendee Recap**

Please provide the names, roles and email addresses of the NPD attendees from the webinar. I'll provision demo accounts for everyone so they can familiarize themselves with Portal. Please refrain from commenting, posting or submitting video requests until your onboarding.

### **2. Onboarding Date**

**Wed, March 13th.** That would include two sessions, 9AM-10:30 AM and likely 11AM-12:30PM. The morning session is for social media/community engagement and afternoon session for investigations/crime analysts. Please let me know which dates work for your team and we can select one together.

### **3. Portal Requirements**

**a) Account Provisioning** - Attached is an Excel doc outlining what's needed to provision your initial batch of users after your onboarding in March. Anyone who will comment, post or submit video requests in the first rollout of Portal at NPD should be on this list. Please add everyone that would potentially need an account and send it back so we can set up their accounts. Let me know if you have any questions on this!

**b) Browser Compatibility** - Portal is compatible with Chrome or Firefox. Please refrain from using Internet Explorer.

#### **4. Training Materials**

Attached are Training Materials that you can distribute to the POCs from today's call. These should help provide further guidance on Portal and help develop your rollout of the tool at IPD.

#### **5. Beats Map**

Please send me a copy of your Beats Map so we can update your Portal accordingly. A PDF or Jpeg of your beats is fine. This will allow me to create Alert Zones, which are smaller areas of your jurisdiction that Norman PD users can select and receive updates on Crime from that specific beat.

#### **6. Announcement**

Commander Son and Kelley, both myself and Ring's PR Coordinator Morgan Culbertson will be following up in a separate email to you with some additional items/asks that are specific to you.

Otherwise, thank you again for your time earlier and let me know if I forgot anything!

Best,

Sami

--

Sami Tahari

Account Manager

1523 26th St

Santa Monica, CA 90404

[sami@ring.com](mailto:sami@ring.com)

Cell: (510) 295 9831

[Ring Partners with LAPD to Reduce Crime in Wilshire Park](#)

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**From:** [Sami Tahari](#)  
**To:** [Arres, Jason](#)  
**Subject:** Re: Naperville PD / Ring Neighbors POC Call Follow-Up  
**Date:** Monday, February 25, 2019 12:04:46 PM

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Received - thank you!

On Mon, Feb 25, 2019 at 5:58 AM Arres, Jason <[ArresJ@naperville.il.us](mailto:ArresJ@naperville.il.us)> wrote:

Some answers below.

*Jason Arres*

Deputy Chief | Naperville Police Department

City of Naperville | 1350 Aurora Avenue | Naperville, IL 60540

(630) 305-6224 | [arresj@naperville.il.us](mailto:arresj@naperville.il.us)

[Web](#) | [Twitter](#) | [Facebook](#)

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1. Partnership POC – Jason Arres, Deputy Chief
2. Press POC – Mike Son, Commander, [sonm@naperville.il.us](mailto:sonm@naperville.il.us)
3. Social Media POC – Kelley Munch, Communications Specialist, [munchk@naperville.il.us](mailto:munchk@naperville.il.us)
4. Investigative POC – multiple, Bob Lee, Commander & Deputy Chief Kathy Anderson. [leer@naperville.il.us](mailto:leer@naperville.il.us), [andersonk@naperville.il.us](mailto:andersonk@naperville.il.us)
5. Community Relations POC – Matt Egan, Sergeant, [eganm@naperville.il.us](mailto:eganm@naperville.il.us)

### **2. Onboarding Date**

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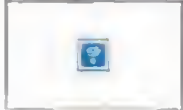
Best,

Sami

--

Sami Tahari

Account Manager



1523 26th St

Santa Monica, CA 90404

[sami@ring.com](mailto:sami@ring.com)

Cell: (510) 295 9831

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**From:** [Sami Tahari](#)  
**To:** [Anderson, Kathleen](#)  
**Subject:** Re: Naperville PD Post Onboarding Welcome  
**Date:** Thursday, March 21, 2019 6:10:55 PM

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Kathy,

I just reset your Portal account. You should receive an email asking you to sign in and reset your password.

The link to open the portal website is <https://nw.ring.com/> . Please use Chrome to open Portal.

On Thu, Mar 21, 2019 at 2:38 PM Anderson, Kathleen <[Andersonk@naperville.il.us](mailto:Andersonk@naperville.il.us)> wrote:

Sami,

I am having issues with my email and system. I needed to go back and put my default browser as Chrome as this keeps coming up as Explorer and wont open.

Could you send the NPD Invite to me again or just a link that I can copy and paste into Chrome would work just as well.

Thanks,

Kathy

---

**From:** Sami Tahari [mailto:[sami.tahari@ring.com](mailto:sami.tahari@ring.com)]  
**Sent:** Thursday, March 21, 2019 3:24 PM  
**To:** Arres, Jason <[ArresJ@naperville.il.us](mailto:ArresJ@naperville.il.us)>; Morgan Culbertson <[morgan.culbertson@ring.com](mailto:morgan.culbertson@ring.com)>  
**Cc:** Munch, Kelley <[MunchK@naperville.il.us](mailto:MunchK@naperville.il.us)>; Kyle Demmin <[kyle.demmin@ring.com](mailto:kyle.demmin@ring.com)>; Son, Mike <[SonM@naperville.il.us](mailto:SonM@naperville.il.us)>; Anderson, Kathleen <[Andersonk@naperville.il.us](mailto:Andersonk@naperville.il.us)>  
**Subject:** Re: Naperville PD Post Onboarding Welcome



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On Thu, Mar 21, 2019 at 12:23 PM Arres, Jason <[ArresJ@naperville.il.us](mailto:ArresJ@naperville.il.us)> wrote:

Sami,

We are ready for the alert to go out. Can you please have it go out on Monday?

Thank you,

*Jason Arres*

Deputy Chief | Naperville Police Department

City of Naperville | 1350 Aurora Avenue | Naperville, IL 60540

(630) 305-6224 | [arresj@naperville.il.us](mailto:arresj@naperville.il.us)

[Web](#) | [Twitter](#) | [Facebook](#)

**From:** Sami Tahari [<mailto:sami.tahari@ring.com>]

**Sent:** Wednesday, March 13, 2019 4:56 PM

**To:** Arres, Jason <[ArresJ@naperville.il.us](mailto:ArresJ@naperville.il.us)>; Munch, Kelley <[MunchK@naperville.il.us](mailto:MunchK@naperville.il.us)>;  
Kyle Demmin <[kyle.demmin@ring.com](mailto:kyle.demmin@ring.com)>

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Greetings,

Thank you both for your help with coordinating the Neighbors onboarding session today.

Invitations to join Portal went out to the user list provided, however Ring will not activate your Portal until the in-app alert goes out. My team is standing by for when you're ready.

Kelley, we will re-send an email to you and Morgan that includes the announcement materials. Please ask Morgan for any suggestions or assistance with developing your announcement. Don't forget to include your custom link and text to download code!

[Here is a link to the Olathe PD Facebook contest.](#) Something similar (perhaps in a few weeks or so) could be a great way to post a popular Facebook post, drive Neighbors downloads and generate donation devices for the community.

Attached as some PDFs of your postcards/flyers that feature the Naperville PD logo. There is also a social media asset that you can share.

As answers to your and your team's questions from today come in we will share them with you.

Lastly, we will send the below information to the user list so they can reference some information to refresh their knowledge of Portal. I will add a note that their accounts are meant to explore Portal, but they should not comment, post or submit video request until they have the green light from their supervisors.

Please reach out with any questions and thank you again!

Best,

Sami & Kyle

Below is a guide to get started which includes directions on creating your account, key takeaways from today's training, and your unique department link and promo code for special law enforcement offers.

### Creating an Account

*\*Please access the Neighbors Portal using Firefox or Chrome. Internet Explorer is not compatible.*

1. Check your inbox for an email from Ring Team
2. Click the **Join Portal** button
3. Follow the prompts to create your account
4. Bookmark <https://nw.ring.com/> for quick, easy access to Neighbors Portal

### Key Takeaways

1. **Engage on Portal.** The more your community sees your involvement, the more effective Portal features become when interacting with them.
2. **Join an Alert Zone.** Let us deliver the most important crime related posts directly to your inbox. Joining an Alert Zone is easy:
  1. Sign in → click on the blue profile icon in the upper right corner → **My Profile**
  2. Click **Select Alert Zone**
  3. Choose an **Alert Zone**
3. **Anyone Can Use Neighbors.** Neighbors is a free app that anyone can download and use. Portal grows in value with each resident that downloads the Neighbors App.

\*For Ring's law enforcement guidelines, please click [here](#).

### Special Offers for Law Enforcement

1. Download the FREE Neighbors App by texting **napervillepd** to **555888** or by visiting <https://download.ring.com/naperville>
2. Get **\$50 off** of eligible Ring Video Doorbells, Security Cams, and our Ring Alarm when you shop at Ring.com. Use discount code: **NBNAPERVILLE** and be sure to check out using your department email address ([example@naperville.il.us](mailto:example@naperville.il.us))

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Lastly if you have a free moment, please click [here](#) to take a quick 2 minute survey on today's training. If you have any questions or need support at all, feel free to contact me any time at [sami@ring.com](mailto:sami@ring.com) or 510.295.9831. It was a pleasure meeting your team and I hope to connect again soon!

Best,

Sami

--

Sami Tahari

Account Manager



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Santa Monica, CA 90404

[sami@ring.com](mailto:sami@ring.com)

Cell: (510) 295 9831

[Neighbors Portal Resource Center](#)

[Ring Partners with LAPD to Reduce Crime in Wilshire Park](#)

[Orlando Police to use Ring doorbell security systems to fight crime](#)

[New Technology-Based Security System Replacing Neighborhood Crime Watch](#)

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**From:** [Sami Tahari](#)  
**To:** [Arres, Jason](#); [Morgan Culbertson](#)  
**Cc:** [Munch, Kelley](#); [Kyle Demmin](#); [Son, Mike](#); [Anderson, Kathleen](#)  
**Subject:** Re: Naperville PD Post Onboarding Welcome  
**Date:** Thursday, March 21, 2019 3:24:35 PM

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Thank you,

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Lastly if you have a free moment, please click [here](#) to take a quick 2 minute survey on today's training. If you have any questions or need support at all, feel free to contact me any time at [sami@ring.com](mailto:sami@ring.com) or 510.295.9831. It was a pleasure meeting your team and I hope to connect again soon!



Best,

Sami

--

Sami Tahari

Account Manager



1523 26th St

Santa Monica, CA 90404

[sami@ring.com](mailto:sami@ring.com)

Cell: (510) 295 9831

[Neighbors Portal Resource Center](#)

[Ring Partners with LAPD to Reduce Crime in Wilshire Park](#)

[Orlando Police to use Ring doorbell security systems to fight crime](#)

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**From:** [Sami Tahari](#)  
**To:** [Arres, Jason](#); [Morgan Culbertson](#)  
**Cc:** [Munch, Kelley](#); [Kyle Demmin](#); [Son, Mike](#); [Anderson, Kathleen](#)  
**Subject:** Re: Naperville PD Post Onboarding Welcome  
**Date:** Thursday, March 21, 2019 3:24:34 PM

---

**CAUTION:** This e-mail originated outside of the City of Naperville (@naperville.il.us).

**DO NOT** click links or open attachments unless you confirm the incoming address of the sender and know the content is safe.

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Sami,

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Thank you,

*Jason Arres*

Deputy Chief | Naperville Police Department

City of Naperville | 1350 Aurora Avenue | Naperville, IL 60540

(630) 305-6224 | [arresj@naperville.il.us](mailto:arresj@naperville.il.us)

[Web](#) | [Twitter](#) | [Facebook](#)

**From:** Sami Tahari [mailto:[sami.tahari@ring.com](mailto:sami.tahari@ring.com)]

**Sent:** Wednesday, March 13, 2019 4:56 PM

**To:** Arres, Jason <[ArresJ@naperville.il.us](mailto:ArresJ@naperville.il.us)>; Munch, Kelley <[MunchK@naperville.il.us](mailto:MunchK@naperville.il.us)>;  
Kyle Demmin <[kyle.demmin@ring.com](mailto:kyle.demmin@ring.com)>

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### Special Offers for Law Enforcement

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Best,

Sami

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Sami Tahari

Account Manager



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Santa Monica, CA 90404

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**From:** Sami Tahari  
**To:** Arres, Jason  
**Subject:** Re: Naperville PD Post Onboarding Welcome  
**Date:** Thursday, March 21, 2019 6:11:38 PM

---

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Chief,

Your account is enabled as an Admin. The link to open Portal is <https://nw.ring.com/>. Please let me know if you have any issues opening the site.

Best,

Sami

On Thu, Mar 21, 2019 at 3:40 PM Arres, Jason <[ArresJ@naperville.il.us](mailto:ArresJ@naperville.il.us)> wrote:

Sami,

I never received an email about my admin setup. I already had an account so was I just granted admin access?

*Jason Arres*

Deputy Chief | Naperville Police Department

City of Naperville | 1350 Aurora Avenue | Naperville, IL 60540

(630) 305-6224 | [arresj@naperville.il.us](mailto:arresj@naperville.il.us)

[Web](#) | [Twitter](#) | [Facebook](#)

---

**From:** Sami Tahari [mailto:[sami.tahari@ring.com](mailto:sami.tahari@ring.com)]

**Sent:** Thursday, March 21, 2019 3:24 PM

**To:** Arres, Jason <[ArresJ@naperville.il.us](mailto:ArresJ@naperville.il.us)>; Morgan Culbertson  
<[morgan.culbertson@ring.com](mailto:morgan.culbertson@ring.com)>

**Cc:** Munch, Kelley <[MunchK@naperville.il.us](mailto:MunchK@naperville.il.us)>; Kyle Demmin <[kyle.demmin@ring.com](mailto:kyle.demmin@ring.com)>;  
Son, Mike <[SonM@naperville.il.us](mailto:SonM@naperville.il.us)>; Anderson, Kathleen <[Andersonk@naperville.il.us](mailto:Andersonk@naperville.il.us)>

**Subject:** Re: Naperville PD Post Onboarding Welcome

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[Web](#) | [Twitter](#) | [Facebook](#)

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**Sent:** Wednesday, March 13, 2019 4:56 PM

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Kyle Demnin <[kyle.demnin@ring.com](mailto:kyle.demnin@ring.com)>

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Sami

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[New Technology-Based Security System Replacing Neighborhood Crime Watch](#)

**From:** Sami Tahari  
**To:** Smith, Julie; Kyle Demmin  
**Subject:** Re: Naperville, IL National Night Out Events  
**Date:** Friday, June 14, 2019 11:43:15 AM

---

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**DO NOT** click links or open attachments unless you confirm the incoming address of the sender and know the content is safe.

Hi Julie,

Nice to meet you! Copying Kyle Demmin who will be working with Naperville PD moving forward.

Please complete the following form to receive updates regarding NNO!

<https://communityprograms.ring.com/nno>

Best,

Sami

On Thu, Jun 13, 2019 at 5:15 AM Smith, Julie <[smithju@naperville.il.us](mailto:smithju@naperville.il.us)> wrote:

Hi Sami,

I believe you are our account Rep. The City of Naperville participates in National Night Out with two events. We do a kickoff event on Aug 5 and then neighborhood events on Aug 6. We are looking to have a Ring rep at our Kick-off event on Aug 5 from 5-8pm.

Could you point me in the right direction as to who might be able to come to this?

Thank you,

**Julie Smith | Crime Prevention Specialist**

**Naperville Police Department**

1350 Aurora Avenue | Naperville, IL 60540

☎: 630.305.5450 | ✉: [smithju@naperville.il.us](mailto:smithju@naperville.il.us)

**Emergency: 9-1-1 | Non Emergency: 630.420.6666**

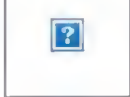
--  
**Sami Tahari**

Implementation Manager

[sami@ring.com](mailto:sami@ring.com)

---

ring-logo2x



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Santa Monica, CA 90404

[www.ring.com](http://www.ring.com)



[Download the Neighbors App.](#)

Join the new neighborhood watch.

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[Orlando Police to use Ring doorbell security systems to fight crime](#)  
[New Technology-Based Security System Replacing Neighborhood Crime Watch](#)

**From:** [Sami Tahari](#)  
**To:** [Lain, Conner](#)  
**Cc:** [sami@ring.com](mailto:sami@ring.com)  
**Subject:** Re: Neighbors Portal Login  
**Date:** Monday, March 18, 2019 5:39:04 PM

---

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**DO NOT** click links or open attachments unless you confirm the incoming address of the sender and know the content is safe.

Detective,

We sent your invite to the wrong email. (Connerl@naperville). Invite on the way!

On Mon, Mar 18, 2019 at 3:17 PM Lain, Conner <[LainC@naperville.il.us](mailto:LainC@naperville.il.us)> wrote:

Sami,

I have noticed that my colleagues have received a log in for the neighbors portal, but I did not. I checked my junk and clutter folders and wasn't able to find anything. Could you please send one over to me when you get a chance?

Thank you,

Conner

Detective Conner Lain #8479

Naperville Police Department

Property Crime Unit|Special Response Team

1350 Aurora Avenue, Naperville, IL 60540

Desk: 630-420-6736 Cell: 331-231-1840



--

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**From:** [Sami Tahari](#)  
**To:** [Munch, Kelley](#)  
**Cc:** [Kyle Demmin](#)  
**Subject:** Re: Neighbors Postcards  
**Date:** Wednesday, April 3, 2019 3:05:29 PM

---

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Np!

On Wed, Apr 3, 2019 at 3:02 PM Munch, Kelley <[MunchK@naperville.il.us](mailto:MunchK@naperville.il.us)> wrote:

Thank you very much for the heads up, Sami. I appreciate it, and I appreciate the reprint, too!!

[Kelley Munch](#)

Communications Specialist

City of Naperville

P. 630.305.5307

---

**From:** Sami Tahari [<mailto:sami.tahari@ring.com>]  
**Sent:** Wednesday, April 3, 2019 2:26 PM  
**To:** Munch, Kelley <[MunchK@naperville.il.us](mailto:MunchK@naperville.il.us)>; Kyle Demmin <[kyle.demmin@ring.com](mailto:kyle.demmin@ring.com)>  
**Subject:** Neighbors Postcards

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Hi Kelley,

Hope all's well! I was informed that there is a typo on the postcards that will arrive at Naperville PD tomorrow. They say "recieve" instead of "receive"! Sorry about that. I've ordered replacement postcards for you and they should arrive next week.

The flyers look good to go however; those arrive tomorrow as well.

Best,

Sami

--

Sami Tahari

Partner Solutions Manager  
[sami@ring.com](mailto:sami@ring.com)

---

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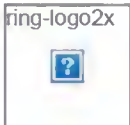
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Sami Tahari

Partner Solutions Manager

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[Orlando Police to use Ring doorbell security systems to fight crime](#)

[New Technology-Based Security System Replacing Neighborhood Crime Watch](#)

**From:** [Sami Tahari](#)  
**To:** [Boogerd, Tim](#)  
**Cc:** [Kyle Demmin](#)  
**Subject:** Re: New Detective  
**Date:** Tuesday, October 1, 2019 10:21:18 AM  
**Attachments:** [Neighbors Portal Training Guide.pdf](#)

---

**CAUTION:** This e-mail originated outside of the City of Naperville (@naperville.il.us).

**DO NOT** click links or open attachments unless you confirm the incoming address of the sender and know the content is safe.

Hi Detective Boogerd,

All of the following sergeants have admin access for your Portal and can create an account for you:

Sgt.	Elena	Deuchler
Sgt.	Matt	Egan
Sgt.	Dan	Fisher
Sgt.	Scott	Thorsen
Sgt.	Tim	Black
Sgt.	Rich	Arsenault
Sgt.	Jason	Zbrozek

Also, I've copied your account manager Kyle Demmin to this email. Kyle is currently on his honeymoon in GREECE (he should have taken me!) but he'll be back soon. You can reach out to Kyle in the future for any further assistance.

I've also attached our Training Guide to help you get started in Portal. You can always click on Resources in the top right corner to learn more and find our Legal contact information should you need assistance regarding preservation requests for video or more legal matters.

Best,

Sami

On Tue, Oct 1, 2019 at 6:25 AM Boogerd, Tim <[BoogerdT@naperville.il.us](mailto:BoogerdT@naperville.il.us)> wrote:

Hello Sami,

I am the newest detective here at the Naperville Police Department and learned you are our Ring account manager. Are you able to set me up with a Ring/Neighbors account or direct me to who I have to talk with to get added? Thanks Sami, have a great day!



Det. Tim Boogerd #7284

Naperville Police Dept.

1350 Aurora Ave.

Naperville, IL 60540

630-420-6732

[boogerd@naperville.il.us](mailto:boogerd@naperville.il.us)

--

Sami Tahari

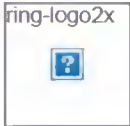
Implementation Manager

[sami@ring.com](mailto:sami@ring.com)

Visit us at booth 4826 at IACP October 27-29

---

ring-logo2x



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Santa Monica, CA 90404

[www.ring.com](http://www.ring.com)



[Download the Neighbors App.](#)

Join the new neighborhood watch.

**From:** [Kyle Demmin](#)  
**Cc:** [Boogerd, Tim](#)  
**Subject:** Re: New Detective  
**Date:** Thursday, October 10, 2019 12:37:49 PM

---

**CAUTION:** This e-mail originated outside of the City of Naperville (@naperville.il.us).

**DO NOT** click links or open attachments unless you confirm the incoming address of the sender and know the content is safe.

Thank you, Sami!

Detective Boogerd,

Great to meet you. I'm finally back in the office after my honeymoon. I wanted to reach out to see if you were able to get your account created and if you had any questions on Portal. Please let me know if there's anything I can do to help. Happy to jump on a quick phone call at any time.

Best,  
Kyle

On Tue, Oct 1, 2019 at 8:21 AM Sami Tahari <[sami.tahari@ring.com](mailto:sami.tahari@ring.com)> wrote:

Hi Detective Boogerd,

All of the following sergeants have admin access for your Portal and can create an account for you:

Sgt.	Elena	Deuchler
Sgt.	Matt	Egan
Sgt.	Dan	Fisher
Sgt.	Scott	Thorsen
Sgt.	Tim	Black
Sgt.	Rich	Arsenault
Sgt.	Jason	Zbrozek

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Det. Tim Boogerd #7284

Naperville Police Dept.

1350 Aurora Ave.

Naperville, IL 60540

630-420-6732

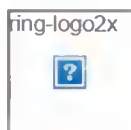
[boogerdT@naperville.il.us](mailto:boogerdT@naperville.il.us)

--

**Sami Tahari**

Implementation Manager  
[sami@ring.com](mailto:sami@ring.com)

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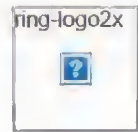
**Kyle Demmin**

Partner Success Manager

kyle.demmin@ring.com  
714-381-6291

Visit us at booth 4826 at IACP October 27-29

---



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Santa Monica, CA 90404  
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[Download the Neighbors App.](#)  
Join the new neighborhood watch.

**[Neighbors Portal Resource Center](#)**

**From:** [Sami Tahari](#)  
**To:** [Quigley, Ann](#)  
**Subject:** Re: question  
**Date:** Wednesday, May 1, 2019 5:11:31 PM

---

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Hi Det. Quigley,

At the moment we are capped to 300 characters, but I strongly recommend that you submit a Post to the incident location so that:

- The nearby Ring customers can receive a longer message from you
- Nearby non-Ring residents will see your request for intel and reach out to you via your listed phone number and email address

Best,

Sami

On Wed, May 1, 2019 at 2:01 PM Quigley, Ann <[QuigleyA@naperville.il.us](mailto:QuigleyA@naperville.il.us)> wrote:

Hi Sami,

I sent out a request for video thru ring. It only allows us 300 characters for the message we put out. Any chance we can change that as I found this morning 300 characters is just not enough.

Thanks!

*Det. Ann Quigley #4738*

Naperville Police Department

1350 Aurora Avenue

Naperville, IL 60540

630.420.6155



630.305.5918 (fax)

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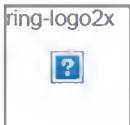
**Sami Tahari**

Partner Success Manager

[sami@ring.com](mailto:sami@ring.com)

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[Orlando Police to use Ring doorbell security systems to fight crime](#)  
[New Technology-Based Security System Replacing Neighborhood Crime Watch](#)

**From:** [Sami Tahari](#)  
**To:** [Arres, Jason](#)  
**Subject:** Re: RE: FW: Beat Map  
**Date:** Tuesday, March 5, 2019 8:48:05 AM

---

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I have a 530 flight to Peoria but if we start at 130 and wrap by 230 that will be fine!

On March 5, 2019 at 8:30 AM, Arres, Jason <[arresj@naperville.il.us](mailto:arresj@naperville.il.us)> wrote:

Sami,

Due to our agencies involvement in the Aurora Active Shooter event there is a potential conflict on the 13<sup>th</sup> for the class starting at 12:00 p.m. They have a meeting in Aurora that goes until 12. Can we start the afternoon session at 1 or 1:30? We can bump the morning one back as well if that helps.

Please let me know asap.

Thanks,

*Jason Arres*

Deputy Chief | Naperville Police Department

City of Naperville | 1350 Aurora Avenue | Naperville, IL 60540

(630) 305-6224 | [arresj@naperville.il.us](mailto:arresj@naperville.il.us)

[Web](#) | [Twitter](#) | [Facebook](#)

**From:** Sami Tahari [mailto:[sami.tahari@ring.com](mailto:sami.tahari@ring.com)]

**Sent:** Tuesday, March 5, 2019 8:15 AM

**To:** Arres, Jason <[ArresJ@naperville.il.us](mailto:ArresJ@naperville.il.us)>

**Subject:** Re: FW: Beat Map

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For now coyotes/bobcats are marked as safety on the Neighbors app. Our users have expressed desire to know when there are sighting due to the safety concern it poses to users and their families.

However lost pets, like dogs and cats, are marked as the category "Lost Pet", and users can toggle seeing those posts on/off.

For Portal, you will only see Crime, Safety, Suspicious and Stranger. No Lost Pets.

On Tue, Mar 5, 2019 at 8:10 AM Arres, Jason <[ArresJ@naperville.il.us](mailto:ArresJ@naperville.il.us)> wrote:

Very nice. Glad you shared. Lots of coyote videos in Naperville. Are those allowed to be posted?

*Jason Arres*

Deputy Chief | Naperville Police Department

City of Naperville | 1350 Aurora Avenue | Naperville, IL 60540

(630) 305-6224 | [arresj@naperville.il.us](mailto:arresj@naperville.il.us)

[Web](#) | [Twitter](#) | [Facebook](#)

**From:** Sami Tahari [mailto:[sami.tahari@ring.com](mailto:sami.tahari@ring.com)]

**Sent:** Tuesday, March 5, 2019 7:53 AM

**To:** Arres, Jason <[ArresJ@naperville.il.us](mailto:ArresJ@naperville.il.us)>

**Subject:** Re: FW: Beat Map

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([@naperville.il.us](mailto:@naperville.il.us)).

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Yes received - in fact all of your beats are done! You can check them out in Portal. I will send you an invite right now.

On Tue, Mar 5, 2019 at 7:47 AM Arres, Jason <[ArresJ@naperville.il.us](mailto:ArresJ@naperville.il.us)> wrote:

I don't think you confirmed receiving this. Did you?

*Jason Arres*

Deputy Chief | Naperville Police Department

City of Naperville | 1350 Aurora Avenue | Naperville, IL 60540

(630) 305-6224 | [arresj@naperville.il.us](mailto:arresj@naperville.il.us)

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**From:** Pikula, Samantha

**Sent:** Thursday, February 14, 2019 12:57 PM

**To:** Arres, Jason <[ArresJ@naperville.il.us](mailto:ArresJ@naperville.il.us)>

**Subject:** RE: Beat Map

Hi Jason,

I've attached the City Street map with the beats shown in different colors and labeled. Let me know if you'd like to see anything displayed differently and I'd be happy to work on it for you!

Sammie Pikula  
Engineering Technician  
City of Naperville

**From:** Cancino, Eva  
**Sent:** Thursday, February 14, 2019 10:41 AM  
**To:** Pikula, Samantha <[pikulas@naperville.il.us](mailto:pikulas@naperville.il.us)>; Arres, Jason <[ArresJ@naperville.il.us](mailto:ArresJ@naperville.il.us)>  
**Cc:** Sheldon, Jason <[SheldonJ@naperville.il.us](mailto:SheldonJ@naperville.il.us)>  
**Subject:** RE: Beat Map

Hi Jason,

Sammie just did an update of the police beat maps and will be able to help you with this.

**Eva Cancino**

*GIS Coordinator*

City of Naperville • 400 S. Eagle Street • Naperville, IL 60540

P: (630) 548-1318 • [cancinoe@naperville.il.us](mailto:cancinoe@naperville.il.us)

---

**From:** Arres, Jason <[arresj@naperville.il.us](mailto:arresj@naperville.il.us)>  
**Sent:** Thursday, February 14, 2019 8:30 AM  
**To:** Sheldon, Jason



**Subject:** Beat Map

Jason,

Do you have a file you can send me that contains the map of the city with police beats overlaid?

*Jason Arnes*

Deputy Chief | Naperville Police Department

City of Naperville | 1350 Aurora Avenue | Naperville, IL 60540

(630) 305-6224 | [arnesi@naperville.il.us](mailto:arnesi@naperville.il.us)

[Web](#) | [Twitter](#) | [Facebook](#)

--

Sami Tahari

Account Manager



1523 26th St

Santa Monica, CA 90404

[sami@ring.com](mailto:sami@ring.com)

Cell: (510) 295 9831

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[Orlando Police to use Ring doorbell security systems to fight crime](#)

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**From:** [Sami Tahari](#)  
**To:** [Arres, Jason](#)  
**Subject:** Re: RE: RE: FW: Beat Map  
**Date:** Tuesday, March 5, 2019 11:22:54 AM

---

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Really! Google maps told me it was a few hour drive. Shoot I must have searched during rush hour...I'll look into that! Thanks

On March 5, 2019 at 9:47 AM, Arres, Jason <[arresj@naperville.il.us](mailto:arresj@naperville.il.us)> wrote:

Peoria, IL? That is only a 1.5 hour drive, just something to consider.

We can start at 1, to make sure everything gets covered.

*Jason Arres*

Deputy Chief | Naperville Police Department

City of Naperville | 1350 Aurora Avenue | Naperville, IL 60540

(630) 305-6224 | [arresj@naperville.il.us](mailto:arresj@naperville.il.us)

[Web](#) | [Twitter](#) | [Facebook](#)

**From:** Sami Tahari [mailto:[sami.tahari@ring.com](mailto:sami.tahari@ring.com)]

**Sent:** Tuesday, March 5, 2019 8:48 AM

**To:** Arres, Jason <[ArresJ@naperville.il.us](mailto:ArresJ@naperville.il.us)>

**Subject:** Re: RE: FW: Beat Map

**CAUTION:** This e-mail originated outside of the City of Naperville ([@naperville.il.us](mailto:@naperville.il.us)).

**DO NOT** click links or open attachments unless you confirm the incoming address of the sender and know the content is safe.

I have a 530 flight to Peoria but if we start at 130 and wrap by 230 that will be fine!

On March 5, 2019 at 8:30 AM, Arres, Jason <[arresj@naperville.il.us](mailto:arresj@naperville.il.us)> wrote:

Sami,

Due to our agencies involvement in the Aurora Active Shooter event there is a potential conflict on the 13<sup>th</sup> for the class starting at 12:00 p.m. They have a meeting in Aurora that goes until 12. Can we start the afternoon session at 1 or 1:30? We can bump the morning one back as well if that helps.

Please let me know asap.

Thanks,

*Jason Arres*

Deputy Chief | Naperville Police Department

City of Naperville | 1350 Aurora Avenue | Naperville, IL 60540

(630) 305-6224 | [arresj@naperville.il.us](mailto:arresj@naperville.il.us)

[Web](#) | [Twitter](#) | [Facebook](#)

**From:** Sami Tahari [mailto:[sami.tahari@ring.com](mailto:sami.tahari@ring.com)]

**Sent:** Tuesday, March 5, 2019 8:15 AM

**To:** Arres, Jason <[Arres.J@naperville.il.us](mailto:Arres.J@naperville.il.us)>

**Subject:** Re: FW: Beat Map

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([@naperville.il.us](mailto:ArresJ@naperville.il.us)).

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[Web](#) | [Twitter](#) | [Facebook](#)

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**Sent:** Tuesday, March 5, 2019 7:53 AM

**To:** Arres, Jason <[ArresJ@naperville.il.us](mailto:ArresJ@naperville.il.us)>

**Subject:** Re: FW: Beat Map



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[Web](#) | [Twitter](#) | [Facebook](#)

**From:** Pikula, Samantha

**Sent:** Thursday, February 14, 2019 12:57 PM

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Engineering Technician

City of Naperville

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*GIS Coordinator*

City of Naperville • 400 S. Eagle Street • Naperville, IL 60540

P: (630) 548-1318 • [cancinoe@naperville.il.us](mailto:cancinoe@naperville.il.us)

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**Subject:** Beat Map

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*Jason Arnes*

Deputy Chief | Naperville Police Department

City of Naperville | 1350 Aurora Avenue | Naperville, IL 60540

(630) 305-6224 | [arnesj@naperville.il.us](mailto:arnesj@naperville.il.us)

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---

Sami Tahari

Account Manager



1523 26th St

Santa Monica, CA 90404

[sami@ring.com](mailto:sami@ring.com)

Cell: (510) 295 9831

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Cell: (510) 295 9831

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[Orlando Police to use Ring doorbell security systems to fight crime](#)

[New Technology-Based Security System Replacing Neighborhood Crime Watch](#)

**From:** [Kyle Demmin](#)  
**To:** [Arres, Jason](#)  
**Subject:** Re: Ring Neighbors Portal - Naperville PD - New Partner Success Manager  
**Date:** Tuesday, September 17, 2019 9:57:11 PM

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Chief Arres,

Thank you for reaching out. I apologize for my delayed response. I'm currently out of the office for my wedding this week and upcoming honeymoon and don't have access to computer outside of my email.

Once I am back, I will give you a call.

Best,  
Kyle

On Tue, Sep 17, 2019 at 12:54 PM Arres, Jason <[ArresJ@naperville.il.us](mailto:ArresJ@naperville.il.us)> wrote:

Kyle,

I have the media making a request for how many subscribers Naperville has to the Neighbors by Ring app. Can you help me out with a number?

*Jason Arres*

Deputy Chief | Naperville Police Department

City of Naperville | 1350 Aurora Avenue | Naperville, IL 60540

(630) 305-6224 | [arresj@naperville.il.us](mailto:arresj@naperville.il.us)

[Web](#) | [Twitter](#) | [Facebook](#)



## Kyle Demmin

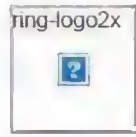
Partner Success Manager

[kyle.demmin@ring.com](mailto:kyle.demmin@ring.com)

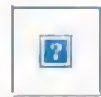
714-381-6291

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Santa Monica, CA 90404  
[www.ring.com](http://www.ring.com)



[Download the Neighbors App.](#)

Join the new neighborhood watch.

**[Neighbors Portal Resource Center](#)**

**From:** [Kyle Demmin](#)  
**To:** [Sami Tahari](#)  
**Cc:** [Arres, Jason](#); [Munch, Kelley](#); [Anderson, Kathleen](#); [Lee, Robert](#); [Ogan, Tim](#); [Deuchler, Elena](#); [Son, Mike](#); [Considine, Kalah](#); [Coleman, Deborah](#); [Edwards, Stacey](#); [Chuffo, Jillianne](#); [Kappra, Anita](#); [Egan, Matt](#)  
**Subject:** Re: Ring Neighbors Portal - Naperville PD - New Partner Success Manager  
**Date:** Tuesday, July 23, 2019 3:53:30 PM

---

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Sami,

Thank you very much for the introduction!

Naperville PD Team,

I'm very much looking forward to working with you all. Please feel free to reach out to me directly anytime you have questions. All my contact information is below.

Over the next few weeks I'll be taking a deeper dive into the Naperville PD portal to see how I can help drive the effectiveness of this platform for Naperville PD.

Best,  
Kyle

On Tue, Jul 23, 2019 at 11:56 AM Sami Tahari <[sami.tahari@ring.com](mailto:sami.tahari@ring.com)> wrote:

Good afternoon everyone,

Hope all's well! I'm very pleased to let you all know that Kyle Demmin ([kyle.demmin@ring.com](mailto:kyle.demmin@ring.com), copied) is your new Partner Success Manager.

The Neighbors Portal team and our law enforcement partnerships have grown tremendously since Naperville PD's onboarding. Kyle is now handling our key accounts in your area of the country. He attended the in-person training with me back in March.

Please reach out to Kyle with any requests or needs moving forward. He is one of our best PSMs - you're in great hands!

It was a pleasure working with you!

Best,

Sami

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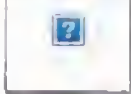
**Sami Tahari**

Implementation Manager

[sami@ring.com](mailto:sami@ring.com)

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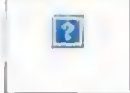
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## Kyle Demmin

Partner Success Manager  
[kyle.demmin@ring.com](mailto:kyle.demmin@ring.com)  
714-381-6291

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**Cc:** [Arres, Jason](#); [Munch, Kelley](#); [Anderson, Kathleen](#); [Lee, Robert](#); [Ogan, Tim](#); [Deuchler, Elena](#); [Son, Mike](#); [Considine, Kalah](#); [Coleman, Deborah](#); [Edwards, Stacey](#); [Chuffo, Jillianne](#); [Kappra, Anita](#); [Egan, Matt](#)  
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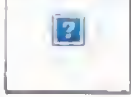
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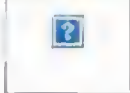
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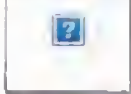
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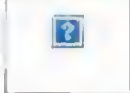
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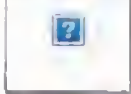
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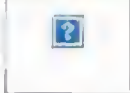
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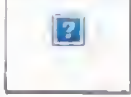
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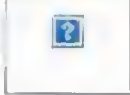
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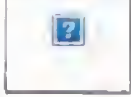
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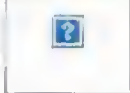
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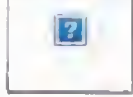
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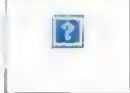
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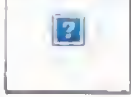
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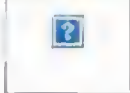
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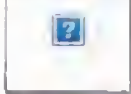
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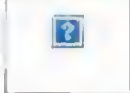
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**From:** [Kyle Demmin](#)  
**To:** [Sami Tahari](#)  
**Cc:** [Arres, Jason](#); [Munch, Kelley](#); [Anderson, Kathleen](#); [Lee, Robert](#); [Ogan, Tim](#); [Deuchler, Elena](#); [Son, Mike](#); [Considine, Kalah](#); [Coleman, Deborah](#); [Edwards, Stacey](#); [Chuffo, Jillianne](#); [Kappra, Anita](#); [Egan, Matt](#)  
**Subject:** Re: Ring Neighbors Portal - Naperville PD - New Partner Success Manager  
**Date:** Tuesday, July 23, 2019 3:53:28 PM

---

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Sami,

Thank you very much for the introduction!

Naperville PD Team,

I'm very much looking forward to working with you all. Please feel free to reach out to me directly anytime you have questions. All my contact information is below.

Over the next few weeks I'll be taking a deeper dive into the Naperville PD portal to see how I can help drive the effectiveness of this platform for Naperville PD.

Best,  
Kyle

On Tue, Jul 23, 2019 at 11:56 AM Sami Tahari <[sami.tahari@ring.com](mailto:sami.tahari@ring.com)> wrote:

Good afternoon everyone,

Hope all's well! I'm very pleased to let you all know that Kyle Demmin ([kyle.demmin@ring.com](mailto:kyle.demmin@ring.com), copied) is your new Partner Success Manager.

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Please reach out to Kyle with any requests or needs moving forward. He is one of our best PSMs - you're in great hands!

It was a pleasure working with you!

Best,

Sami

--

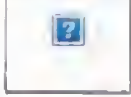
**Sami Tahari**

Implementation Manager

[sami@ring.com](mailto:sami@ring.com)

---

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[www.ring.com](http://www.ring.com)



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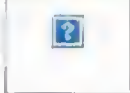
--

## Kyle Demmin

Partner Success Manager  
[kyle.demmin@ring.com](mailto:kyle.demmin@ring.com)  
714-381-6291

---

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Please reach out to Kyle with any requests or needs moving forward. He is one of our best PSMs - you're in great hands!

It was a pleasure working with you!

Best,

Sami

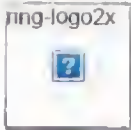
--

**Sami Tahari**

Implementation Manager  
[sami@ring.com](mailto:sami@ring.com)

---

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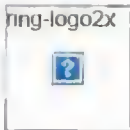
--

## Kyle Demmin

Partner Success Manager  
[kyle.demmin@ring.com](mailto:kyle.demmin@ring.com)  
714-381-6291

---

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Best,

Sami

--

**Sami Tahari**

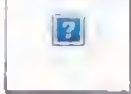
Implementation Manager

[sami@ring.com](mailto:sami@ring.com)



---

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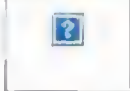
--

## Kyle Demmin

Partner Success Manager  
[kyle.demmin@ring.com](mailto:kyle.demmin@ring.com)  
714-381-6291

---

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Best,

Sami

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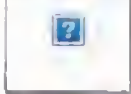
**Sami Tahari**

Implementation Manager

[sami@ring.com](mailto:sami@ring.com)

---

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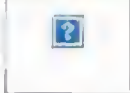
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## Kyle Demmin

Partner Success Manager  
[kyle.demmin@ring.com](mailto:kyle.demmin@ring.com)  
714-381-6291

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**From:** [Sami Tahari](#)  
**To:** [Egan, Matt](#)  
**Cc:** [Kyle Demmin](#)  
**Subject:** Re: Ring Neighbors Portal - Naperville PD - New Partner Success Manager  
**Date:** Tuesday, October 1, 2019 11:52:38 AM  
**Attachments:** [image.png](#)  
[image.png](#)  
[image.png](#)

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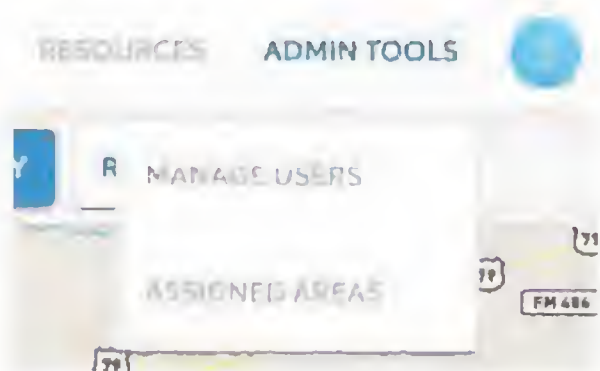
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Hi Sergeant Egan,

No problem!

Log into Portal and click on **Admin Tools** in the top right corner, then **Manage Users**



Then click **Add User** and you can complete the form. If you'd like to give Detective Boogerd the ability to submit video request and create posts, leave those permissions activated:

New User

Admin

Video Requests

Agency Posting

Add User

Email \*

Title \*

First Name \*

Last Name \*

Phone Number

NO.	ACTIONS
	▼
	▼
	▼
	▼
	▼

If you have further questions please reach out! You can also click on the **Resources** section (just to the right of Neighbors Feed) of Portal for more information:

## RESOURCES

Lastly, Kyle Demmin (copied) is your new account manager. Please reach out to him with anything else in the future.

All the best,

Sami

On Tue, Oct 1, 2019 at 8:31 AM Egan, Matt <[EganM@naperville.il.us](mailto:EganM@naperville.il.us)> wrote:

Hi Sami-

Apparently I have access to add Detective Tim Boogerd to the Ring Portal. Can you advise how I go about doing this??

Thank you,

Sergeant Matt Egan #4713

Community Services Unit Supervisor

Naperville Police Department

1350 Aurora Av. Naperville, IL 60540

630.305.4063

[eganm@naperville.il.us](mailto:eganm@naperville.il.us)

**From:** Sami Tahari [mailto:[sami.tahari@ring.com](mailto:sami.tahari@ring.com)]

**Sent:** Tuesday, July 23, 2019 1:56 PM

**To:** Arres, Jason <[ArresJ@naperville.il.us](mailto:ArresJ@naperville.il.us)>; Munch, Kelley <[MunchK@naperville.il.us](mailto:MunchK@naperville.il.us)>; Anderson, Kathleen <[Andersonk@naperville.il.us](mailto:Andersonk@naperville.il.us)>; Lee, Robert <[LeeR@naperville.il.us](mailto:LeeR@naperville.il.us)>; Ogan, Tim <[OganT@naperville.il.us](mailto:OganT@naperville.il.us)>; Deuchler, Elena <[DeuchlerE@naperville.il.us](mailto:DeuchlerE@naperville.il.us)>; Son, Mike <[SonM@naperville.il.us](mailto:SonM@naperville.il.us)>; Considine, Kalah <[ConsidineK@naperville.il.us](mailto:ConsidineK@naperville.il.us)>; Coleman, Deborah <[ColemanD@naperville.il.us](mailto:ColemanD@naperville.il.us)>; Edwards, Stacey <[EdwardsSt@naperville.il.us](mailto:EdwardsSt@naperville.il.us)>; Chuffo, Jillianne <[ChuffoJ@naperville.il.us](mailto:ChuffoJ@naperville.il.us)>; Kappra, Anita <[KappraA@naperville.il.us](mailto:KappraA@naperville.il.us)>; Egan, Matt <[EganM@naperville.il.us](mailto:EganM@naperville.il.us)>

**Cc:** Kyle Demmin <[kyle.demmin@ring.com](mailto:kyle.demmin@ring.com)>

**Subject:** Ring Neighbors Portal - Naperville PD - New Partner Success Manager

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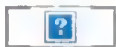
Sami

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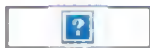
Sami Tahari

Implementation Manager  
[sami@ring.com](mailto:sami@ring.com)

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## Sami Tahari

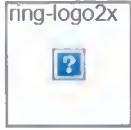
Implementation Manager

[sami@ring.com](mailto:sami@ring.com)

Visit us at booth 4826 at IACP October 27-29

---

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[www.ring.com](http://www.ring.com)



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**From:** [Sami Tahari](#)  
**To:** [Arres, Jason](#)  
**Subject:** Re: Ring.xlsx  
**Date:** Monday, February 25, 2019 5:39:14 PM

---

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Received!

On Mon, Feb 25, 2019 at 3:33 PM Arres, Jason <[ArresJ@naperville.il.us](mailto:ArresJ@naperville.il.us)> wrote:

Sami,

Here is the user setup sheet. This should cover it. I will let you know if there are more to add.

Jason

*Jason Arres*

Deputy Chief | Naperville Police Department

City of Naperville | 1350 Aurora Avenue | Naperville, IL 60540

(630) 305-6224 | [arresj@naperville.il.us](mailto:arresj@naperville.il.us)

[Web](#) | [Twitter](#) | [Facebook](#)

--

Sami Tahari  
Account Manager



1523 26th St  
Santa Monica, CA 90404

[sami@ring.com](mailto:sami@ring.com)

Cell: (510) 295 9831

[Ring Partners with LAPD to Reduce Crime in Wilshire Park](#)

[Orlando Police to use Ring doorbell security systems to fight crime](#)

[New Technology-Based Security System Replacing Neighborhood Crime Watch](#)

**From:** [Phillip Dienstag](#)  
**To:** [Arres, Jason](#)  
**Subject:** Re: Signed MOU  
**Date:** Thursday, January 10, 2019 12:12:34 PM  
**Attachments:** [image002.png](#)

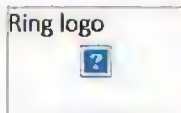
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Thanks, Jason. I submitted this to Ring Legal for countersign.

Phillip Dienstag



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Santa Monica, CA 90404  
203-610-1178  
[phil@ring.com](mailto:phil@ring.com)

LAPD Crime Study: [Ring Partners with LAPD to Reduce Crime in Wilshire Park](#)  
Shark Tank: [Shark Tank's Biggest Company](#) (password: ring)  
LA Times: [Ring modernized the doorbell, then went to war against crime](#)  
USA Today: [Police say crime drops with video doorbell](#)

On Tue, Jan 8, 2019 at 10:57 AM Arres, Jason <[ArresJ@naperville.il.us](mailto:ArresJ@naperville.il.us)> wrote:

Phil,

Here you are.

*Jason Arres*

Deputy Chief | Naperville Police Department

City of Naperville | 1350 Aurora Avenue | Naperville, IL 60540

(630) 305-6224 | [arresj@naperville.il.us](mailto:arresj@naperville.il.us)

[Web](#) | [Twitter](#) | [Facebook](#)

**From:** [canon@naperville.il.us](mailto:canon@naperville.il.us) [mailto:[canon@naperville.il.us](mailto:canon@naperville.il.us)]  
**Sent:** Tuesday, January 8, 2019 12:51 PM  
**To:** Arres, Jason <[ArresJ@naperville.il.us](mailto:ArresJ@naperville.il.us)>  
**Subject:** Attached Image



**From:** [Phillip Dienstag](#)  
**To:** [Arres, Jason](#)  
**Subject:** Re: Signed MOU  
**Date:** Friday, January 11, 2019 11:29:22 AM  
**Attachments:** [image002.png](#)

---

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Once Ring Legal returns the MOU, I will introduce your Account Manager to get the conversation around dates/onboarding started. Should be by next week.

On Thu, Jan 10, 2019 at 6:54 PM Arres, Jason <[ArresJ@naperville.il.us](mailto:ArresJ@naperville.il.us)> wrote:  
When should we be talking dates for on boarding?

Sent from my iPhone

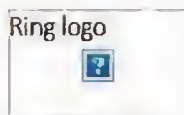
On Jan 10, 2019, at 1:12 PM, Phillip Dienstag <[pdienstag@ring.com](mailto:pdienstag@ring.com)> wrote:

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Phillip Dienstag



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[Web](#) | [Twitter](#) | [Facebook](#)

**From:** [arresj@naperville.il.us](mailto:arresj@naperville.il.us) [mailto:[arresj@naperville.il.us](mailto:arresj@naperville.il.us)]

**Sent:** Tuesday, January 8, 2019 12:51 PM

**To:** Arres, Jason <[ArresJ@naperville.il.us](mailto:ArresJ@naperville.il.us)>

**Subject:** Attached Image

--

Phillip Dienstag

Ring logo



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203-610-1178  
[phil@ring.com](mailto:phil@ring.com)

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USA Today: [Police say crime drops with video doorbell](#)

**From:** [Sami Tahari](#)  
**To:** [Arres, Jason](#)  
**Subject:** Re: SOP's  
**Date:** Tuesday, March 5, 2019 9:28:11 PM

---

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Chief,

I was not able to capture a written SOP, BUT I encourage you to reach out to the following agencies so you can understand their best practices. Killeen has been on Portal for a good while; commenting, posting and submitting video requests. Frisco and Olathe were onboarded in the last two months but have had great success with community engagement and app downloads. Between the three agencies you'll have some great insight.

These are Portal admins:

*Commander Jeff Donohue*

*Chief of Staff*

*Killeen Police Department*

*254-501-8973*

*[jdohue@killeentexas.gov](mailto:jdohue@killeentexas.gov)*

*[www.killeentexas.gov](http://www.killeentexas.gov)*

Officer Radd Rotello, Frisco PD (TX):

**[RRotello@friscotexas.gov](mailto:RRotello@friscotexas.gov)**

**[Grant Allen](#), Police Major Olathe PD (KS)**

**[\(913\) 971-7702](tel:9139717702) | [OlatheKS.org](http://OlatheKS.org)**

**Police | *Investigations Division* | City of Olathe, Kansas**

If you'd like more please let me know!

Best,

Sami

On Tue, Mar 5, 2019 at 12:41 PM Arres, Jason <[ArresJ@naperville.il.us](mailto:ArresJ@naperville.il.us)> wrote:

Sami,

Awhile back I had inquired about any agencies with Ring and getting a copy of their SOP's.  
Any luck?

*Jason Arres*

Deputy Chief | Naperville Police Department

City of Naperville | 1350 Aurora Avenue | Naperville, IL 60540

(630) 305-6224 | [arresj@naperville.il.us](mailto:arresj@naperville.il.us)

[Web](#) | [Twitter](#) | [Facebook](#)

--

Sami Tahari  
Account Manager



1523 26th St  
Santa Monica, CA 90404

[sami@ring.com](mailto:sami@ring.com)  
Cell: (510) 295 9831

[Ring Partners with LAPD to Reduce Crime in Wilshire Park](#)  
[Orlando Police to use Ring doorbell security systems to fight crime](#)  
[New Technology-Based Security System Replacing Neighborhood Crime Watch](#)

**From:** [Ring Support](#)  
**To:** [McLaughlin, Kory](#)  
**Subject:** Re: Support for [Troubleshooting & First Time Setup / Ring Video Doorbells & Security Cameras]  
**Date:** Monday, August 13, 2018 5:17:24 PM

---

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Hello Kory,

Thank you for contacting Ring Community Support! My name is Lisa, and I'd be glad to help you!

Could you please provide me with the email address associated with your Ring Account?

You can also reach us via phone at US +1(800) 656-1918 or INTL +1(310) 929-7085 or by emailing your question to [help@ring.com](mailto:help@ring.com). We are also available for chat via our website at [www.ring.com](http://www.ring.com).

Thank you again for contacting Ring!

On Sun, Aug 12, 2018 2:18 PM, [mclaughlink@naperville.il.us](mailto:mclaughlink@naperville.il.us) wrote:

Can I have my 30 day trial started over?

Just got my replacement device installed. I've had nothing but problems so far?

App Version: 5.2.1 (5.2.1.0)  
iPhone OS 11.4.1(iPhone8,1)

Sent from my iPhone



**From:** [Ring Support](#)  
**To:** [McLaughlin, Kory](#)  
**Subject:** Re: Support for [Troubleshooting & First Time Setup / Ring Video Doorbells & Security Cameras]  
**Date:** Monday, August 13, 2018 10:33:14 PM

---

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Dear Kory,

Thank you for the information!

As far as I can see from our side, you have an active Trial Plan, which will expire on 09/11/2018. Could you please clarify an issue a little more in detail?

You can also reach us via phone at US +1(800) 656-1918 or INTL +1(310) 929-7085 or by emailing your question to [help@ring.com](mailto:help@ring.com). We are also available for chat via our website at [www.ring.com](http://www.ring.com).

Thank you again for contacting Ring!

On Mon, Aug 13, 2018 11:30 PM, [mclaughlink@naperville.il.us](mailto:mclaughlink@naperville.il.us) wrote:

[Korywui@gmail.com](mailto:Korywui@gmail.com)<mailto:Korywui@gmail.com>

Sent from my iPhone

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iPhone OS 11.4.1(iPhone8,1)

Sent from my iPhone

**From:** [Phillip Dienstag](#)  
**To:** [Arres, Jason](#)  
**Cc:** [Anderson, Kathleen](#)  
**Subject:** Re: Today  
**Date:** Monday, January 7, 2019 9:57:00 AM  
**Attachments:** [image002.png](#)

---

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Sounds great, see you in a few.

On Mon, Jan 7, 2019 at 8:36 AM Arres, Jason <[ArresJ@naperville.il.us](mailto:ArresJ@naperville.il.us)> wrote:

Phil,

Looking forward to meeting today. When you arrive, come in to the front desk and ask for me.

Kathy,

If I am not back yet, can you assist in getting Phil up here and set up in the conference room?

Thanks,

*Jason Arres*

Deputy Chief | Naperville Police Department

[City of Naperville | 1350 Aurora Avenue | Naperville, IL 60540](#)

(630) 305-6224 | [arresj@naperville.il.us](mailto:arresj@naperville.il.us)

[Web](#) | [Twitter](#) | [Facebook](#)

--

Phillip Dienstag

Ring logo



1523 26th St  
Santa Monica, CA 90404  
203-610-1178  
[phil@ring.com](mailto:phil@ring.com)

LAPD Crime Study: [Ring Partners with LAPD to Reduce Crime in Wilshire Park](#)

Shark Tank: [Shark Tank's Biggest Company](#) (password: ring)

LA Times: [Ring modernized the doorbell, then went to war against crime](#)

USA Today: [Police say crime drops with video doorbell](#)

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Phillip Dienstag

Ring logo



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Shark Tank: [Shark Tank's Biggest Company](#) (password: ring)

LA Times: [Ring modernized the doorbell, then went to war against crime](#)

USA Today: [Police say crime drops with video doorbell](#)

**From:** [Bradley Wentlandt](#)  
**To:** [Sheehan, Tom](#)  
**Subject:** Re: Wire Fraud  
**Date:** Wednesday, September 11, 2019 2:13:01 PM

---

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Hi Detective,

Please submit legal process to [subpoenas@ring.com](mailto:subpoenas@ring.com). Other questions to [legal@ring.com](mailto:legal@ring.com).

Brad Wentlandt  
Law Enforcement Liaison



1523 26th St  
Santa Monica, CA 90404  
414-940-1676  
[bw@ring.com](mailto:bw@ring.com)



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On Wed, Sep 11, 2019 at 2:44 PM Sheehan, Tom <[SheehanT@naperville.il.us](mailto:SheehanT@naperville.il.us)> wrote:

Sir,

I received your contact info from Det. Sgt. Sembler of the New Jersey State Police. I'm working a wire fraud case in which the elderly victim fell for a phone scam and thought his grandson was in jail. He wound up sending \$6000.00 in cash via FedEx to the following address:

137 Pennsylvania Ave.

Newark, NJ

The offender most likely would have just been waiting at this location and would have no ties to the apartment building. I have checked for any city cameras covering this area with



negative results. Can you advise if there are any Ring customers near this address?

Thanks for any assistance,

Det. Tom Sheehan  
Naperville Police Dept. ( Financial Crimes Unit )

630-420-6159 Desk

630-774-4344 Cell

[sheehan@naperville.il.us](mailto:sheehan@naperville.il.us)

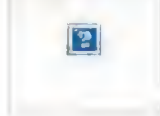
**From:** [Ring Team](#)  
**To:** [Hull, Michael](#)  
**Subject:** Remember to Complete your Ring Purchase  
**Date:** Thursday, August 1, 2019 2:35:06 PM

---

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Ring Team



## There's an item waiting in your cart!

Hi, you added an item to your shopping cart and haven't completed your purchase. Checkout now and get free shipping.

Get 0% APR financing today. [Learn more](#)

[Return To Your Cart](#)

or [Continue Shopping](#)

### Your shopping cart



Video Doorbell Pro x 1  
Multi

Don't want to receive cart reminders from us? [Unsubscribe](#)

**From:** [Sami Tahari](#)  
**To:** [Arres, Jason](#); [Munch, Kelley](#); [Anderson, Kathleen](#); [Lee, Robert](#); [Ogan, Tim](#); [Deuchler, Elena](#); [Son, Mike](#); [Considine, Kalah](#); [Coleman, Deborah](#); [Edwards, Stacey](#); [Chuffo, Jillianne](#); [Kappra, Anita](#); [Egan, Matt](#)  
**Cc:** [Kyle Demmin](#)  
**Subject:** Ring Neighbors Portal - Naperville PD - New Partner Success Manager  
**Date:** Tuesday, July 23, 2019 1:56:34 PM

---

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Please reach out to Kyle with any requests or needs moving forward. He is one of our best PSMs - you're in great hands!

It was a pleasure working with you!

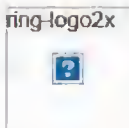
Best,

Sami

--

**Sami Tahari**

Implementation Manager  
[sami@ring.com](mailto:sami@ring.com)



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Santa Monica, CA 90404  
[www.ring.com](http://www.ring.com)



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Join the new neighborhood watch.

[Ring Partners with LAPD to Reduce Crime in Wilshire Park](#)  
[Orlando Police to use Ring doorbell security systems to fight crime](#)

New Technology-Based Security System Replacing Neighborhood Crime Watch

**From:** [Sami Tahari](#)  
**To:** [Arres, Jason](#); [Munch, Kelley](#); [Anderson, Kathleen](#); [Lee, Robert](#); [Ogan, Tim](#); [Deuchler, Elena](#); [Son, Mike](#); [Considine, Kalah](#); [Coleman, Deborah](#); [Edwards, Stacey](#); [Chuffo, Jillianne](#); [Kappra, Anita](#); [Egan, Matt](#)  
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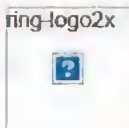
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[sami@ring.com](mailto:sami@ring.com)



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## New Technology-Based Security System Replacing Neighborhood Crime Watch

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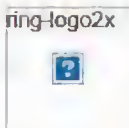
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[sami@ring.com](mailto:sami@ring.com)



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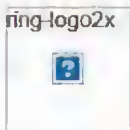
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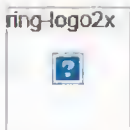
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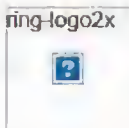
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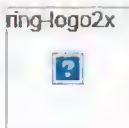
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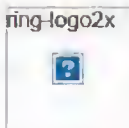
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Santa Monica, CA 90404  
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[Ring Partners with LAPD to Reduce Crime in Wilshire Park](#)  
[Orlando Police to use Ring doorbell security systems to fight crime](#)



New Technology-Based Security System Replacing Neighborhood Crime Watch

**From:** [Sami Tahari](#)  
**To:** [Arres, Jason](#); [Munch, Kelley](#); [Anderson, Kathleen](#); [Lee, Robert](#); [Ogan, Tim](#); [Deuchler, Elena](#); [Son, Mike](#); [Considine, Kalah](#); [Coleman, Deborah](#); [Edwards, Stacey](#); [Chuffo, Jillianne](#); [Kappra, Anita](#); [Egan, Matt](#)  
**Cc:** [Kyle Demmin](#)  
**Subject:** Ring Neighbors Portal - Naperville PD - New Partner Success Manager  
**Date:** Tuesday, July 23, 2019 1:56:33 PM

---

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Good afternoon everyone,

Hope all's well! I'm very pleased to let you all know that Kyle Demmin ([kyle.demmin@ring.com](mailto:kyle.demmin@ring.com), copied) is your new Partner Success Manager.

The Neighbors Portal team and our law enforcement partnerships have grown tremendously since Naperville PD's onboarding. Kyle is now handling our key accounts in your area of the country. He attended the in-person training with me back in March.

Please reach out to Kyle with any requests or needs moving forward. He is one of our best PSMs - you're in great hands!

It was a pleasure working with you!

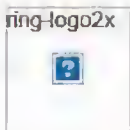
Best,

Sami

--

**Sami Tahari**

Implementation Manager  
[sami@ring.com](mailto:sami@ring.com)



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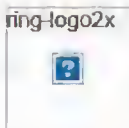
Best,

Sami

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Implementation Manager  
[sami@ring.com](mailto:sami@ring.com)



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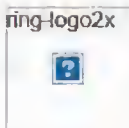
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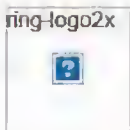
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Sami

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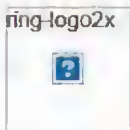
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Implementation Manager  
[sami@ring.com](mailto:sami@ring.com)



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## New Technology-Based Security System Replacing Neighborhood Crime Watch

**From:** [Ring Team](#)  
**To:** [Hull, Michael](#)  
**Subject:** Safety First: Please Verify Your Email  
**Date:** Thursday, August 1, 2019 8:24:33 AM

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# Hi neighbor, please verify your email.

We're happy you signed up for Ring. To start exploring the Ring app and neighborhood, please confirm your email address.

[Verify Now](#)

Did you receive this email without signing up? [Click here](#). This verification link will expire in 24 hours.

Welcome to Ring!



## The Ring Team

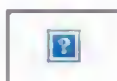


Email intended for [hullm@naperville.il.us](mailto:hullm@naperville.il.us).

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**From:** [Ring Team](#)  
**To:** [Buckley, Michael](#)  
**Subject:** Safety First: Please Verify Your Email  
**Date:** Tuesday, August 13, 2019 6:21:24 PM

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Hi Neighbor,  
Thank you for joining Neighbors. Please verify  
your email to secure your account.

[VERIFY NOW](#)

If this wasn't you, please [click here](#).

Email intended for buckleym@naperville.il.us

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From: [Ring Team](#)  
To: [Arres, Jason](#)  
Subject: Save Up to \$50 on Ring Cams for Dad  
Date: Monday, June 10, 2019 6:38:43 PM

---

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Thank the man with  
a Security Cam.

DadDancing

Celebrate the cool Dad in your life with a Ring Cam to help protect his home and document all his Dad moments.

Shop Offers

Last chance for free 2-day shipping on orders over \$49.





Check out [more Father's Day deals](#).  
Hurry! Offers end soon.



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From: [Ring Team](#)  
To: [Mackenzie, Kathy](#)  
Subject: Save Up to \$50 on Ring Cams for Dad  
Date: Tuesday, June 11, 2019 2:30:48 PM

---

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Thank the man with  
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Celebrate the cool Dad in your life with a Ring Cam to help protect his home and document all his Dad moments.

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Last chance for free 2-day shipping on orders over \$49.





Check out [more Father's Day deals](#).  
Hurry! Offers end soon.



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**From:** [Sami Tahari](#)  
**To:** [Arres, Jason](#)  
**Subject:** Seed devices on their way!  
**Date:** Wednesday, February 13, 2019 5:44:37 PM

---

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[https://www.fedex.com/apps/fedextrack/?  
action=track&action=track&tracknumbers=462788451042,462788451064,462788451134](https://www.fedex.com/apps/fedextrack/?action=track&action=track&tracknumbers=462788451042,462788451064,462788451134)

--

Sami Tahari  
Account Manager



1523 26th St  
Santa Monica, CA 90404

[sami@ring.com](mailto:sami@ring.com)  
Cell: (510) 295 9831

[Ring Partners with LAPD to Reduce Crime in Wilshire Park](#)  
[Orlando Police to use Ring doorbell security systems to fight crime](#)  
[New Technology-Based Security System Replacing Neighborhood Crime Watch](#)

**From:** [Ring Team](#)  
**To:** [Moran, Thomas](#)  
**Subject:** Someone Shared a Ring Device With You!  
**Date:** Wednesday, April 17, 2019 7:26:07 PM

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## Help Your Neighbor Watch Over Home!

Maria Moran would like to give you access to their security device.

As a shared user, you'll get mobile alerts when anyone triggers this device. Answer the alert, and you can see, hear and speak to people on camera from anywhere.

Before you can access this device, you'll need to create a Ring account and download the free Ring app. Tap the button below to create your account at [Ring.com](https://Ring.com) to get started.

Create My Account







## Smart Security for Any Home

Ring puts smart home security in your hands. With a Ring Video Doorbell at your door and Security Cameras around the house, you can create a Ring of Security around your entire home.

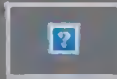
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**From:** [Ring Team](#)  
**To:** [Geiger, Mike](#)  
**Subject:** Someone Shared a Ring Device With You!  
**Date:** Saturday, November 24, 2018 3:24:15 PM

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## Help Your Neighbor Watch Over Home!

Barbara Geiger would like to give you access to their security device.

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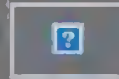




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**From:** [Ring Team](#)  
**To:** [Geiger, Mike](#)  
**Subject:** Someone Shared a Ring Device With You!  
**Date:** Saturday, November 24, 2018 10:19:17 AM

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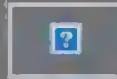
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**From:** [Ring Team](#)  
**To:** [Geiger, Mike](#)  
**Subject:** Someone Shared a Ring Device With You!  
**Date:** Saturday, November 24, 2018 9:54:51 AM

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From: [Ring Team](#)  
To: [Moran, Thomas](#)  
Subject: Someone Shared a Ring Device With You!  
Date: Wednesday, April 17, 2019 7:31:52 PM

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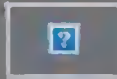
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**From:** [Ring Team](#)  
**To:** [Arsenault, Richard](#)  
**Subject:** Spring Sale: Save on All Ring Cameras  
**Date:** Friday, April 19, 2019 11:55:41 AM

---

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Secure your property,  
your way.

Sadie

A lot happens around your home. Thankfully, there's a Ring Camera for your every need. Explore the right option for you and save.

Shop Now

## Brighten your blind spots.

Our most popular camera that's designed for high-traffic areas.



Floodlight Cam

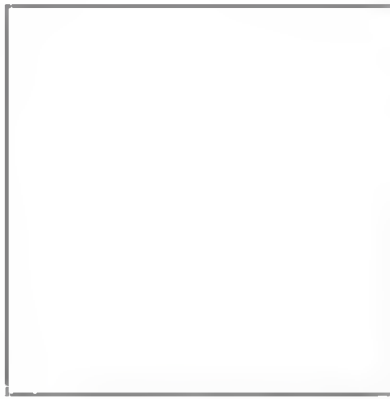
**\$199** ~~\$249~~

[Buy Now](#)

## Every corner covered.

Easy to install and ready to watch your back or front yard.





Spotlight Cam

**\$169** ~~\$199~~

Buy Now

**Goes everywhere.**

Keep an eye on the kids and pets, both indoors  
and out.



Stickup Cam

**\$149** ~~\$179.99~~

Buy Now

\*Offer expires at 11:59 p.m. (PT) on April 21, 2019. Offer valid in U.S. and Canada only. Offer only applies to select Ring products sold on [Ring.com](#). Shipping charges and taxes may apply to the full value of discounted items. Offer limited to one per customer. Offer may not be combined with other offers or applied retroactively. If any of the products related to this offer are returned, your refund will equal the amount you paid for the product, subject to applicable refund policies.



Email intended for [arsenault@naperville.il.us](mailto:arsenault@naperville.il.us).

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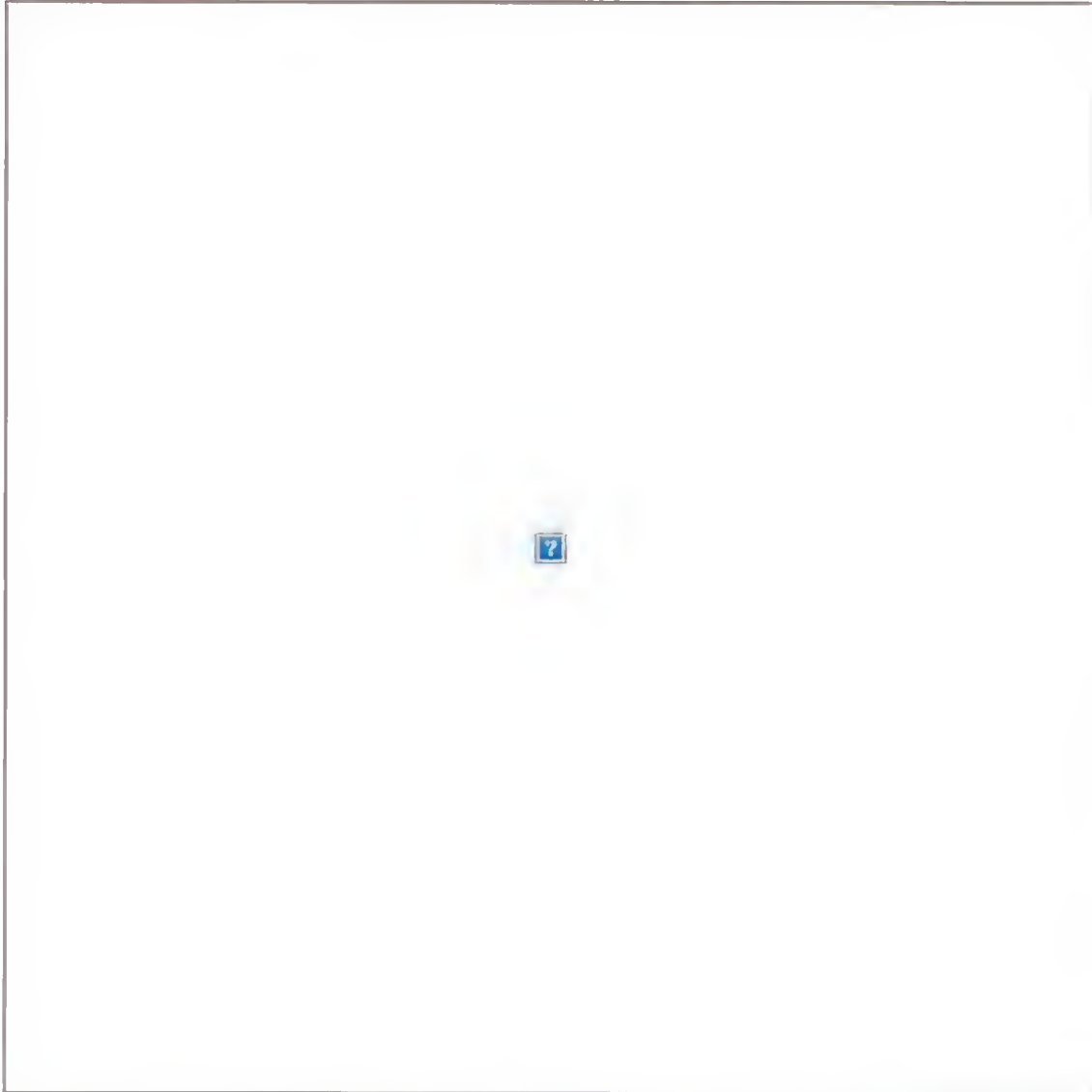


**From:** [Ring Neighbors Portal Team](#)  
**To:** [Sheehan, Tom](#)  
**Subject:** Success on Ring Neighbors Portal  
**Date:** Thursday, April 4, 2019 2:45:12 PM

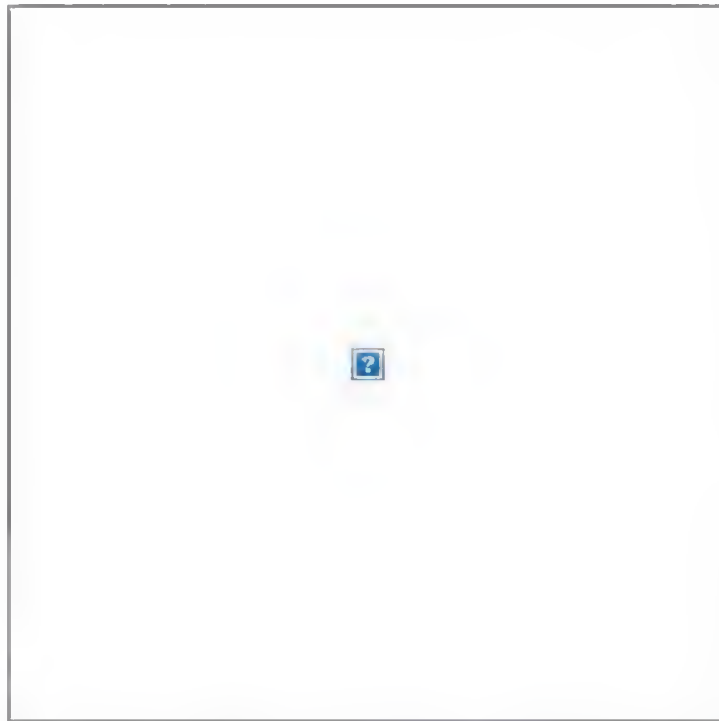
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Shortly after receiving **over 50 video submissions** through the **Neighbors Portal**, an arrest was made on a burglary suspect through the collaborative efforts of the **Rolling Meadows Police Department** and neighboring agencies.



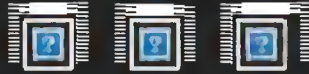
Last month, a resident's Ring device captured a person trespassing on his property. The homeowner immediately shared his video on the [Neighbors App](#) and contacted the Rolling Meadows Police Department. The Rolling Meadows Police Department saw it as a great opportunity to request additional recordings through the [Video Request](#) feature on the [Neighbors Portal](#). One video recording in particular stood out which led to an arrest.

[Read the Full Story](#)

\*Log in to Portal Required

*First time logging in? Reply to this email for assistance.*

**Introduce us to your neighboring agencies.** Send us your referrals by replying to this email or reach out to your Partner Success Manager directly.



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Santa Monica, CA 90404

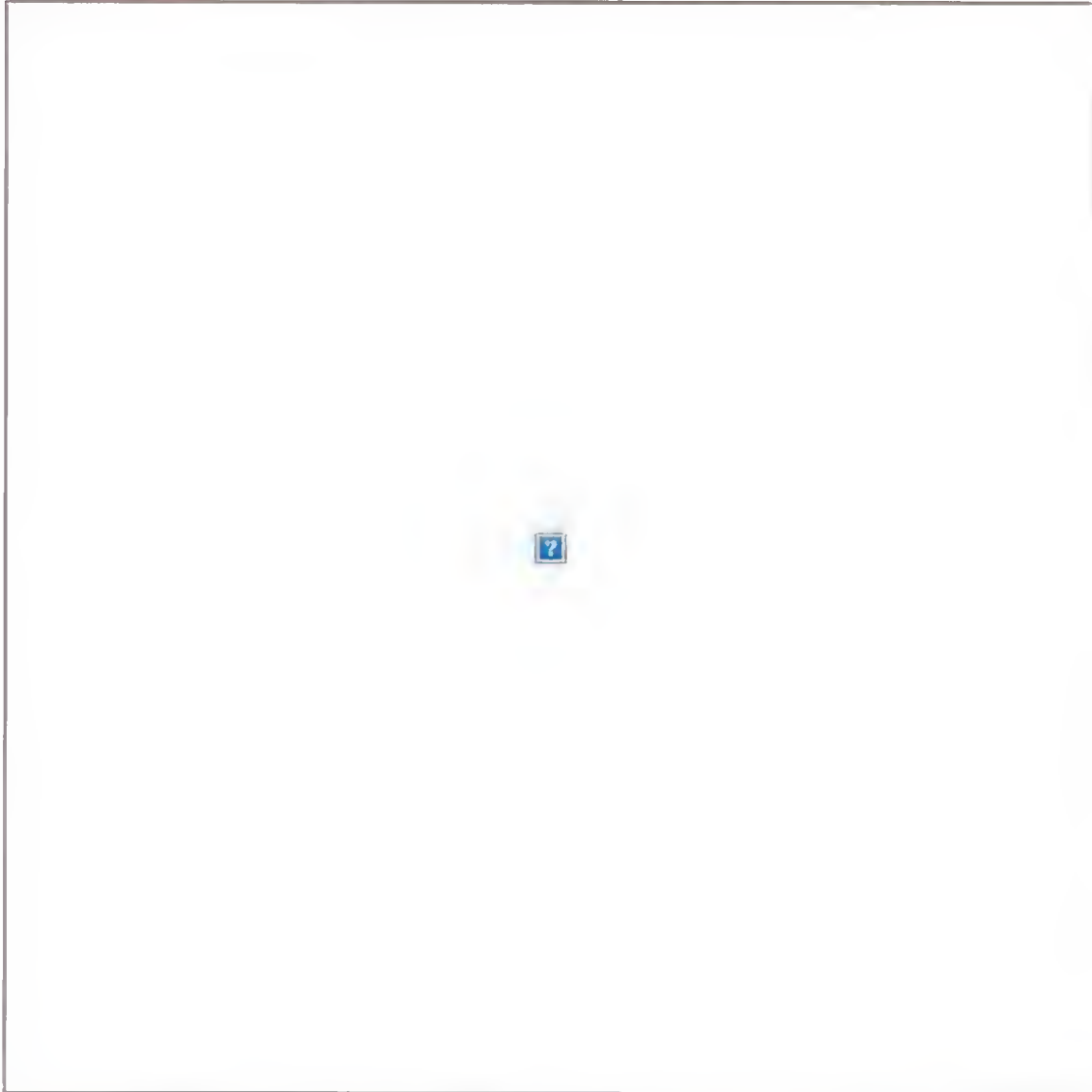
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**Subject:** Success on Ring Neighbors Portal  
**Date:** Thursday, April 4, 2019 2:45:12 PM

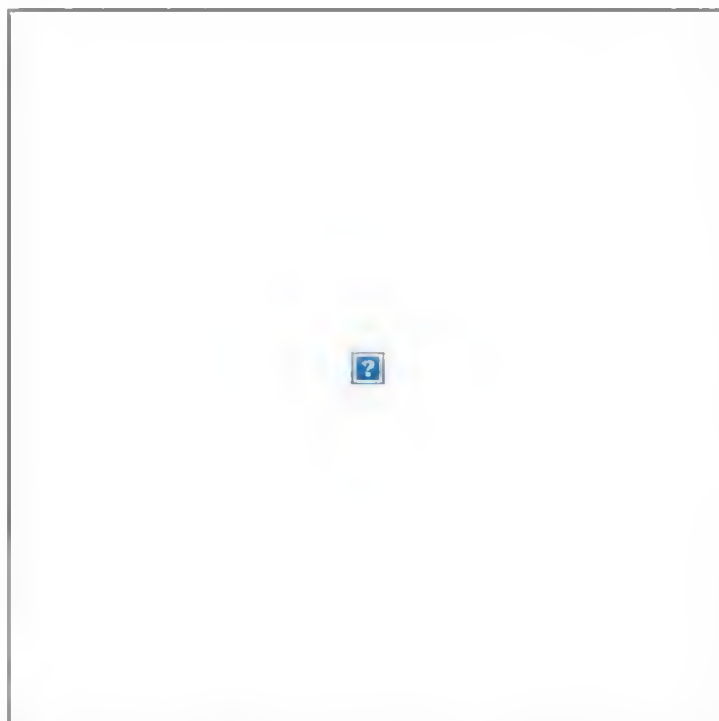
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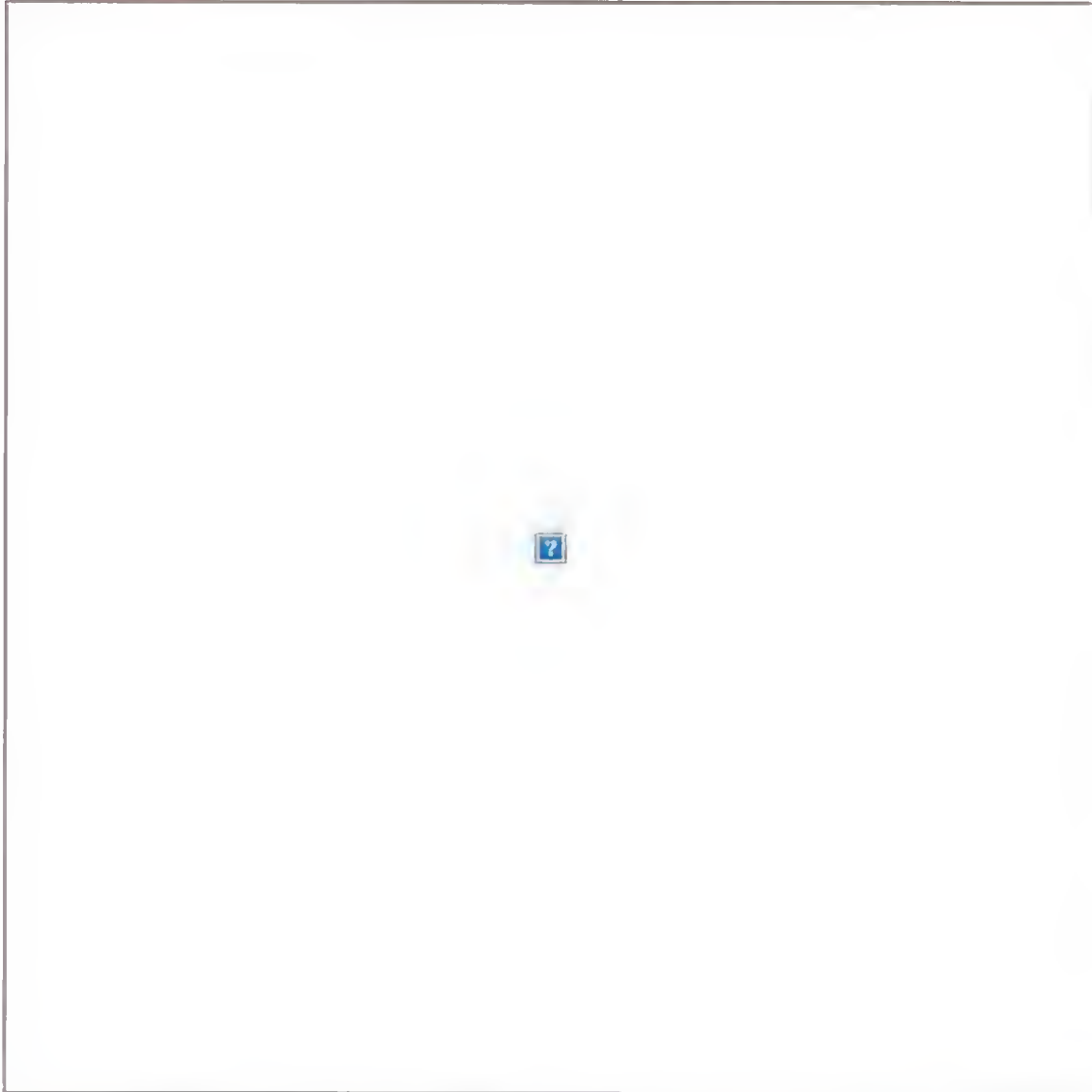
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**From:** [Ring Neighbors Portal Team](#)  
**To:** [Ogan, Tim](#)  
**Subject:** Success on Ring Neighbors Portal  
**Date:** Thursday, April 4, 2019 2:45:10 PM

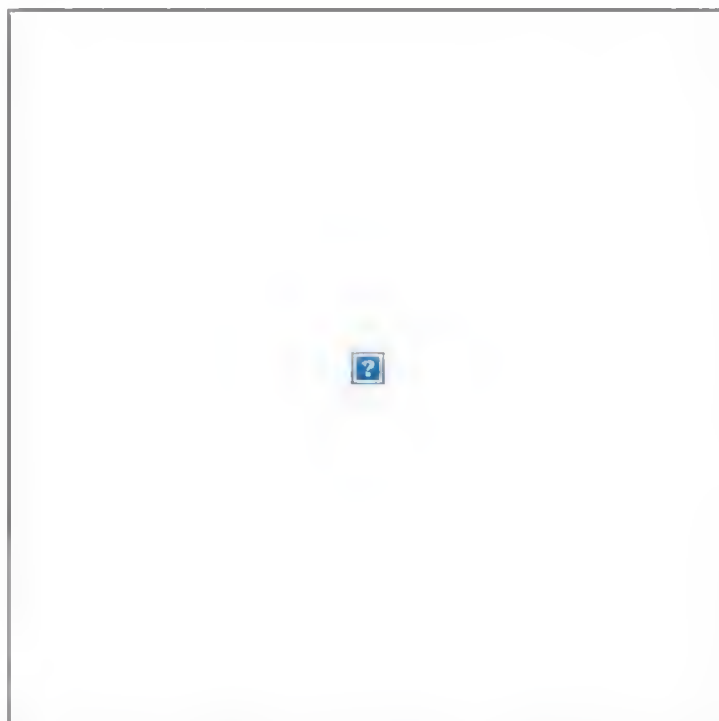
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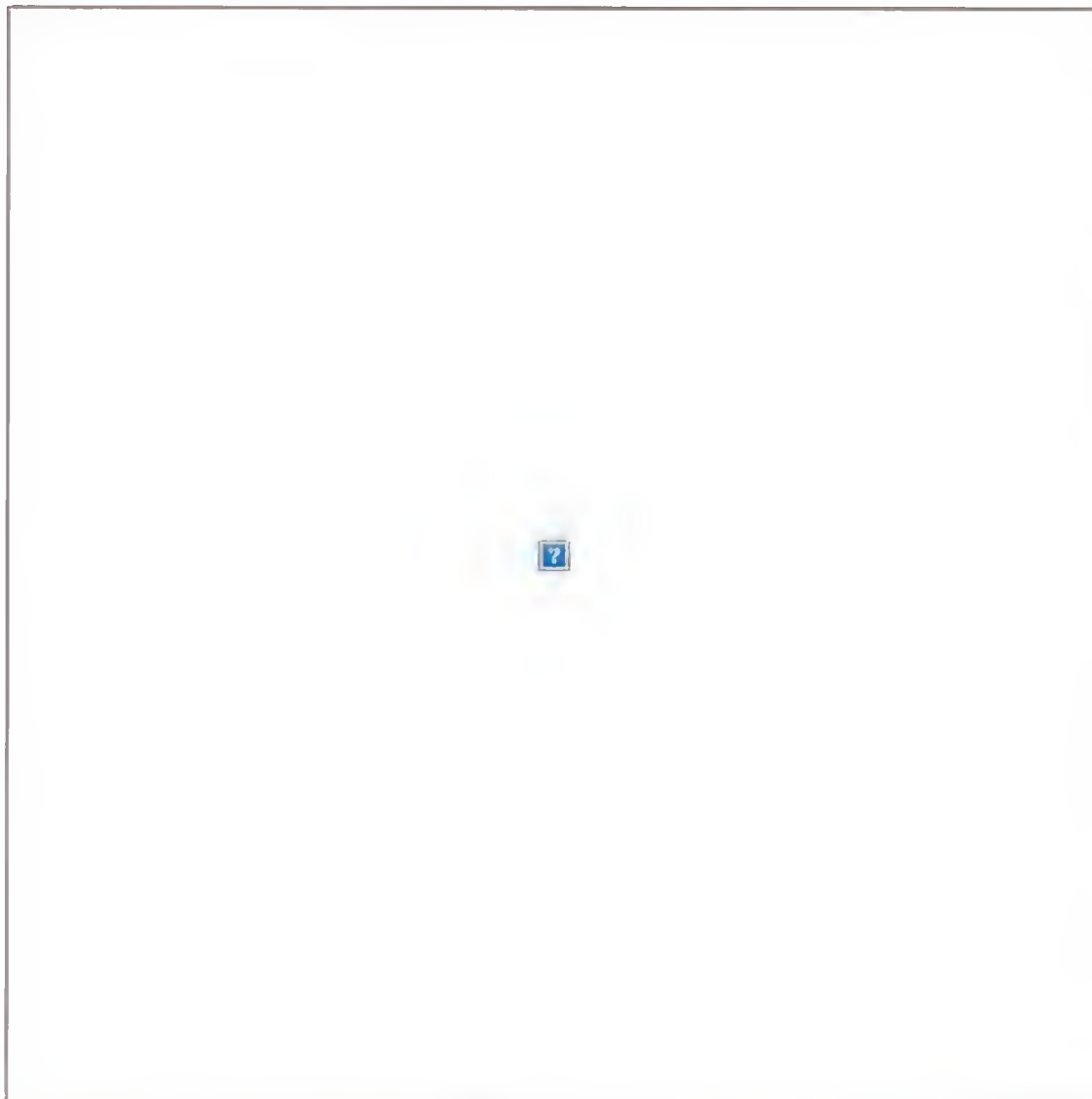
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**From:** [Ring Neighbors Portal Team](#)  
**To:** [Madden, Timothy](#)  
**Subject:** Success on Ring Neighbors Portal  
**Date:** Thursday, April 4, 2019 2:45:09 PM

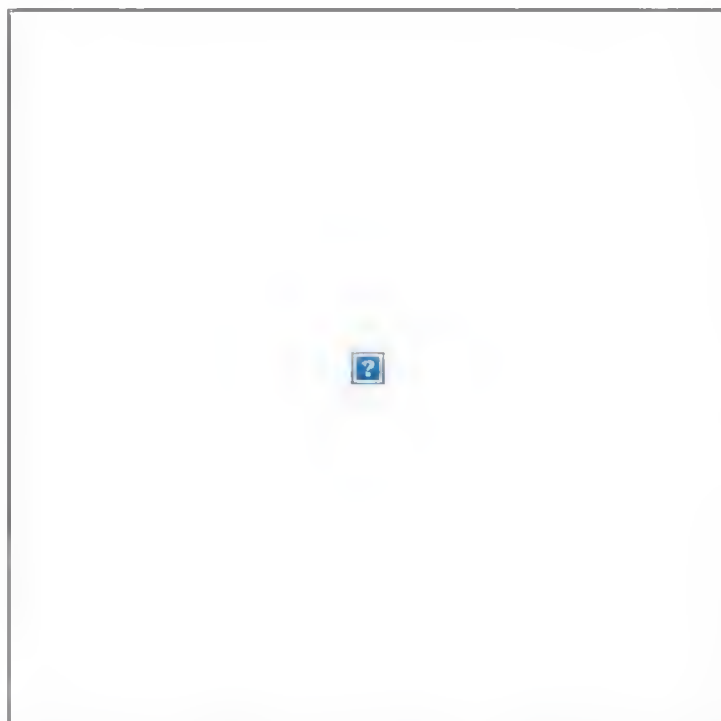
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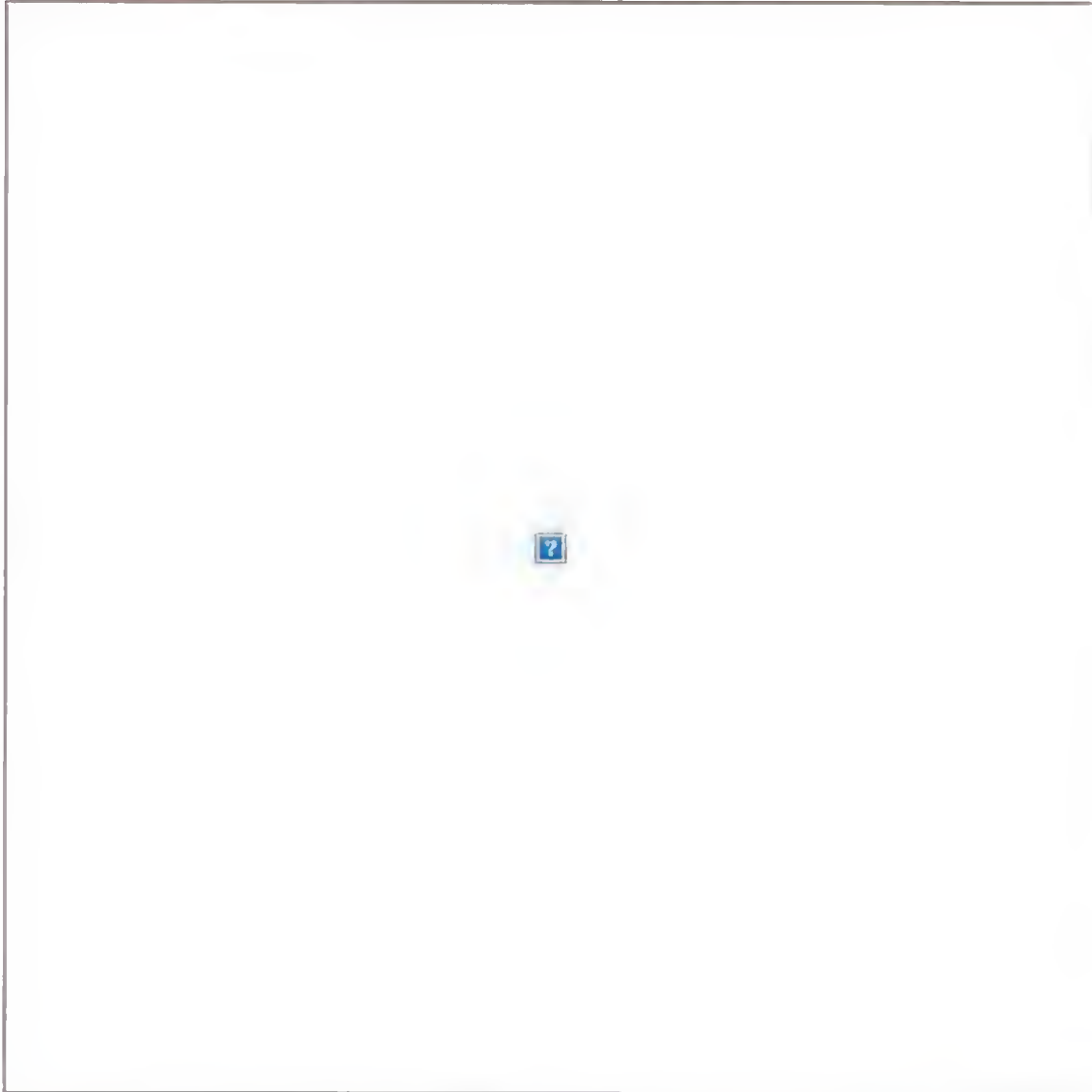


**From:** [Ring Neighbors Portal Team](#)  
**To:** [Black, Tim](#)  
**Subject:** Success on Ring Neighbors Portal  
**Date:** Thursday, April 4, 2019 2:45:08 PM

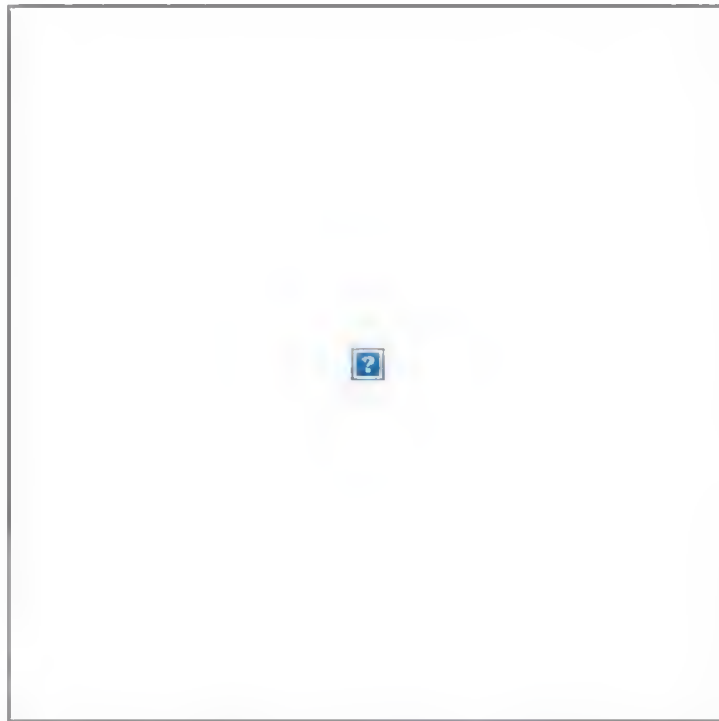
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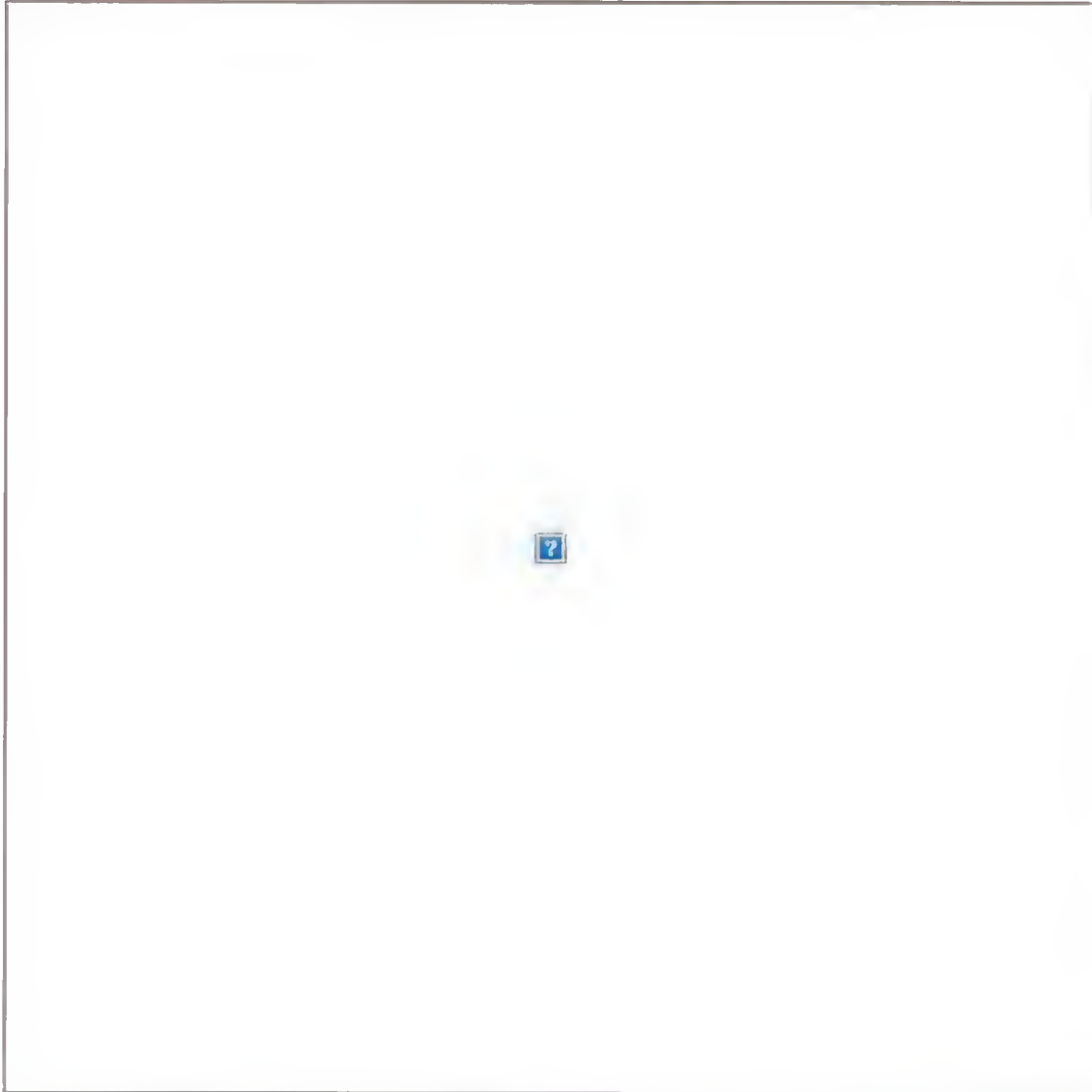
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**From:** [Ring Neighbors Portal Team](#)  
**To:** [Thorsen, Scott \(PD\)](#)  
**Subject:** Success on Ring Neighbors Portal  
**Date:** Thursday, April 4, 2019 2:45:07 PM

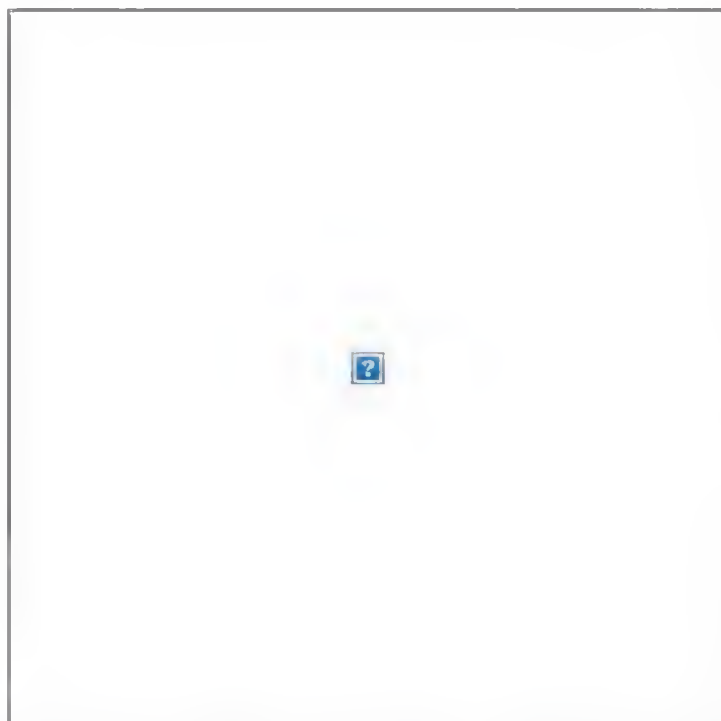
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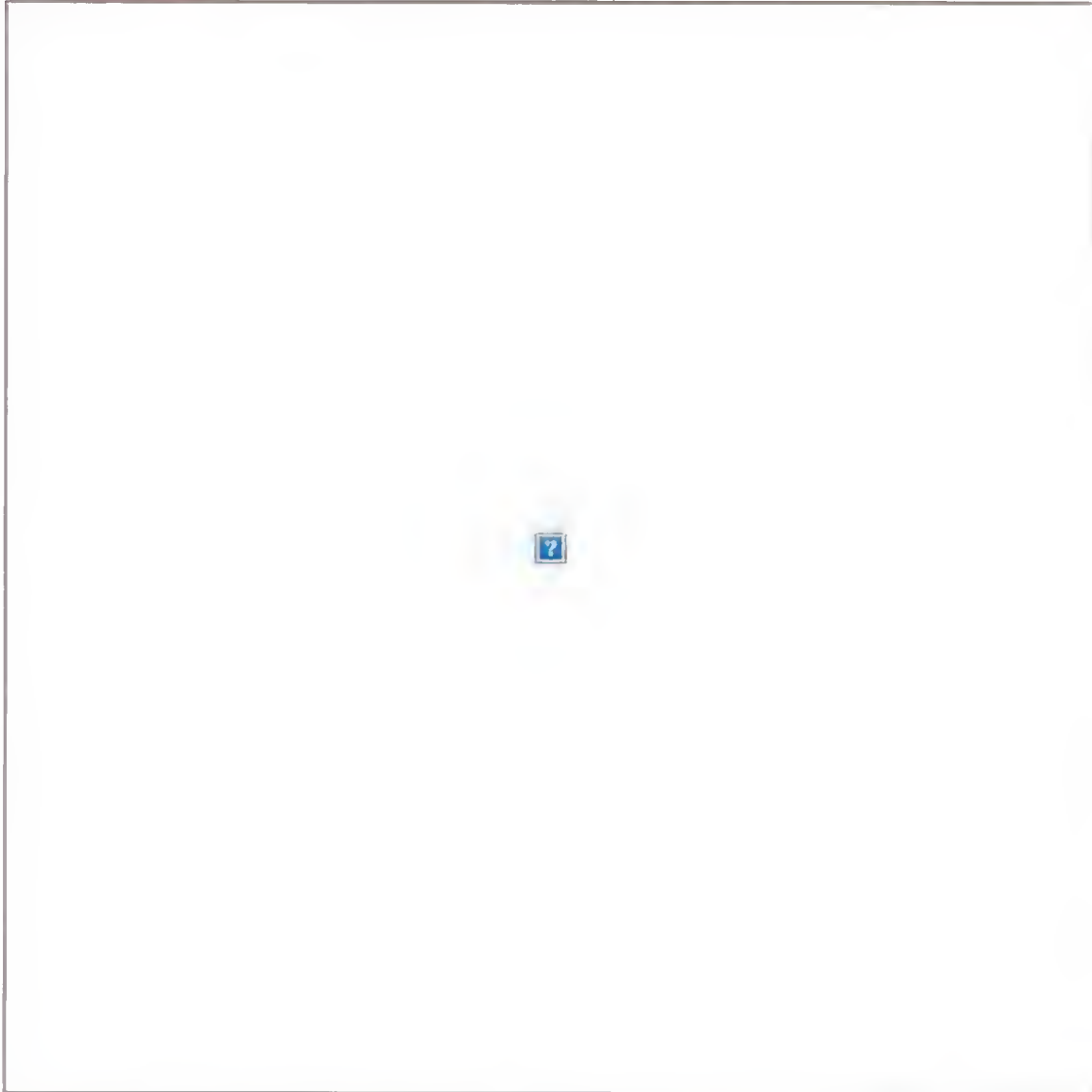
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**From:** [Ring Neighbors Portal Team](#)  
**To:** [Arsenault, Richard](#)  
**Subject:** Success on Ring Neighbors Portal  
**Date:** Thursday, April 4, 2019 2:45:06 PM

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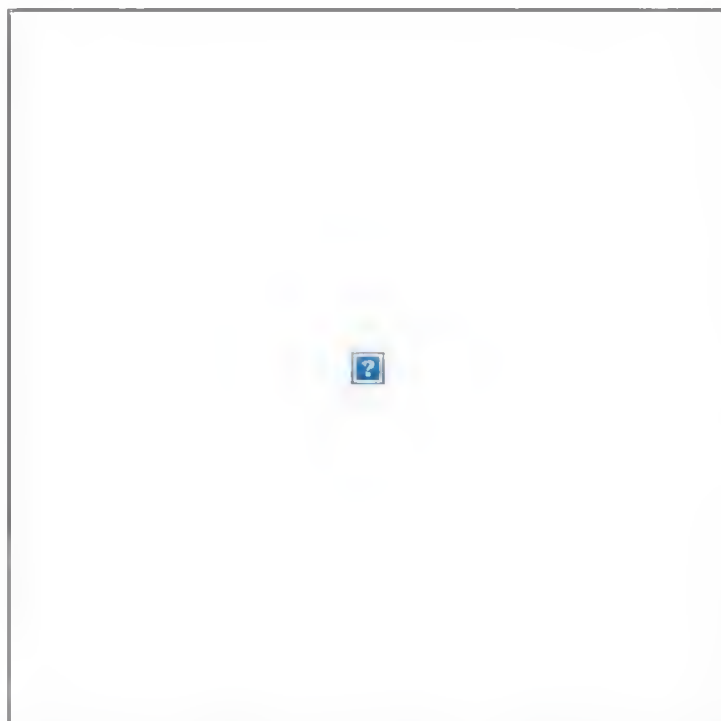
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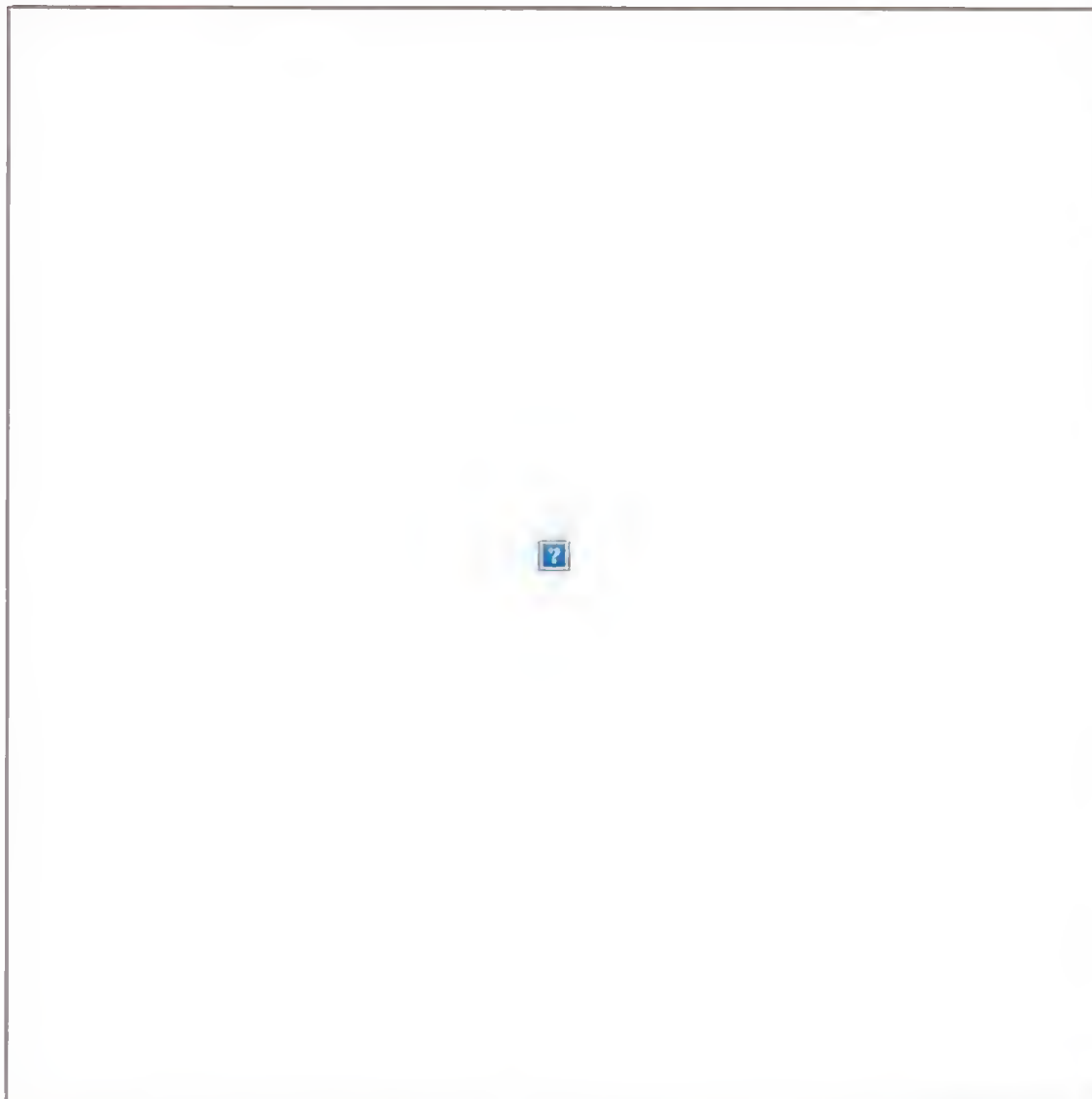
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**From:** [Ring Neighbors Portal Team](#)  
**To:** [Lee, Robert](#)  
**Subject:** Success on Ring Neighbors Portal  
**Date:** Thursday, April 4, 2019 2:45:06 PM

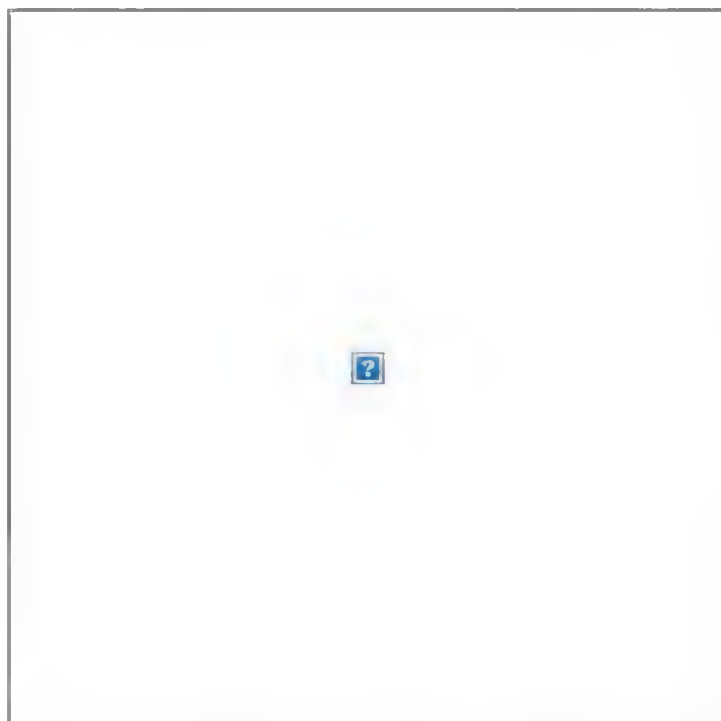
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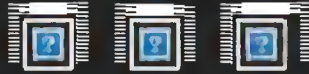
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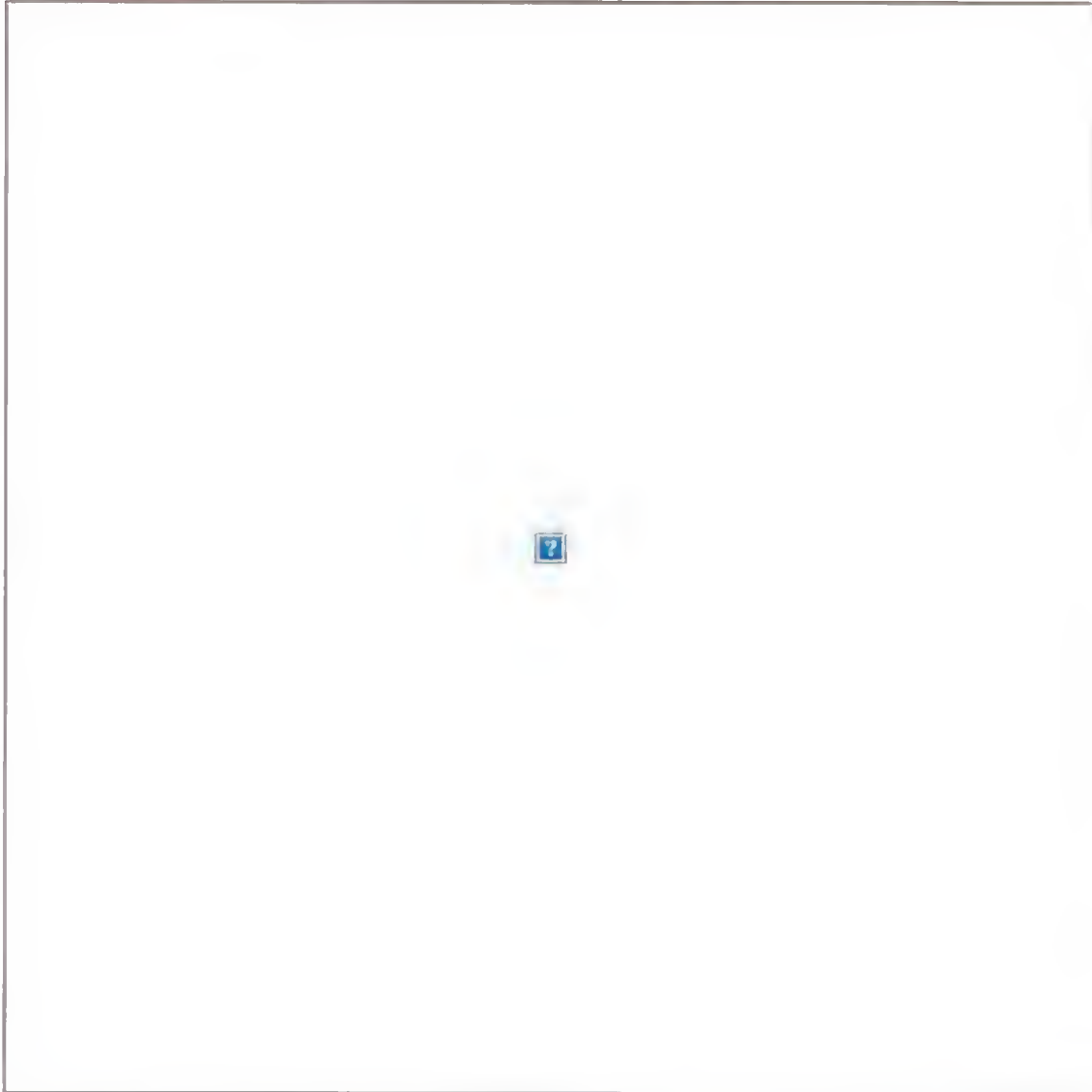
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**From:** [Ring Neighbors Portal Team](#)  
**To:** [Courtenier, Michael](#)  
**Subject:** Success on Ring Neighbors Portal  
**Date:** Thursday, April 4, 2019 2:45:04 PM

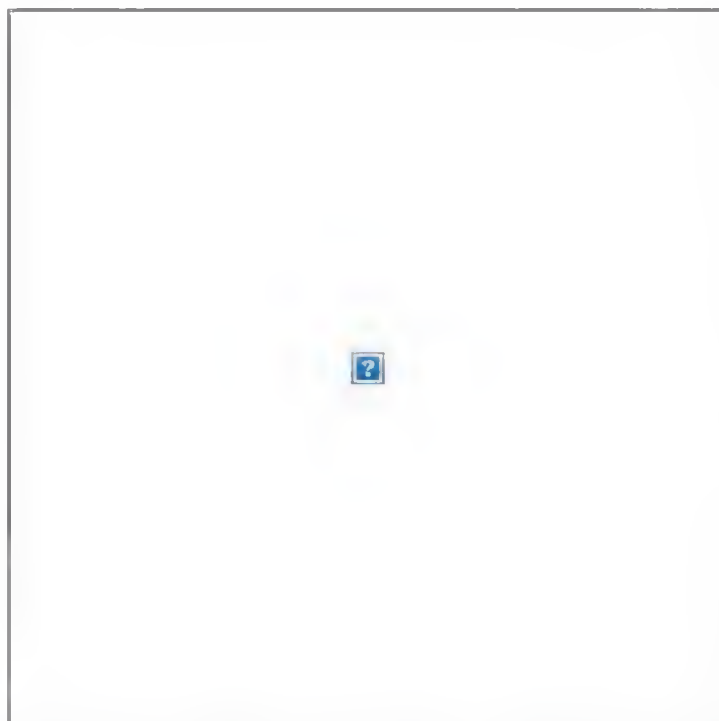
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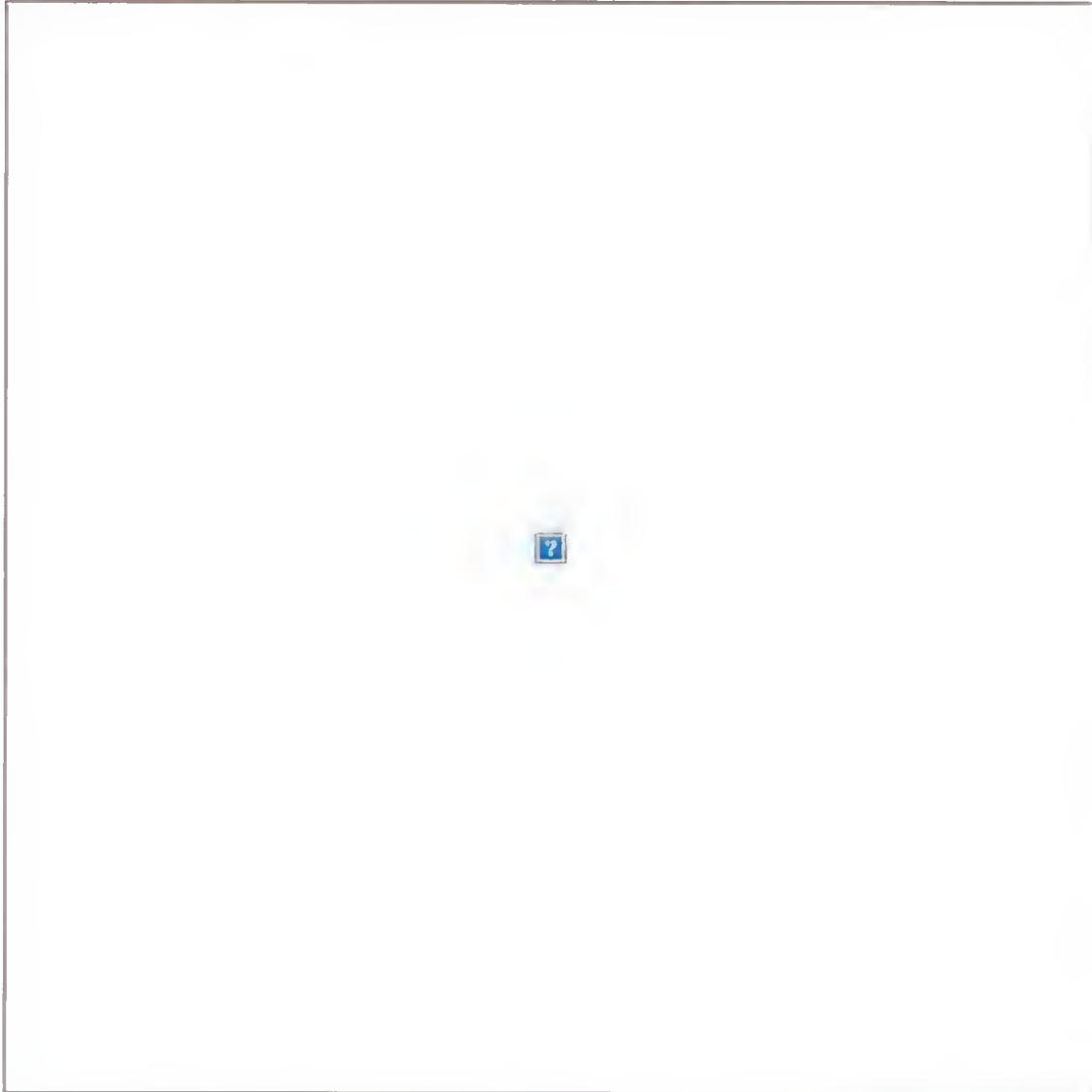
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**From:** [Ring Neighbors Portal Team](#)  
**To:** [Elliott, Paul](#)  
**Subject:** Success on Ring Neighbors Portal  
**Date:** Thursday, April 4, 2019 2:45:04 PM

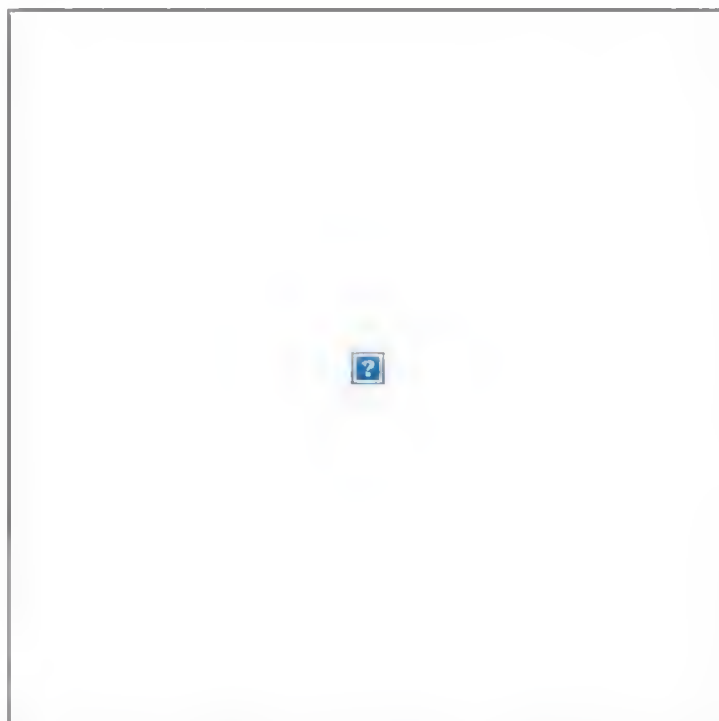
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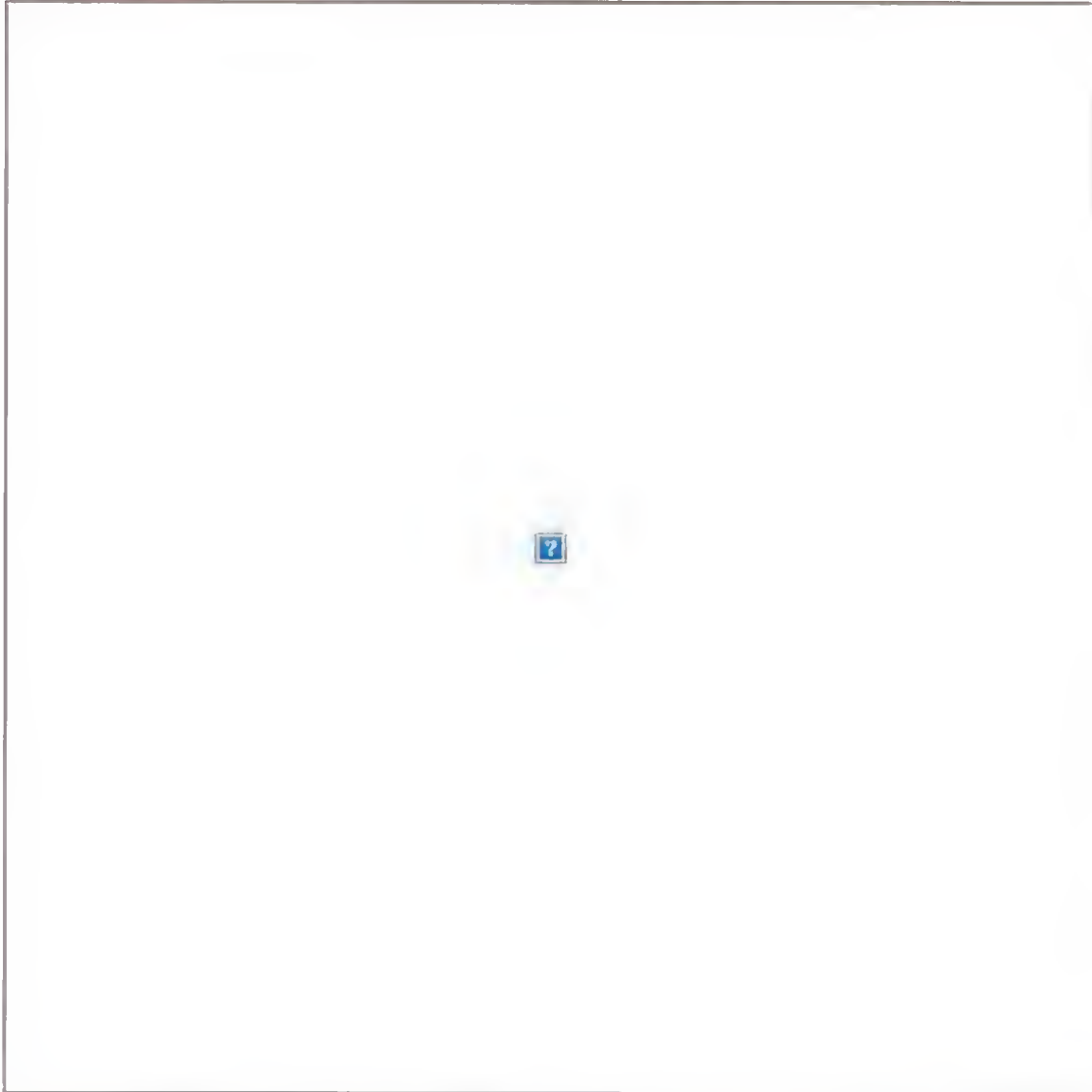
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**From:** [Ring Neighbors Portal Team](#)  
**To:** [Banushi, Nijas](#)  
**Subject:** Success on Ring Neighbors Portal  
**Date:** Thursday, April 4, 2019 2:45:03 PM

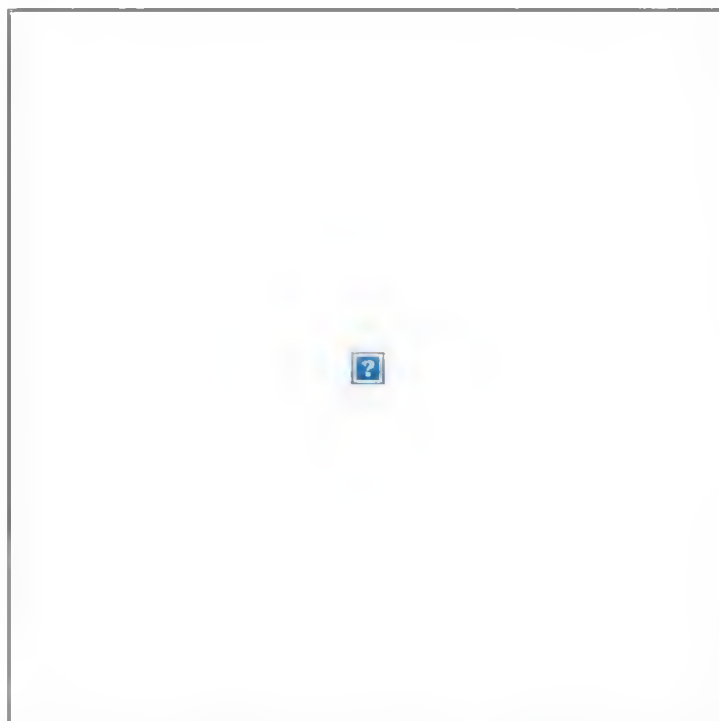
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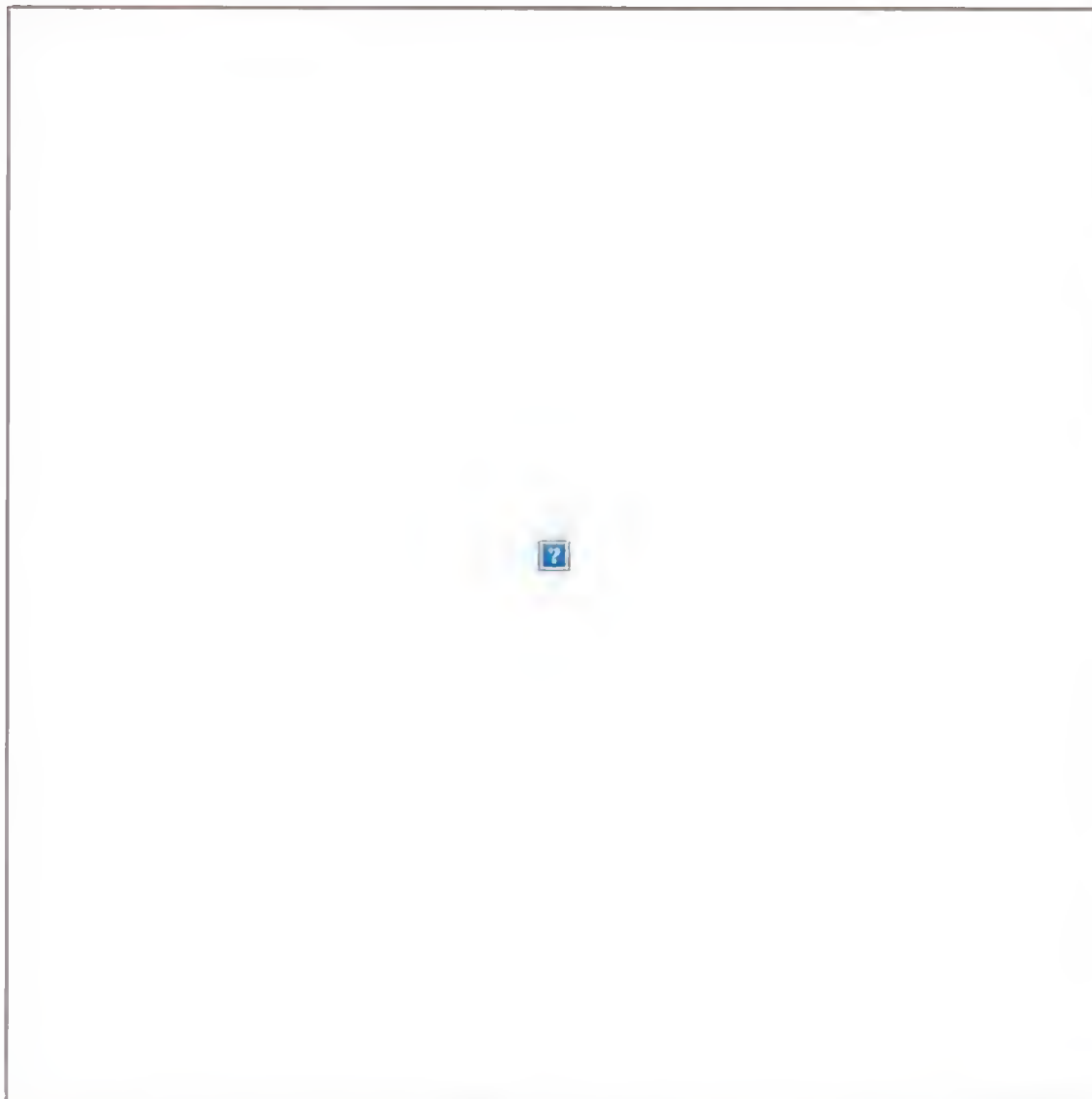


**From:** [Ring Neighbors Portal Team](#)  
**To:** [McLaughlin, Kory](#)  
**Subject:** Success on Ring Neighbors Portal  
**Date:** Thursday, April 4, 2019 2:45:03 PM

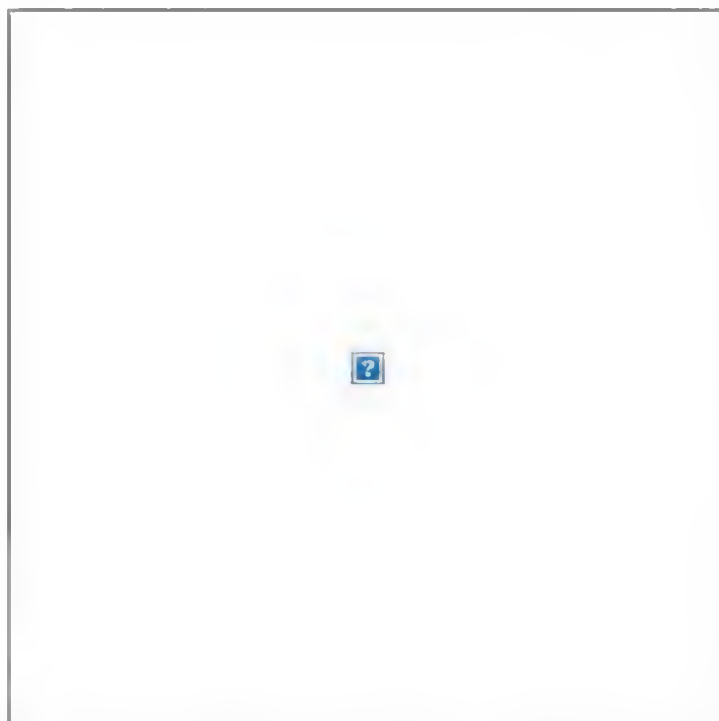
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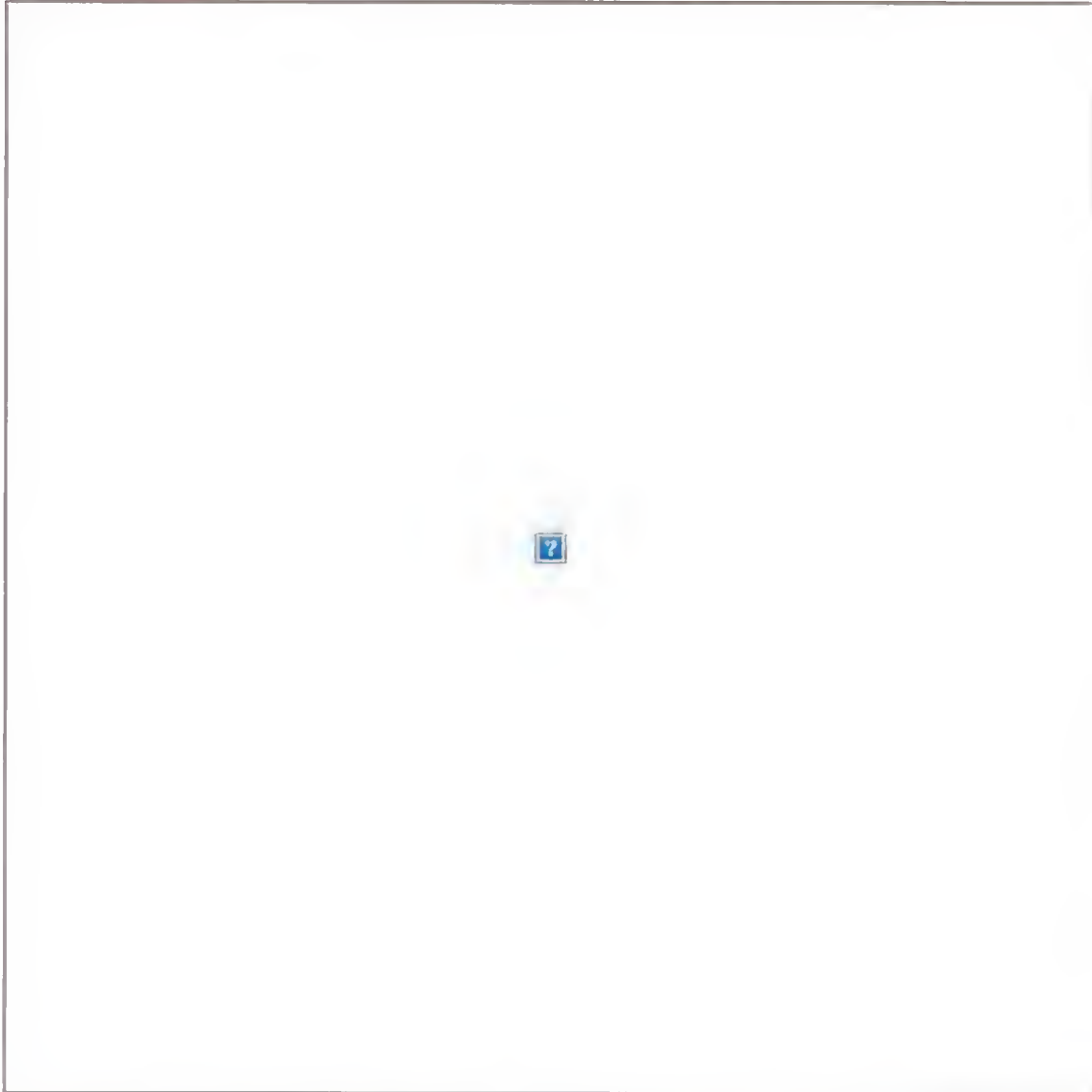
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**From:** [Ring Neighbors Portal Team](#)  
**To:** [Son, Mike](#)  
**Subject:** Success on Ring Neighbors Portal  
**Date:** Thursday, April 4, 2019 2:45:02 PM

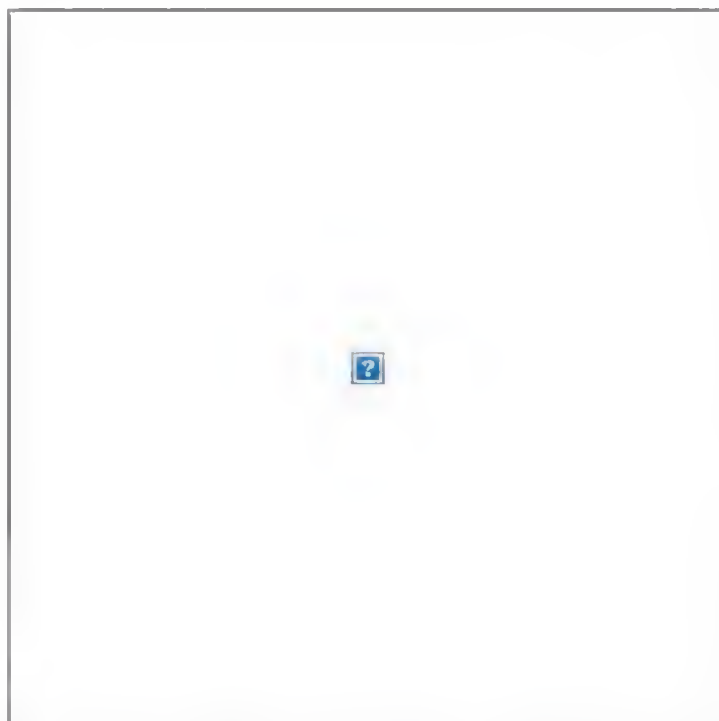
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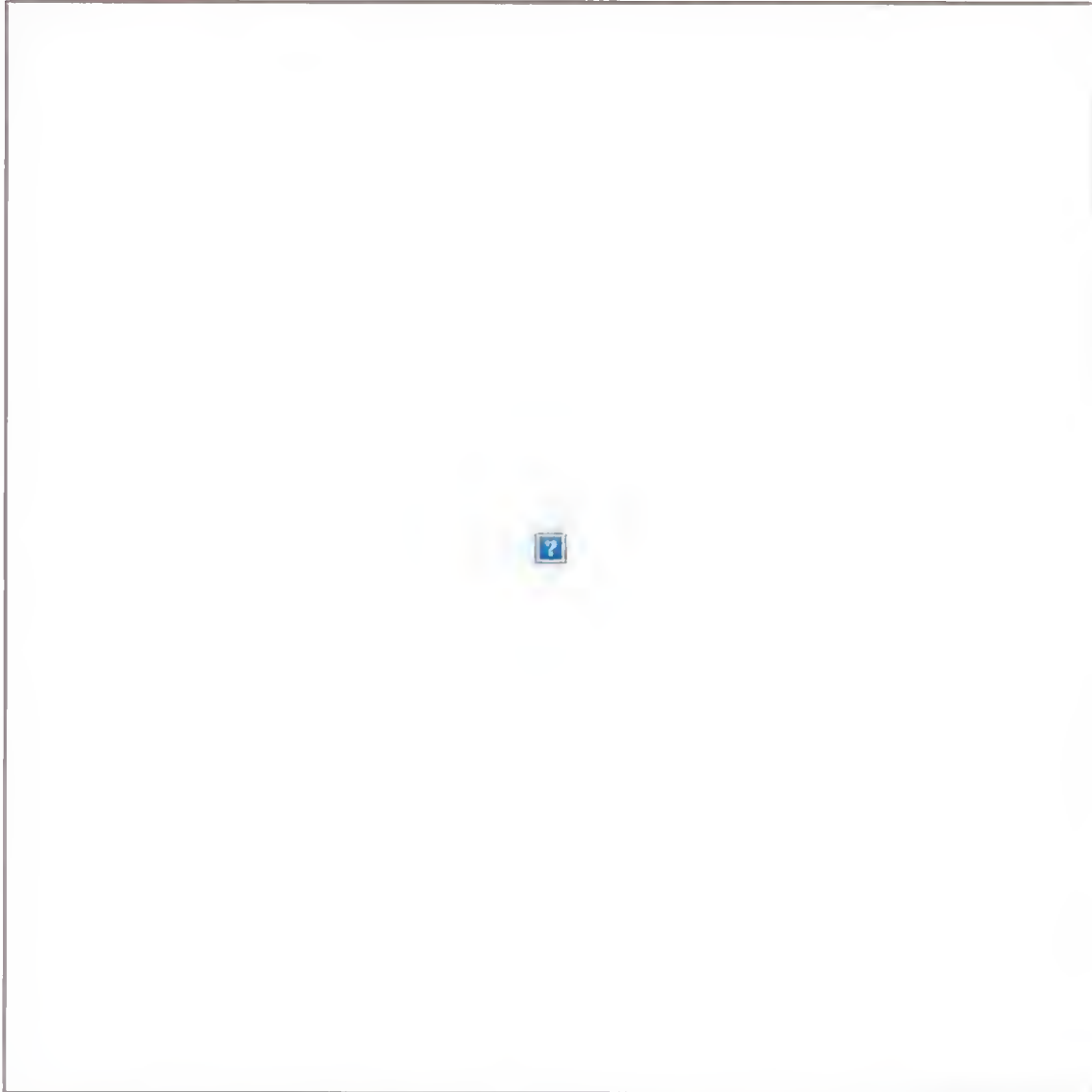
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**From:** [Ring Neighbors Portal Team](#)  
**To:** [Williams, Michaus](#)  
**Subject:** Success on Ring Neighbors Portal  
**Date:** Thursday, April 4, 2019 2:45:01 PM

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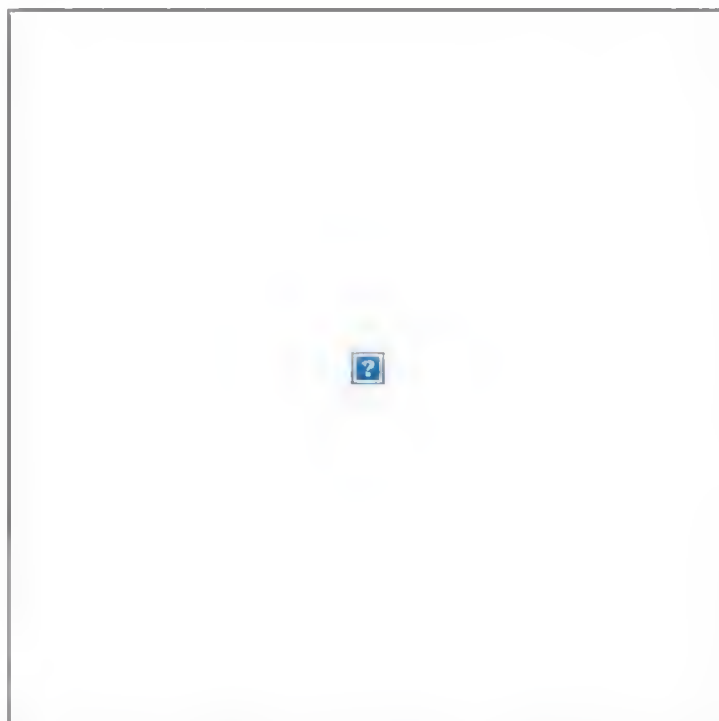
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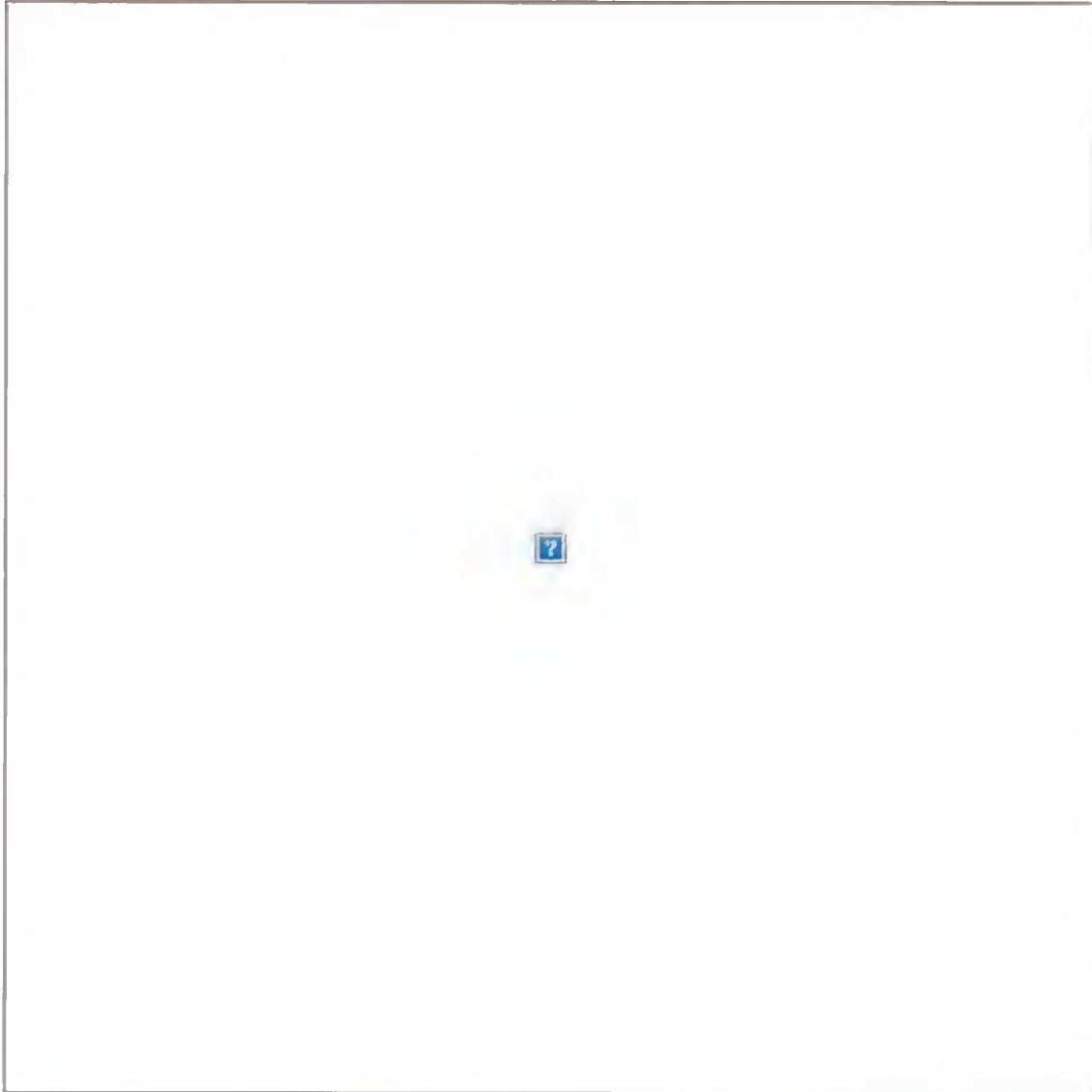
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**From:** [Ring Neighbors Portal Team](#)  
**To:** [Egan, Matt](#)  
**Subject:** Success on Ring Neighbors Portal  
**Date:** Thursday, April 4, 2019 2:45:01 PM

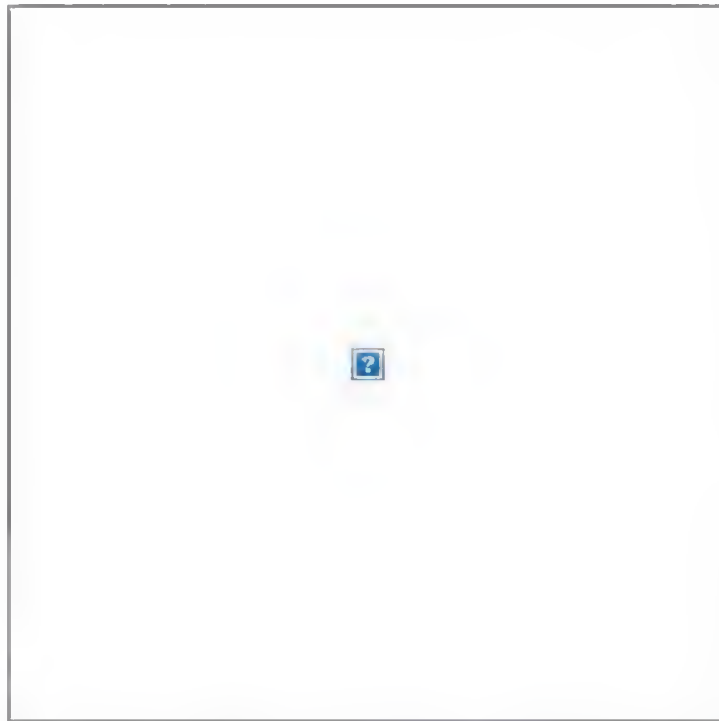
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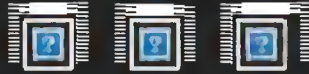
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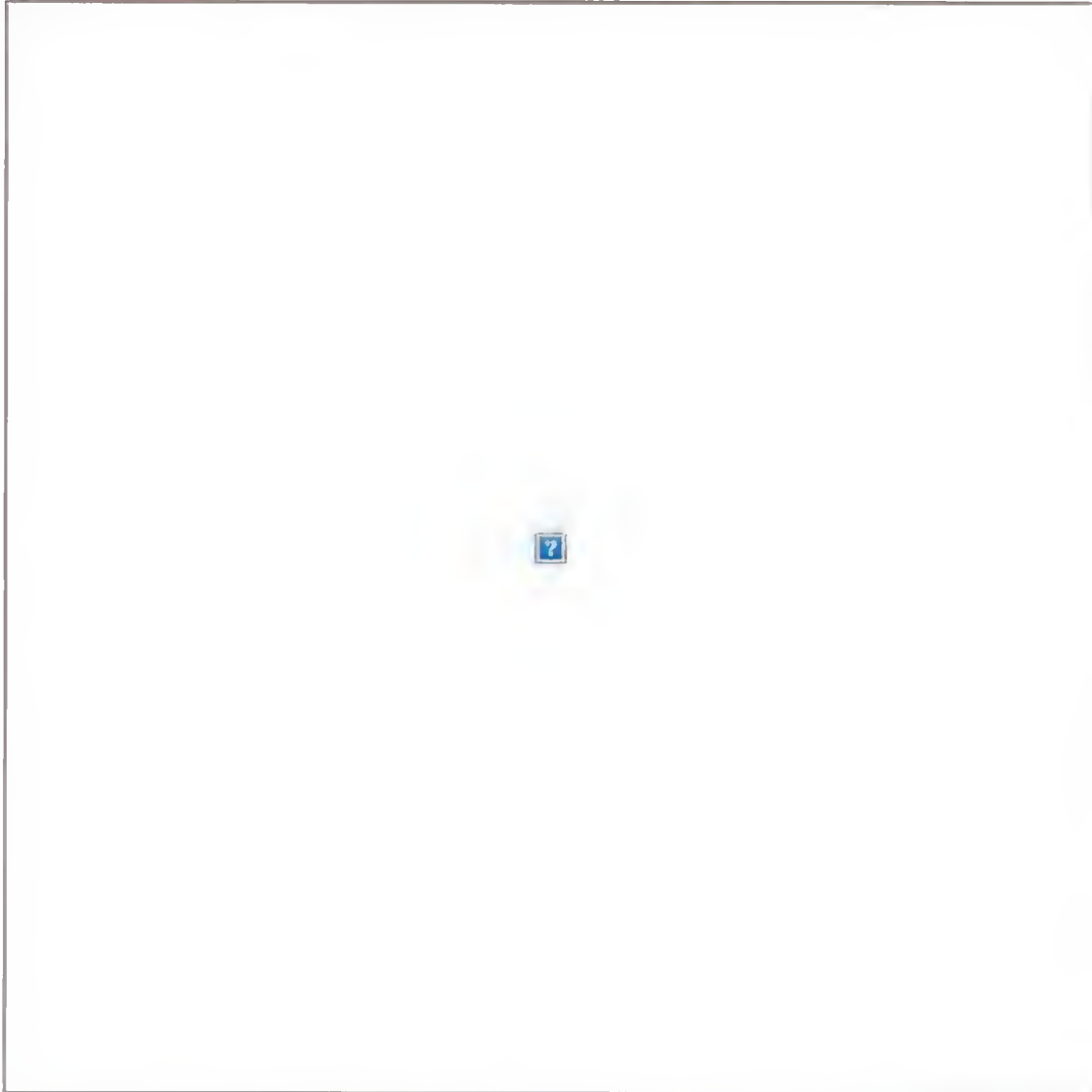
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**From:** [Ring Neighbors Portal Team](#)  
**To:** [Martin, Lee](#)  
**Subject:** Success on Ring Neighbors Portal  
**Date:** Thursday, April 4, 2019 2:45:00 PM

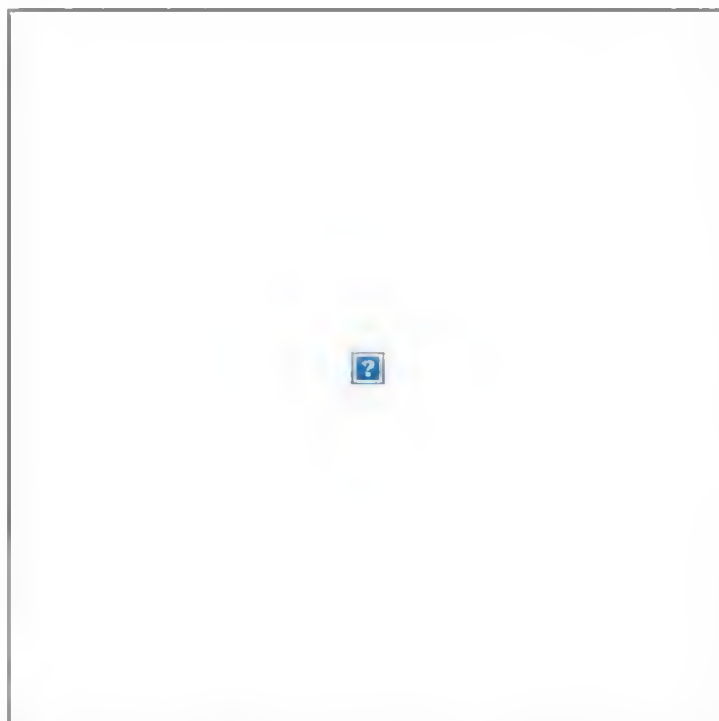
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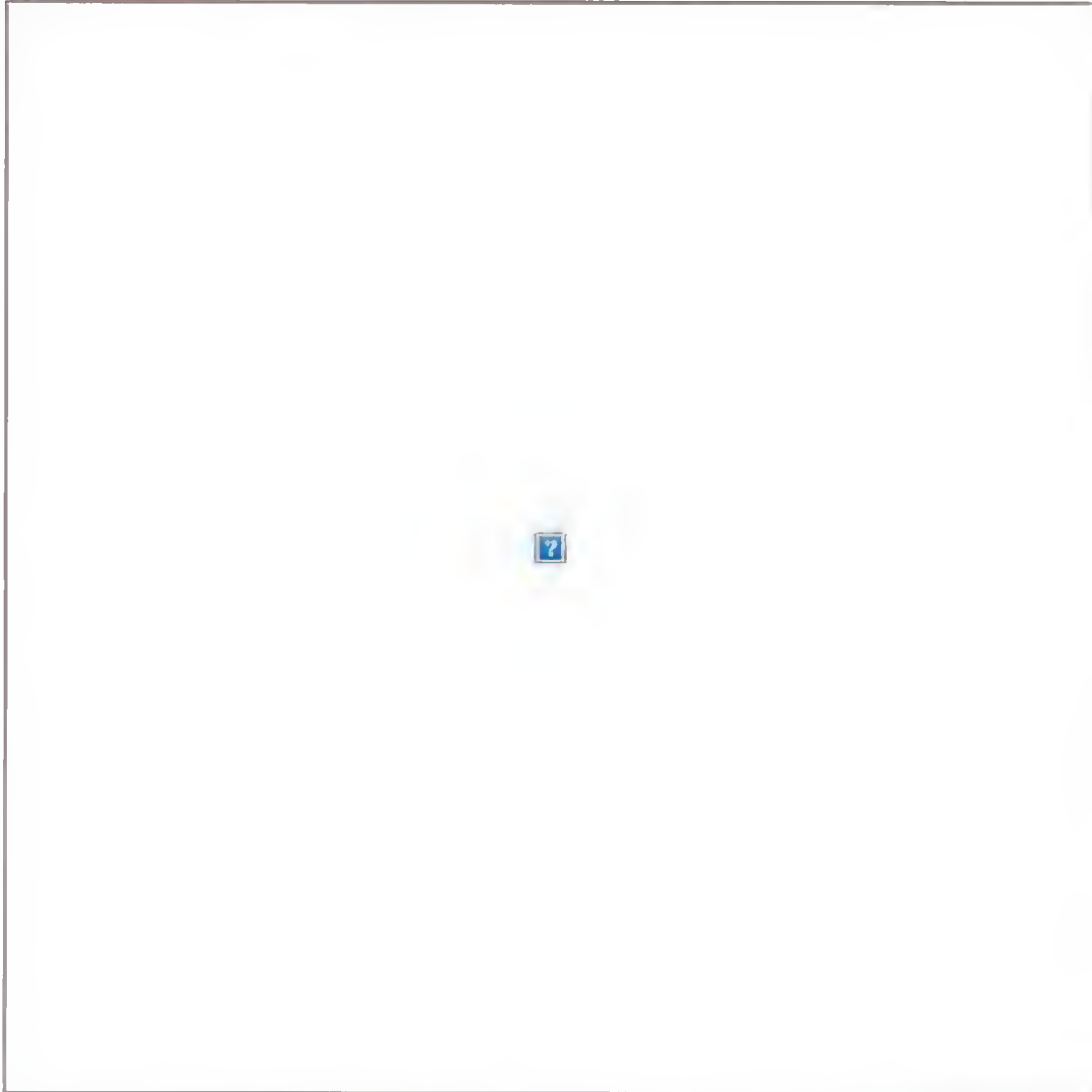
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**From:** [Ring Neighbors Portal Team](#)  
**To:** [Anderson, Kathleen](#)  
**Subject:** Success on Ring Neighbors Portal  
**Date:** Thursday, April 4, 2019 2:45:00 PM

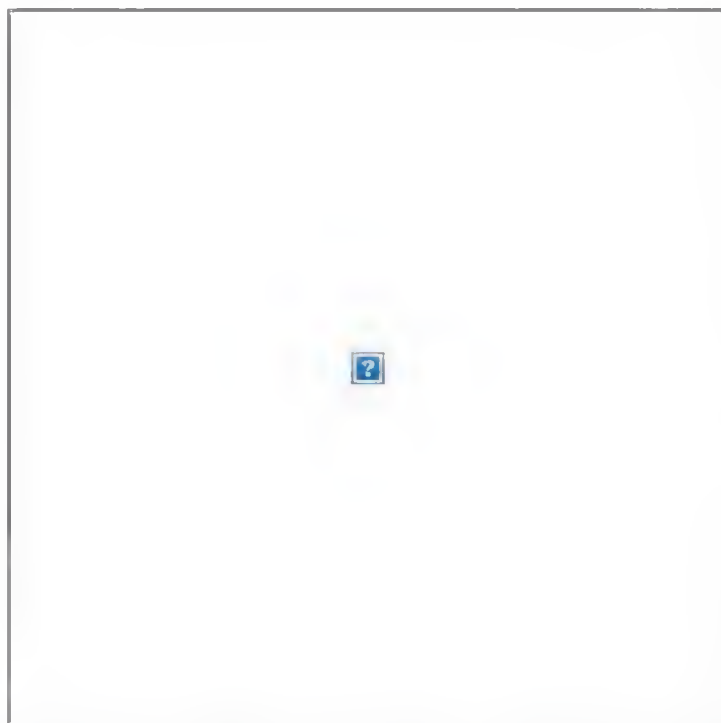
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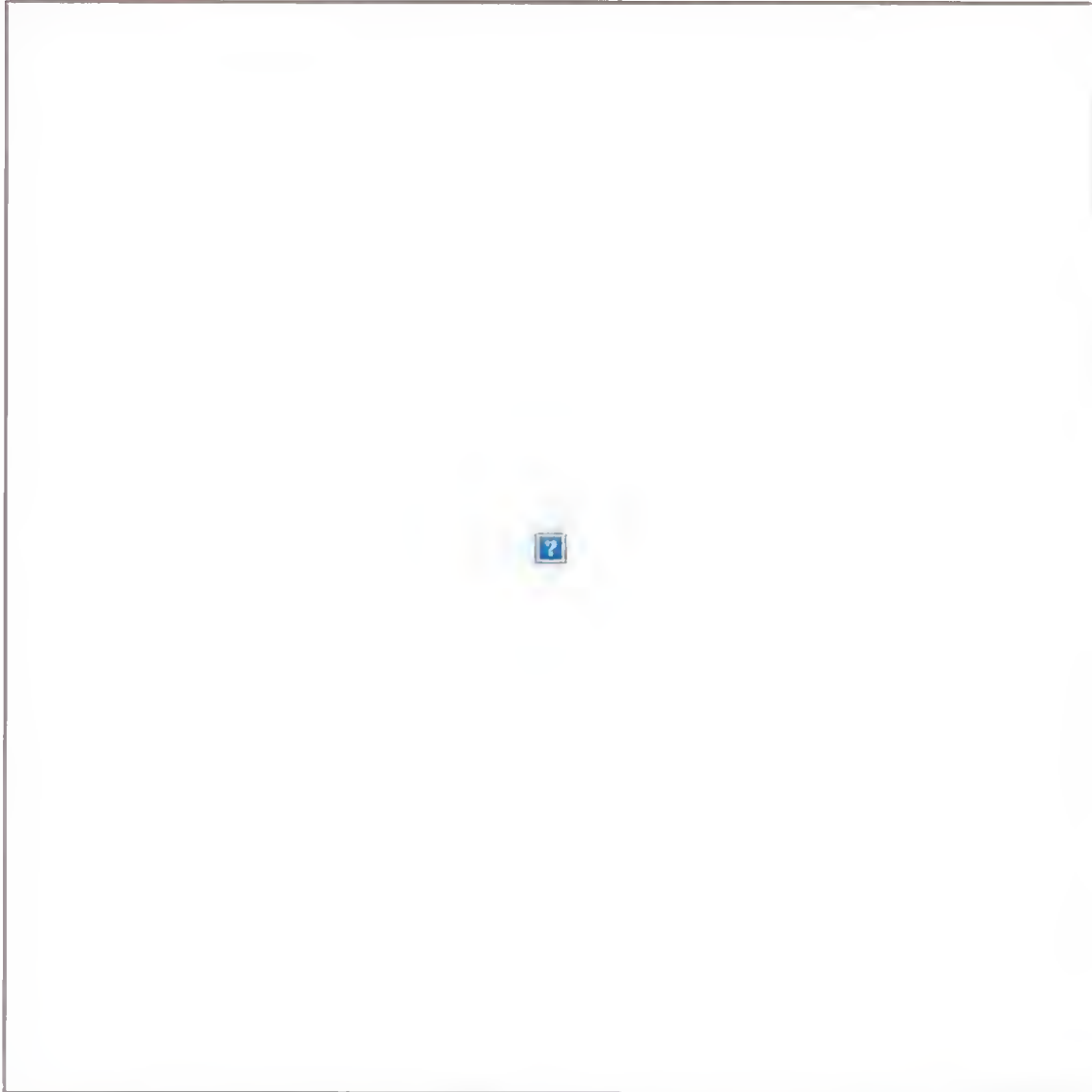
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**From:** [Ring Neighbors Portal Team](#)  
**To:** [Gettemy, Ken](#)  
**Subject:** Success on Ring Neighbors Portal  
**Date:** Thursday, April 4, 2019 2:45:00 PM

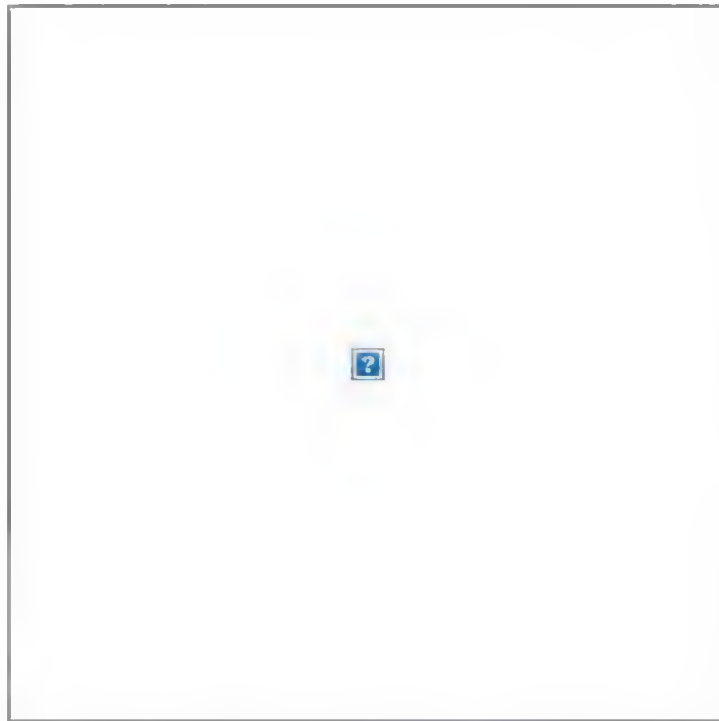
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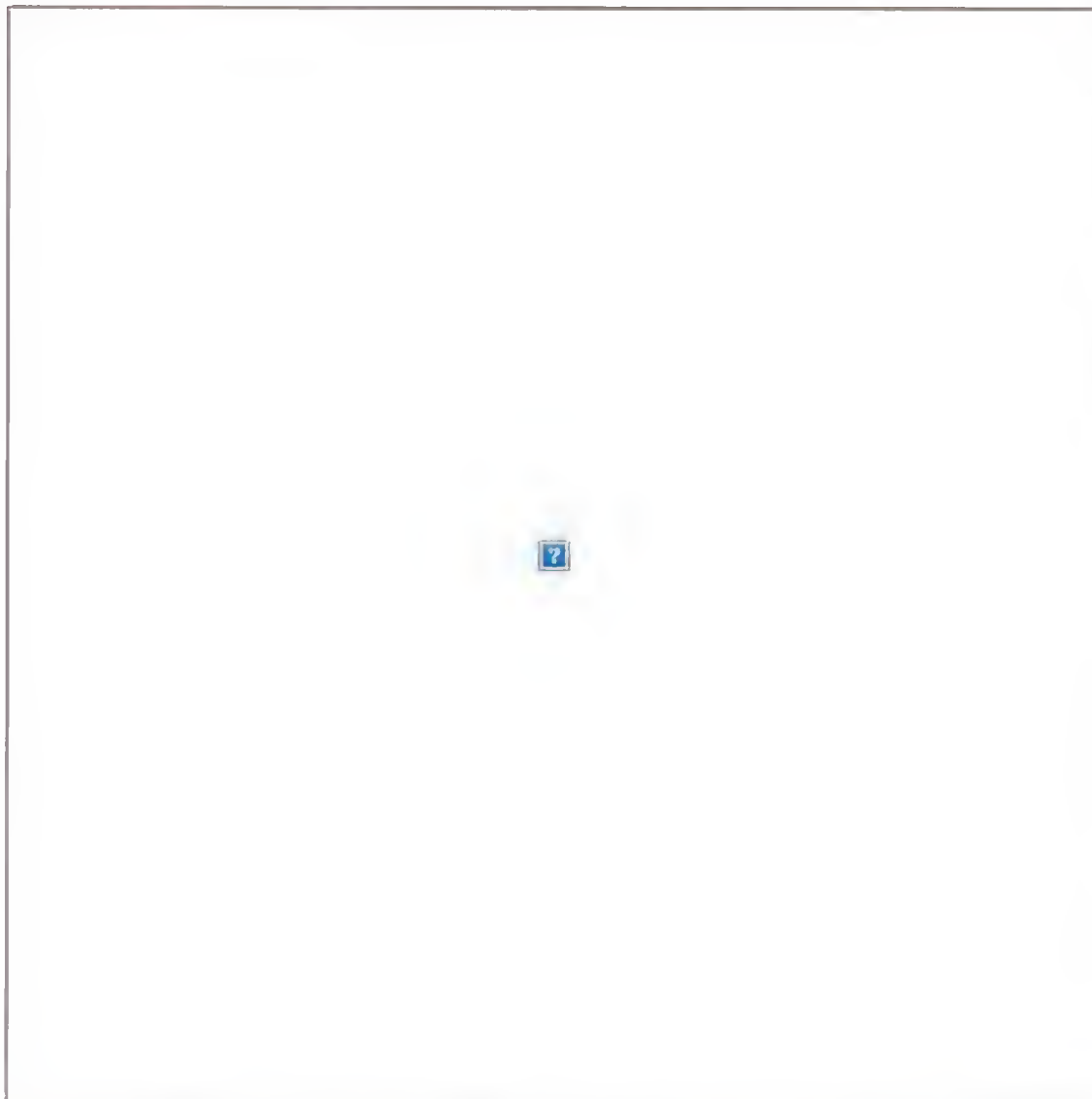


**From:** [Ring Neighbors Portal Team](#)  
**To:** [Czubak, Ken](#)  
**Subject:** Success on Ring Neighbors Portal  
**Date:** Thursday, April 4, 2019 2:44:59 PM

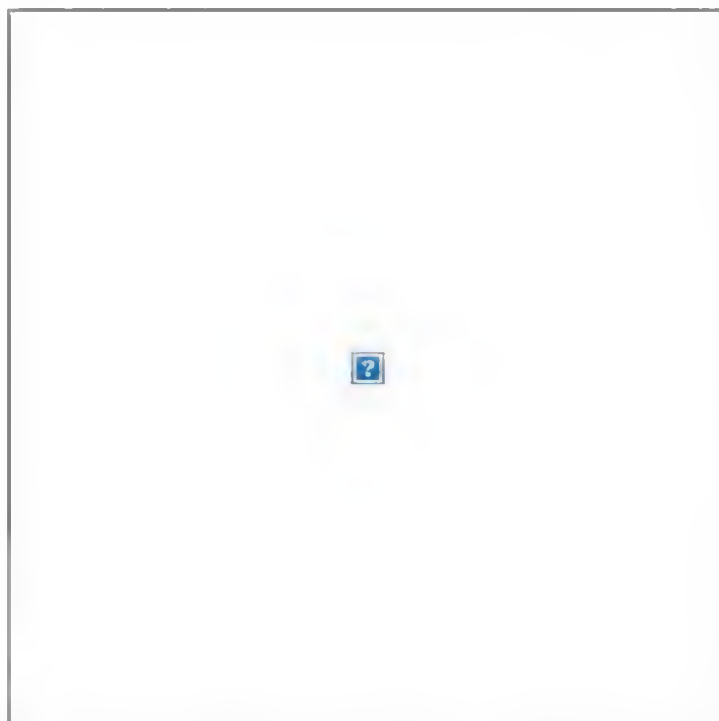
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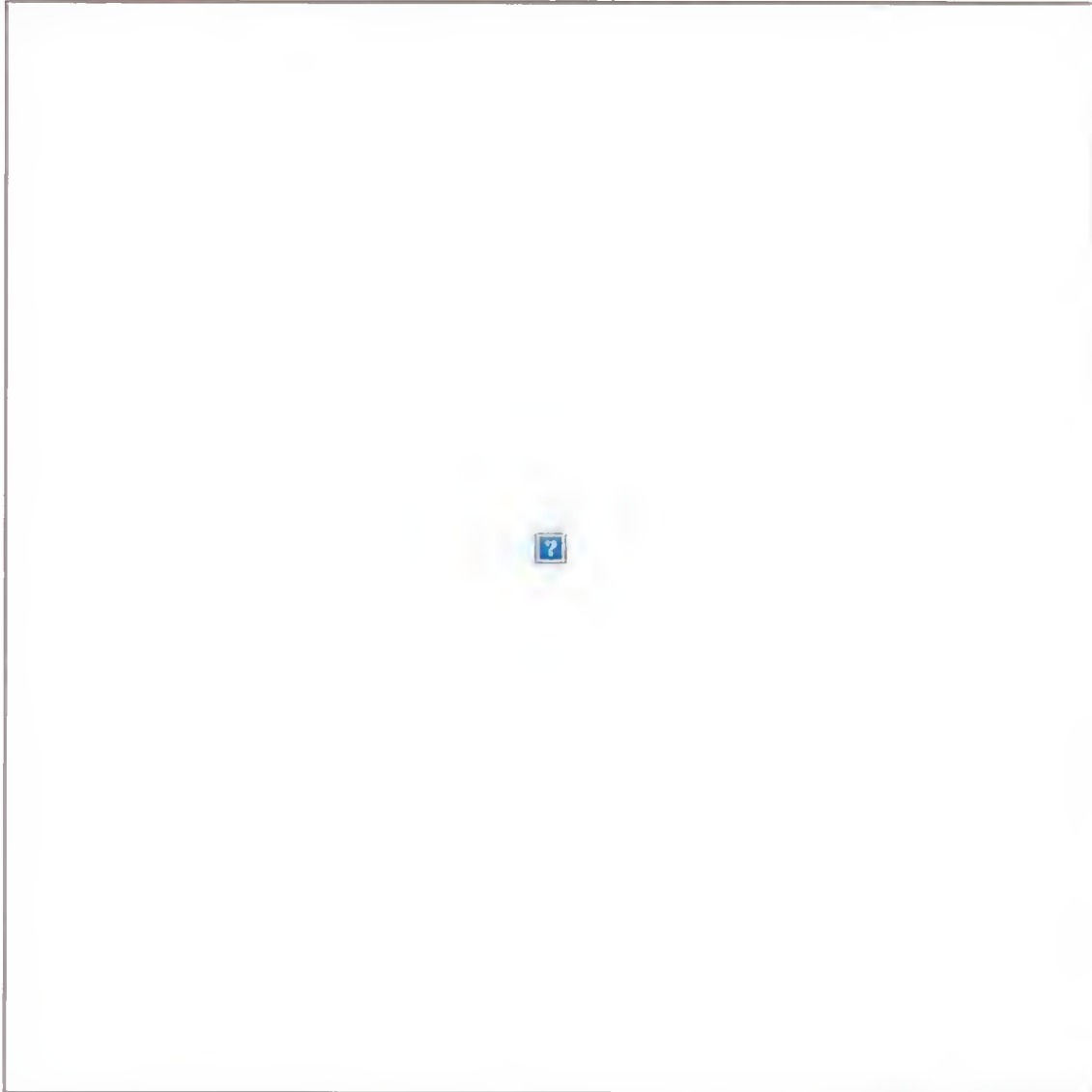
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**From:** [Ring Neighbors Portal Team](#)  
**To:** [Lardino, Julie](#)  
**Subject:** Success on Ring Neighbors Portal  
**Date:** Thursday, April 4, 2019 2:44:58 PM

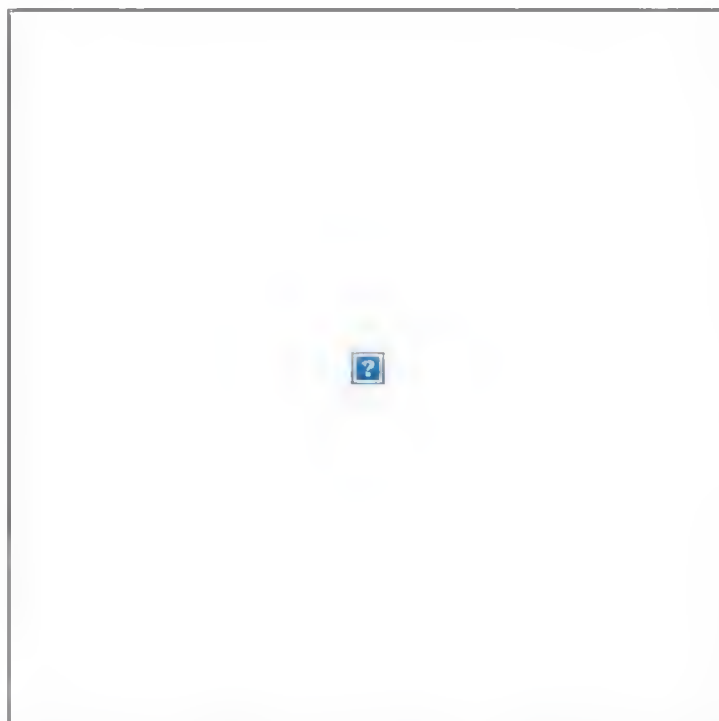
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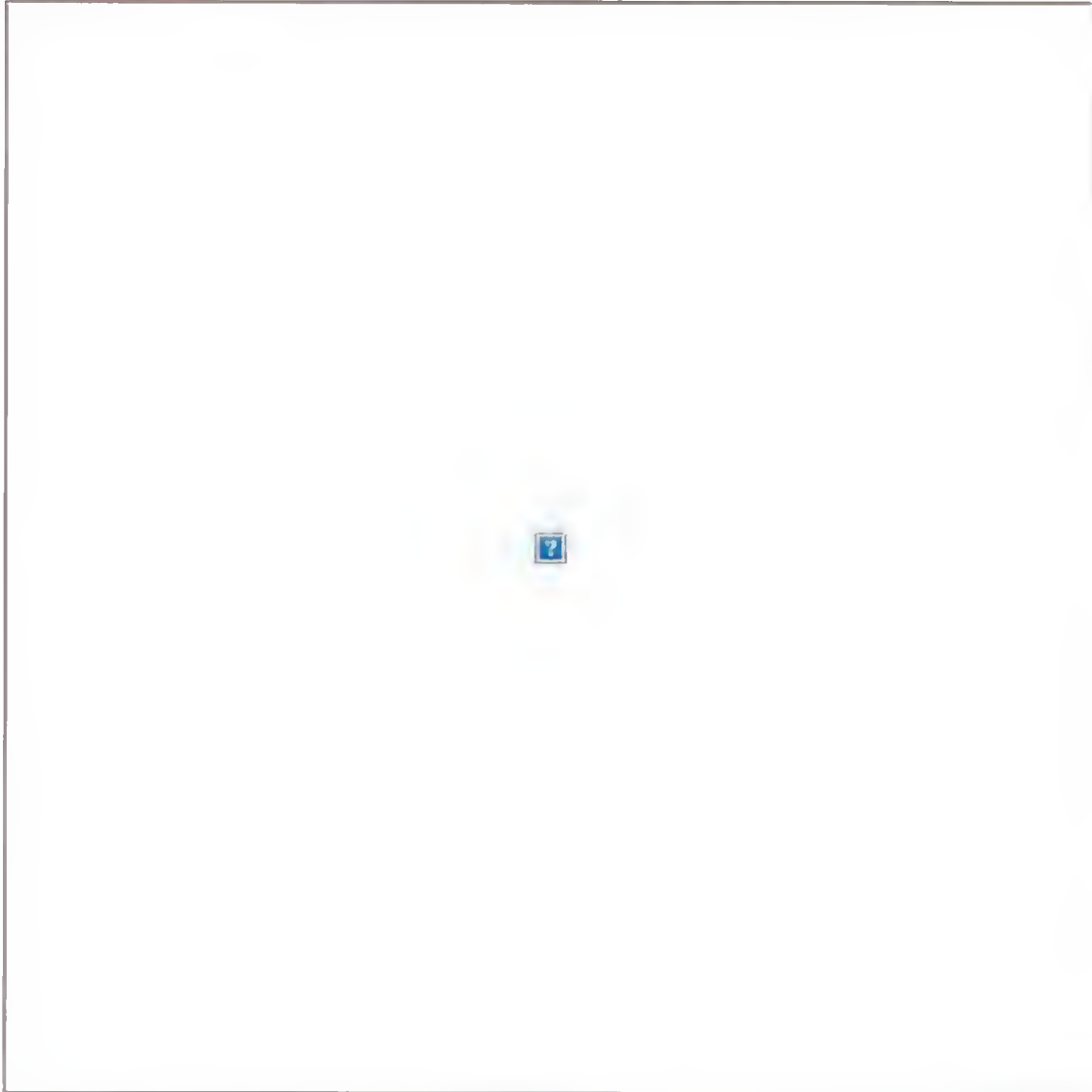
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**From:** [Ring Neighbors Portal Team](#)  
**To:** [Considine, Kalah](#)  
**Subject:** Success on Ring Neighbors Portal  
**Date:** Thursday, April 4, 2019 2:44:58 PM

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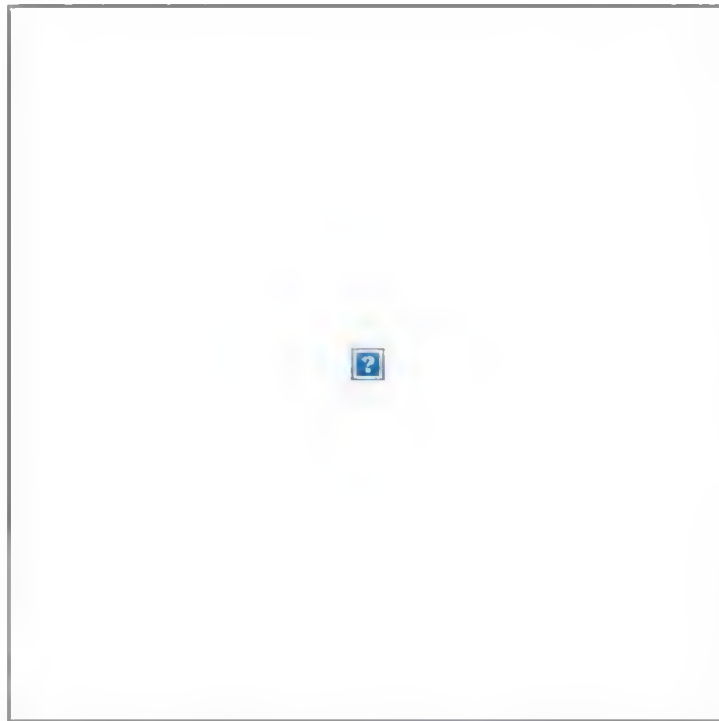
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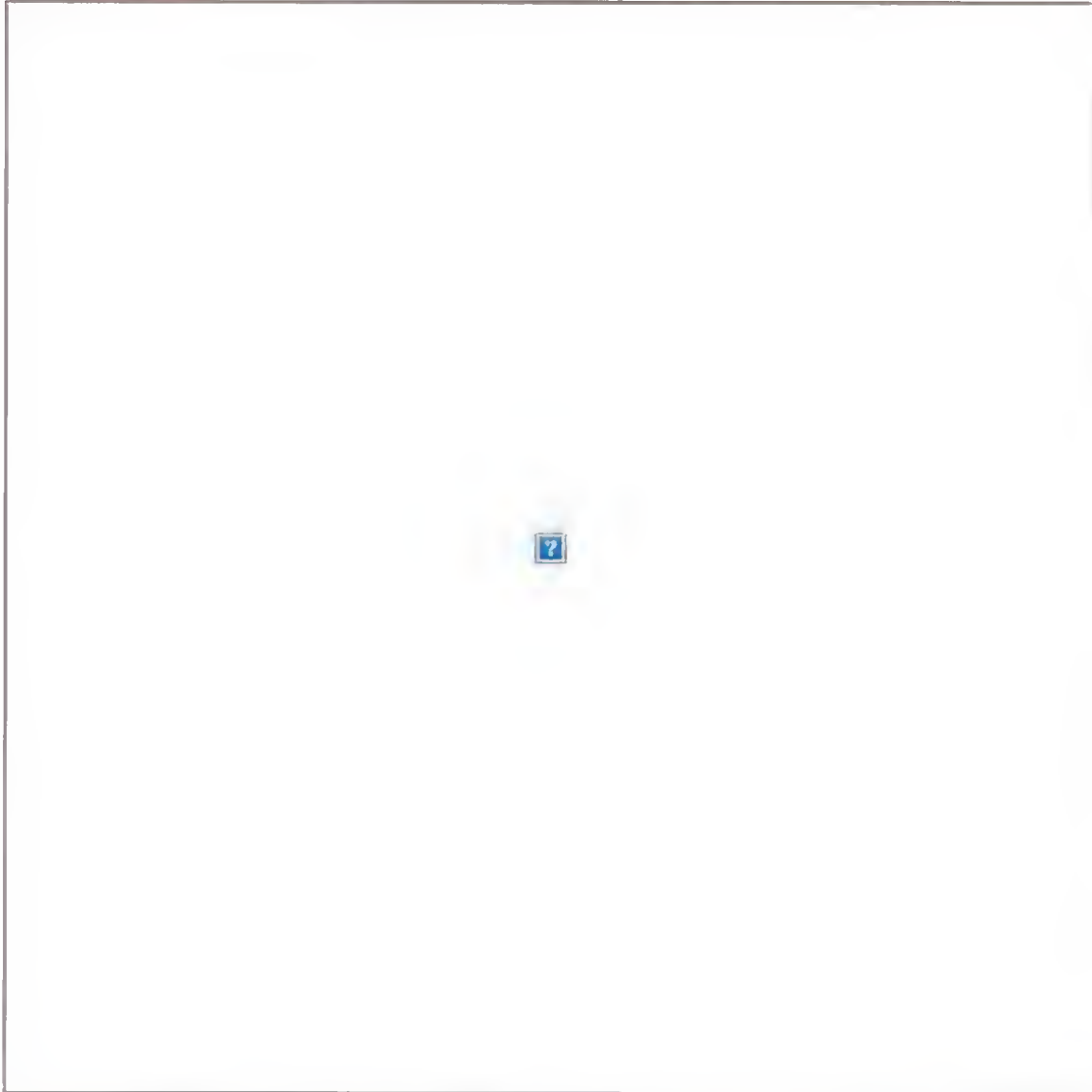
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**From:** [Ring Neighbors Portal Team](#)  
**To:** [Zbrozek, Jason](#)  
**Subject:** Success on Ring Neighbors Portal  
**Date:** Thursday, April 4, 2019 2:44:57 PM

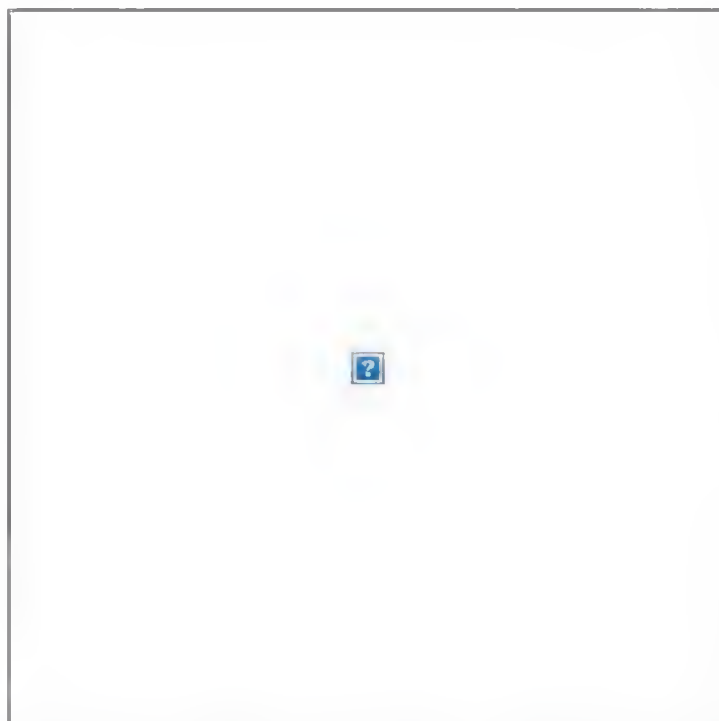
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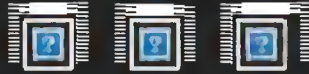
Last month, a resident's Ring device captured a person trespassing on his property. The homeowner immediately shared his video on the [Neighbors App](#) and contacted the Rolling Meadows Police Department. The Rolling Meadows Police Department saw it as a great opportunity to request additional recordings through the [Video Request](#) feature on the [Neighbors Portal](#). One video recording in particular stood out which led to an arrest.

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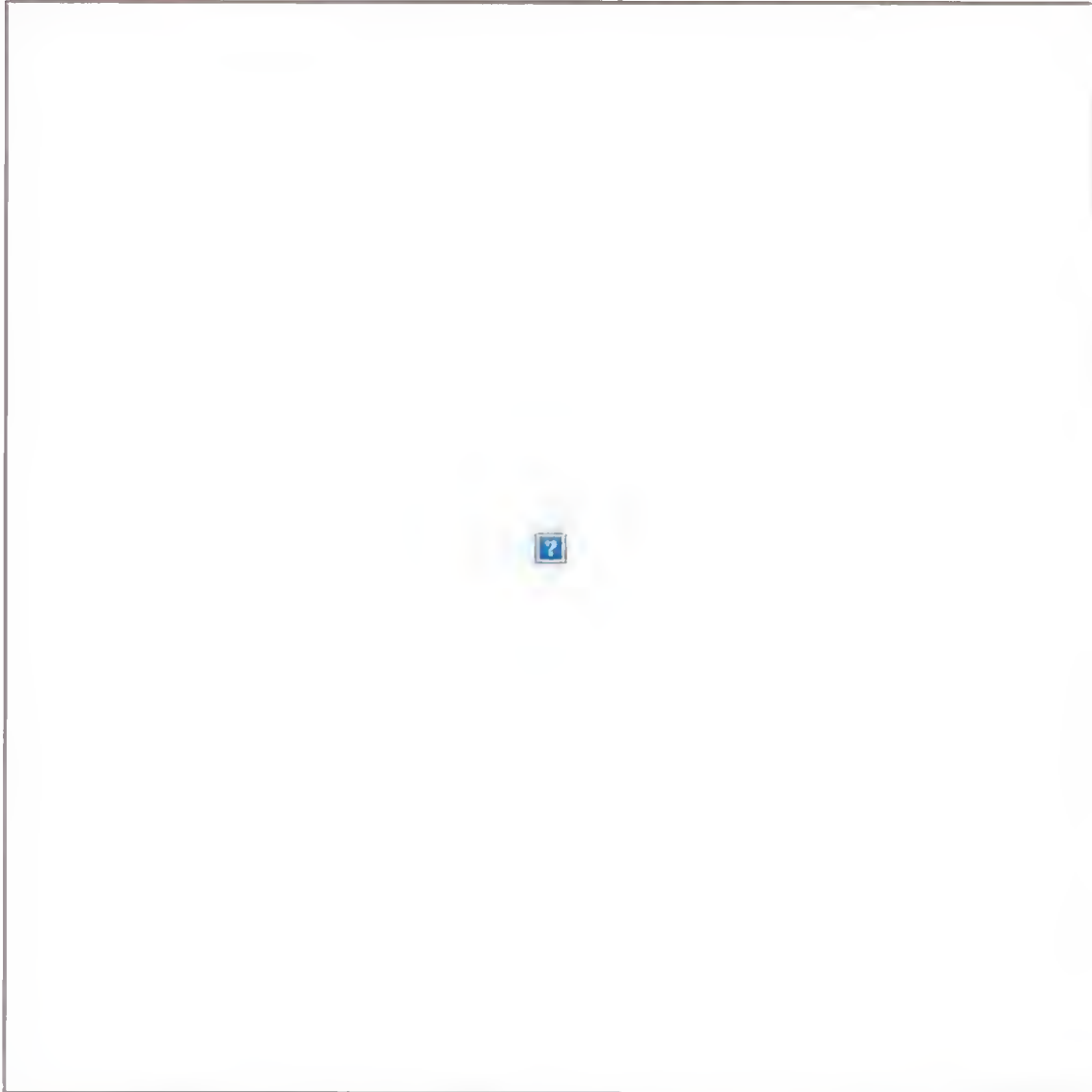
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**From:** [Ring Neighbors Portal Team](#)  
**To:** [Womack, Jeremy](#)  
**Subject:** Success on Ring Neighbors Portal  
**Date:** Thursday, April 4, 2019 2:44:57 PM

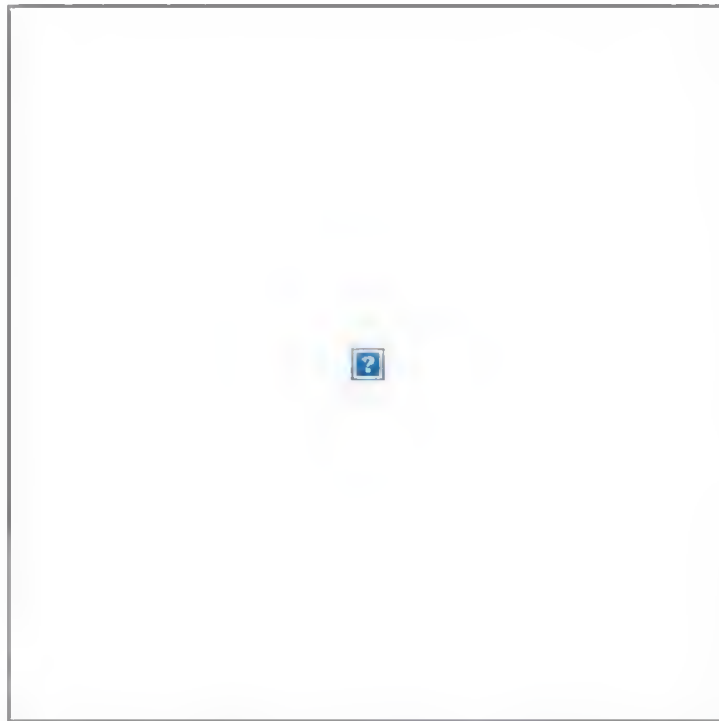
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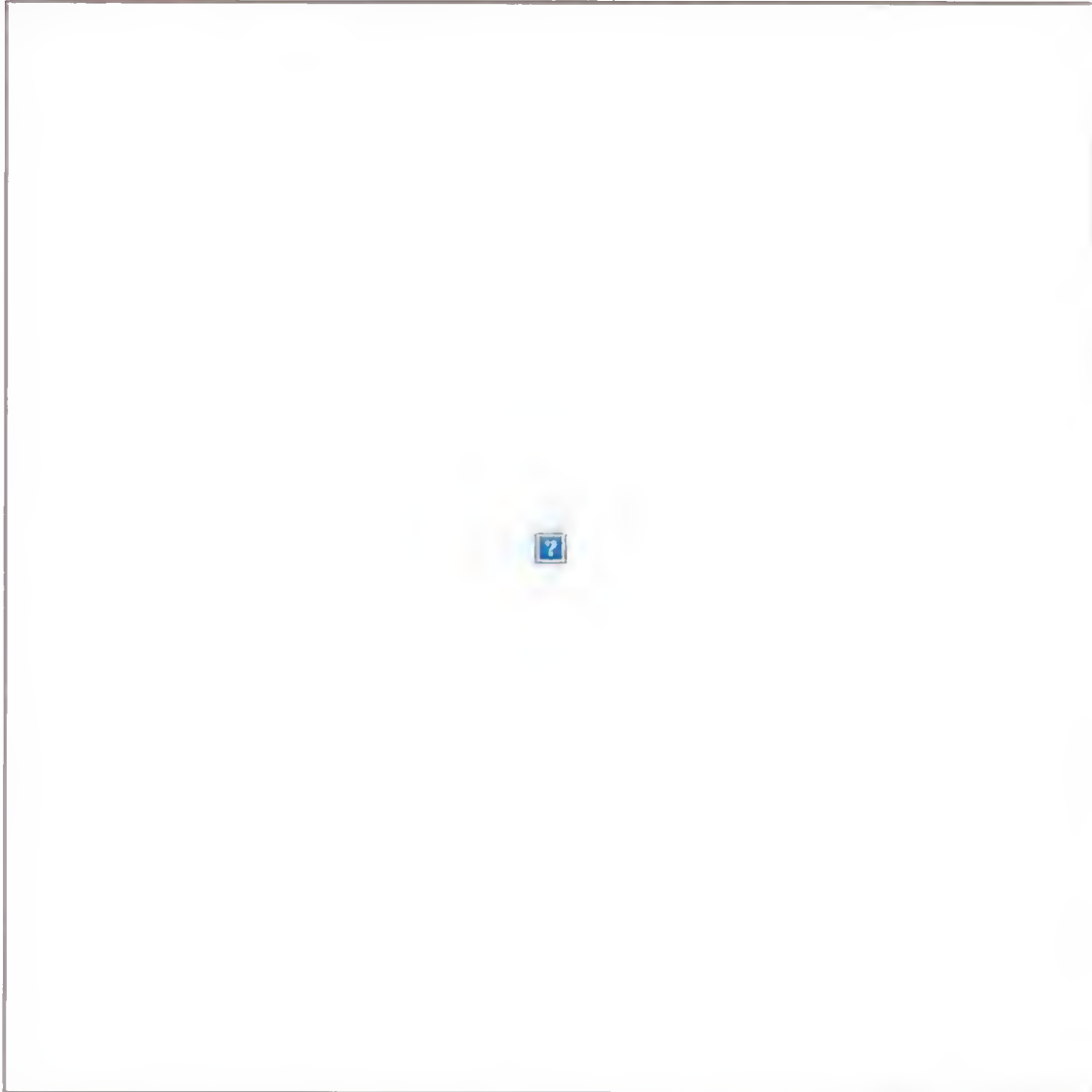
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**From:** [Ring Neighbors Portal Team](#)  
**To:** [Gibler, Erin](#)  
**Subject:** Success on Ring Neighbors Portal  
**Date:** Thursday, April 4, 2019 2:44:56 PM

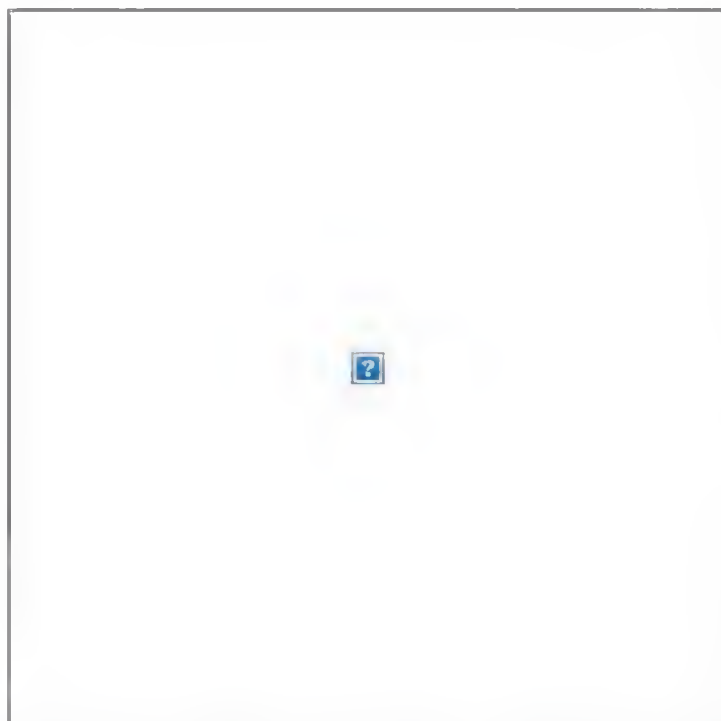
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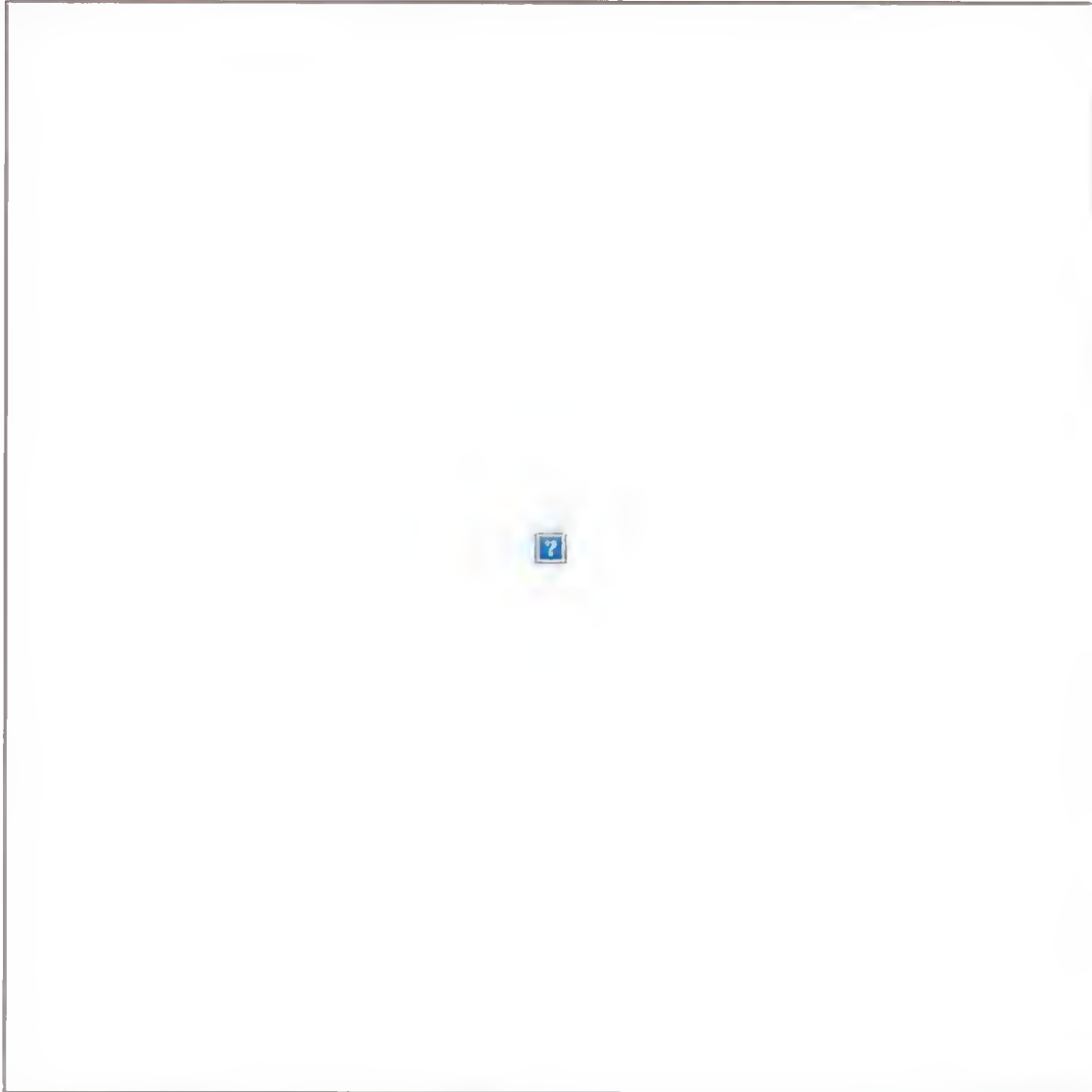
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**From:** [Ring Neighbors Portal Team](#)  
**To:** [Stubler, Jason](#)  
**Subject:** Success on Ring Neighbors Portal  
**Date:** Thursday, April 4, 2019 2:44:56 PM

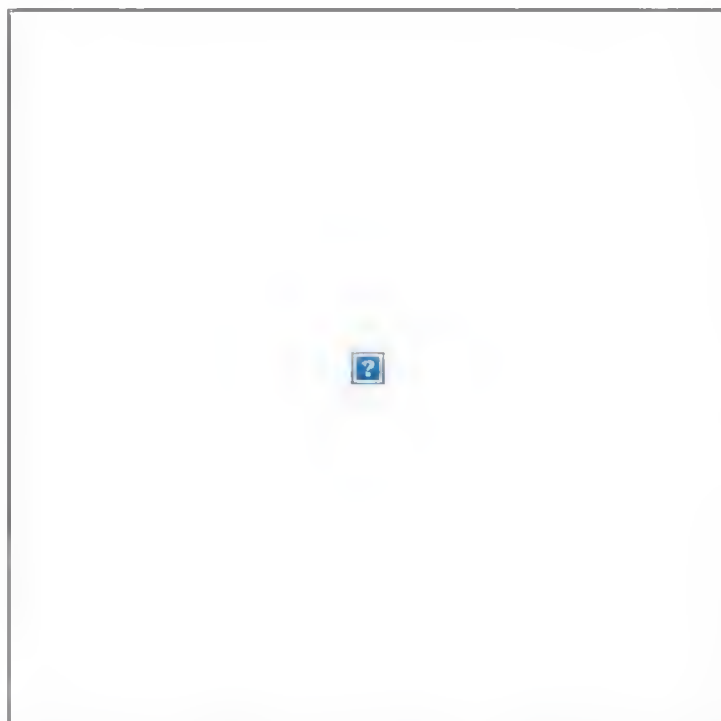
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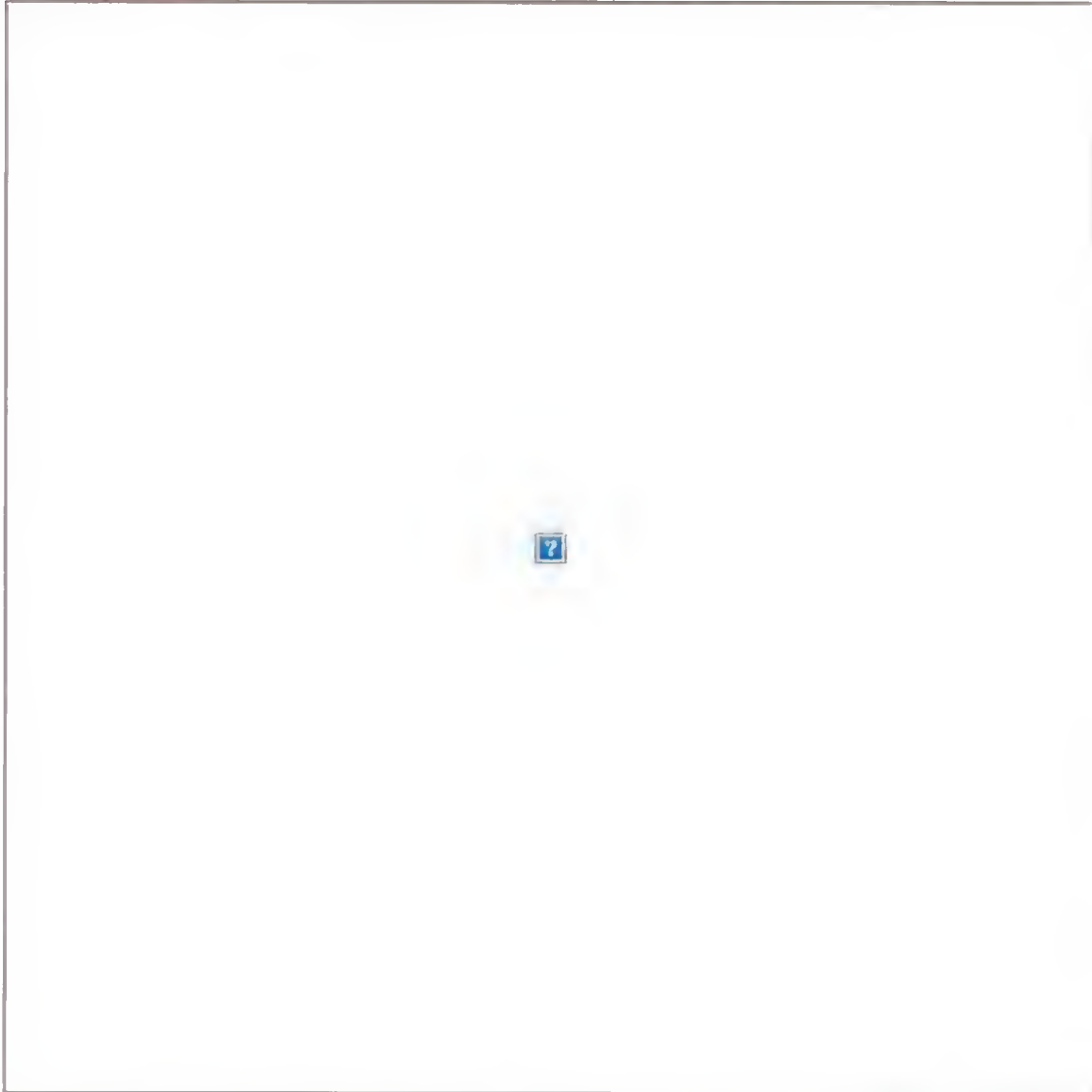


**From:** [Ring Neighbors Portal Team](#)  
**To:** [Arres, Jason](#)  
**Subject:** Success on Ring Neighbors Portal  
**Date:** Thursday, April 4, 2019 2:44:55 PM

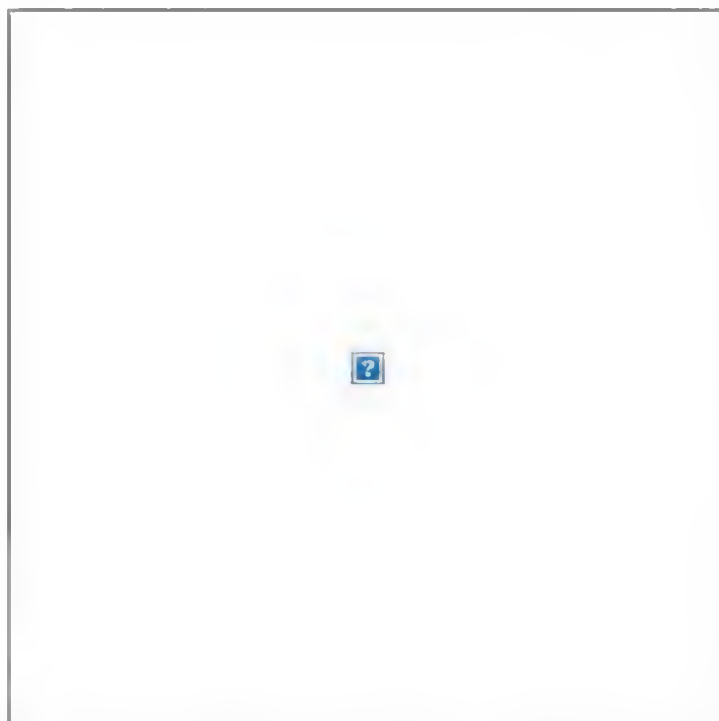
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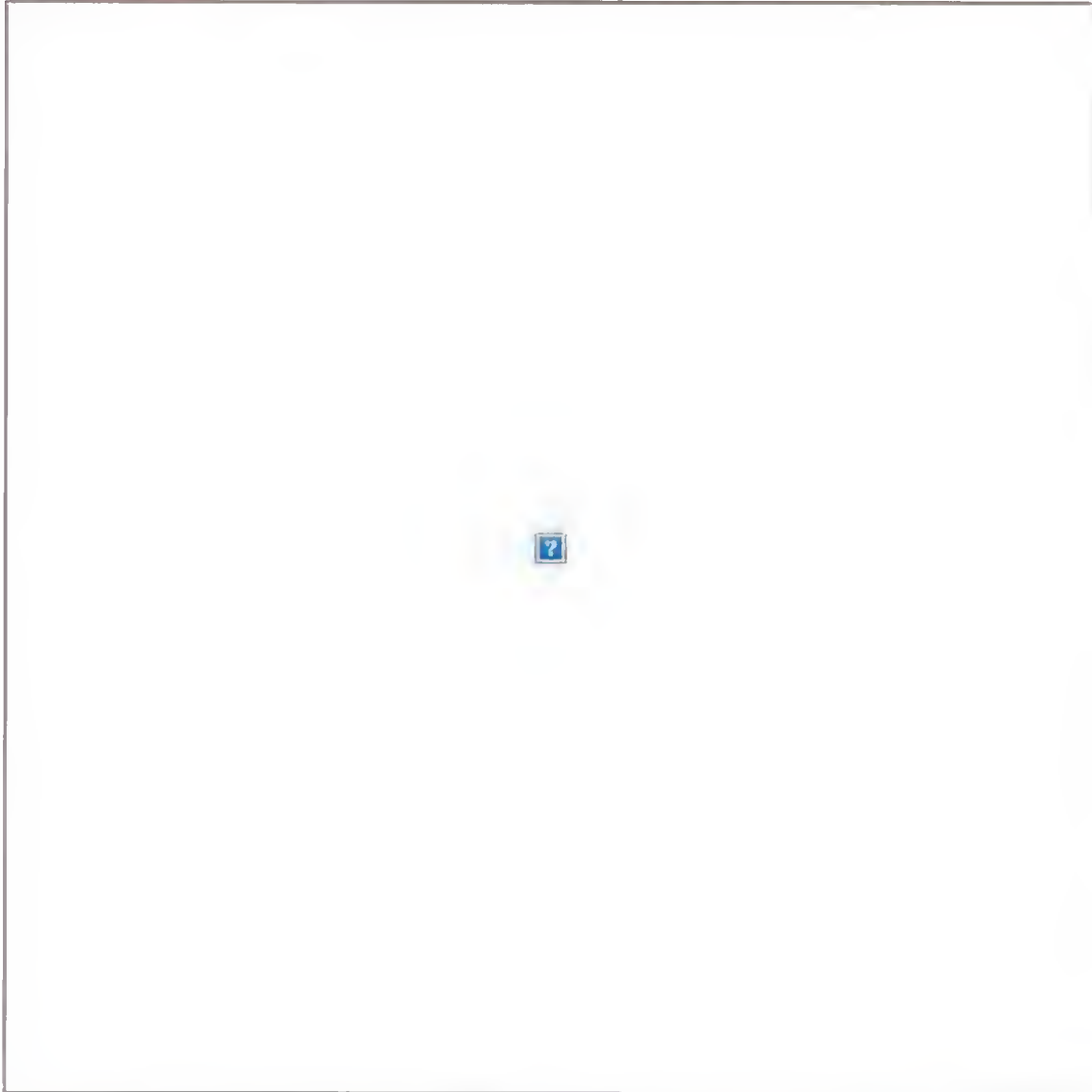
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**From:** [Ring Neighbors Portal Team](#)  
**To:** [Deuchler, Elena](#)  
**Subject:** Success on Ring Neighbors Portal  
**Date:** Thursday, April 4, 2019 2:44:55 PM

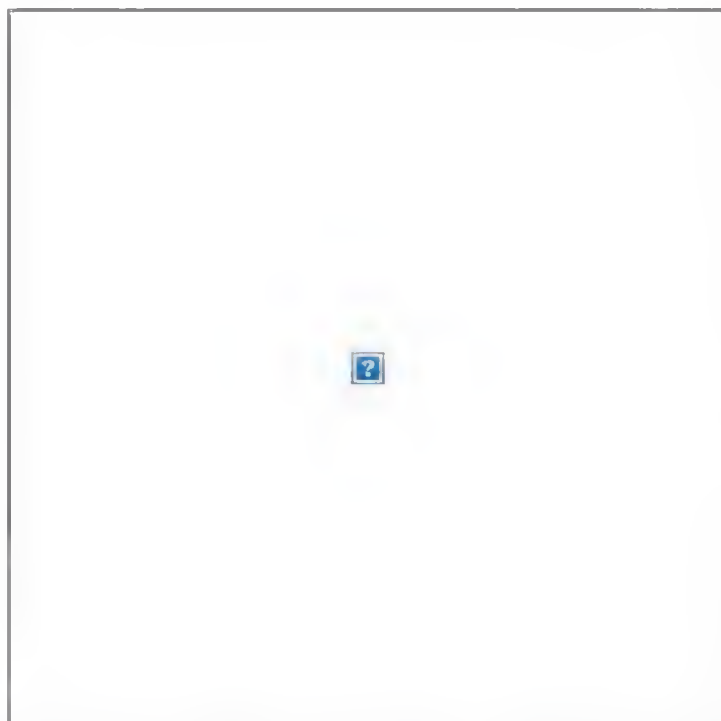
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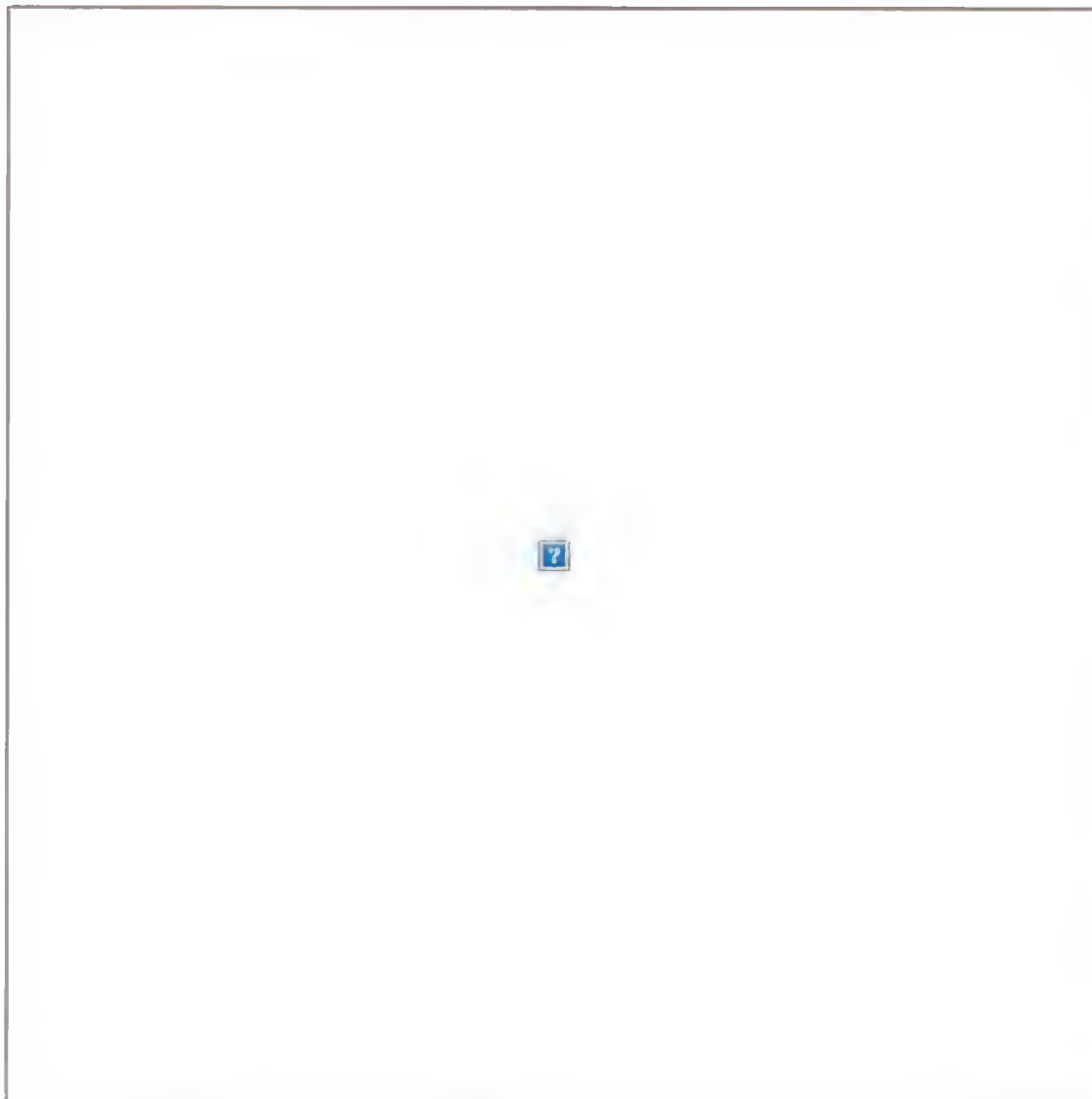
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**From:** [Ring Neighbors Portal Team](#)  
**To:** [Lindgren, David](#)  
**Subject:** Success on Ring Neighbors Portal  
**Date:** Thursday, April 4, 2019 2:44:53 PM

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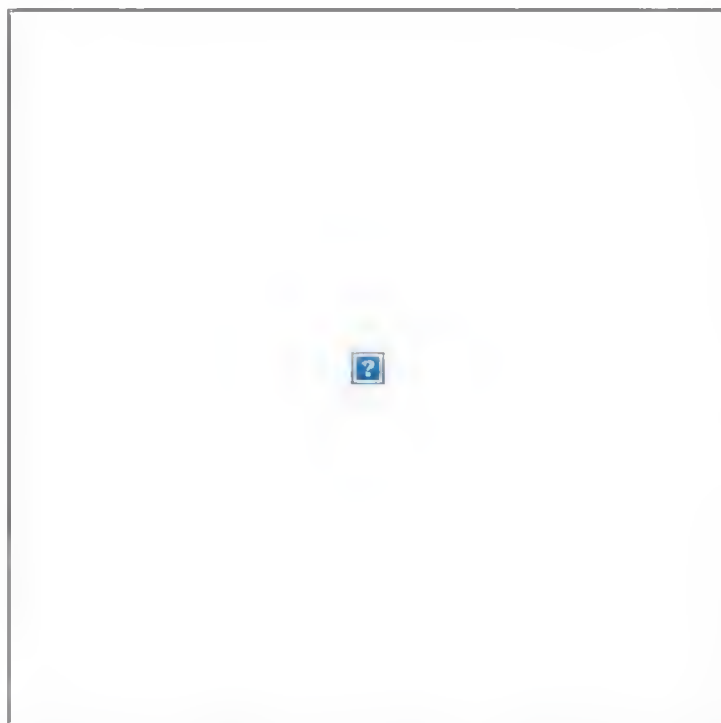
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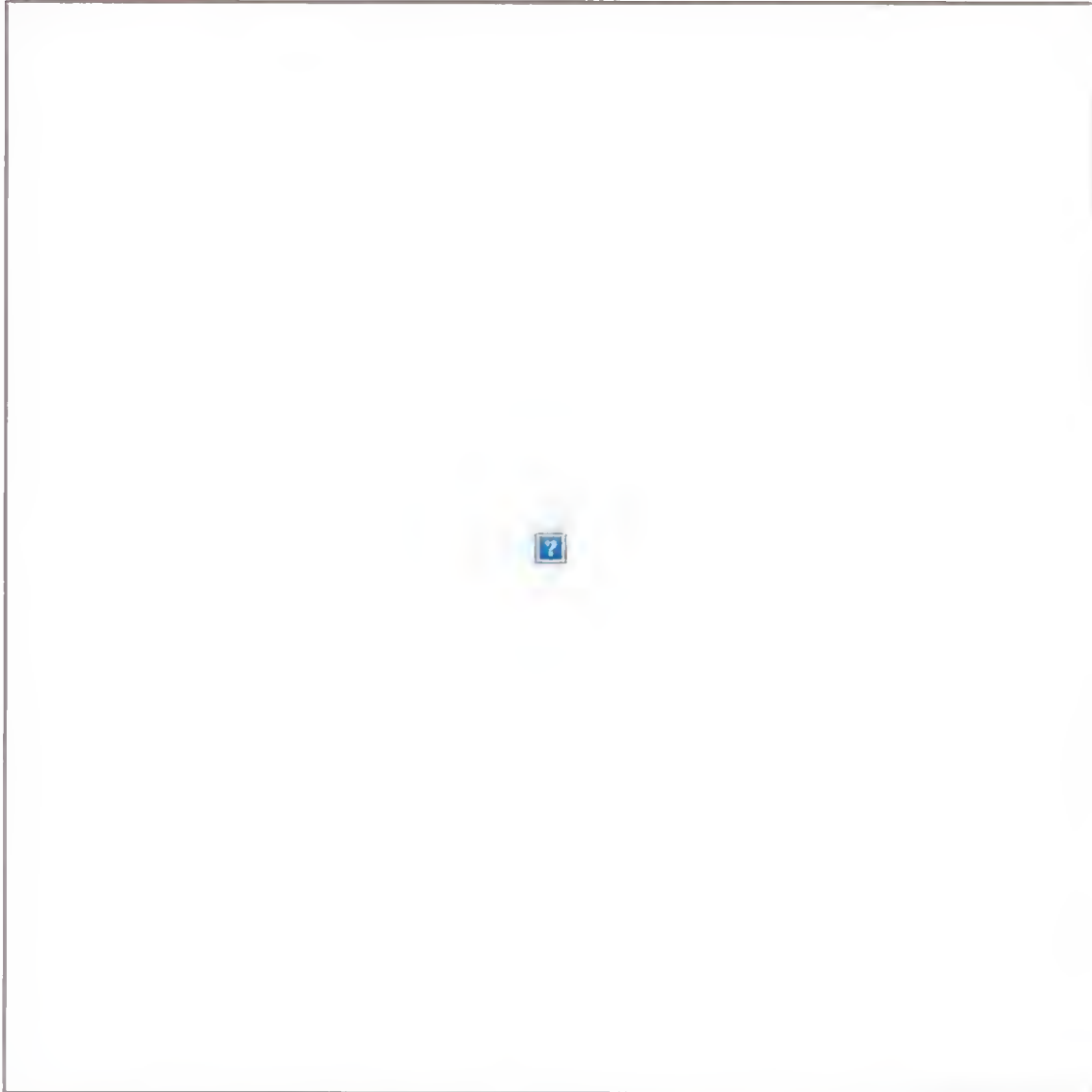
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**From:** [Ring Neighbors Portal Team](#)  
**To:** [Corneliusen, Eddie](#)  
**Subject:** Success on Ring Neighbors Portal  
**Date:** Thursday, April 4, 2019 2:44:53 PM

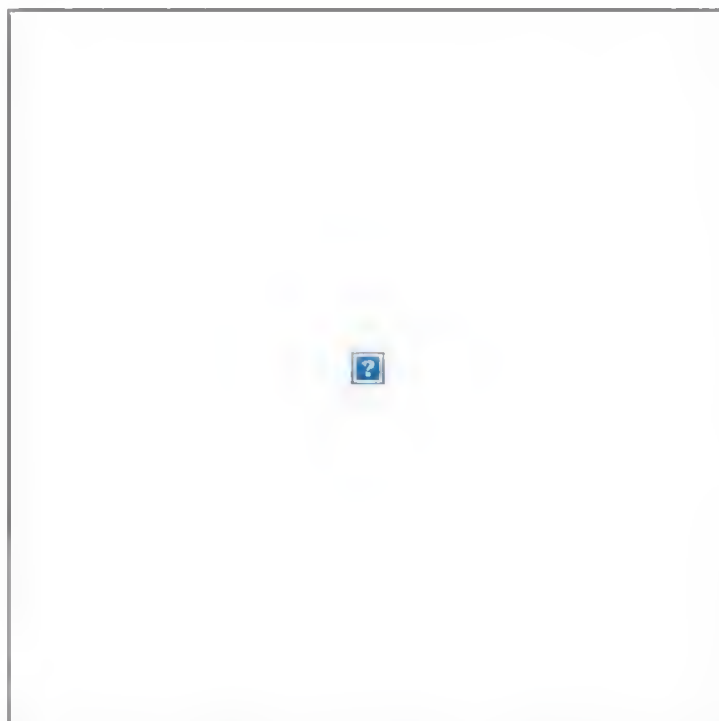
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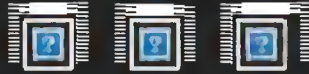
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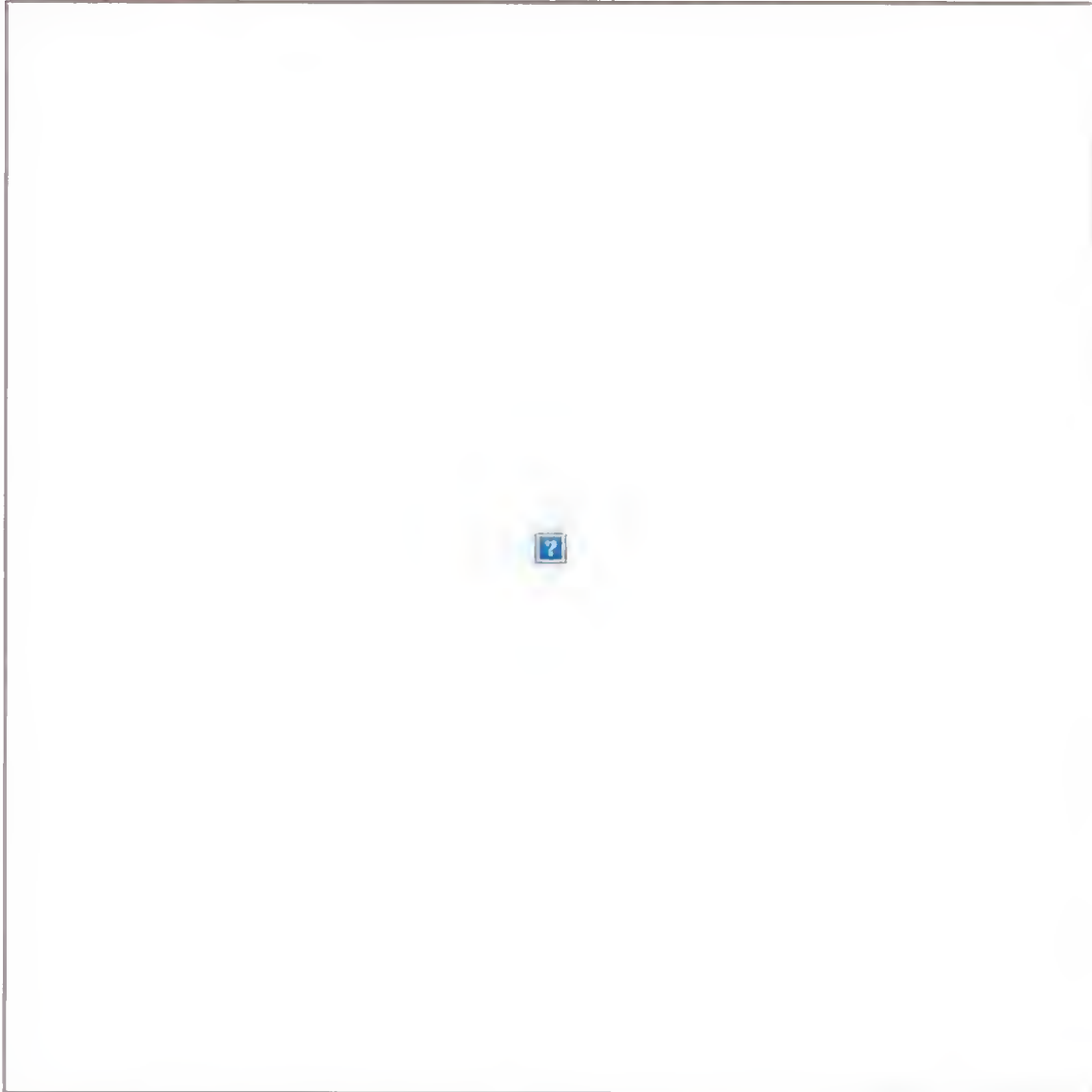
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**From:** [Ring Neighbors Portal Team](#)  
**To:** [Fisher, Daniel](#)  
**Subject:** Success on Ring Neighbors Portal  
**Date:** Thursday, April 4, 2019 2:44:53 PM

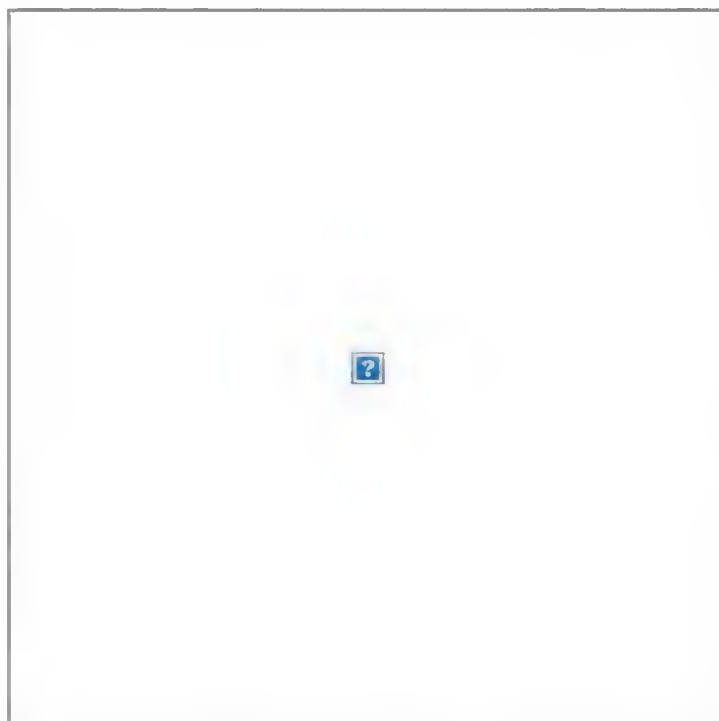
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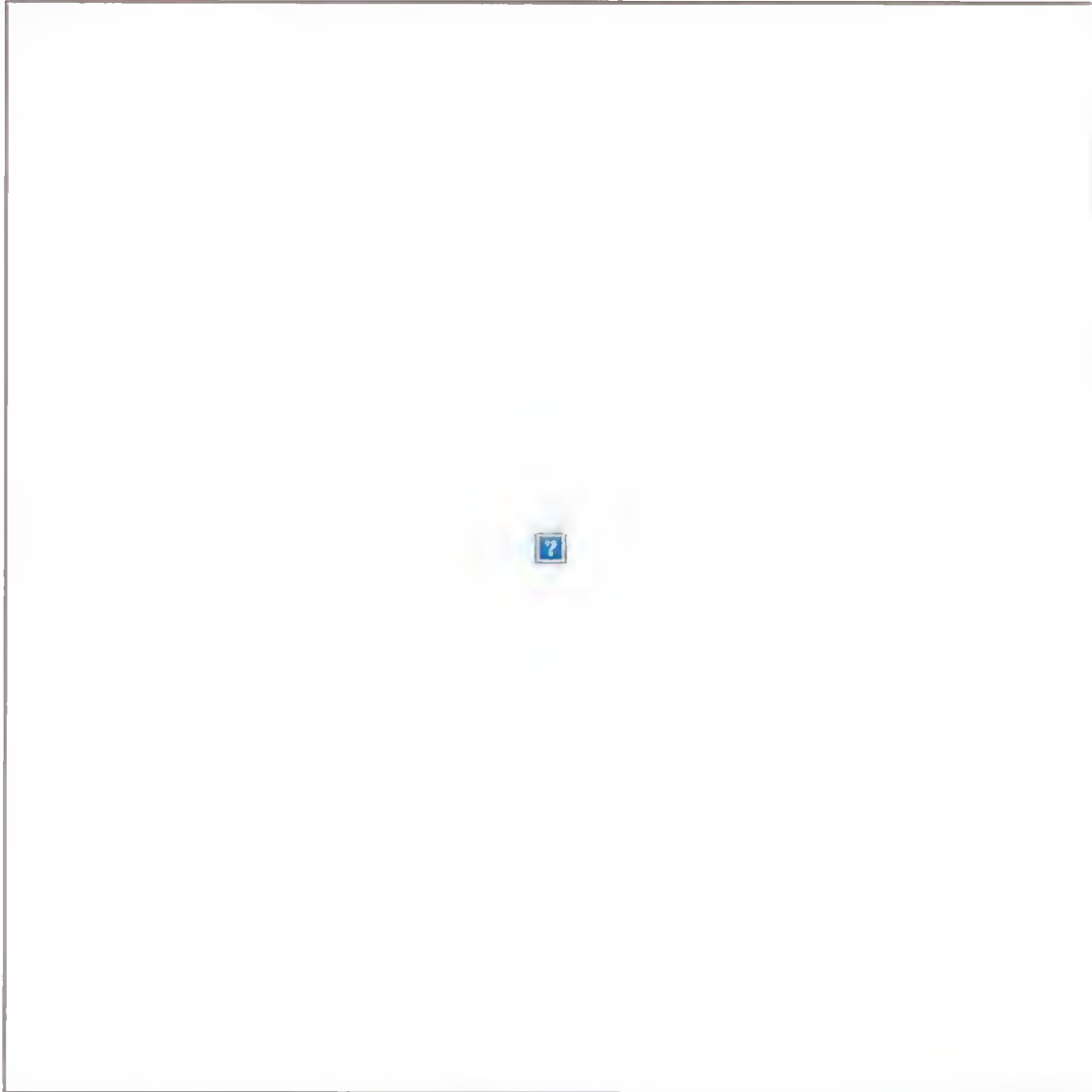
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**To:** [Lain, Conner](#)  
**Subject:** Success on Ring Neighbors Portal  
**Date:** Thursday, April 4, 2019 2:44:52 PM

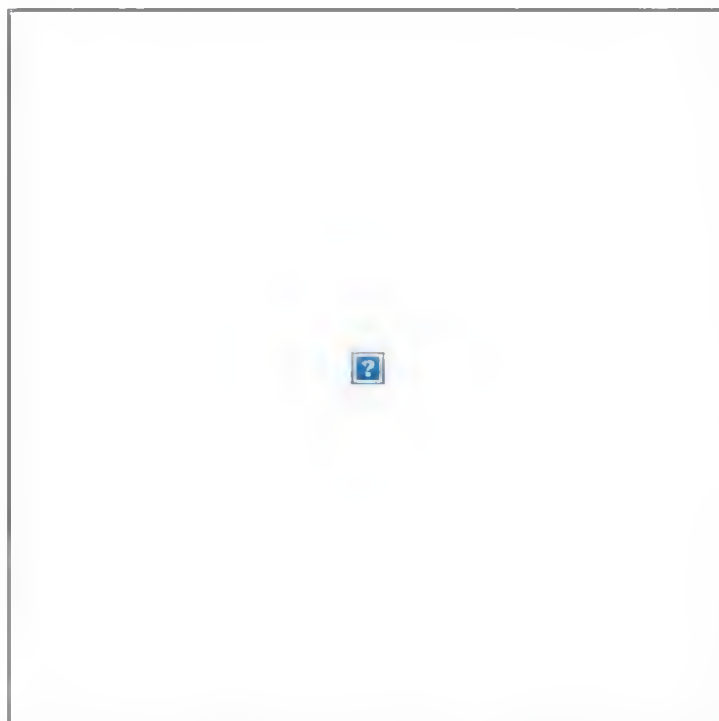
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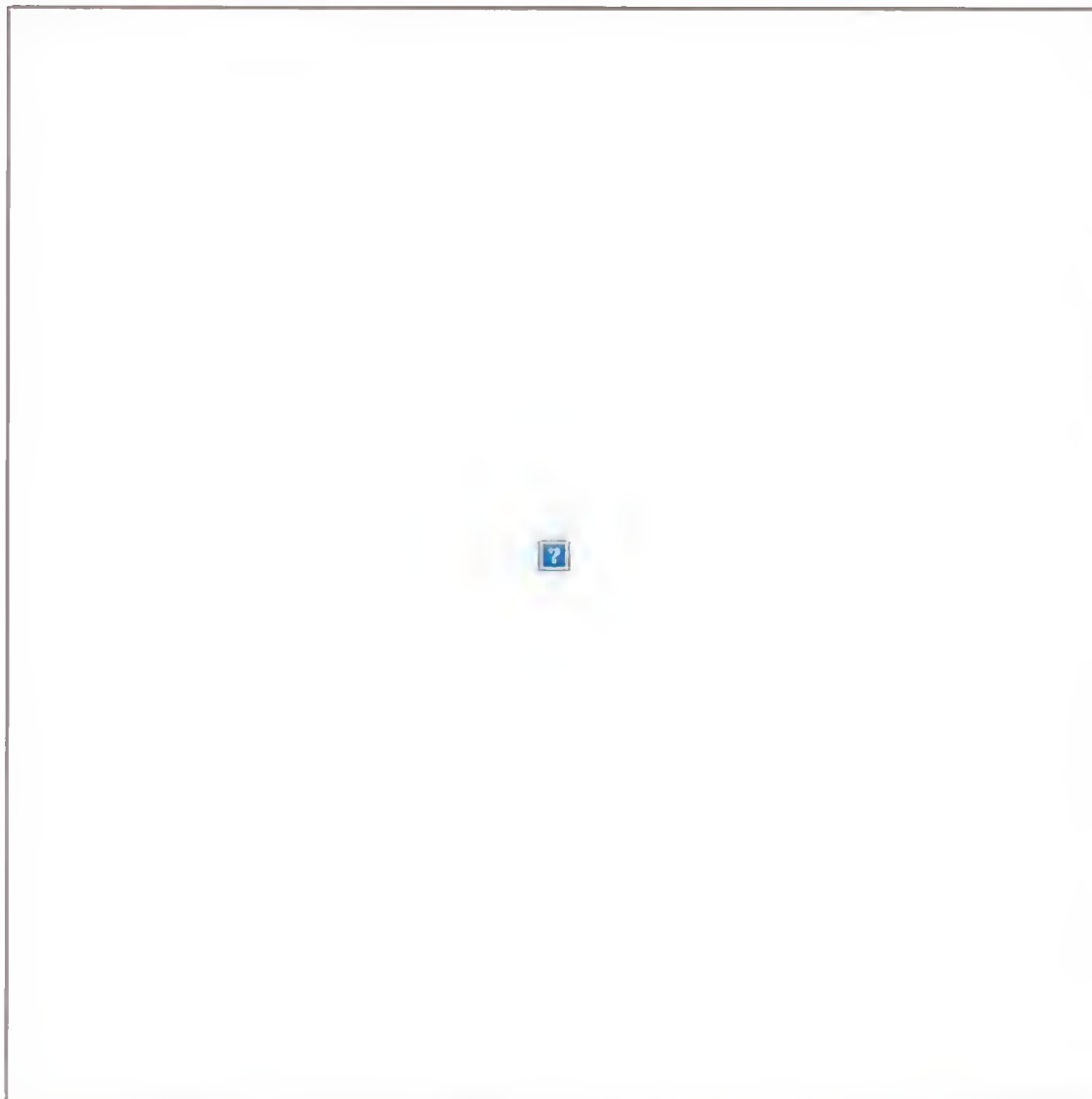
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**From:** [Ring Neighbors Portal Team](#)  
**To:** [Mochring, Ben](#)  
**Subject:** Success on Ring Neighbors Portal  
**Date:** Thursday, April 4, 2019 2:44:51 PM

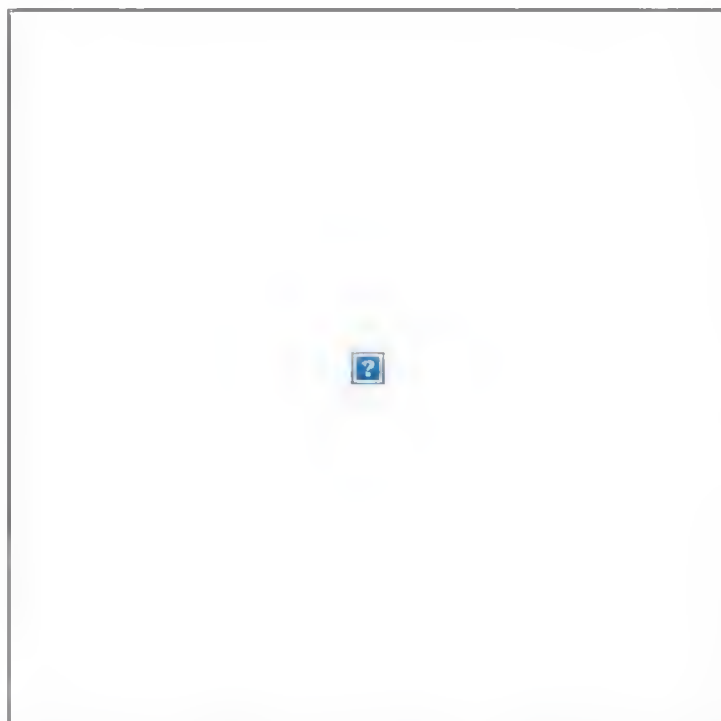
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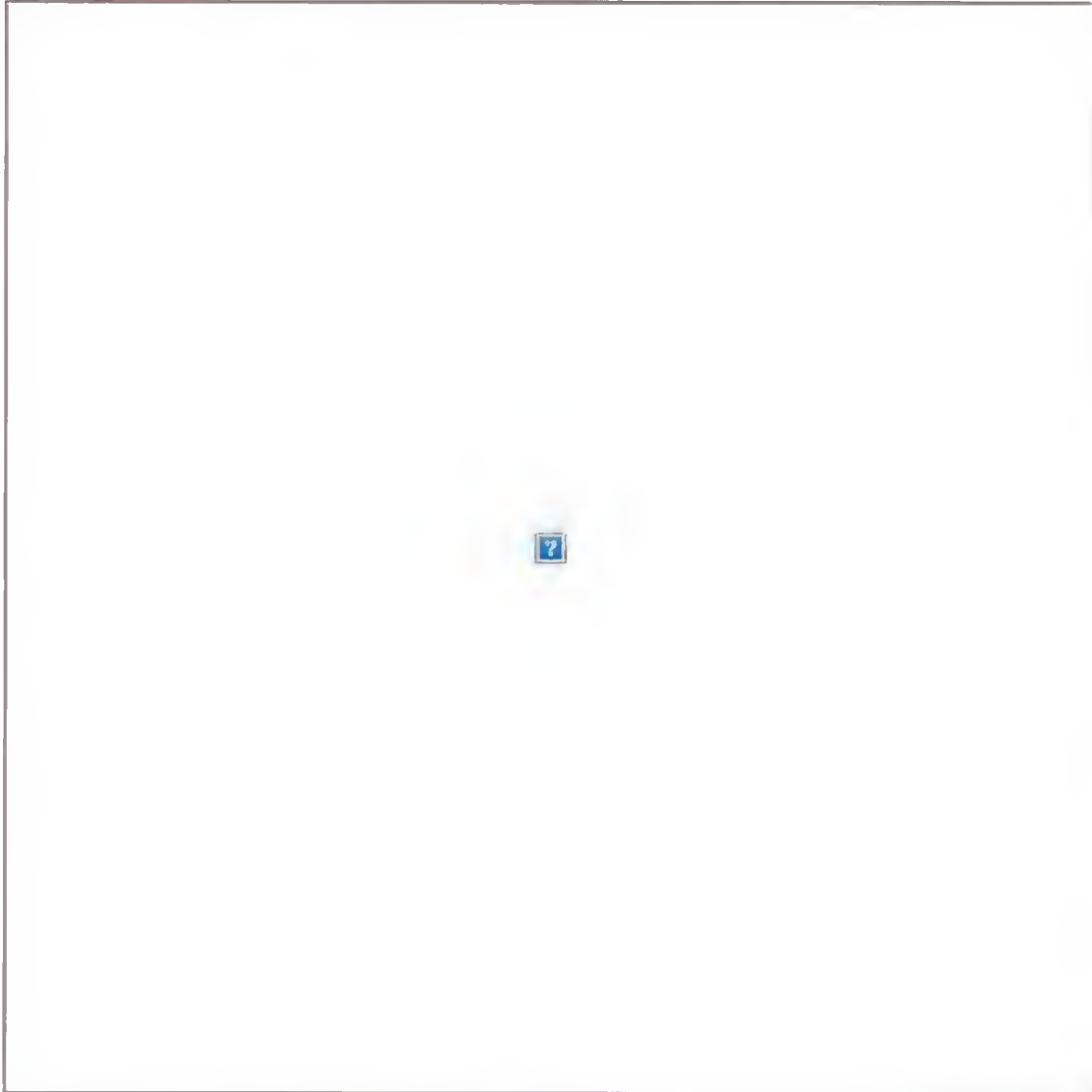
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**From:** [Ring Neighbors Portal Team](#)  
**To:** [Heun, Brett](#)  
**Subject:** Success on Ring Neighbors Portal  
**Date:** Thursday, April 4, 2019 2:44:51 PM

---

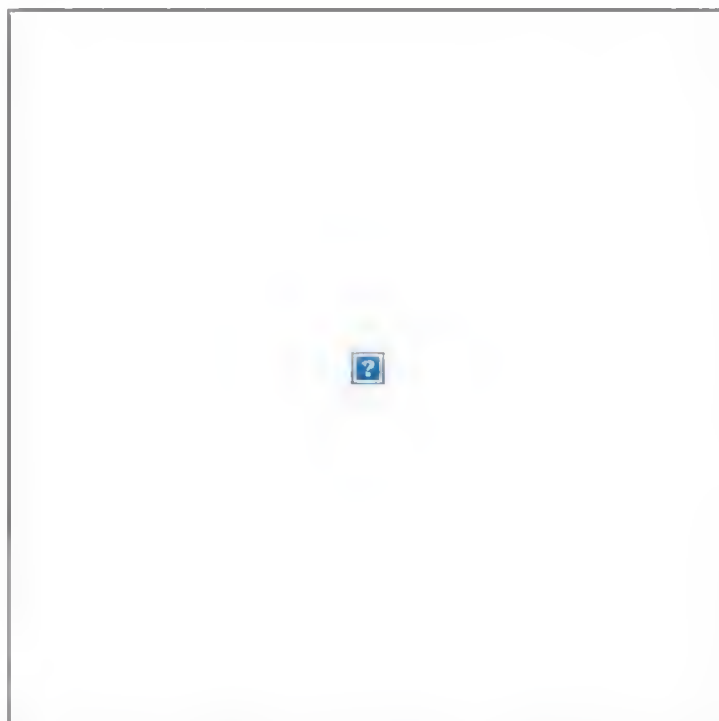
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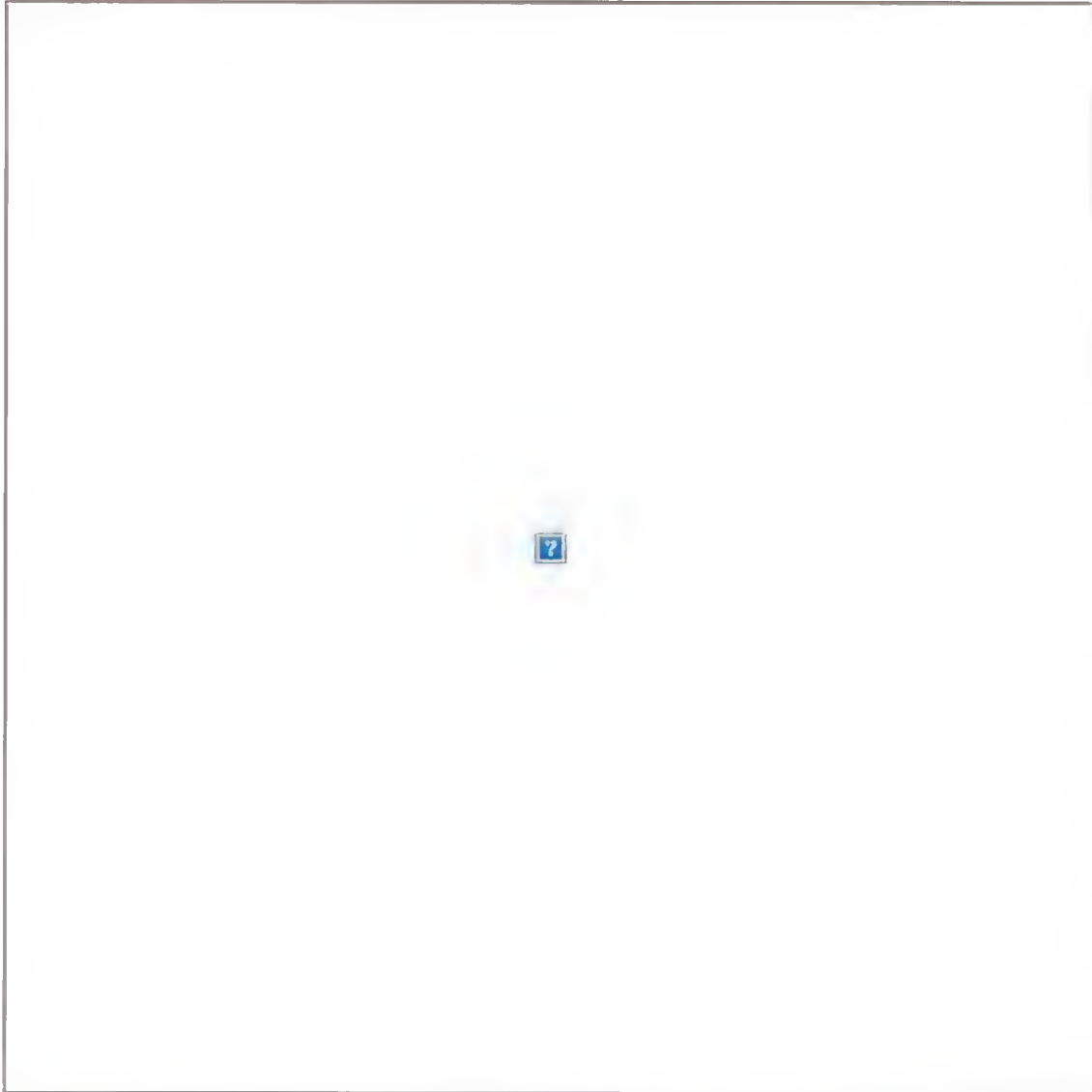
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**From:** [Ring Neighbors Portal Team](#)  
**To:** [Giglio, Christopher](#)  
**Subject:** Success on Ring Neighbors Portal  
**Date:** Thursday, April 4, 2019 2:44:50 PM

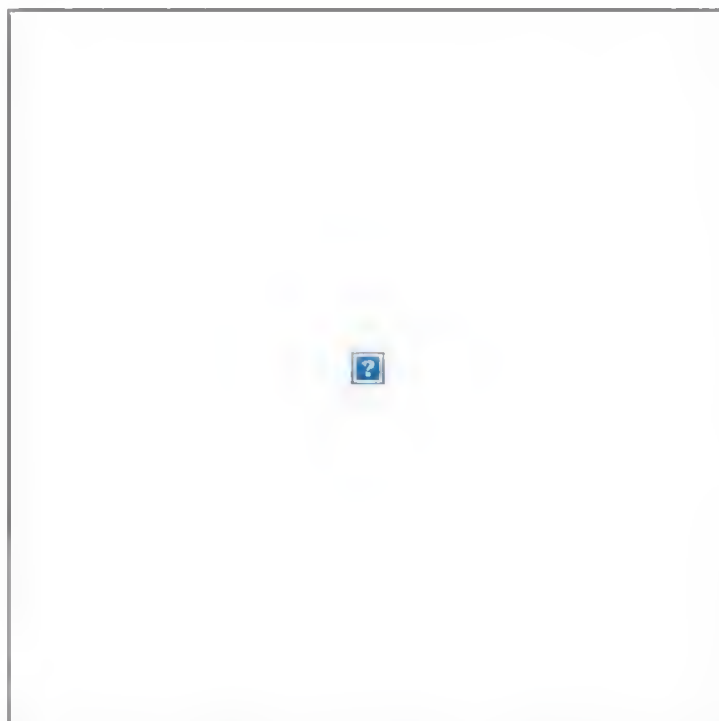
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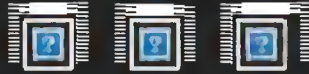
Last month, a resident's Ring device captured a person trespassing on his property. The homeowner immediately shared his video on the [Neighbors App](#) and contacted the Rolling Meadows Police Department. The Rolling Meadows Police Department saw it as a great opportunity to request additional recordings through the [Video Request](#) feature on the [Neighbors Portal](#). One video recording in particular stood out which led to an arrest.

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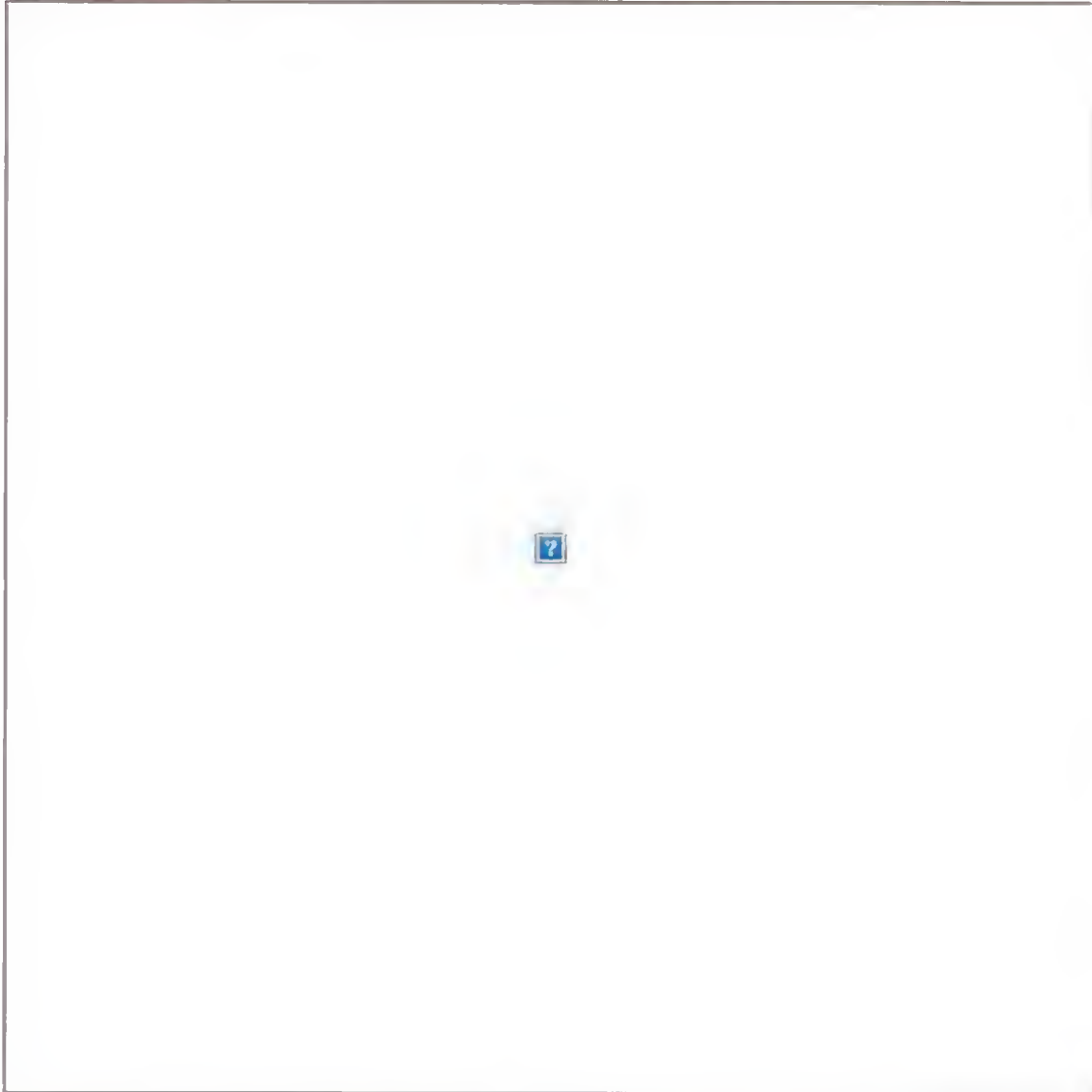
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**From:** [Ring Neighbors Portal Team](#)  
**To:** [Quigley, Ann](#)  
**Subject:** Success on Ring Neighbors Portal  
**Date:** Thursday, April 4, 2019 2:44:49 PM

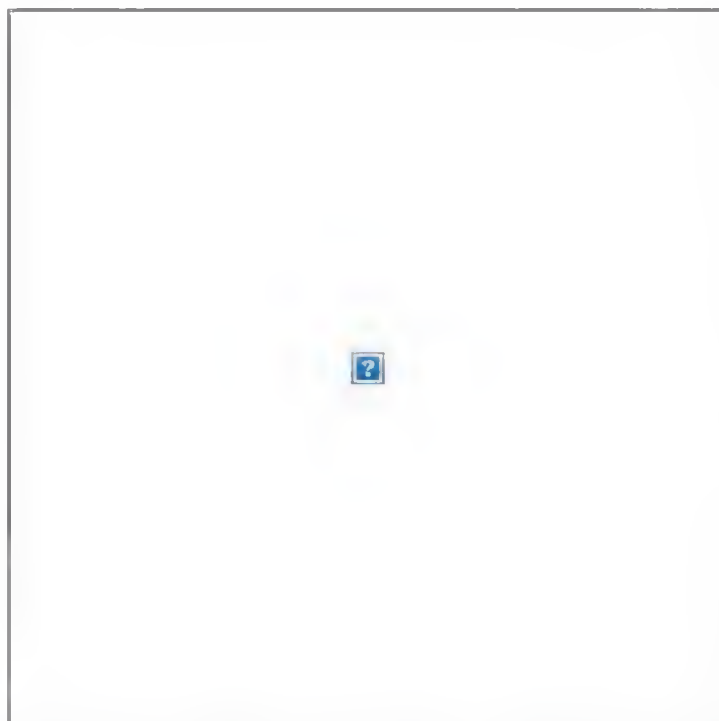
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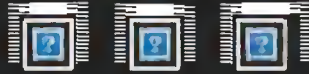
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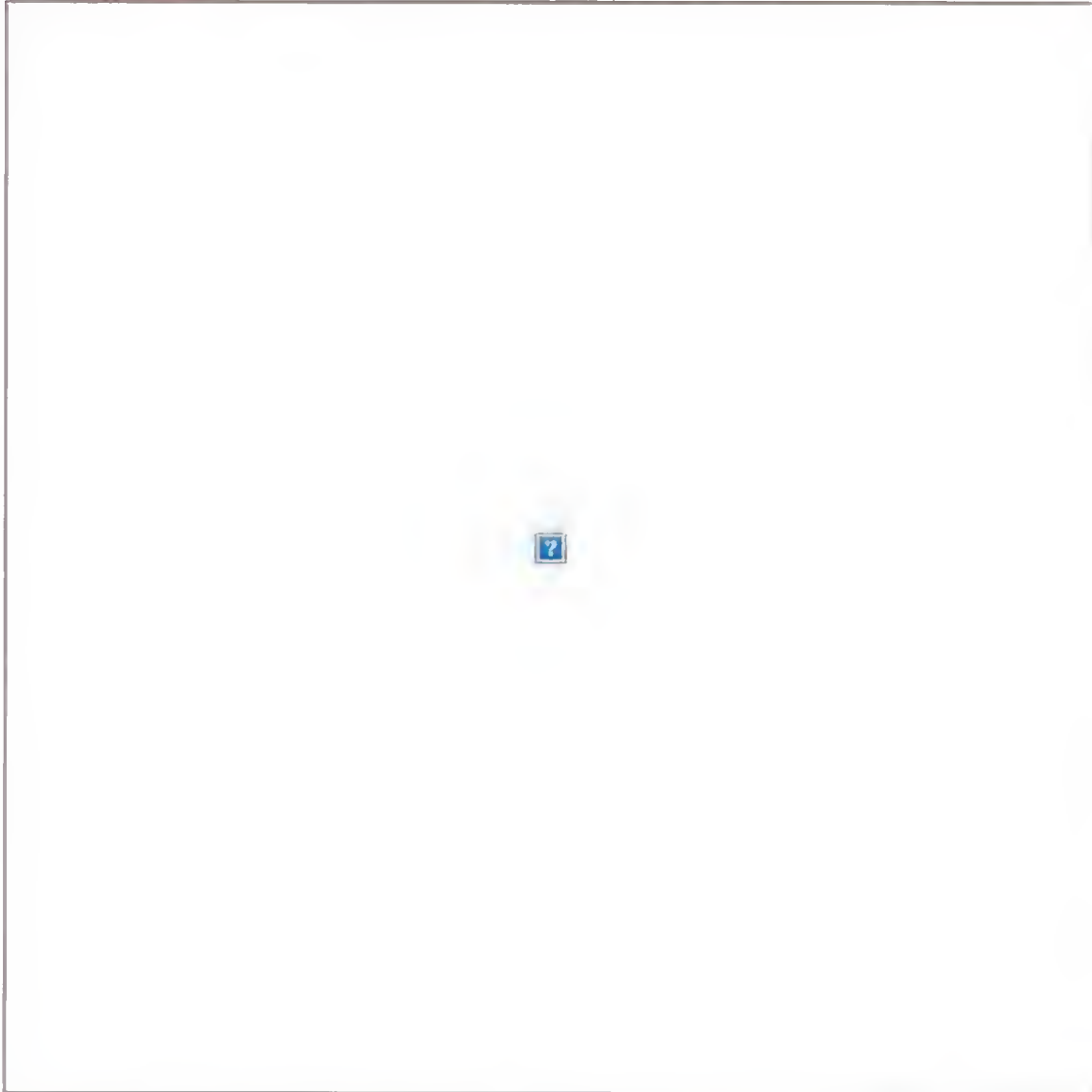


**From:** [Ring Neighbors Portal Team](#)  
**To:** [Mannino, Anthony](#)  
**Subject:** Success on Ring Neighbors Portal  
**Date:** Thursday, April 4, 2019 2:45:13 PM

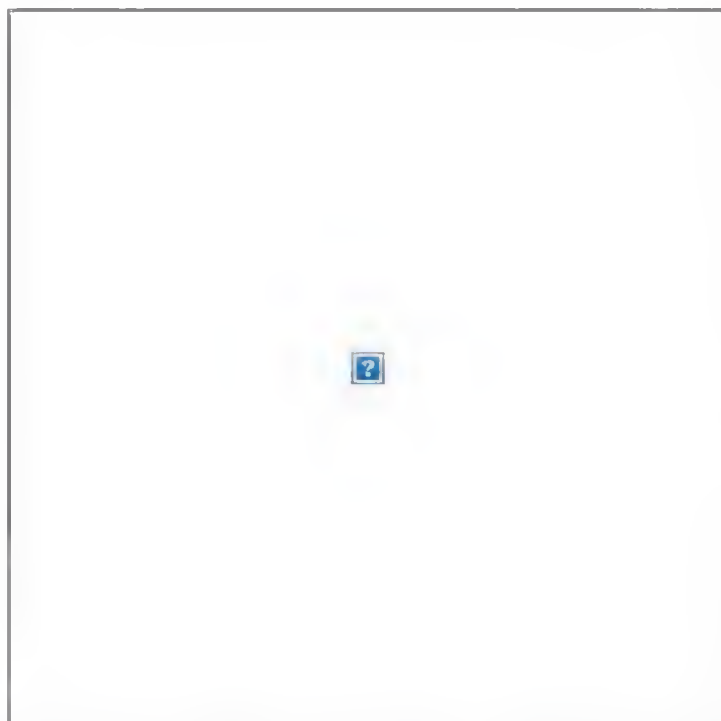
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**From:** [Ring Team](#)  
**To:** [Arsenault, Richard](#)  
**Subject:** Tech Tips to Keep Your Ring Account Safe  
**Date:** Wednesday, July 10, 2019 12:10:31 PM

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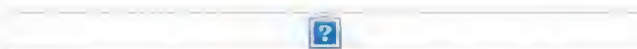
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# Keep your home protected and your Ring account too.

We may be a neighborhood security company, but to us, your online security is just as important. Here are some best practices to help your Ring account stay secure.



# Enable two-factor authentication.

To add an extra layer of security, enable two-factor authorization in the Ring app, which helps secure your account with a text verification code to your mobile phone, in addition to your password, each time you log in.

Get Started



## Shared Users, not passwords.

You should never provide your login information to others. If you want to share access to your Ring devices with others, simply add them as a Shared User from the Device Dashboard.

[Learn More](#)



## Best practices for passwords.

Use letters, numbers and symbols. To create a strong password, use words you won't find in the dictionary, alternating numbers, letters – both upper and lowercase – and unique symbols.



Never recycle old passwords.

Make a habit of using different passwords for all your applications and profiles. That way, if one account is compromised, your other accounts are still safe.

Change your passwords often.

It's recommended to change your password every 6 months or less. If you don't remember the last time you changed your Ring login credentials, it's probably time.

[Learn More](#)

Ring understands what a big decision it is to pick a home security product, and we'll continue to introduce additional security features to help keep your Ring account and

devices secure.

If you have questions or need additional help, please visit [Ring Help](#).

Thanks,  
The Ring Team



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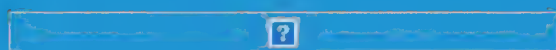


**From:** [Ring Team](#)  
**To:** [Arres, Jason](#)  
**Subject:** Tech Tips to Keep Your Ring Account Safe  
**Date:** Wednesday, July 10, 2019 12:09:24 PM

---

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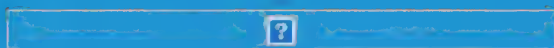


**From:** [Ring Team](#)  
**To:** [Mackenzie, Kathy](#)  
**Subject:** Tech Tips to Keep Your Ring Account Safe  
**Date:** Thursday, July 11, 2019 7:38:56 PM

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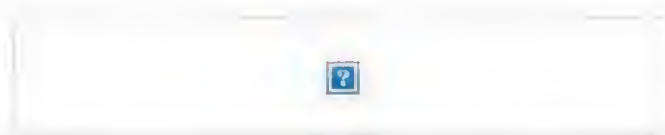
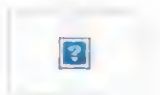
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From: [Ring Team](#)  
To: [Arsenault, Richard](#)  
Subject: Thank you for subscribing  
Date: Wednesday, March 13, 2019 3:51:38 PM

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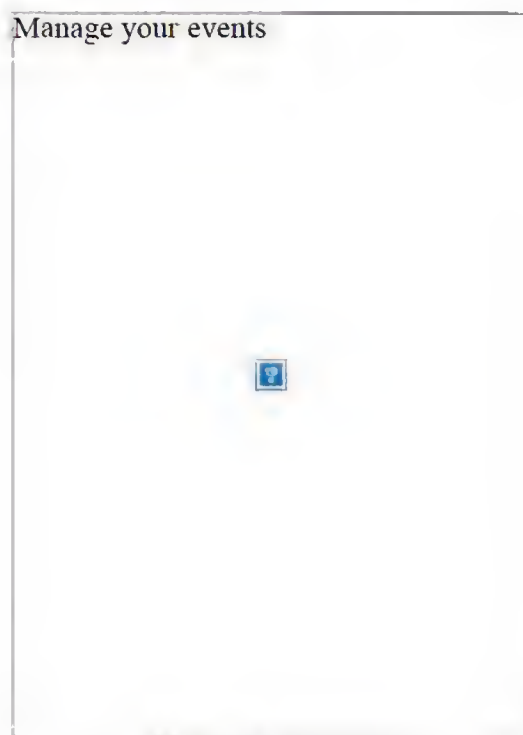
Thanks for subscribing to a  
Ring Protect Plan. Here are some  
tips to get started.



## What's a Ring Protect Plan?

If you miss an alert,  
Ring Protect Plan saves all  
of your recordings,  
so you can review and share  
your videos at anytime.

## How It Works



### Manage Events

Swipe left on an event to share or delete your Ring videos.

## Share Ring Videos

**Share Ring Videos**  
Upload videos to social media,  
or share them via text or email.

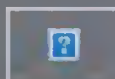
## Share Ring Videos



**Store Your Videos**  
Download and save your videos,  
so you never lose them.



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**From:** [Ring Team](#)  
**To:** [Arsenault, Richard](#)  
**Subject:** The New, Tiny Indoor Cam is Available Now  
**Date:** Thursday, September 26, 2019 3:31:07 PM

---

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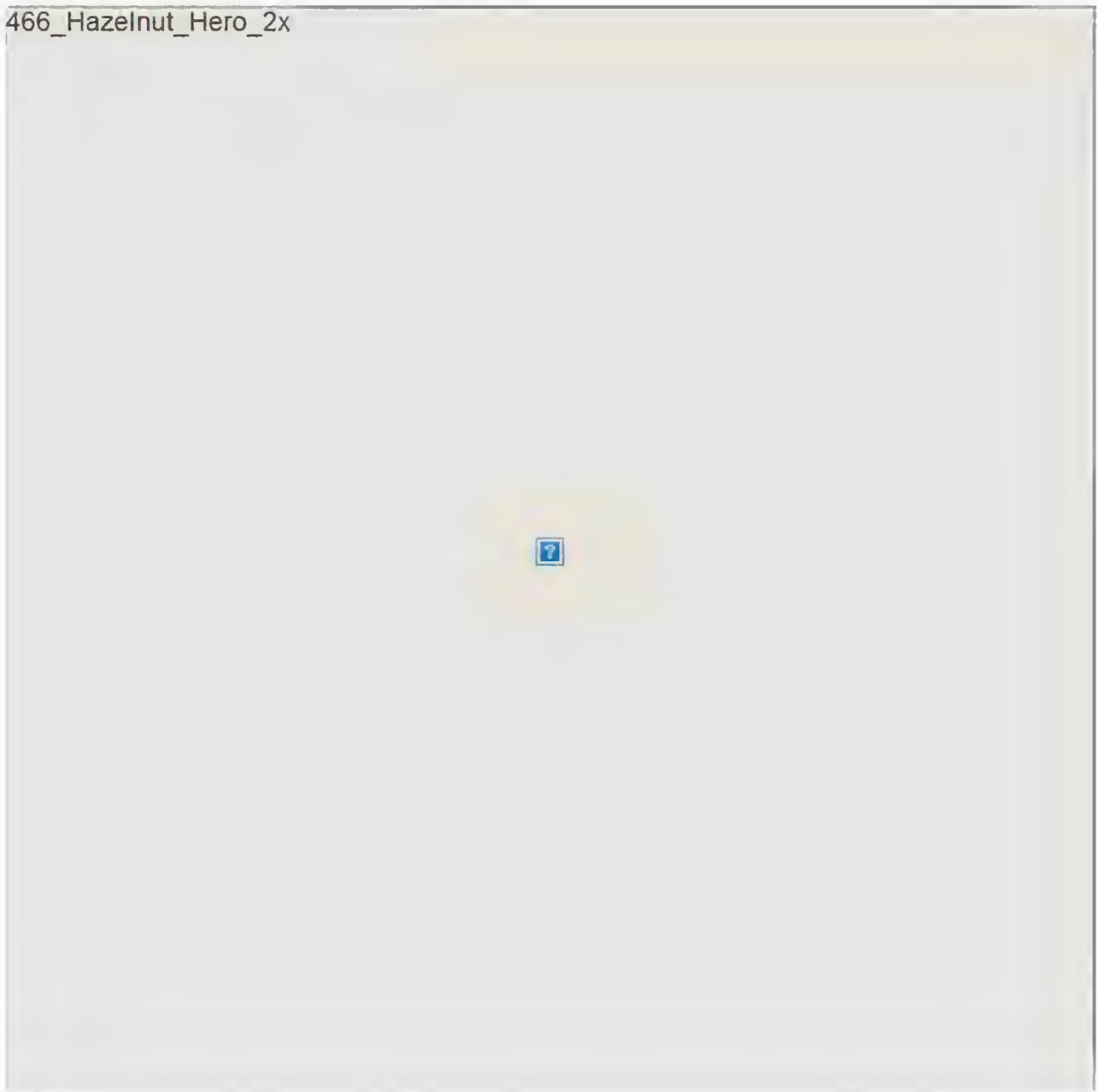
logo



Small in size.  
Big on peace of mind.

Indoor Cam is available now.

466\_Hazelnut\_Hero\_2x



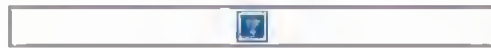
Introducing the compact camera  
that brings smart security  
indoors for just \$59.99.

Get yours for the living room, entryway or  
any room in the house.



Buy Now

# Tiny camera. Mighty features.



- 1080p HD Video
- Two-Way Talk
- Plug-In Power
- Motion-Activated
- Night Vision
- Easy Installation

## Check in from anywhere.

Keep an eye on what's going on at home from anywhere with the Ring app and easily turn off Video Recording when you're in for the night.

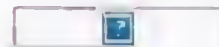
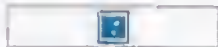


# Every room, protected.



Cover every corner, nook and cranny in your home with an Indoor Cam bundle and enjoy peace of mind knowing everything, and everyone, is safer.

[Shop Now](#)



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**From:** [Ring Team](#)  
**To:** [Arsenault, Richard](#)  
**Subject:** Tips and Tricks for Your Ring Video Doorbell 2  
**Date:** Saturday, November 24, 2018 11:25:15 AM

---

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Tips and Tricks for Your Ring Video Doorbell 2



Customize your motion settings



Adjust the motion detection system to fit your home and your needs



Activate alerts to be notified when visitors press your Doorbell or trigger its motion sensors



Still have questions? Email us or Call us



Email Intended for [arsenault@naperville.il.us](mailto:arsenault@naperville.il.us)

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**From:** [sami.taheri@ring.com](mailto:sami.taheri@ring.com)  
**To:** [Sam\\_Miller\\_Artes\\_Jason@naperville.il.us](mailto:Sam_Miller_Artes_Jason@naperville.il.us)  
**Subject:** Updated invitation: Naperville PD / Ring Neighbors Onboarding Session 2 @ Wed Mar 13, 2019 10am - 11:30am (PDT) (arrest@naperville.il.us)  
**Attachments:** [inline.jpg](#)

---

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This event has been changed.

more details <<https://www.google.com/calendar/event?>

action=VIEW&ed=NXXvwb3NuNDZazjMIZmdy6TJ2YjZohNmkY2ZQgYXQyZ3QqOG5keGVydmlsbGUuaWwudXMdZmk. MjAyc2FuS50YWhtcmIAcmhuZy9hZ0NvYjFmDBhNmlJyZjYmMTYyNjQ ODVlOWQ2MmJlYWFnMDYyMGRZTAu&etz=America%2FLos\_Angeles&hl=en&es=0>

Naperville PD / Ring Neighbors Onboarding Session 2

When Changed: Wed Mar 13, 2019 10am - 11:30am Pacific Time - Los Angeles

Where:

Naperville Police Department, 1350 Aurora Ave, Naperville, IL 60540, USA <<https://maps.google.com/maps?q=Naperville+Police+Department,+1350+Aurora+Ave,+Naperville,+IL+60540,+USA&hl=en>>

Calendar:

arrest@naperville.il.us

Who:

• [sami.taheri@ring.com](mailto:sami.taheri@ring.com)

• organizer

• [scram@naperville.il.us](mailto:scram@naperville.il.us)

•

• [arrest@naperville.il.us](mailto:arrest@naperville.il.us)

•

• [manishi@naperville.il.us](mailto:manishi@naperville.il.us)

•

• [scram.culbertson@ring.com](mailto:scram.culbertson@ring.com)

Gong (arrest@naperville.il.us)?

Yes <<https://www.google.com/calendar/event?>

action=RESPOND&ed=NXXvwb3NuNDZazjMIZmdy6TJ2YjZohNmkY2ZQgYXQyZ3QqOG5keGVydmlsbGUuaWwudXMdZmk. MjAyc2FuS50YWhtcmIAcmhuZy9hZ0NvYjFmDBhNmlJyZjYmMTYyNjQ ODVlOWQ2MmJlYWFnMDYyMGRZTAu&etz=America%2FLos\_Angeles&hl=en&es=0>

•

Maybe <<https://www.google.com/calendar/event?>

action=RESPOND&ed=NXXvwb3NuNDZazjMIZmdy6TJ2YjZohNmkY2ZQgYXQyZ3QqOG5keGVydmlsbGUuaWwudXMdZmk. MjAyc2FuS50YWhtcmIAcmhuZy9hZ0NvYjFmDBhNmlJyZjYmMTYyNjQ ODVlOWQ2MmJlYWFnMDYyMGRZTAu&etz=America%2FLos\_Angeles&hl=en&es=0>

•

No <<https://www.google.com/calendar/event?>

action=RESPOND&ed=NXXvwb3NuNDZazjMIZmdy6TJ2YjZohNmkY2ZQgYXQyZ3QqOG5keGVydmlsbGUuaWwudXMdZmk. MjAyc2FuS50YWhtcmIAcmhuZy9hZ0NvYjFmDBhNmlJyZjYmMTYyNjQ ODVlOWQ2MmJlYWFnMDYyMGRZTAu&etz=America%2FLos\_Angeles&hl=en&es=0>

more options <<https://www.google.com/calendar/event?>

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Invitation from Google Calendar <<https://www.google.com/calendar/>>

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**From:** [sami.taheri@ring.com](mailto:sami.taheri@ring.com)  
**To:** [Scott\\_Miller\\_Arson\\_Jessie\\_Phenix\\_Kelley\\_morgan.culbertson@npp.com](mailto:Scott_Miller_Arson_Jessie_Phenix_Kelley_morgan.culbertson@npp.com)  
**Subject:** Updated Invitation: Naperville PD / Ring Neighbors Onboarding Session 2 @ Wed Mar 13, 2019 10am - 11:30am (PDT) (samm@naperville.il.us)  
**Attachments:** [invite.ics](#)

CAUTION: This e-mail originated outside of the City of Naperville ([samm@naperville.il.us](mailto:samm@naperville.il.us)).

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more details » <https://www.google.com/calendar/event?>

action VIEW&aid=10xVvwh3N4NDZagjM0ZmshyIT7YjZ6nshyZ3Qgc29sbUBhYXBlcnZpbGdLmhLaVshtrw 1&mk MjA5c2FwS3Y1WhhkaWlAcmlhZy9jODwODVhMGIhOWQzZTEIMTYzZTA3OGQ3MjQ3MCE3OWM5OTM5NTcwYld5&cs=America%2FLos\_Angeles&hl=en&es=0-

Naperville PD / Ring Neighbors Onboarding Session 2

When

Changed: Wed Mar 13, 2019 10am - 11:30am Pacific Time - Los Angeles

Where

Naperville Police Department, 1350 Aurora Ave, Naperville, IL 60540, USA (<https://maps.google.com/maps?q=Naperville+Police+Department,+1350+Aurora+Ave,+Naperville,+IL+60540,+USA&hl=en>)

Calendar

[samm@naperville.il.us](mailto:samm@naperville.il.us)

Who

+

[sami.taheri@ring.com](mailto:sami.taheri@ring.com)

- organizer

+

[samm@naperville.il.us](mailto:samm@naperville.il.us)

+

[arroy@naperville.il.us](mailto:arroy@naperville.il.us)

+

[munch@naperville.il.us](mailto:munch@naperville.il.us)

+

[morgan.culbertson@ring.com](mailto:morgan.culbertson@ring.com)

Going ([samm@naperville.il.us](mailto:samm@naperville.il.us))?

Yes - <https://www.google.com/calendar/event?>

action RESPOND&aid=10xVvwh3N4NDZagjM0ZmshyIT7YjZ6nshyZ3Qgc29sbUBhYXBlcnZpbGdLmhLaVshtrw 1&mk MjA5c2FwS3Y1WhhkaWlAcmlhZy9jODwODVhMGIhOWQzZTEIMTYzZTA3OGQ3MjQ3MCE3OWM5OTM5NTcwYld5&cs=America%2FLos\_Angeles&hl=en&es=0-

-

Maybe - <https://www.google.com/calendar/event?>

action RESPOND&aid=10xVvwh3N4NDZagjM0ZmshyIT7YjZ6nshyZ3Qgc29sbUBhYXBlcnZpbGdLmhLaVshtrw 3&mk MjA5c2FwS3Y1WhhkaWlAcmlhZy9jODwODVhMGIhOWQzZTEIMTYzZTA3OGQ3MjQ3MCE3OWM5OTM5NTcwYld5&cs=America%2FLos\_Angeles&hl=en&es=0-

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No - <https://www.google.com/calendar/event?>

action RESPOND&aid=10xVvwh3N4NDZagjM0ZmshyIT7YjZ6nshyZ3Qgc29sbUBhYXBlcnZpbGdLmhLaVshtrw 2&mk MjA5c2FwS3Y1WhhkaWlAcmlhZy9jODwODVhMGIhOWQzZTEIMTYzZTA3OGQ3MjQ3MCE3OWM5OTM5NTcwYld5&cs=America%2FLos\_Angeles&hl=en&es=0-

-

more options » - <https://www.google.com/calendar/event?>

action VIEW&aid=10xVvwh3N4NDZagjM0ZmshyIT7YjZ6nshyZ3Qgc29sbUBhYXBlcnZpbGdLmhLaVshtrw MjA5c2FwS3Y1WhhkaWlAcmlhZy9jODwODVhMGIhOWQzZTEIMTYzZTA3OGQ3MjQ3MCE3OWM5OTM5NTcwYld5&cs=America%2FLos\_Angeles&hl=en&es=0-

Invitation from Google Calendar - <https://www.google.com/calendar/>

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[more details »](#) <[https://www.google.com/calendar/event?action=VIEW&cid=NCgpmk8muk9uYd0fY25kbTFwbnRlZCdhbm9uGyYXlyZXN0QG9hcGVydmlubGUuWwwDMD&ask=MTgtgcGRqZW5udGFuQHJpbmcuY290OTNoOTBhOWI5NmQzDEZWQnOTY4YjM6MmI5NGRhZjZjNmZlZjVhNg&etz=America%2FLos\\_Angeles&hl=en&ie](https://www.google.com/calendar/event?action=VIEW&cid=NCgpmk8muk9uYd0fY25kbTFwbnRlZCdhbm9uGyYXlyZXN0QG9hcGVydmlubGUuWwwDMD&ask=MTgtgcGRqZW5udGFuQHJpbmcuY290OTNoOTBhOWI5NmQzDEZWQnOTY4YjM6MmI5NGRhZjZjNmZlZjVhNg&etz=America%2FLos_Angeles&hl=en&ie)

When  
 Changed: Fri Jun 4, 2019 7:46 - Ram Pacific Time - Los Angeles  
 What  
 Naperville Police Department, 1350 Aurora Ave, Naperville, IL 60540, USA (map <<https://maps.google.com/maps?q=Naperville+Police+Department,+1350+Aurora+Ave,+Naperville,+IL+60540,USA&hl=en>>)  
 Joining info  
 meet.google.com/hcy-sctw-ssw <<https://meet.google.com/hcy-sctw-ssw>>  
 Or dial 1 224-650-8724 PIN 5964785028  
 Calendar  
 areej@naperville.il.us  
 Who  
 \*  
 Phillip Deming  
 - or gpanzer  
 \*  
 areej@naperville.il.us  
 Features: Participants can use features of the Ring Platform (devices and social sharing app) and the LE Portal (Law enforcement access to the platform) for viewing and commenting on Neighbor (Ring Owner) shared video, engaging the community on crime and safety issues and the ability to request Neighbor video specific to location, time and date.

The presentation last approximately 60 to 75 minutes depending on Q & A.

You are receiving this courtesy email at the account [arops@naperville.il.us](mailto:arops@naperville.il.us) because you are an attendee of that event.

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Rang Naperville

When  
Changed: Mon Jan 7, 2019 7:30am - 8:30am Pacific Time - Los Angeles  
When  
Naperville Police Department, 1350 Aurora Ave, Naperville, IL 60540, USA (map <<https://maps.google.com/maps/?q=Naperville+Police+Department,+1350+Aurora+Ave,+Naperville,+IL+60540,USA&hl=en>>)  
Joining info  
[meet.google.com/leg-sctw-emw](https://meet.google.com/leg-sctw-emw) <<https://meet.google.com/leg-sctw-emw>>  
Or dial: +1 224-450-8724 PIN: 5964785028  
Calendar  
[areej@naperville.il.us](mailto:areej@naperville.il.us)  
Who  
•  
• Philip Denoting  
• organizer  
•  
[areej@naperville.il.us](mailto:areej@naperville.il.us)  
Description: Participants will use one of the Ring Platform (devices and social sharing app) and the LE Portal (Law enforcement access to the platform) for viewing and commenting on Neighbor (Ring Owner) shared video, engaging the community on crime and safety issues and the ability to request Neighbor video specific to location, time and date.

In advance of the presentation, it is advised that attendees download the free "Neighbors by Ring" App (IOS and Android) to get an idea on how Ring Neighbors gather to reduce crime in their communities.

The presentation lasts approximately 60 to 75 minutes depending on Q & A.

Goog (ntcs)@naperville.il.us?  
Yes <<https://www.google.com/calendar/event?>

Maybe <https://www.google.com/calendar/event?>

No <https://www.google.com/calendar/event?>

more options > [https://www.google.com/calendar/event?action=VIEW&end=NcpgMmUqmpuYadJ0Y25tbTfbXZAdHnWuGyGYjZXNqQCGheGVydmlubGUuWwudDOM&tok\\_MTGgcGRpZW5sdGFpOHlpbmwaY2NoOTNoOTNhOWI5bnQ0ZDElZWQvOTY4YzA-Mnl5NGNkZjZjNmZlZVhNa&tzt\\_America%2FLos\\_Angeles&hl\\_es](https://www.google.com/calendar/event?action=VIEW&end=NcpgMmUqmpuYadJ0Y25tbTfbXZAdHnWuGyGYjZXNqQCGheGVydmlubGUuWwudDOM&tok_MTGgcGRpZW5sdGFpOHlpbmwaY2NoOTNoOTNhOWI5bnQ0ZDElZWQvOTY4YzA-Mnl5NGNkZjZjNmZlZVhNa&tzt_America%2FLos_Angeles&hl_es)

Invitation from Google Calendar <<https://www.google.com/calendar>>

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Forwarding this invitation could allow any recipient to modify your RSVP response. [Learn More <https://support.google.com/calendar/answer/37135#forwarding>](https://support.google.com/calendar/answer/37135#forwarding)

**From:** [Phillip Densteg](#)  
**To:** [Arms Team](#)  
**Subject:** Updated invitation: Ring + Naperville @ Mon Jan 7, 2019 7am - 8am (PST) (arresj@naperv.ile.us)  
**Attachments:** [invite.ics](#)

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more details > <[Ring - Naperville](https://www.google.com/calendar/event?action=VIEW&cid=NcypMmk0ampuYadBY25dbTFmbXZadHmwaGYgYXJyZ3Q4QGlhZGVydmktbGUuaWwudDQ4Mkxk-MTg0GGRpZW5sdGFuQHphbmcuY290OTN0OTN0W1SuuQ0ZDElZWQhOTY4YadkMm1SNGh0ZjZjNmZlZjVhNg&ctz=America%2FLoa_Angles&hl=en&es=0></a></p></div><div data-bbox=)

**When Changed:** Mon Jan 7, 2019 7am - 8am Pacific Time - Los Angeles  
**Where:** Naperville Police Department, 1350 Aurora Ave, Naperville, IL 60540, USA (<map-https://maps.google.com/maps?lq=Naperville+Police+Department,+1350+Aurora+Ave,+Naperville,+IL+60540,+USA&hl=en>)  
**Joining info:** <meet.google.com/sgj-rcw-rw> <<https://meet.google.com/sgj-rcw-rw>>  
**Or dial:** 1 224-450-8734 PIN: 5964785028  
**Calendar:** arresj@naperville.il.us  
**Who:**  
• Phillip Densteg  
• organizer  
• arresj@naperville.il.us  
**Description:** Presentation of the Ring Platform (devices and social sharing app) and the LE Portal (Law enforcement access to the platform) for viewing and commenting on Neighbor (Ring Owner) shared video, engaging the community on crime and safety issues and the ability to request Neighbor video specific to location, time and date.

In advance of the presentation, it is advised that attendees download the free "Neighbors by Ring" App (iOS and Android) to get an idea on how Ring Neighbors gather to reduce crime in their communities.

The presentation last approximately 60 to 75 minutes depending on Q & A.

Going (arresj@naperville.il.us)?  
Yes <[https://www.google.com/calendar/event?action=RESPOND&cid=NcypMmk0ampuYadBY25dbTFmbXZadHmwaGYgYXJyZ3Q4QGlhZGVydmktbGUuaWwudDQ4Mkxk-MTg0GGRpZW5sdGFuQHphbmcuY290OTN0OTN0W1SuuQ0ZDElZWQhOTY4YadkMm1SNGh0ZjZjNmZlZjVhNg&ctz=America%2FLoa\\_Angles&hl=en&es=0](https://www.google.com/calendar/event?action=RESPOND&cid=NcypMmk0ampuYadBY25dbTFmbXZadHmwaGYgYXJyZ3Q4QGlhZGVydmktbGUuaWwudDQ4Mkxk-MTg0GGRpZW5sdGFuQHphbmcuY290OTN0OTN0W1SuuQ0ZDElZWQhOTY4YadkMm1SNGh0ZjZjNmZlZjVhNg&ctz=America%2FLoa_Angles&hl=en&es=0)>  
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Maybe <[https://www.google.com/calendar/event?action=RESPOND&cid=NcypMmk0ampuYadBY25dbTFmbXZadHmwaGYgYXJyZ3Q4QGlhZGVydmktbGUuaWwudDQ4Mkxk-MTg0GGRpZW5sdGFuQHphbmcuY290OTN0OTN0W1SuuQ0ZDElZWQhOTY4YadkMm1SNGh0ZjZjNmZlZjVhNg&ctz=America%2FLoa\\_Angles&hl=en&es=0](https://www.google.com/calendar/event?action=RESPOND&cid=NcypMmk0ampuYadBY25dbTFmbXZadHmwaGYgYXJyZ3Q4QGlhZGVydmktbGUuaWwudDQ4Mkxk-MTg0GGRpZW5sdGFuQHphbmcuY290OTN0OTN0W1SuuQ0ZDElZWQhOTY4YadkMm1SNGh0ZjZjNmZlZjVhNg&ctz=America%2FLoa_Angles&hl=en&es=0)>  
-  
No <[https://www.google.com/calendar/event?action=RESPOND&cid=NcypMmk0ampuYadBY25dbTFmbXZadHmwaGYgYXJyZ3Q4QGlhZGVydmktbGUuaWwudDQ4Mkxk-MTg0GGRpZW5sdGFuQHphbmcuY290OTN0OTN0W1SuuQ0ZDElZWQhOTY4YadkMm1SNGh0ZjZjNmZlZjVhNg&ctz=America%2FLoa\\_Angles&hl=en&es=0](https://www.google.com/calendar/event?action=RESPOND&cid=NcypMmk0ampuYadBY25dbTFmbXZadHmwaGYgYXJyZ3Q4QGlhZGVydmktbGUuaWwudDQ4Mkxk-MTg0GGRpZW5sdGFuQHphbmcuY290OTN0OTN0W1SuuQ0ZDElZWQhOTY4YadkMm1SNGh0ZjZjNmZlZjVhNg&ctz=America%2FLoa_Angles&hl=en&es=0)>  
more options > <[https://www.google.com/calendar/event?action=VIEW&cid=NcypMmk0ampuYadBY25dbTFmbXZadHmwaGYgYXJyZ3Q4QGlhZGVydmktbGUuaWwudDQ4Mkxk-MTg0GGRpZW5sdGFuQHphbmcuY290OTN0OTN0W1SuuQ0ZDElZWQhOTY4YadkMm1SNGh0ZjZjNmZlZjVhNg&ctz=America%2FLoa\\_Angles&hl=en&es=0](https://www.google.com/calendar/event?action=VIEW&cid=NcypMmk0ampuYadBY25dbTFmbXZadHmwaGYgYXJyZ3Q4QGlhZGVydmktbGUuaWwudDQ4Mkxk-MTg0GGRpZW5sdGFuQHphbmcuY290OTN0OTN0W1SuuQ0ZDElZWQhOTY4YadkMm1SNGh0ZjZjNmZlZjVhNg&ctz=America%2FLoa_Angles&hl=en&es=0)>

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**From:** [Phillip Deming](#)  
**To:** [Arms Team](#)  
**Subject:** Updated rv12301: Ring + Naperville @ Mon Jan 7, 2019 8:30am - 9:30am (PST) (arresj@naperville.il.us)  
**Attachments:** [invite.jpg](#)

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Ring Naperville

**When Changed:** Mon Jan 7, 2019 8:30am - 9:30am Pacific Time - Los Angeles  
**Where:** Naperville Police Department, 1350 Aurora Ave, Naperville, IL 60540, USA (map <<https://maps.google.com/maps?g=Naperville+Police+Department,+1350+Aurora+Ave,+Naperville,+IL+60540,+USA&hl=en>>)  
**Joining info:** [meet.google.com/sgj-sctw-rfw](https://meet.google.com/sgj-sctw-rfw) <<https://meet.google.com/sgj-sctw-rfw>>  
**Or dial:** 1 224-459-8724 PIN: 5964785028  
**Calendar:** arresj@naperville.il.us  
**Who:**  
• Phillip Deming  
• organizer  
• arresj@naperville.il.us  
**Description:** Presentation of the Ring Platform (devices and social sharing app) and the LE Portal (Law enforcement access to the platform) for viewing and commenting on Neighbor (Ring Owner) shared video, engaging the community on crime and safety issues and the ability to request Neighbor video specific to location, time and date.

In advance of the presentation, it is advised that attendees download the free "Neighbors by Ring" App (iOS and Android) to get an idea on how Ring Neighbors gather to reduce crime in their communities.

The presentation last approximately 60 to 75 minutes depending on Q & A.

Going (arresj@naperville.il.us)?  
Yes <[https://www.google.com/calendar/event?action=RESPOND&eid=NjY2MzU5bTRmbXZadHhwaGlyYXJyZDQ4QGlhZGVydm90OTN0OTN0OW1SbmQ0ZDElZWQ0OTY4YadkMm1SNGh0ZjZjNmZlZjVhNg&ctz=America%2FLoa\\_Angelos&hl=en&es=0](https://www.google.com/calendar/event?action=RESPOND&eid=NjY2MzU5bTRmbXZadHhwaGlyYXJyZDQ4QGlhZGVydm90OTN0OTN0OW1SbmQ0ZDElZWQ0OTY4YadkMm1SNGh0ZjZjNmZlZjVhNg&ctz=America%2FLoa_Angelos&hl=en&es=0)>  
-  
Maybe <[https://www.google.com/calendar/event?action=RESPOND&eid=NjY2MzU5bTRmbXZadHhwaGlyYXJyZDQ4QGlhZGVydm90OTN0OTN0OW1SbmQ0ZDElZWQ0OTY4YadkMm1SNGh0ZjZjNmZlZjVhNg&ctz=America%2FLoa\\_Angelos&hl=en&es=0](https://www.google.com/calendar/event?action=RESPOND&eid=NjY2MzU5bTRmbXZadHhwaGlyYXJyZDQ4QGlhZGVydm90OTN0OTN0OW1SbmQ0ZDElZWQ0OTY4YadkMm1SNGh0ZjZjNmZlZjVhNg&ctz=America%2FLoa_Angelos&hl=en&es=0)>  
-  
No <[https://www.google.com/calendar/event?action=RESPOND&eid=NjY2MzU5bTRmbXZadHhwaGlyYXJyZDQ4QGlhZGVydm90OTN0OTN0OW1SbmQ0ZDElZWQ0OTY4YadkMm1SNGh0ZjZjNmZlZjVhNg&ctz=America%2FLoa\\_Angelos&hl=en&es=0](https://www.google.com/calendar/event?action=RESPOND&eid=NjY2MzU5bTRmbXZadHhwaGlyYXJyZDQ4QGlhZGVydm90OTN0OTN0OW1SbmQ0ZDElZWQ0OTY4YadkMm1SNGh0ZjZjNmZlZjVhNg&ctz=America%2FLoa_Angelos&hl=en&es=0)>  
more options > <[https://www.google.com/calendar/event?action=VIEW&eid=NjY2MzU5bTRmbXZadHhwaGlyYXJyZDQ4QGlhZGVydm90OTN0OTN0OW1SbmQ0ZDElZWQ0OTY4YadkMm1SNGh0ZjZjNmZlZjVhNg&ctz=America%2FLoa\\_Angelos&hl=en&es=0](https://www.google.com/calendar/event?action=VIEW&eid=NjY2MzU5bTRmbXZadHhwaGlyYXJyZDQ4QGlhZGVydm90OTN0OTN0OW1SbmQ0ZDElZWQ0OTY4YadkMm1SNGh0ZjZjNmZlZjVhNg&ctz=America%2FLoa_Angelos&hl=en&es=0)>  
-  
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Forwarding this invitation could allow any recipient to modify your RSVP response. Learn More <<https://support.google.com/calendar/answer/37135#forwarding>>

**From:** [Ring Team](#)  
**To:** [Boogerd, Tim](#)  
**Subject:** Urgent: Naperville Police Department needs your help  
**Date:** Friday, October 11, 2019 10:26:25 AM

**CAUTION:** This e-mail originated outside of the City of Naperville (@naperville.il.us).

**DO NOT** click links or open attachments unless you confirm the incoming address of the sender and know the content is safe.

This is your copy of the Request Video email.  
The links below have been disabled in this copy, but the links are active for Ring users.



Dear Neighbor,

Ring is assisting **Detective Tim Boogerd** of the **Naperville Police Department** in requesting videos that may help with an investigation of an incident (Incident #2019-009953) that occurred near your home. Your Ring device may have captured video that could help. The Naperville Police Department is seeking videos recorded between: **September 15th from 10:00 PM CDT to 8:00 AM CDT on September 16th**

[Share Your Ring Videos Now](#)

[Or check your Ring videos before sharing](#)

A message from Detective Boogerd:

Between 09/15/19 and 09/17/19 a burglary was reported on Skylane Dr. If anyone has video footage please email Det. Boogerd from the Naperville Police Dept. at [boogerd@naperville.il.us](mailto:boogerd@naperville.il.us)

This is a time-sensitive matter, so please [review and share your Ring videos](#)



as soon as possible. Thank you for making your neighborhood a safer place.

If you have any questions or concerns about this incident, please contact **Detective Boogerd at Naperville Police Department and reference Incident #2019-009953**. If you have any other questions, reply to this email to contact the Ring Team.

To learn more about video requests, visit our [FAQ](#).

Stay safe,  
**Ring Team**

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**From:** [Ring Team](#)  
**To:** [Boogerd, Tim](#)  
**Subject:** Urgent: Naperville Police Department needs your help  
**Date:** Tuesday, October 1, 2019 2:07:21 PM

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Dear Neighbor,

Ring is assisting **Detective Tim Boogerd** of the **Naperville Police Department** in requesting videos that may help with an investigation of an incident (Incident #2019-009241) that occurred near your home. Your Ring device may have captured video that could help. The Naperville Police Department is seeking videos recorded between: **September 13th from 12:00 AM CDT to 12:00 PM CDT**

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A message from Detective Boogerd:

A Burglary to Motor Vehicle occurred on 09/13/2019. NPD requests assistance in locating video of suspicious activity and vehicles entering and leaving Jessica Court in the early morning hours of 09/13/2019. Thank You.

This is a time-sensitive matter, so please [review and share your Ring videos](#)

as soon as possible. Thank you for making your neighborhood a safer place.

If you have any questions or concerns about this incident, please contact **Detective Boogerd at Naperville Police Department and reference Incident #2019-009241**. If you have any other questions, reply to this email to contact the Ring Team.

To learn more about video requests, visit our [FAQ](#).

Stay safe,  
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From: [Ring Team](#)  
To: [McLaughlin, Kory](#)  
Subject: Urgent: Naperville Police Department needs your help  
Date: Wednesday, September 25, 2019 9:16:17 PM

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Dear Neighbor,

Ring is assisting **Det. Kory McLaughlin** of the **Naperville Police Department** in requesting videos that may help with an investigation of an incident (Incident #2019009711) that occurred near your home. Your Ring device may have captured video that could help. The Naperville Police Department is seeking videos recorded between: **September 25th from 7:00 PM CDT to 10:00 PM CDT**

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A message from Det. McLaughlin:

I'm hoping to obtain surveillance footage related to an attempted burglary that occurred in the neighborhood. Email [mclaughlink@naperville.il.us](mailto:mclaughlink@naperville.il.us)

This is a time-sensitive matter, so please [review and share your Ring videos](#) as soon as possible. Thank you for making your neighborhood a safer place.

If you have any questions or concerns about this incident, please contact **Det. McLaughlin at Naperville Police Department and reference Incident #2019009711**. If you have any other questions, reply to this email to contact the Ring Team.

To learn more about video requests, visit our [FAQ](#).

Stay safe,  
Ring Team

*Sharing your videos with law enforcement is absolutely your choice and your privacy is our priority. With this video request, law enforcement will never have access to your Ring device and none of your information (including whether you received a request) is shared with law enforcement without your consent.*

*By choosing to [share your Ring videos](#), the Naperville Police Department will only receive select video recordings from the requested time frame, along with your email address and physical address. So if you would like to take direct action to make your neighborhood safer, [this is a great opportunity](#). If you do not wish to share your Ring videos, no additional action is needed.*

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**From:** [Ring Team](#)  
**To:** [Heun, Brett](#)  
**Subject:** Urgent: Naperville Police Department needs your help  
**Date:** Saturday, September 21, 2019 12:28:06 PM

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Dear Neighbor,

Ring is assisting **Det. Brett Heun** of the **Naperville Police Department** in requesting videos that may help with an investigation of an incident (Incident #2019-009537) that occurred near your home. Your Ring device may have captured video that could help. The Naperville Police Department is seeking videos recorded between: **September 21st from 12:00 AM CDT to 1:00 AM CDT**

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A message from Det. Heun:

I am looking for any video between midnight and 1:00 a.m. on Saturday, 09/21/2019, reference the home invasion that occurred in the neighborhood. You can email me any video you have at [heunb@naperville.il.us](mailto:heunb@naperville.il.us), or if you think you saw something not captured you can call me at 630-420-6724. Thank you

This is a time-sensitive matter, so please [review and share your Ring videos](#) as soon as possible. Thank you for making your neighborhood a safer place.

If you have any questions or concerns about this incident, please contact **Det. Heun at Naperville Police Department and reference Incident #2019-009537**. If you have any other questions, reply to this email to contact the Ring Team.

To learn more about video requests, visit our [FAQ](#).

Stay safe,  
Ring Team

*Sharing your videos with law enforcement is absolutely your choice and your privacy is our priority. With this video request, law enforcement will never have access to your Ring device and none of your information (including whether you received a request) is shared with law enforcement without your consent.*

*By choosing to [share your Ring videos](#), the Naperville Police Department will only receive select video recordings from the requested time frame, along with your email address and physical address. So if you would like to take direct action to make your neighborhood safer, [this is a great opportunity](#). If you do not wish to share your Ring videos, no additional action is needed*

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From: [Ring Team](#)  
To: [Lardino, Julie](#)  
Subject: Urgent: Naperville Police Department needs your help  
Date: Wednesday, September 18, 2019 3:54:51 PM

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Dear Neighbor,

Ring is assisting Det. Julie Lardino of the Naperville Police Department in requesting videos that may help with an investigation of an incident (Incident #2019-9111) that occurred near your home. Your Ring device may have captured video that could help. The Naperville Police Department is seeking videos recorded between: **September 9th from 9:00 PM CDT to 8:00 AM CDT on September 10th**

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A message from Det. Lardino:

Seeking video for car burglaries. The suspect may have been on a bicycle.

This is a time-sensitive matter, so please [review and share your Ring videos](#) as soon as possible. Thank you for making your neighborhood a safer place.

If you have any questions or concerns about this incident, please contact **Det. Lardino at Naperville Police Department and reference Incident #2019-9111**. If you have any other questions, reply to this email to contact the Ring Team.

To learn more about video requests, visit our [FAQ](#).

Stay safe,  
Ring Team

*Sharing your videos with law enforcement is absolutely your choice and your privacy is our priority. With this video request, law enforcement will never have access to your Ring device and none of your information (including whether you received a request) is shared with law enforcement without your consent.*

*By choosing to [share your Ring videos](#), the Naperville Police Department will only receive select video recordings from the requested time frame, along with your email address and physical address. So if you would like to take direct action to make your neighborhood safer, [this is a great opportunity](#). If you do not wish to share your Ring videos, no additional action is needed.*

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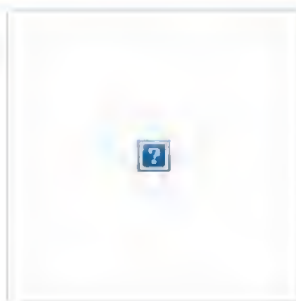


**From:** [Ring Team](#)  
**To:** [McLaughlin, Kory](#)  
**Subject:** Urgent: Naperville Police Department needs your help  
**Date:** Wednesday, September 4, 2019 8:58:40 AM

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Dear Neighbor,

Ring is assisting **Det. Kory McLaughlin** of the **Naperville Police Department** in requesting videos that may help with an investigation of an incident (Incident #2019008858) that occurred near your home. Your Ring device may have captured video that could help. The Naperville Police Department is seeking videos recorded between: **September 2nd from 11:00 PM CDT to 7:00 AM CDT on September 3rd**

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A message from Det. McLaughlin:

I'm hoping to obtain any footage that may assist with my investigation regarding recent residential burglaries in the area. Any questions, please contact me at [mclaughlink@naperville.il.us](mailto:mclaughlink@naperville.il.us)

This is a time-sensitive matter, so please [review and share your Ring videos](#)

as soon as possible. Thank you for making your neighborhood a safer place.

If you have any questions or concerns about this incident, please contact **Det. McLaughlin at Naperville Police Department and reference Incident #2019008858**. If you have any other questions, reply to this email to contact the Ring Team.

To learn more about video requests, visit our [FAQ](#).

Stay safe,  
**Ring Team**

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**From:** [Ring Team](#)  
**To:** [McLaughlin, Kory](#)  
**Subject:** Urgent: Naperville Police Department needs your help  
**Date:** Friday, August 30, 2019 2:36:41 PM

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Dear Neighbor,

Ring is assisting **Det. Kory McLaughlin** of the **Naperville Police Department** in requesting videos that may help with an investigation of an incident (Incident #2019008689) that occurred near your home. Your Ring device may have captured video that could help. The Naperville Police Department is seeking videos recorded between: **August 28th from 12:00 AM CDT to 4:00 AM CDT**

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A message from Det. McLaughlin:

Greetings, I'm hoping to obtain any video which could assist in my investigation regarding several burglaries and attempted burglaries. Contact me at [mclaughlink@naperville.il.us](mailto:mclaughlink@naperville.il.us) if you have any questions.

This is a time-sensitive matter, so please [review and share your Ring videos](#) as soon as possible. Thank you for making your neighborhood a safer place.

If you have any questions or concerns about this incident, please contact **Det. McLaughlin at Naperville Police Department and reference Incident #2019008689**. If you have any other questions, reply to this email to contact the Ring Team.

To learn more about video requests, visit our [FAQ](#).

Stay safe,  
**Ring Team**

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**From:** [Ring Team](#)  
**To:** [McLaughlin, Kory](#)  
**Subject:** Urgent: Naperville Police Department needs your help  
**Date:** Tuesday, July 23, 2019 7:52:45 AM

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Dear Neighbor,

Ring is assisting **Det. Kory McLaughlin** of the **Naperville Police Department** in requesting videos that may help with an investigation of an incident that occurred near your home. Your Ring device may have captured video that could help. The Naperville Police Department is seeking videos recorded between: **July 9th from 10:00 PM CDT to 7:00 AM CDT on July 10th**

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A message from Det. McLaughlin:

I'm reaching out in hopes of obtaining footage that may help with my investigation of a recent vehicle burglary near Wild Timothy Rd and Prairie Sage Ln. Any questions, please contact me at [mclaughlink@naperville.il.us](mailto:mclaughlink@naperville.il.us).

Sharing your videos with law enforcement is absolutely your choice and your privacy is our priority. With this video request, law enforcement will never have

access to your Ring device and none of your information (including whether you received a request) is shared with law enforcement without your consent.

By choosing to [share your Ring videos](#), the Naperville Police Department will receive all of your video recordings in the requested time frame, along with your email address and physical address. So if you would like to take direct action to make your neighborhood safer, [this is a great opportunity](#). If you do not wish to share your Ring videos, no additional action is needed.

This is a time-sensitive matter, so please [review and share your Ring videos](#) as soon as possible. Thank you for making your neighborhood a safer place.

Stay safe,  
**Ring Team**

If you have any questions or concerns, please contact Det. McLaughlin at Naperville Police Department or **reply to this email** to contact the Ring Team.

To learn more about video requests, visit our [FAQ](#).

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**From:** [Ring Team](#)  
**To:** [McLaughlin, Kory](#)  
**Subject:** Urgent: Naperville Police Department needs your help  
**Date:** Friday, July 19, 2019 12:22:44 PM

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Dear Neighbor,

Ring is assisting **Det. Kory McLaughlin** of the **Naperville Police Department** in requesting videos that may help with an investigation of an incident that occurred near your home. Your Ring device may have captured video that could help. The Naperville Police Department is seeking videos recorded between: **July 1st from 4:00 AM CDT to 7:00 AM CDT**

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A message from Det. McLaughlin:

I'm reaching out in hopes of obtaining footage that may assist with my investigation of a recent burglary at a business in the area. Any questions, please contact me at [mclaughlink@naperville.il.us](mailto:mclaughlink@naperville.il.us)

Sharing your videos with law enforcement is absolutely your choice and your privacy is our priority. With this video request, law enforcement will never have

access to your Ring device and none of your information (including whether you received a request) is shared with law enforcement without your consent.

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This is a time-sensitive matter, so please [review and share your Ring videos](#) as soon as possible. Thank you for making your neighborhood a safer place.

Stay safe,  
**Ring Team**

If you have any questions or concerns, please contact Det. McLaughlin at Naperville Police Department or **reply to this email** to contact the Ring Team.

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**From:** [Ring Team](#)  
**To:** [McLaughlin, Kory](#)  
**Subject:** Urgent: Naperville Police Department needs your help  
**Date:** Thursday, July 11, 2019 10:01:49 AM

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Dear Neighbor,

Ring is assisting **Det. Kory McLaughlin** of the **Naperville Police Department** in requesting videos that may help with an investigation of an incident that occurred near your home. Your Ring device may have captured video that could help. The Naperville Police Department is seeking videos recorded between: **July 9th from 10:00 PM CDT to 1:00 AM CDT on July 10th**

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A message from Det. McLaughlin:

Greetings, I'm reaching out in hopes of obtaining footage that may assist with our investigation of multiple vehicle break ins. The involved vehicle is a small blue sedan. Any questions, please contact me at [mclaughlink@naperville.il.us](mailto:mclaughlink@naperville.il.us)

Sharing your videos with law enforcement is absolutely your choice and your privacy is our priority. With this video request, law enforcement will never have

access to your Ring device and none of your information (including whether you received a request) is shared with law enforcement without your consent.

By choosing to [share your Ring videos](#), the Naperville Police Department will receive all of your video recordings in the requested time frame, along with your email address and physical address. So if you would like to take direct action to make your neighborhood safer, [this is a great opportunity](#). If you do not wish to share your Ring videos, no additional action is needed.

This is a time-sensitive matter, so please [review and share your Ring videos](#) as soon as possible. Thank you for making your neighborhood a safer place.

Stay safe,  
**Ring Team**

If you have any questions or concerns, please contact Det. McLaughlin at Naperville Police Department or **reply to this email** to contact the Ring Team.

To learn more about video requests, visit our [FAQ](#).

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**From:** [Ring Team](#)  
**To:** [McLaughlin, Kory](#)  
**Subject:** Urgent: Naperville Police Department needs your help  
**Date:** Monday, June 24, 2019 3:50:33 PM

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Dear Neighbor,

Ring has partnered with **Det. Kory McLaughlin** of the **Naperville Police Department** to investigate an incident that occurred near your home and your Ring device captured video that may help. Naperville Police Department is seeking videos recorded between: **June 19th from 12:00 AM to 9:30 AM**

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A message from Det. McLaughlin:

Greetings: I'm reaching out in hopes of obtaining footage that may assist with my investigation regarding a criminal damage to property/vehicle that occurred in the area of Hemlock Ln. Any questions, I can be reached at [mclaughlink@naperville.il.us](mailto:mclaughlink@naperville.il.us)

If you would like to take direct action against crime in your community, [this is a great opportunity](#). By choosing to share your Ring videos, the Naperville Police Department will receive the videos you elect to share, along with your email

address and physical address. Please note that upon receiving this email, none of your information has been released to law enforcement.

This is a time-sensitive matter, so please [review and share your Ring videos](#) as soon as possible. Thank you for making your neighborhood a safer place.

Stay safe,  
Ring Team

If you have any questions or concerns, please contact Det. McLaughlin at Naperville Police Department or **reply to this email** to contact the Ring Team.

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**From:** [Ring Team](#)  
**To:** [McLaughlin, Kory](#)  
**Subject:** Urgent: Naperville Police Department needs your help  
**Date:** Friday, June 21, 2019 6:25:03 PM

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Dear Neighbor,

Ring has partnered with **Det. Kory McLaughlin** of the **Naperville Police Department** to investigate an incident that occurred near your home and your Ring device captured video that may help. Naperville Police Department is seeking videos recorded between: **June 19th from 12:00 AM to 9:30 AM**

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A message from Det. McLaughlin:

Greetings: I'm reaching out in hopes of obtaining footage that may assist with my investigation regarding a criminal damage to property/vehicle that occurred on the 500 block of Webster St. Any questions, I can be reached at [mclaughlink@naperville.il.us](mailto:mclaughlink@naperville.il.us)

If you would like to take direct action against crime in your community, [this is a great opportunity](#). By choosing to share your Ring videos, the Naperville Police Department will receive the videos you elect to share, along with your email

address and physical address. Please note that upon receiving this email, none of your information has been released to law enforcement.

This is a time-sensitive matter, so please [review and share your Ring videos](#) as soon as possible. Thank you for making your neighborhood a safer place.

Stay safe,  
Ring Team

If you have any questions or concerns, please contact Det. McLaughlin at Naperville Police Department or **reply to this email** to contact the Ring Team.

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From: [Ring Team](#)  
To: [Quigley, Ann](#)  
Subject: Urgent: Naperville Police Department needs your help  
Date: Monday, October 14, 2019 4:26:58 PM

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Dear Neighbor,

Ring is assisting **Naperville Police Department** in requesting videos that may help with an investigation of an incident (Incident #2019-10211) that occurred near your home. Your Ring device may have captured video that could help. The Naperville Police Department is seeking videos recorded between: **October 7th from 5:00 PM CDT to 5:00 AM CDT on October 8th**

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A message from Naperville Police Department:

Sometime overnight, Monday, 10.7.19 - 1700 hours and Tuesday, 10.8.19 - 0800 hours, an unknown individual entered a vehicle and removed two rings. Anyone with video they are willing to share in an attempt to identify a suspect would be greatly appreciated.

This is a time-sensitive matter, so please [review and share your Ring videos](#)

as soon as possible. Thank you for making your neighborhood a safer place.

If you have any questions or concerns about this incident, please contact **Naperville Police Department and reference Incident #2019-10211**. If you have any other questions, reply to this email to contact the Ring Team.

To learn more about video requests, visit our [FAQ](#).

Stay safe,  
Ring Team

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**Subject:** V@iceMAIL Alert Message from (\*\*\*-\*\*\*-1077)  
**Date:** Tuesday, February 26, 2019 2:25:43 PM  
**Attachments:** [image001.png](#)

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**Subject:** V@iceMAIL Alert Message from (\*\*\*-\*\*\*-1077)  
**Date:** Tuesday, February 26, 2019 2:25:14 PM  
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**Subject:** V@iceMAIL Alert Message from (\*\*\*-\*\*\*-1077)  
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**Subject:** V@icemail Alert from (217) 221-5007  
**Date:** Monday, February 11, 2019 10:28:02 AM  
**Attachments:** VOICENOTE1.pdf

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**Conference phone number:** +1 (800)-474-5007

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**Subject:** V@icemail Notification 1 from (805) 746-5870 (1:19s) on ext 3306  
**Date:** Thursday, February 7, 2019 8:31:50 AM  
**Attachments:** [VM113seconds voic6.pdf](#)

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**Subject:** V@icemail Notification 1 from (805) 746-5870 (1:19s) on ext 3306  
**Date:** Thursday, February 7, 2019 9:22:05 AM  
**Attachments:** VM113seconds voic2.pdf

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**Subject:** V@iceMAIL Service Alert Message from (\*\*\*-\*\*-7205)  
**Date:** Monday, February 25, 2019 12:47:08 PM  
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**Subject:** V@iceMAIL Service Alert Message from (\*\*\*-\*\*\*-7205)  
**Date:** Monday, February 25, 2019 11:32:30 AM  
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**From:** [W!relessV-Mail\\_C@ller.automated.service<@W!relessVoiceNote.evoice@y0umail.com W!relesspr0.services.intel Businessofficevo!ce@ring.com™ Notifications Service professional.noreply@rimsofficeson.co!](mailto:W!relessV-Mail_C@ller.automated.service<@W!relessVoiceNote.evoice@y0umail.com W!relesspr0.services.intel Businessofficevo!ce@ring.com™ Notifications Service professional.noreply@rimsofficeson.co!)  
**Subject:** V@iceMAIL Service Alert Message from (\*\*\*-\*\*\*-7205)  
**Date:** Monday, February 25, 2019 2:04:21 PM  
**Attachments:** [image001.png](#)

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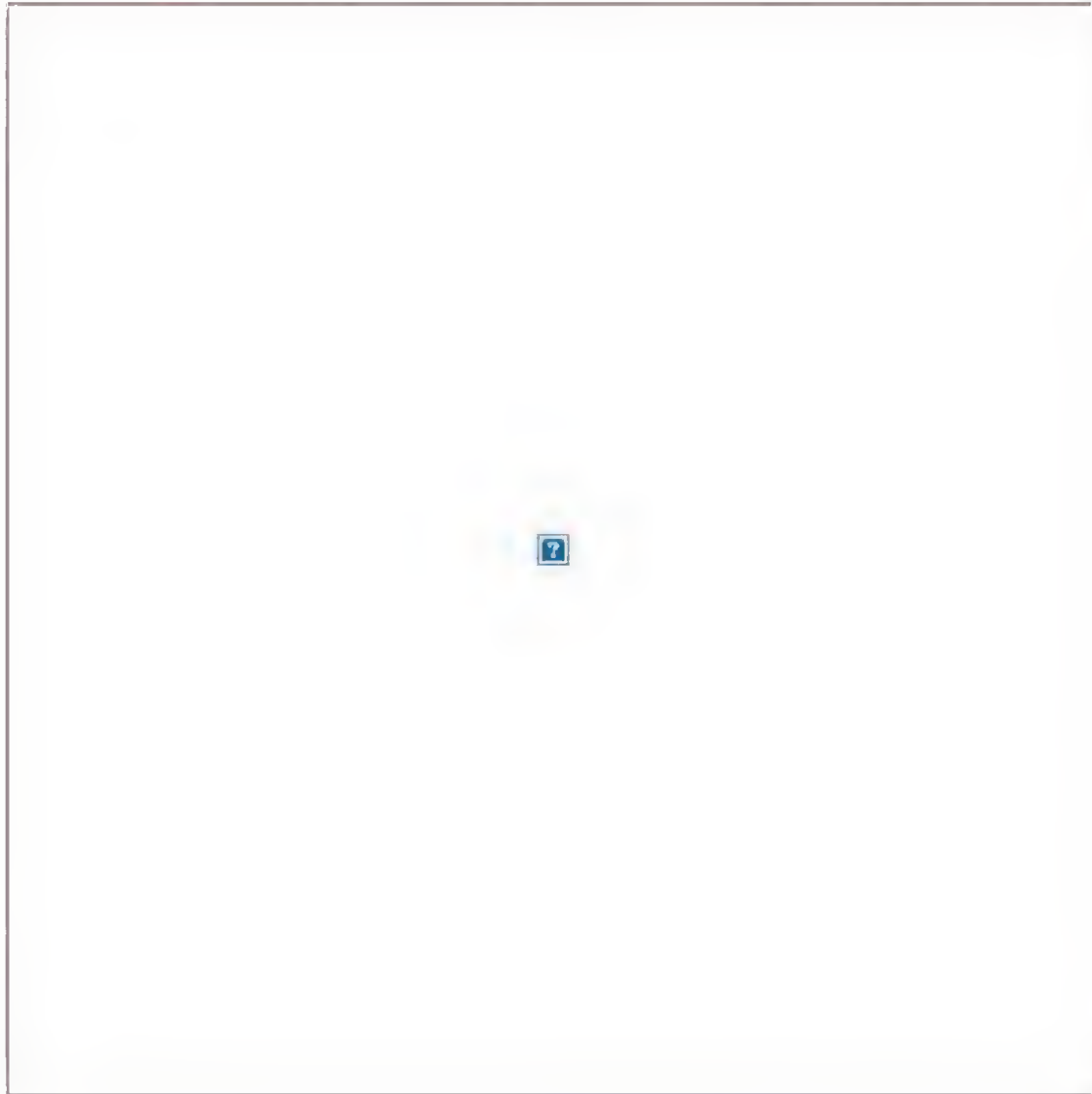
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**From:** [Ring Neighbors Portal Team](#)  
**To:** [Giglio, Christopher](#)  
**Subject:** Video Request Maintenance Completed  
**Date:** Monday, July 22, 2019 7:34:25 PM

---

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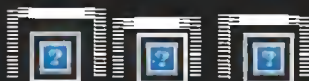
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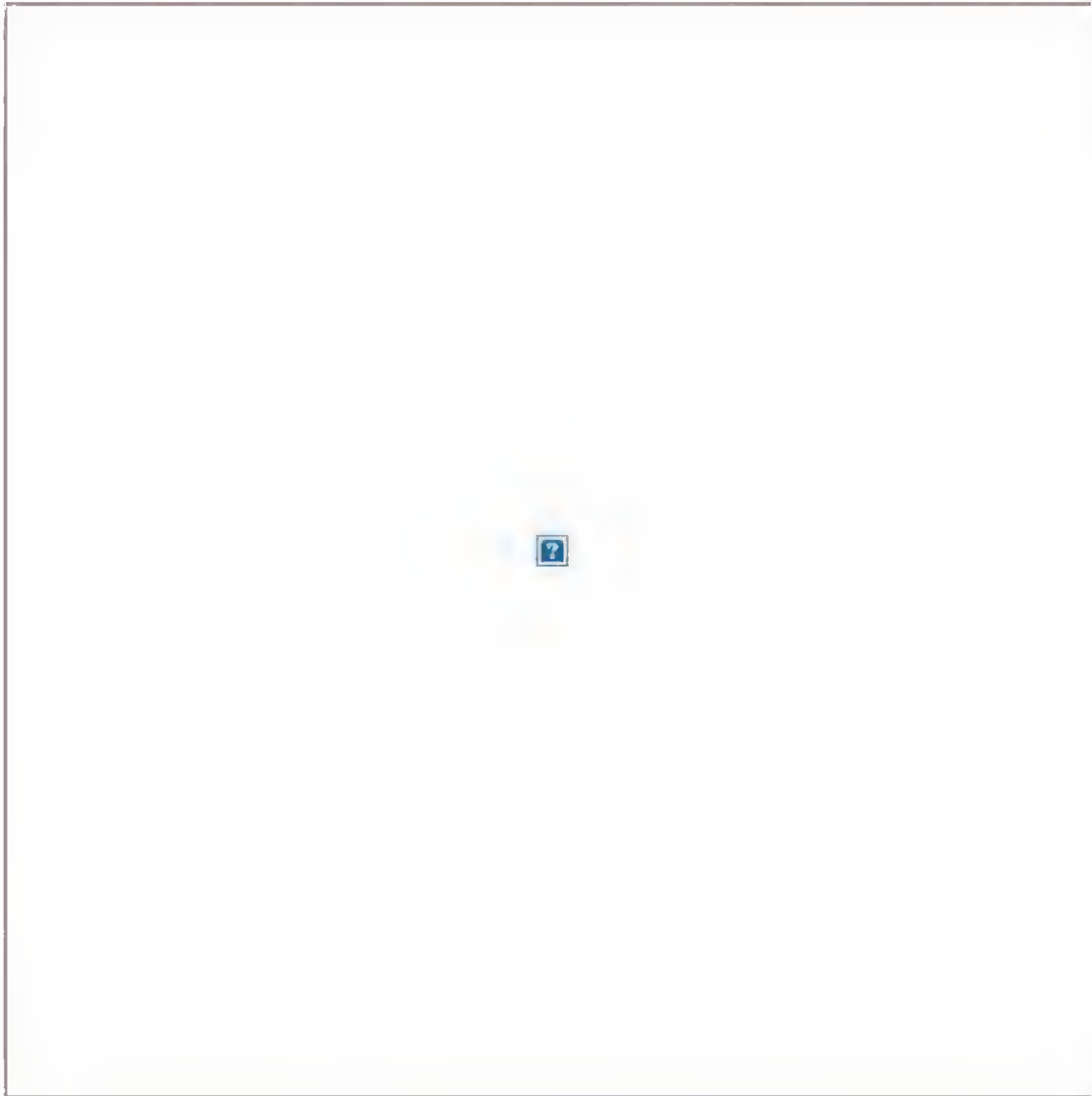


**From:** [Ring Neighbors Portal Team](#)  
**To:** [Moehring, Ben](#)  
**Subject:** Video Request Maintenance Completed  
**Date:** Monday, July 22, 2019 7:34:20 PM

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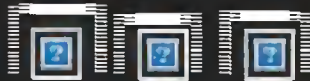
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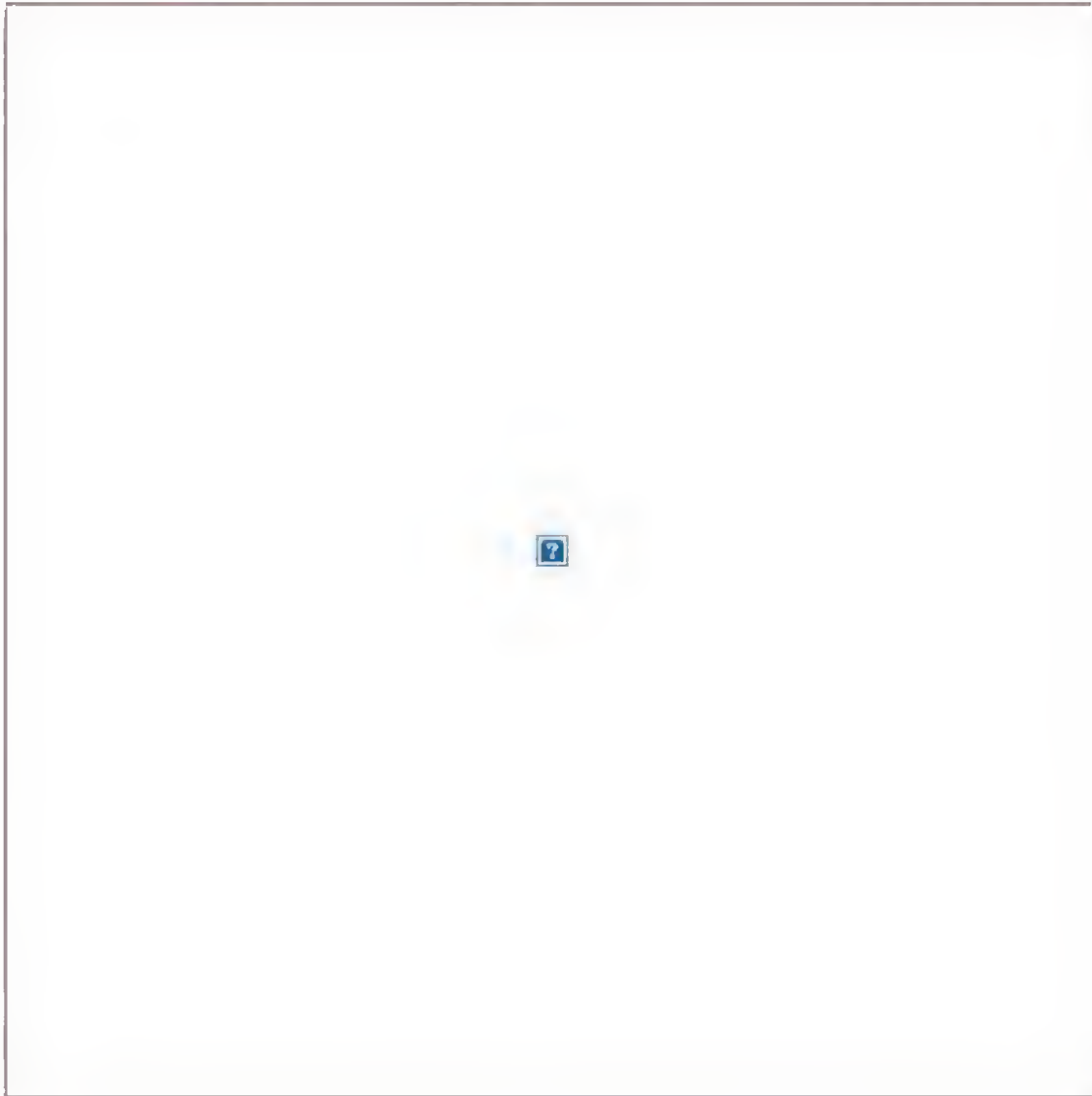
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**From:** [Ring Neighbors Portal Team](#)  
**To:** [Stubler, Jason](#)  
**Subject:** Video Request Maintenance Completed  
**Date:** Monday, July 22, 2019 7:34:18 PM

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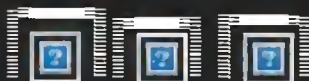
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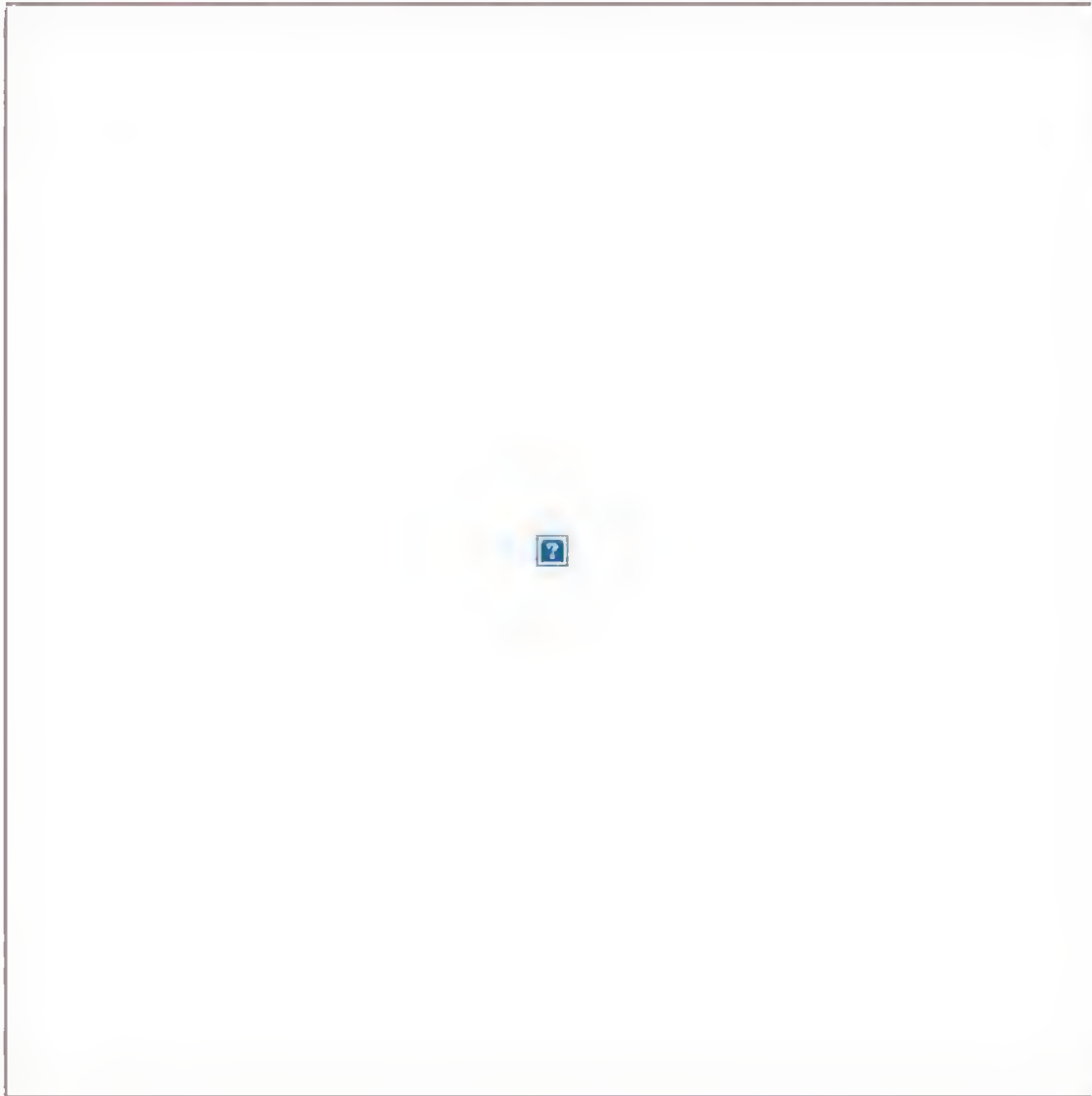
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**From:** [Ring Neighbors Portal Team](#)  
**To:** [Mannino, Anthony](#)  
**Subject:** Video Request Maintenance Completed  
**Date:** Monday, July 22, 2019 7:34:18 PM

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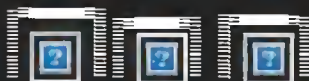
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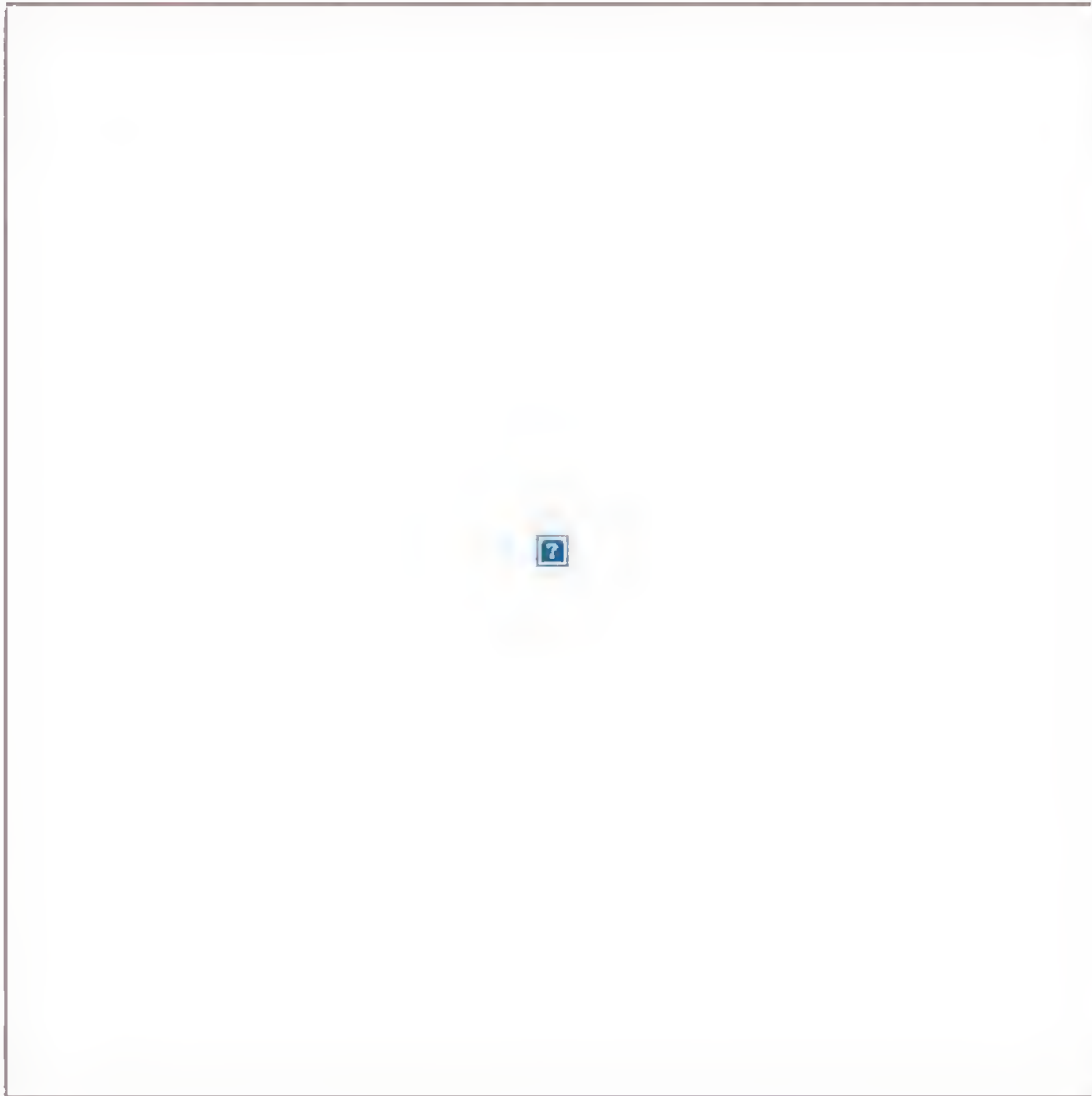
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**From:** [Ring Neighbors Portal Team](#)  
**To:** [Gibertini, Tom](#)  
**Subject:** Video Request Maintenance Completed  
**Date:** Monday, July 22, 2019 7:34:17 PM

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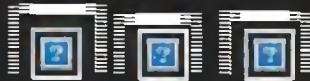


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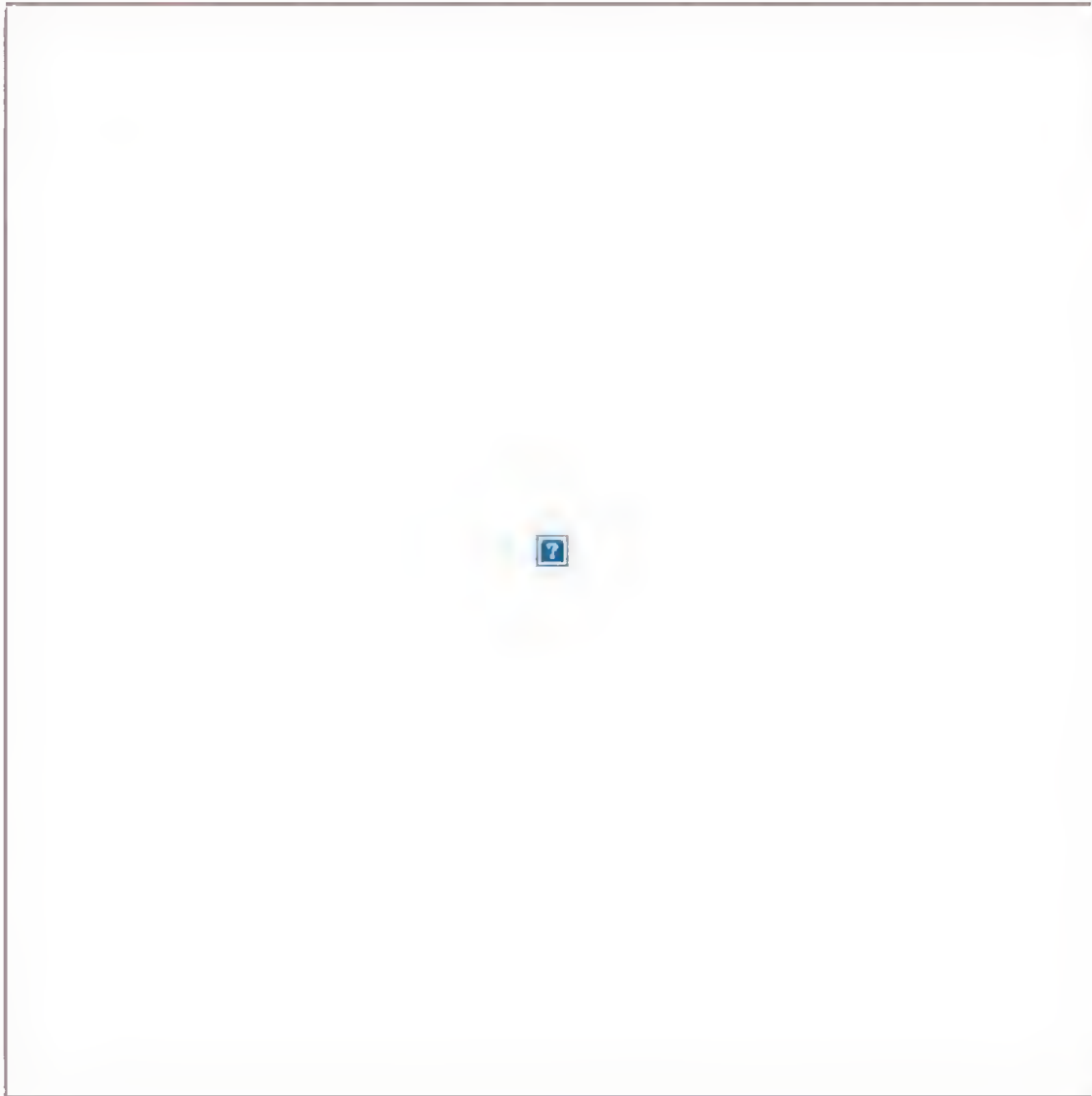
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**From:** [Ring Neighbors Portal Team](#)  
**To:** [Black, Tim](#)  
**Subject:** Video Request Maintenance Completed  
**Date:** Monday, July 22, 2019 7:34:16 PM

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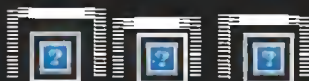
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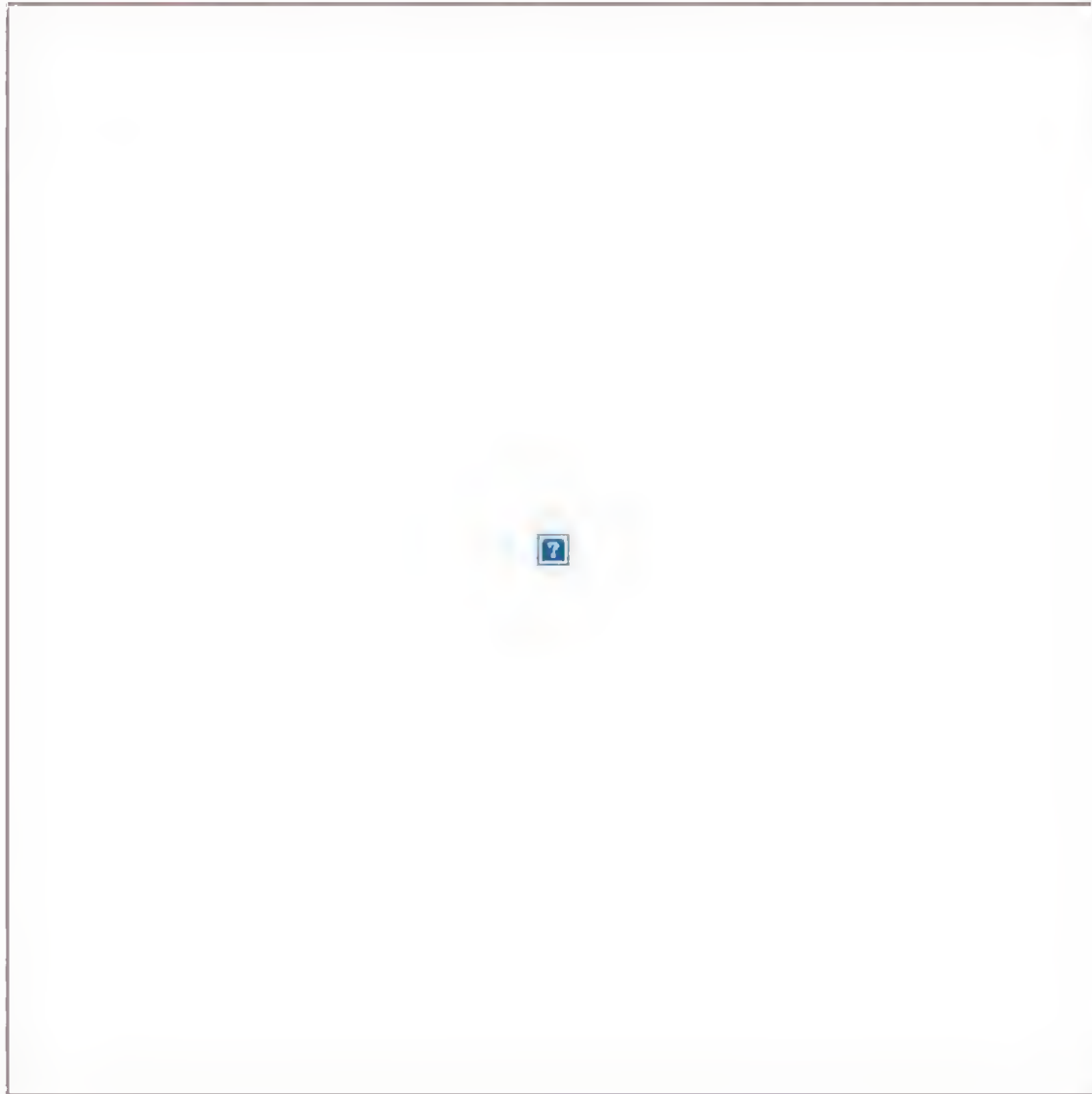
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**From:** [Ring Neighbors Portal Team](#)  
**To:** [Considine, Kalah](#)  
**Subject:** Video Request Maintenance Completed  
**Date:** Monday, July 22, 2019 7:34:15 PM

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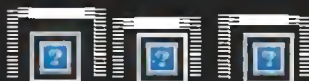
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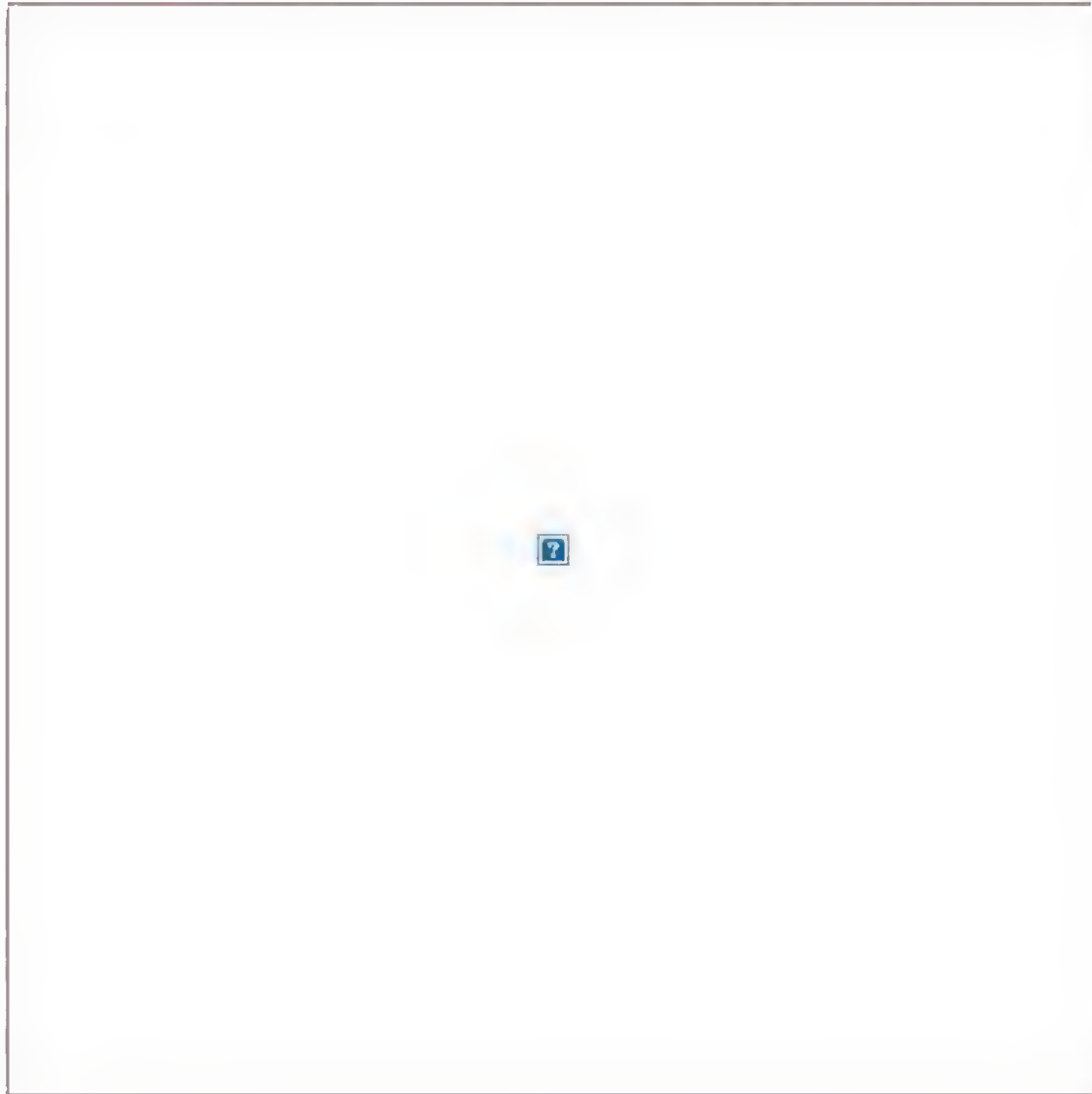
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**From:** [Ring Neighbors Portal Team](#)  
**To:** [Heun, Brett](#)  
**Subject:** Video Request Maintenance Completed  
**Date:** Monday, July 22, 2019 7:34:09 PM

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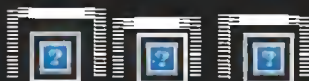
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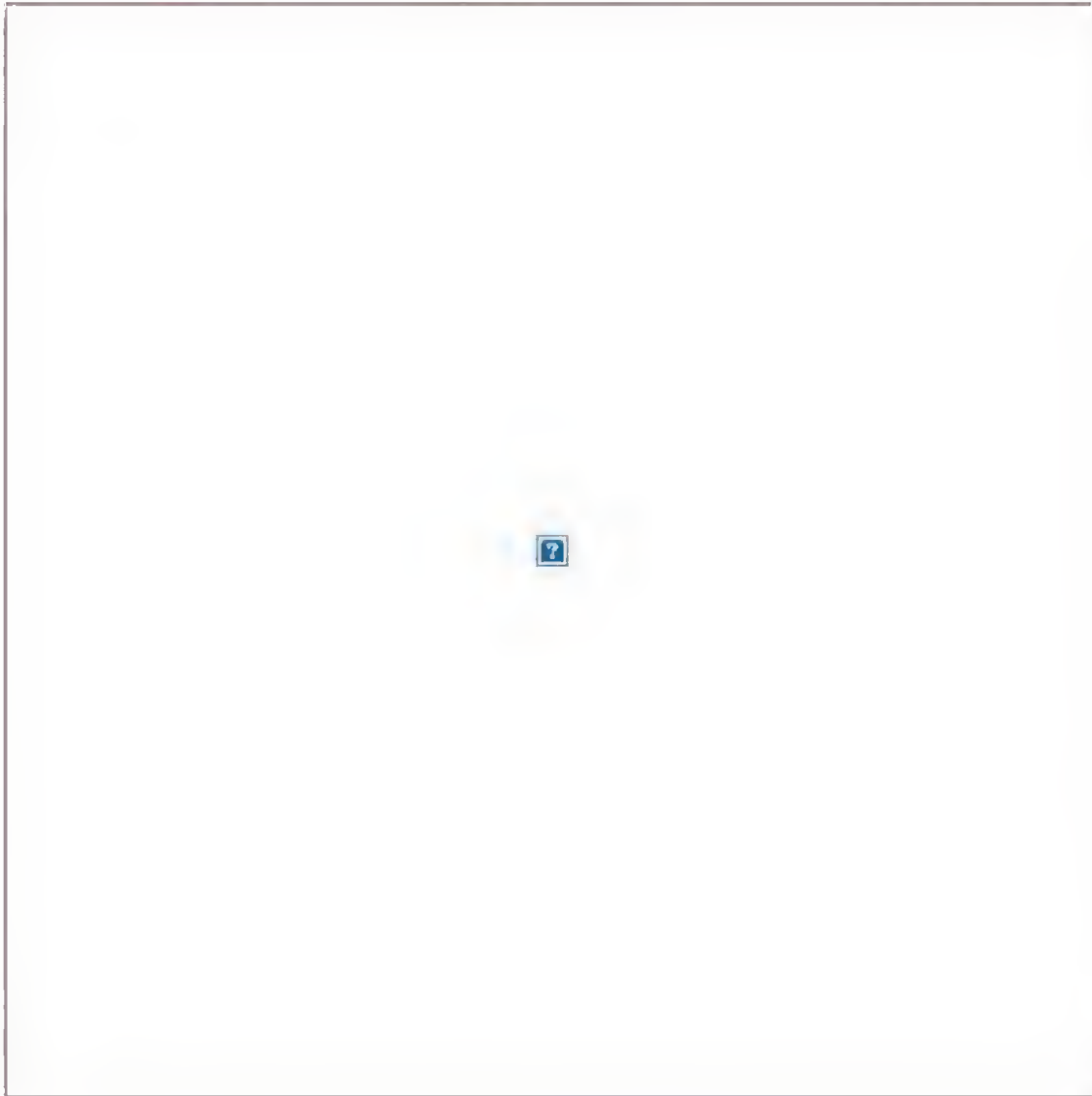


**From:** [Ring Neighbors Portal Team](#)  
**To:** [Lindgren, David](#)  
**Subject:** Video Request Maintenance Completed  
**Date:** Monday, July 22, 2019 7:34:02 PM

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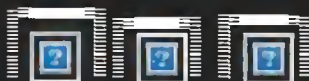
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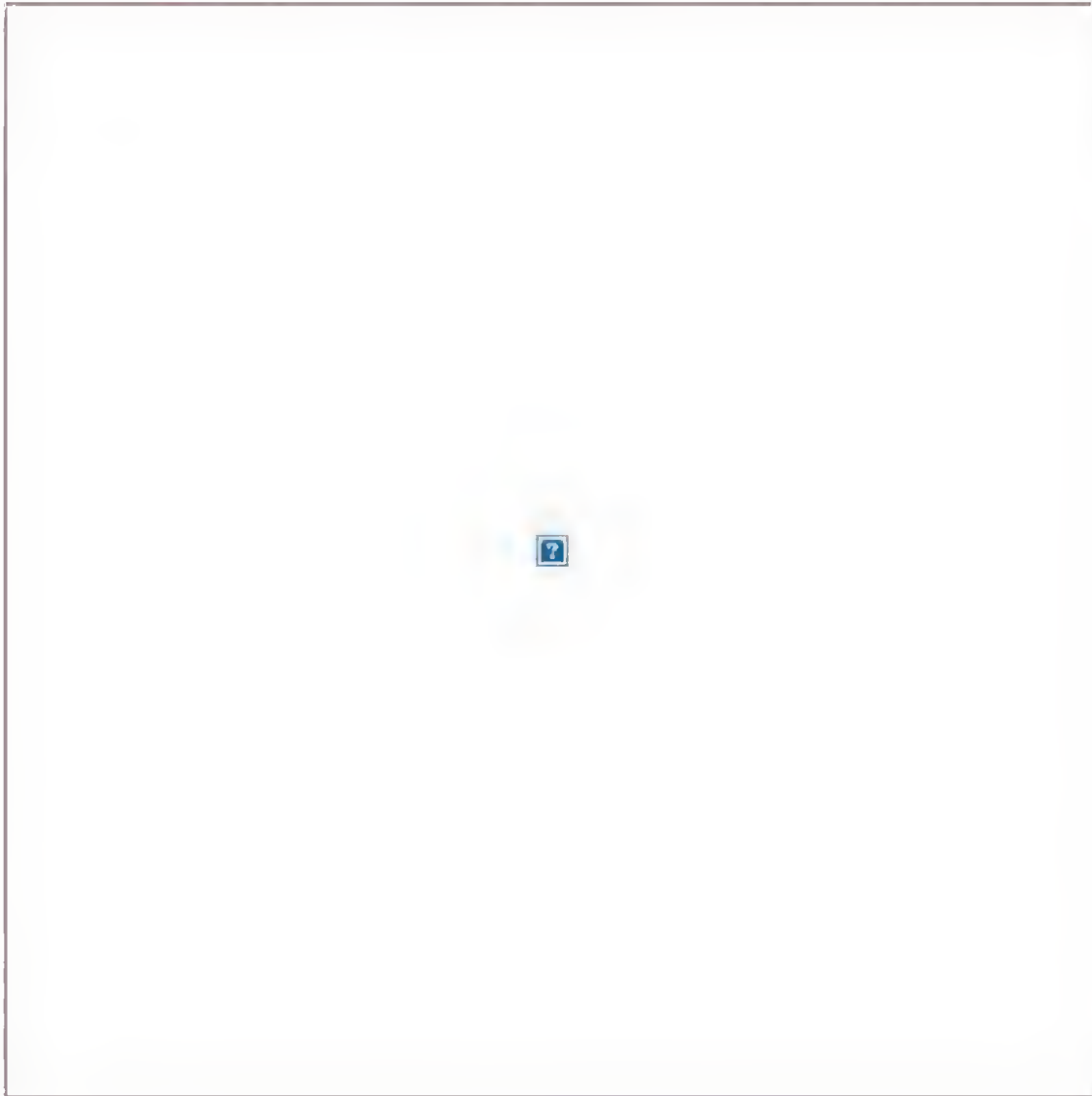
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**From:** [Ring Neighbors Portal Team](#)  
**To:** [Martin, Lee](#)  
**Subject:** Video Request Maintenance Completed  
**Date:** Monday, July 22, 2019 7:33:57 PM

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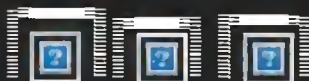
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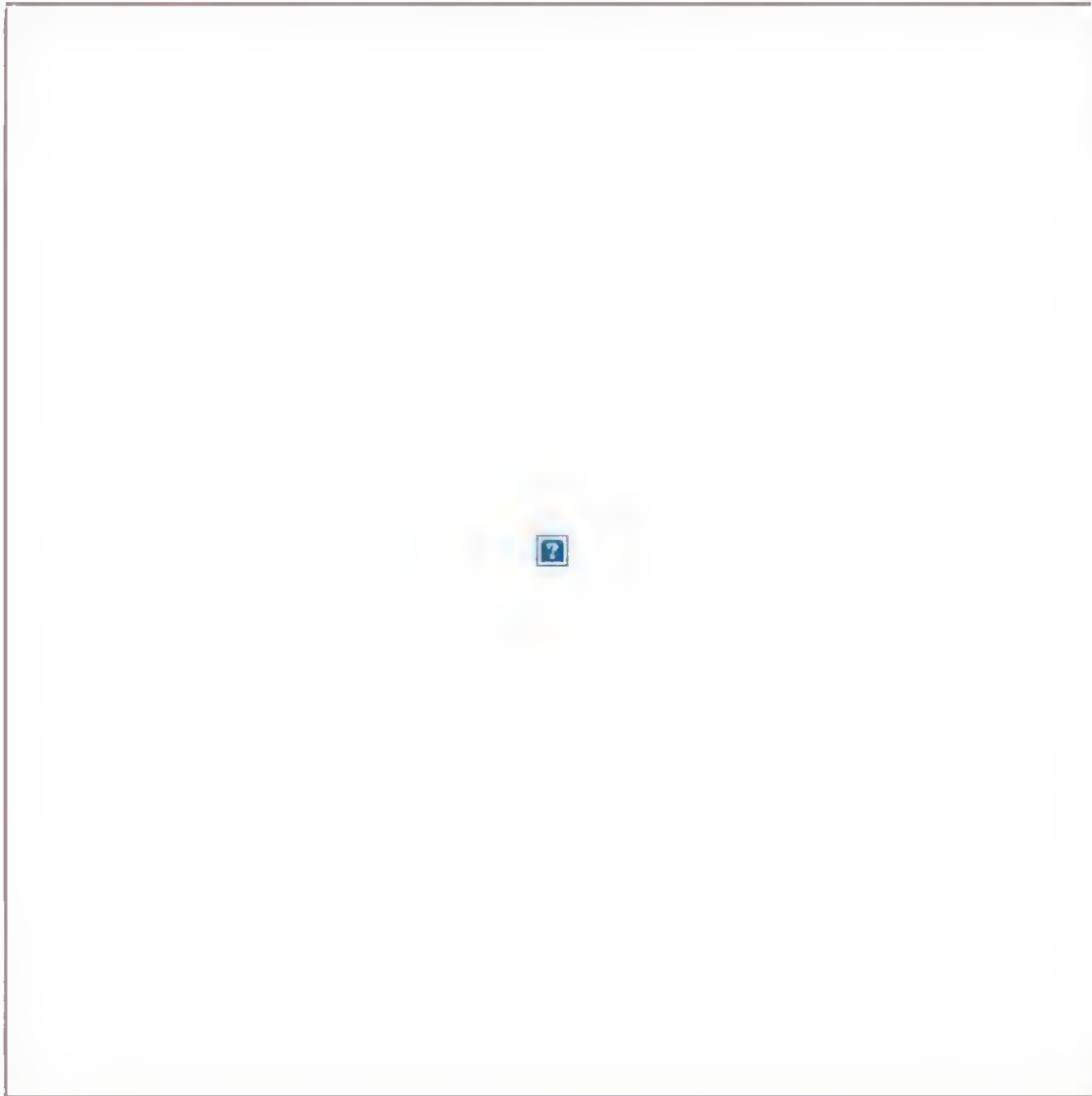
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**From:** [Ring Neighbors Portal Team](#)  
**To:** [Son, Mike](#)  
**Subject:** Video Request Maintenance Completed  
**Date:** Monday, July 22, 2019 7:33:57 PM

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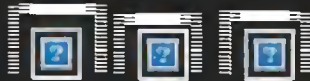
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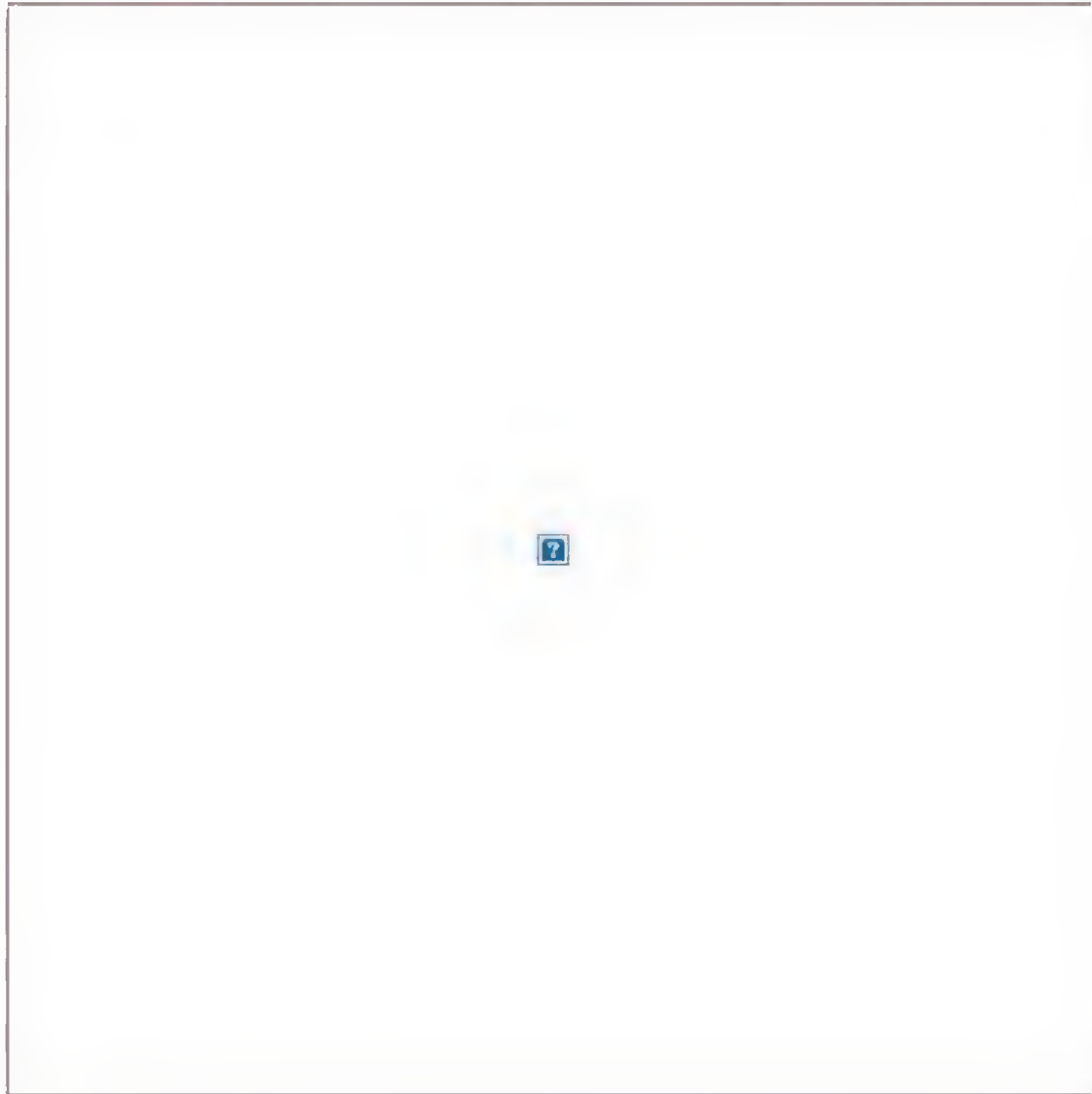
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**From:** [Ring Neighbors Portal Team](#)  
**To:** [Lardino, Julie](#)  
**Subject:** Video Request Maintenance Completed  
**Date:** Monday, July 22, 2019 7:33:57 PM

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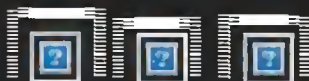


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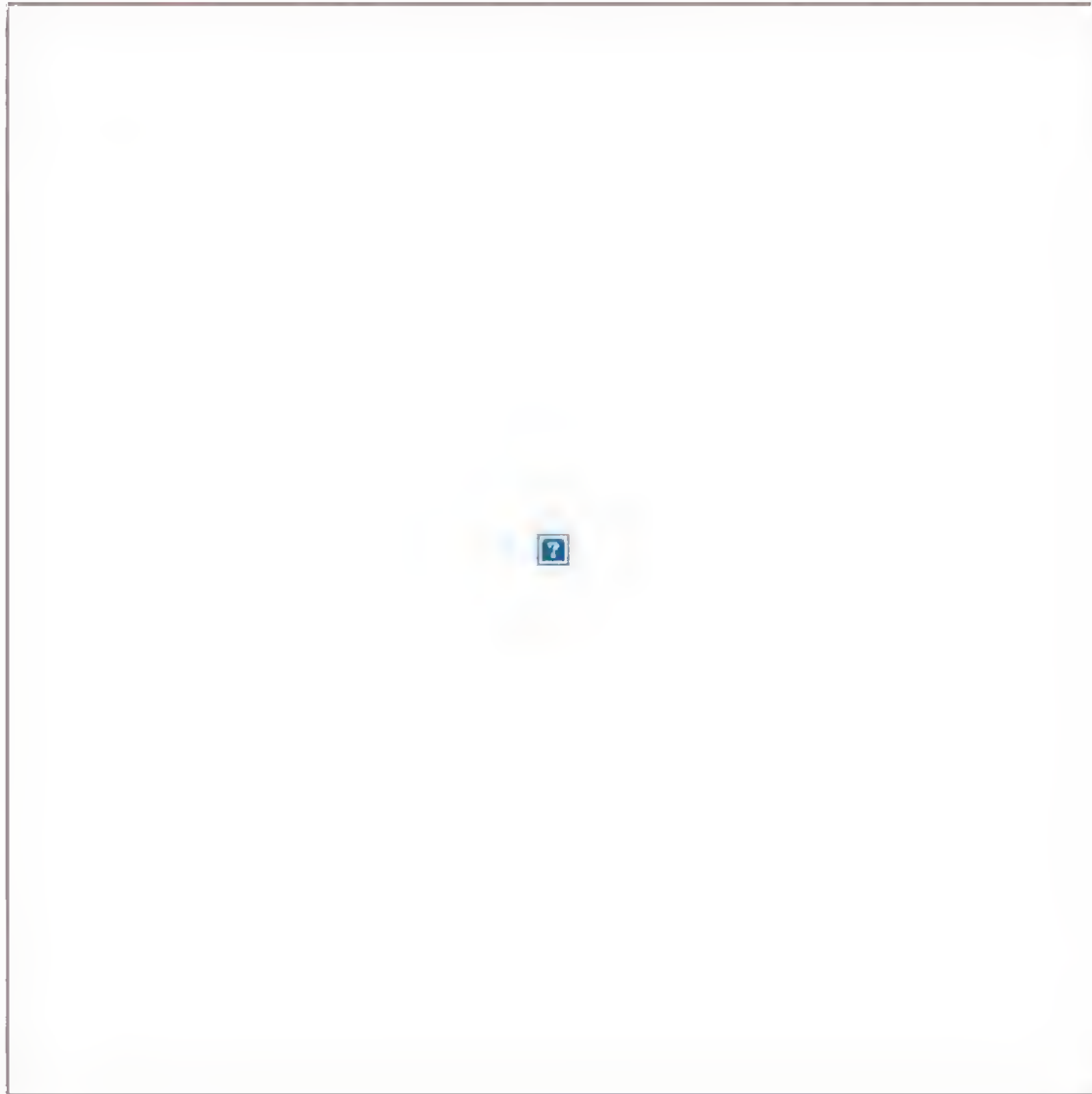
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**From:** [Ring Neighbors Portal Team](#)  
**To:** [Elliott, Paul](#)  
**Subject:** Video Request Maintenance Completed  
**Date:** Monday, July 22, 2019 7:33:55 PM

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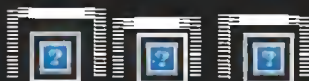
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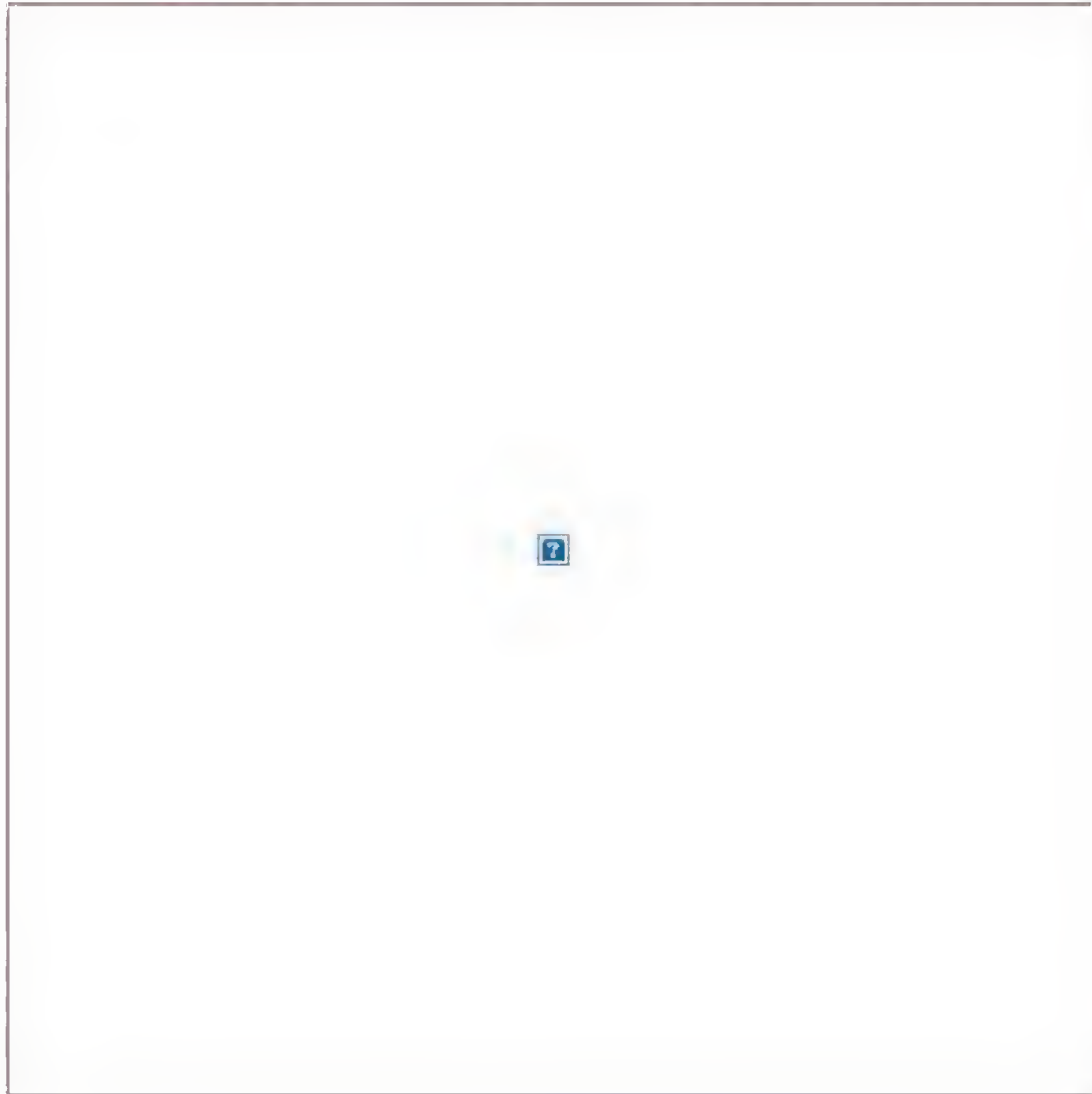
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**From:** [Ring Neighbors Portal Team](#)  
**To:** [Deuchler, Elena](#)  
**Subject:** Video Request Maintenance Completed  
**Date:** Monday, July 22, 2019 7:33:53 PM

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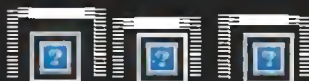
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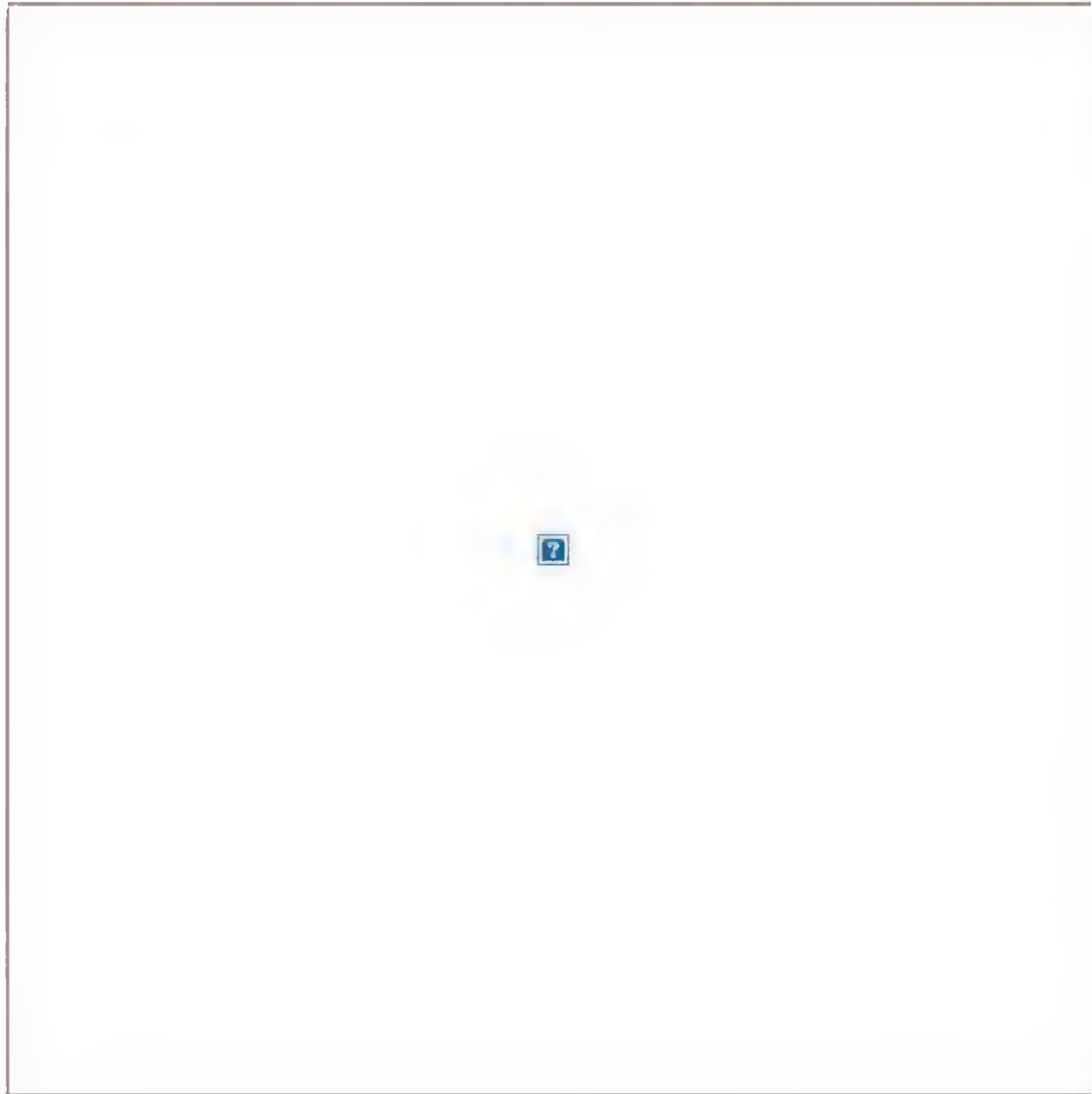
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**From:** [Ring Neighbors Portal Team](#)  
**To:** [Munch, Kelley](#)  
**Subject:** Video Request Maintenance Completed  
**Date:** Monday, July 22, 2019 7:33:52 PM

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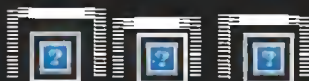
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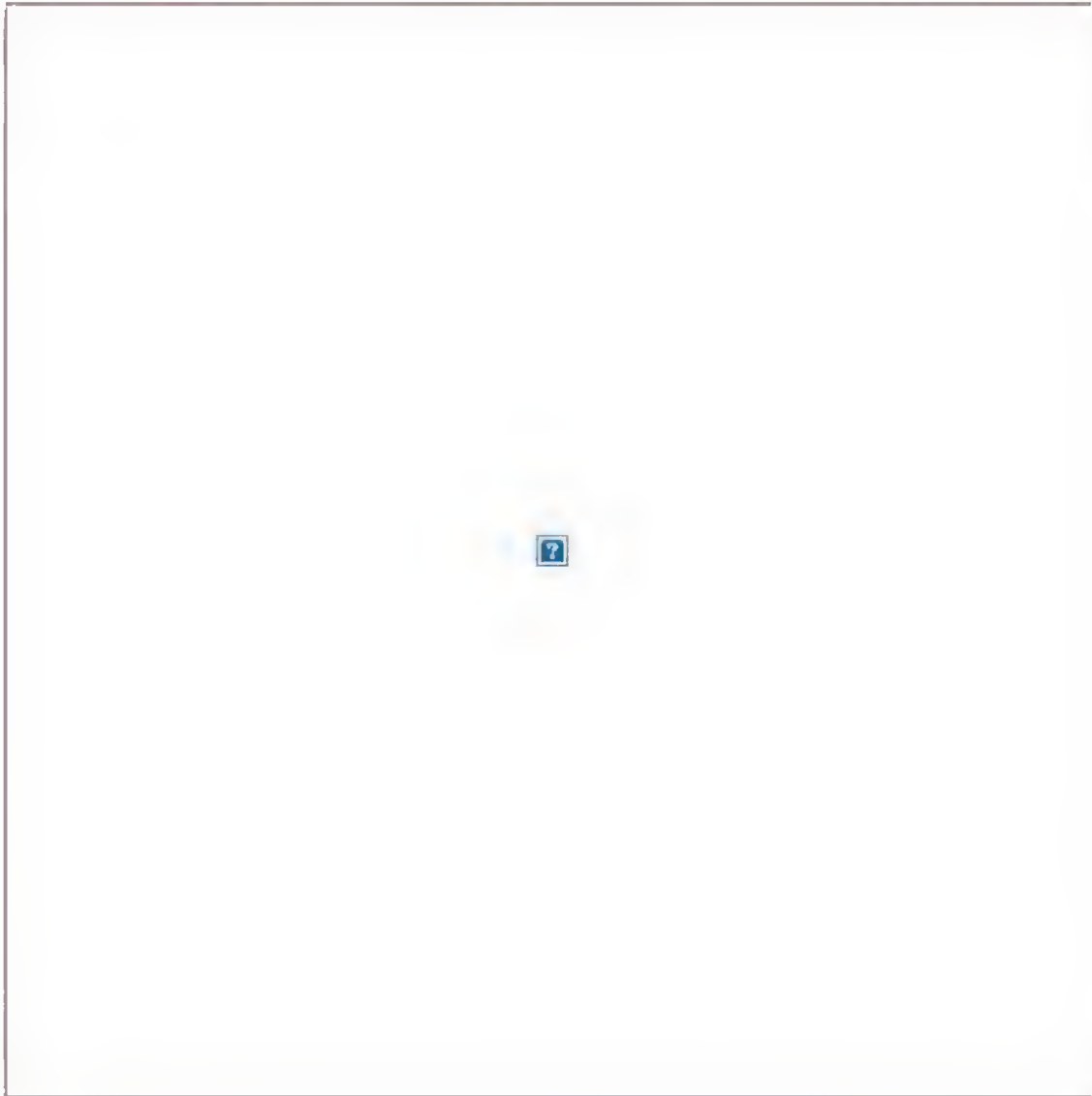


**From:** [Ring Neighbors Portal Team](#)  
**To:** [Fisher, Daniel](#)  
**Subject:** Video Request Maintenance Completed  
**Date:** Monday, July 22, 2019 7:33:46 PM

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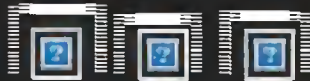
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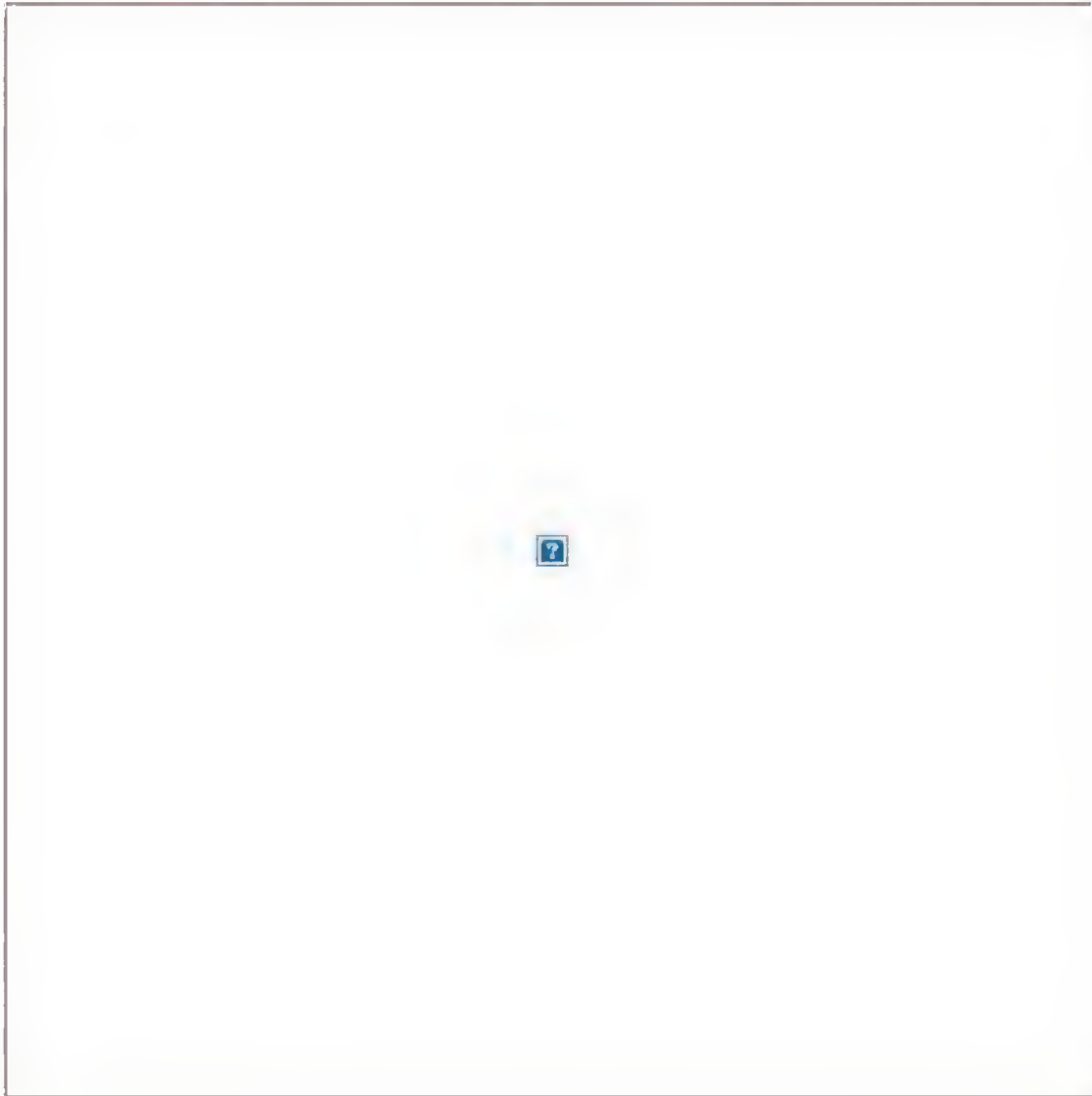
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**From:** [Ring Neighbors Portal Team](#)  
**To:** [Sheehan, Tom](#)  
**Subject:** Video Request Maintenance Completed  
**Date:** Monday, July 22, 2019 7:33:46 PM

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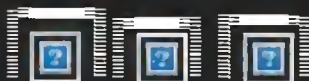
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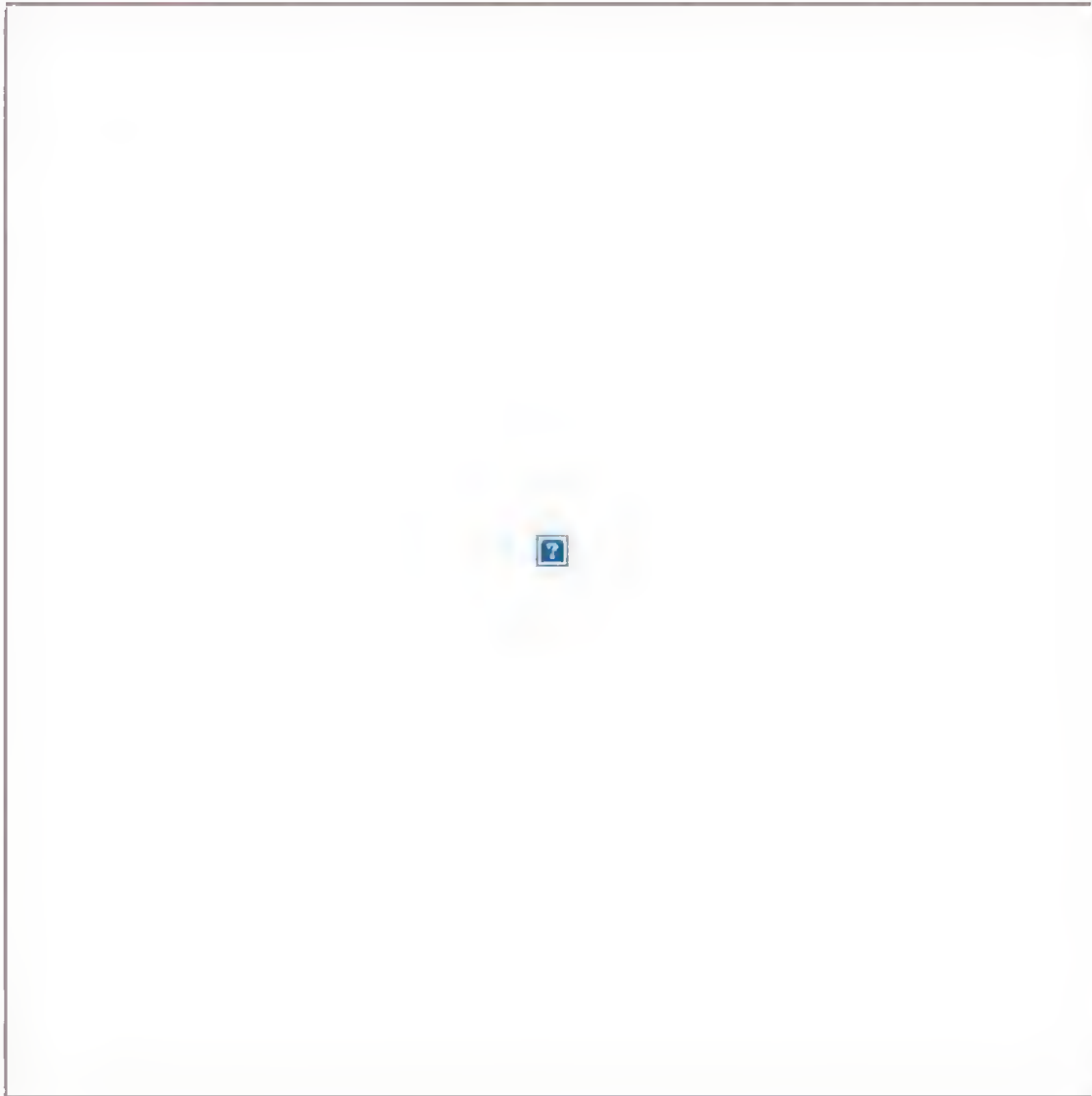
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**From:** [Ring Neighbors Portal Team](#)  
**To:** [Lee, Robert](#)  
**Subject:** Video Request Maintenance Completed  
**Date:** Monday, July 22, 2019 7:33:45 PM

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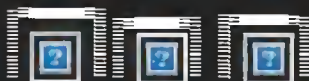
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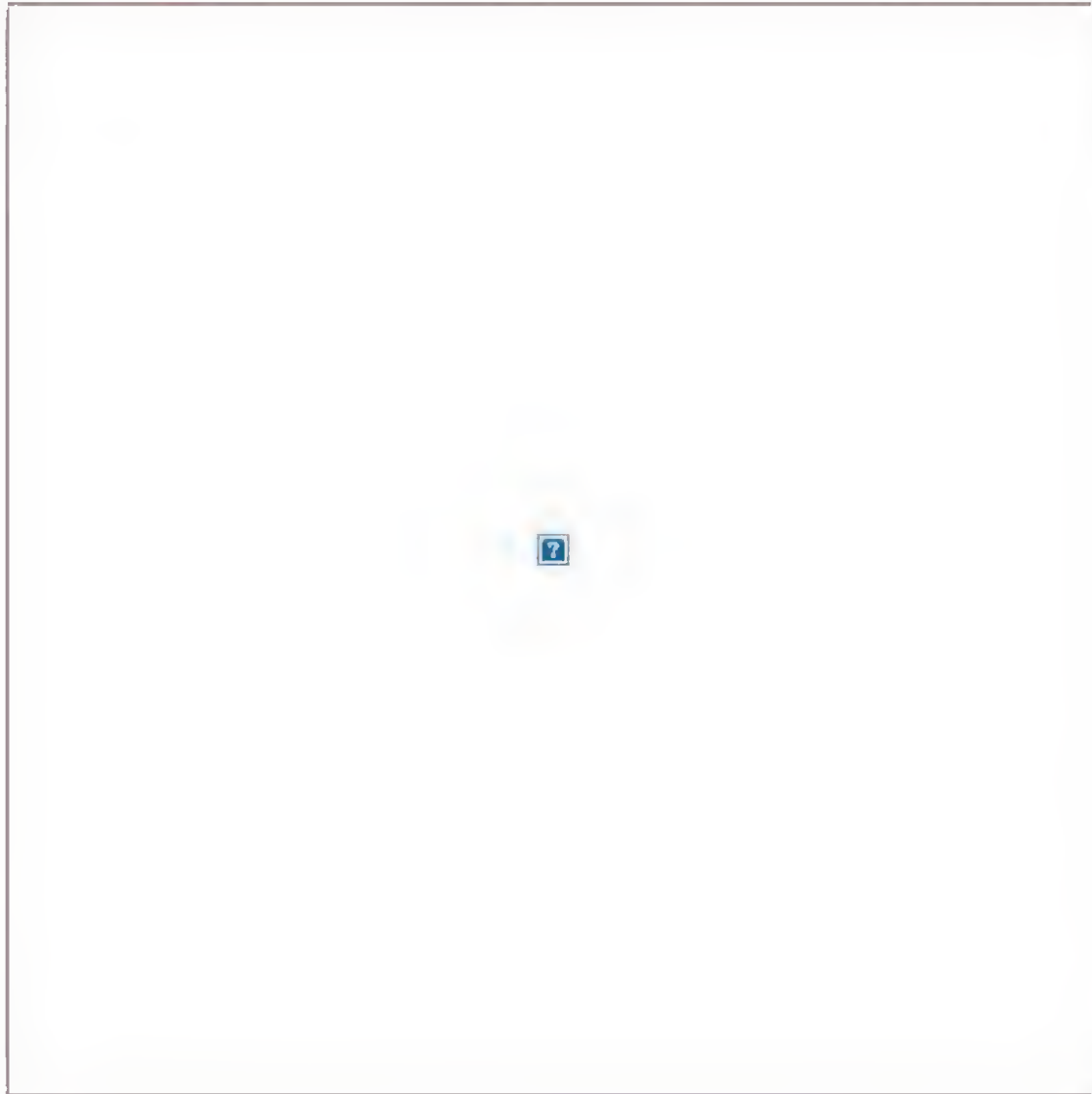
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**From:** [Ring Neighbors Portal Team](#)  
**To:** [Lain, Conner](#)  
**Subject:** Video Request Maintenance Completed  
**Date:** Monday, July 22, 2019 7:33:44 PM

---

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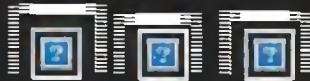


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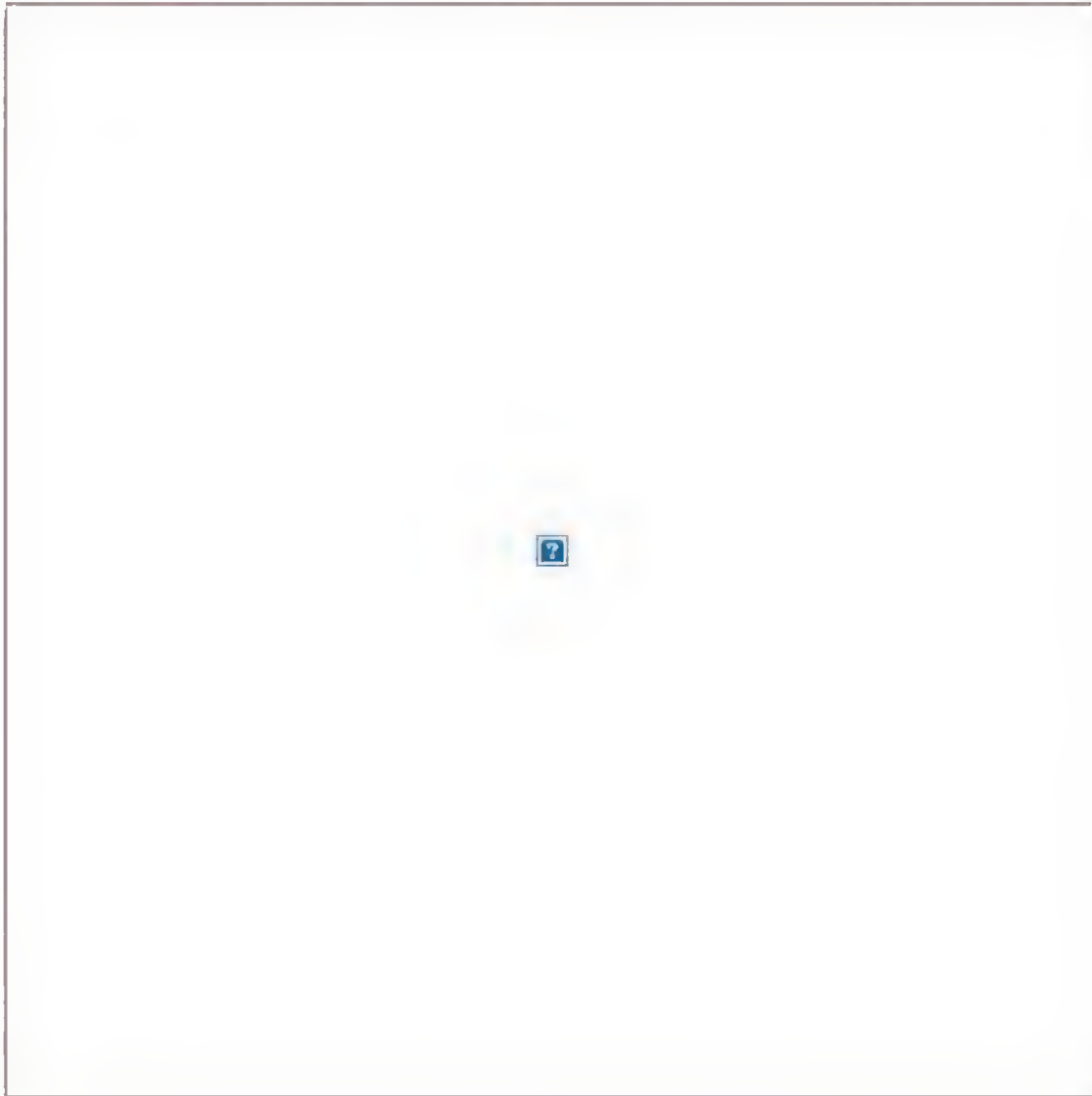
You can [update your preferences](#) or [unsubscribe from this list](#).

**From:** [Ring Neighbors Portal Team](#)  
**To:** [Arres, Jason](#)  
**Subject:** Video Request Maintenance Completed  
**Date:** Monday, July 22, 2019 7:33:43 PM

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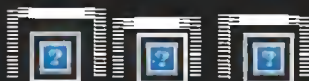
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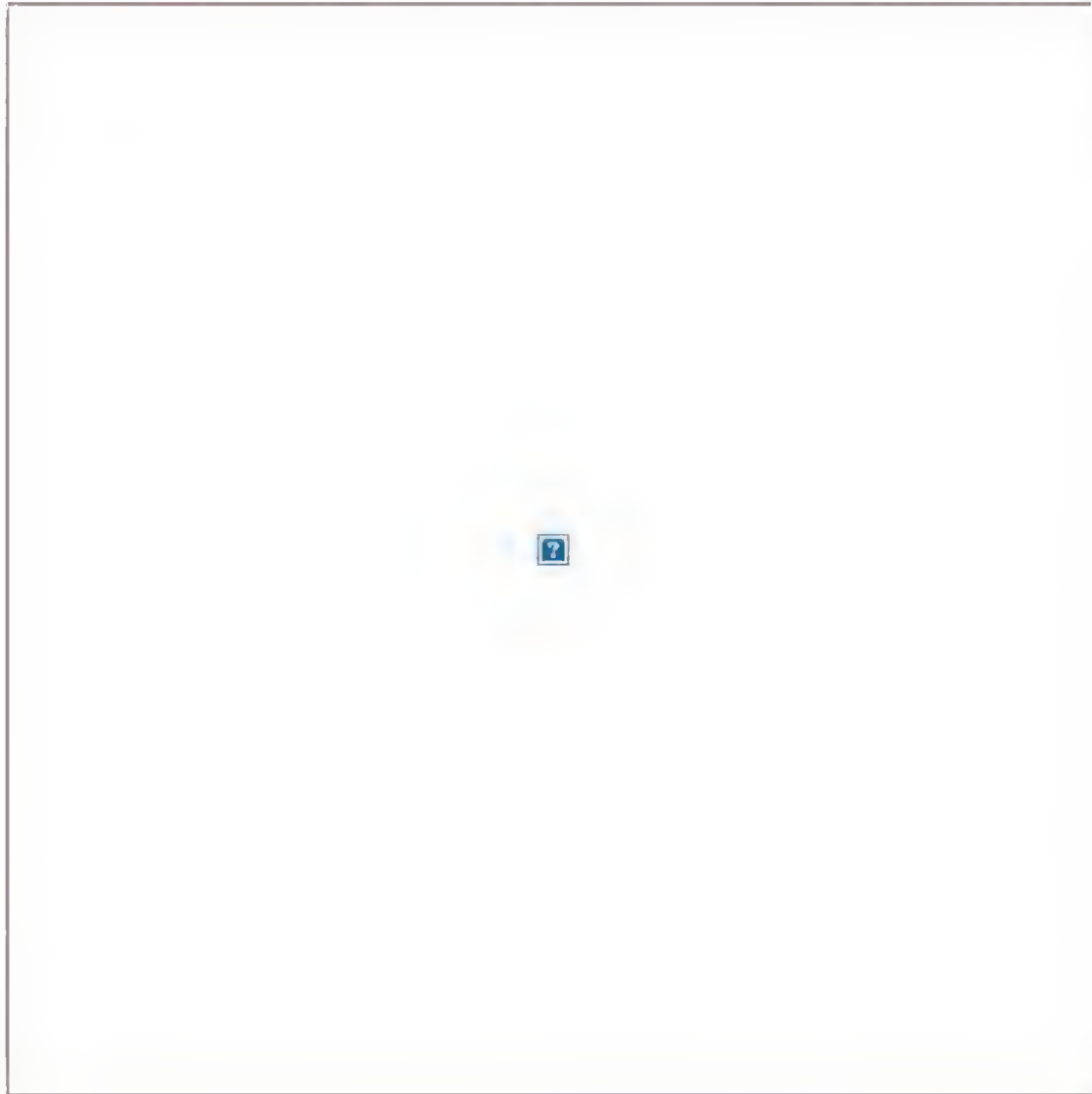
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**From:** [Ring Neighbors Portal Team](#)  
**To:** [Courterier, Michael](#)  
**Subject:** Video Request Maintenance Completed  
**Date:** Monday, July 22, 2019 7:33:42 PM

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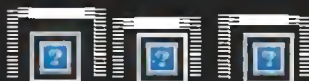
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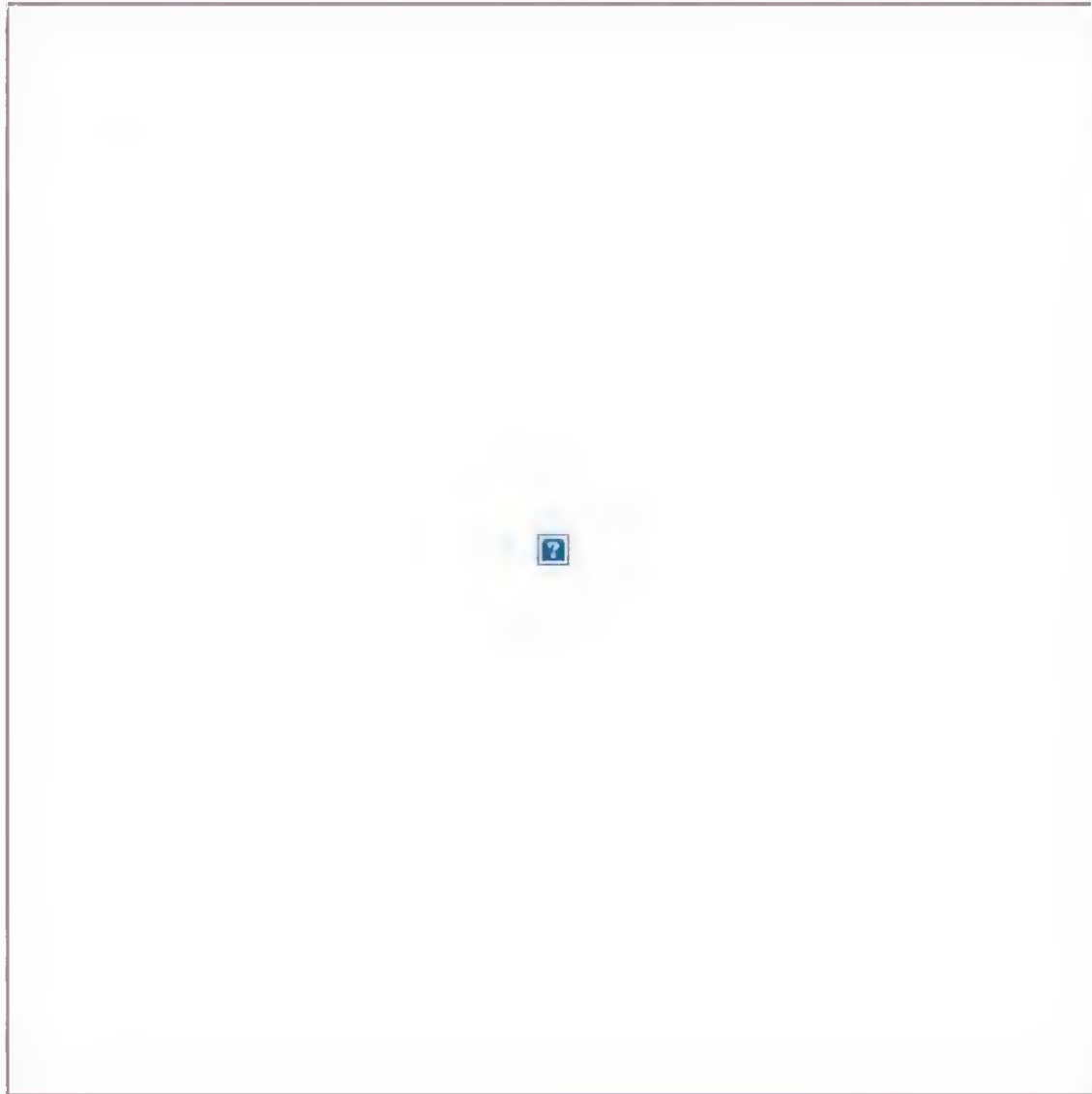
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**From:** [Ring Neighbors Portal Team](#)  
**To:** [Wornack, Jeremy](#)  
**Subject:** Video Request Maintenance Completed  
**Date:** Monday, July 22, 2019 7:33:41 PM

---

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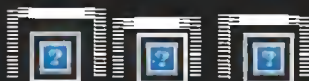
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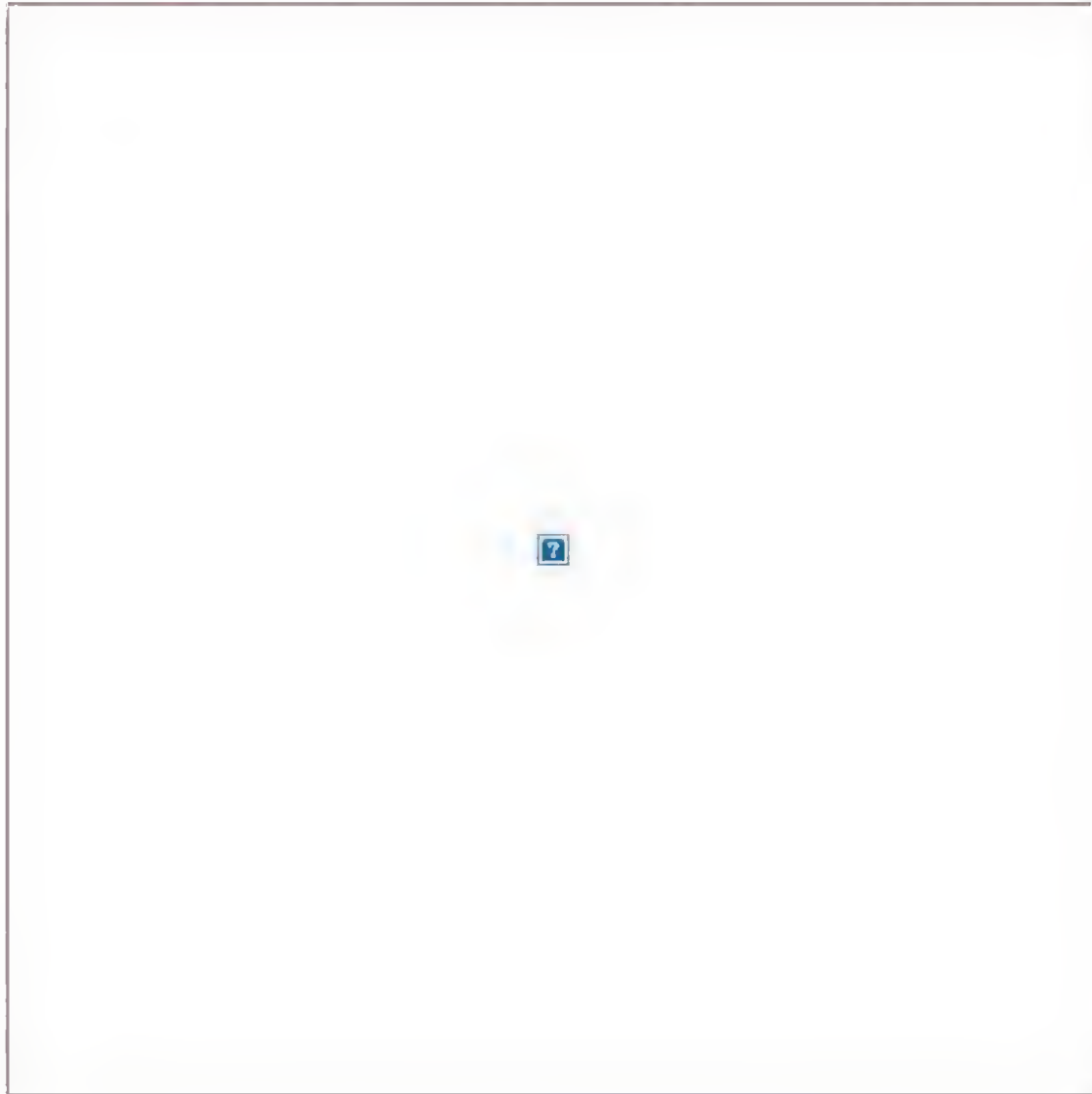


**From:** [Ring Neighbors Portal Team](#)  
**To:** [McLaughlin, Kory](#)  
**Subject:** Video Request Maintenance Completed  
**Date:** Monday, July 22, 2019 7:33:41 PM

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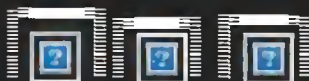
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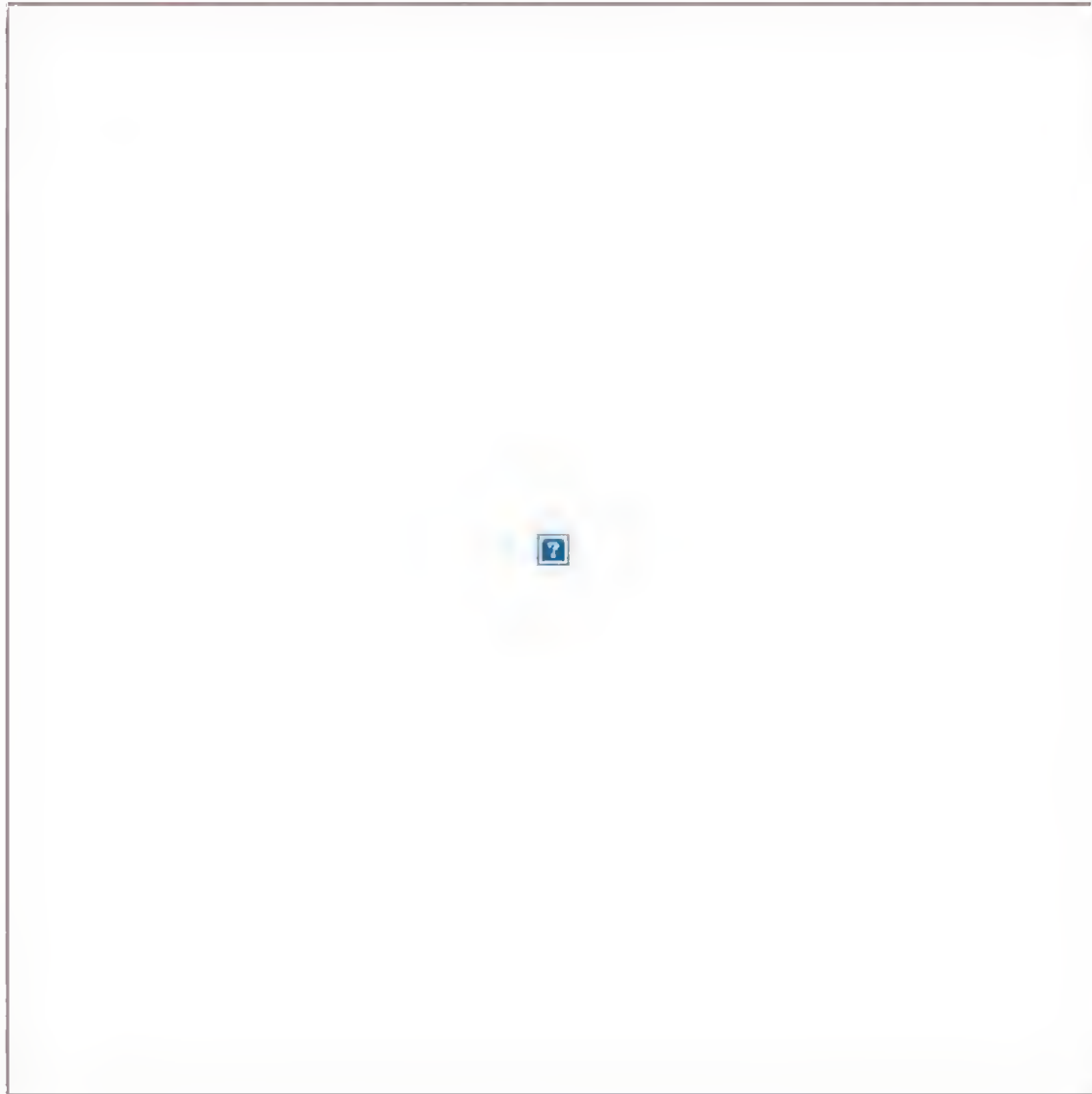
You can [update your preferences](#) or [unsubscribe from this list](#).

**From:** [Ring Neighbors Portal Team](#)  
**To:** [Czubak, Ken](#)  
**Subject:** Video Request Maintenance Completed  
**Date:** Monday, July 22, 2019 7:33:40 PM

---

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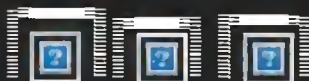
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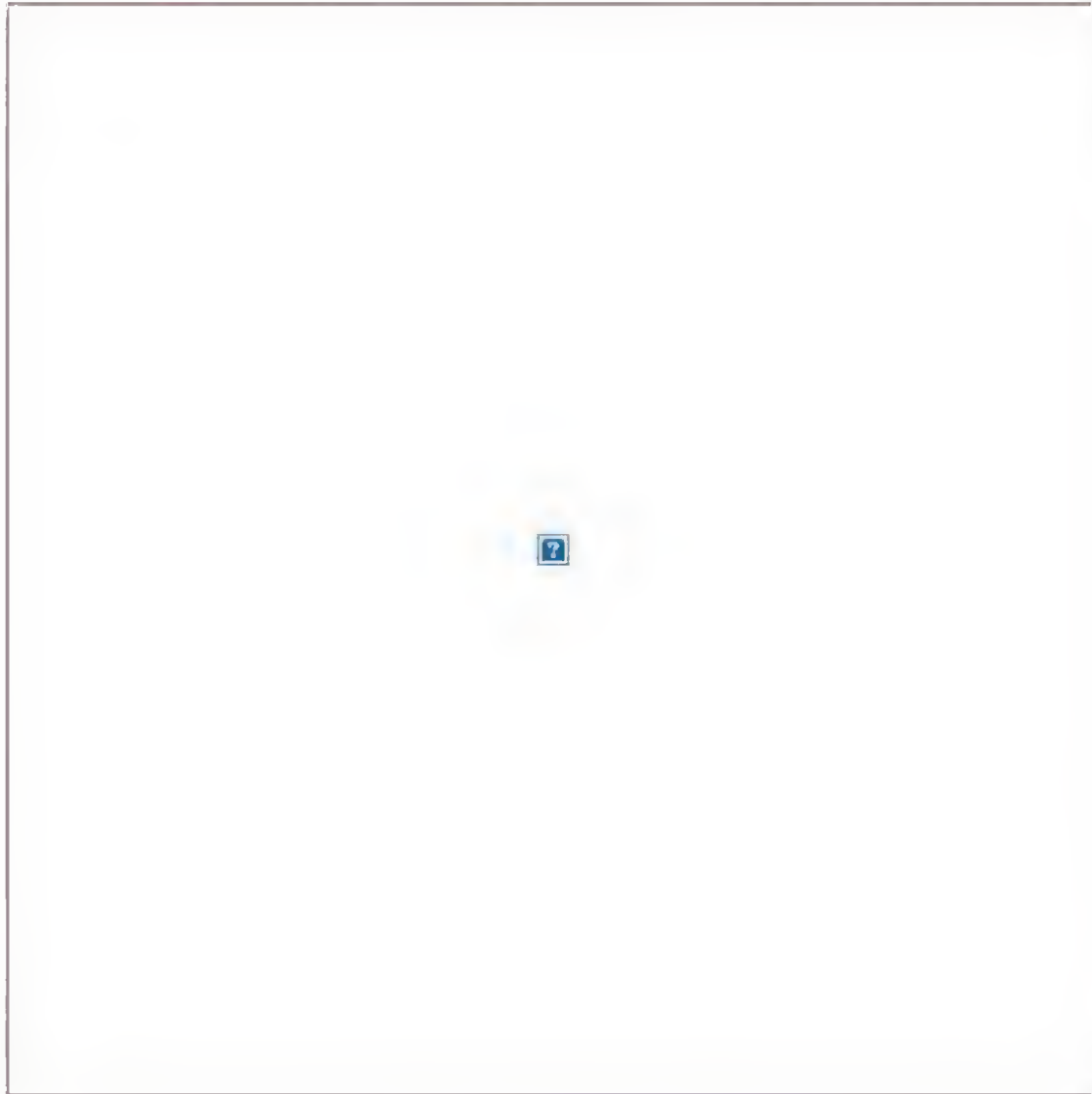
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**From:** [Ring Neighbors Portal Team](#)  
**To:** [Zbrozek, Jason](#)  
**Subject:** Video Request Maintenance Completed  
**Date:** Monday, July 22, 2019 7:33:39 PM

---

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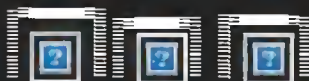
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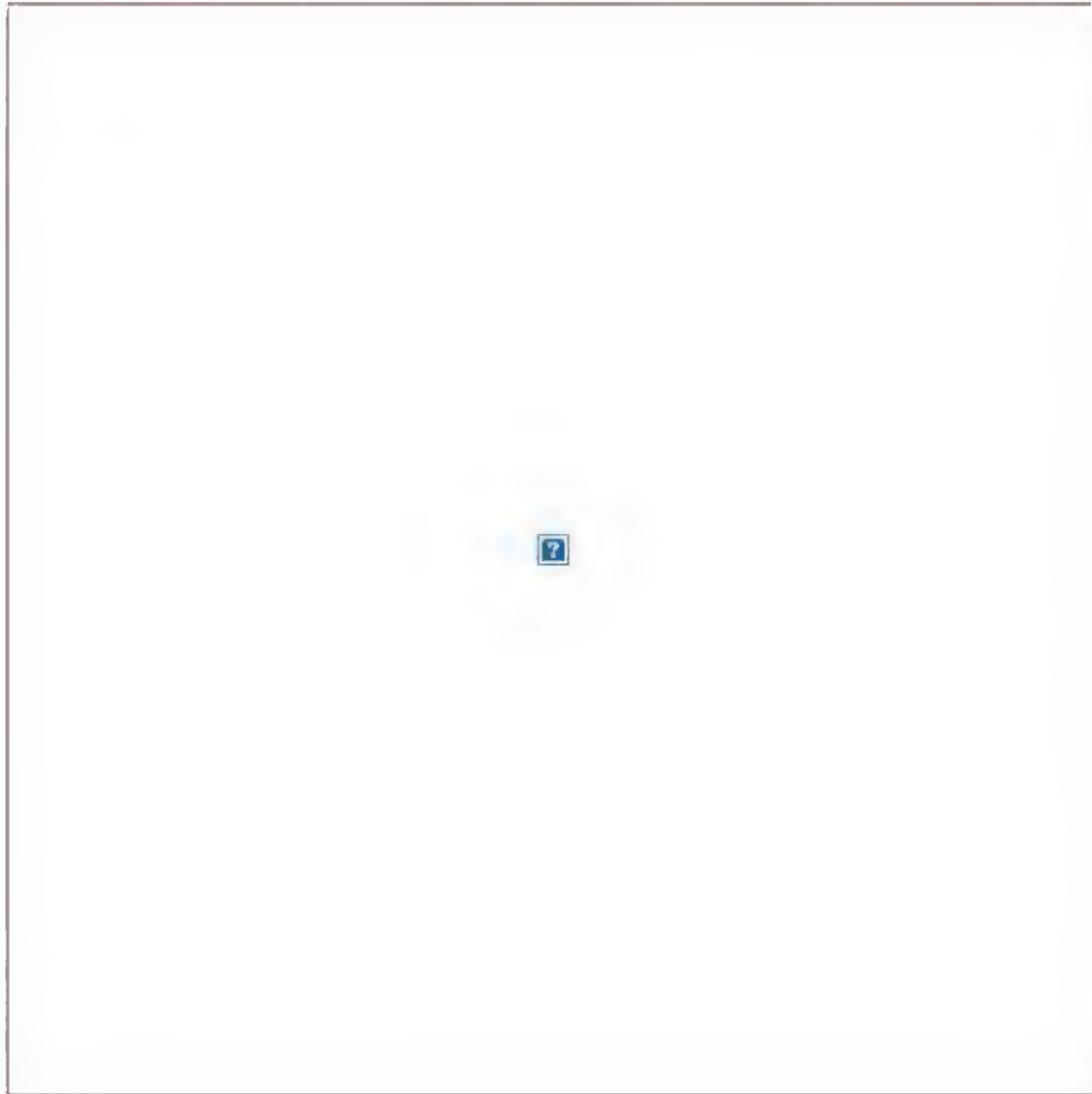
You can [update your preferences](#) or [unsubscribe from this list](#).

**From:** [Ring Neighbors Portal Team](#)  
**To:** [Banushi, Nijas](#)  
**Subject:** Video Request Maintenance Completed  
**Date:** Monday, July 22, 2019 7:33:39 PM

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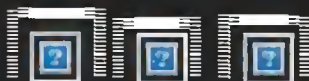


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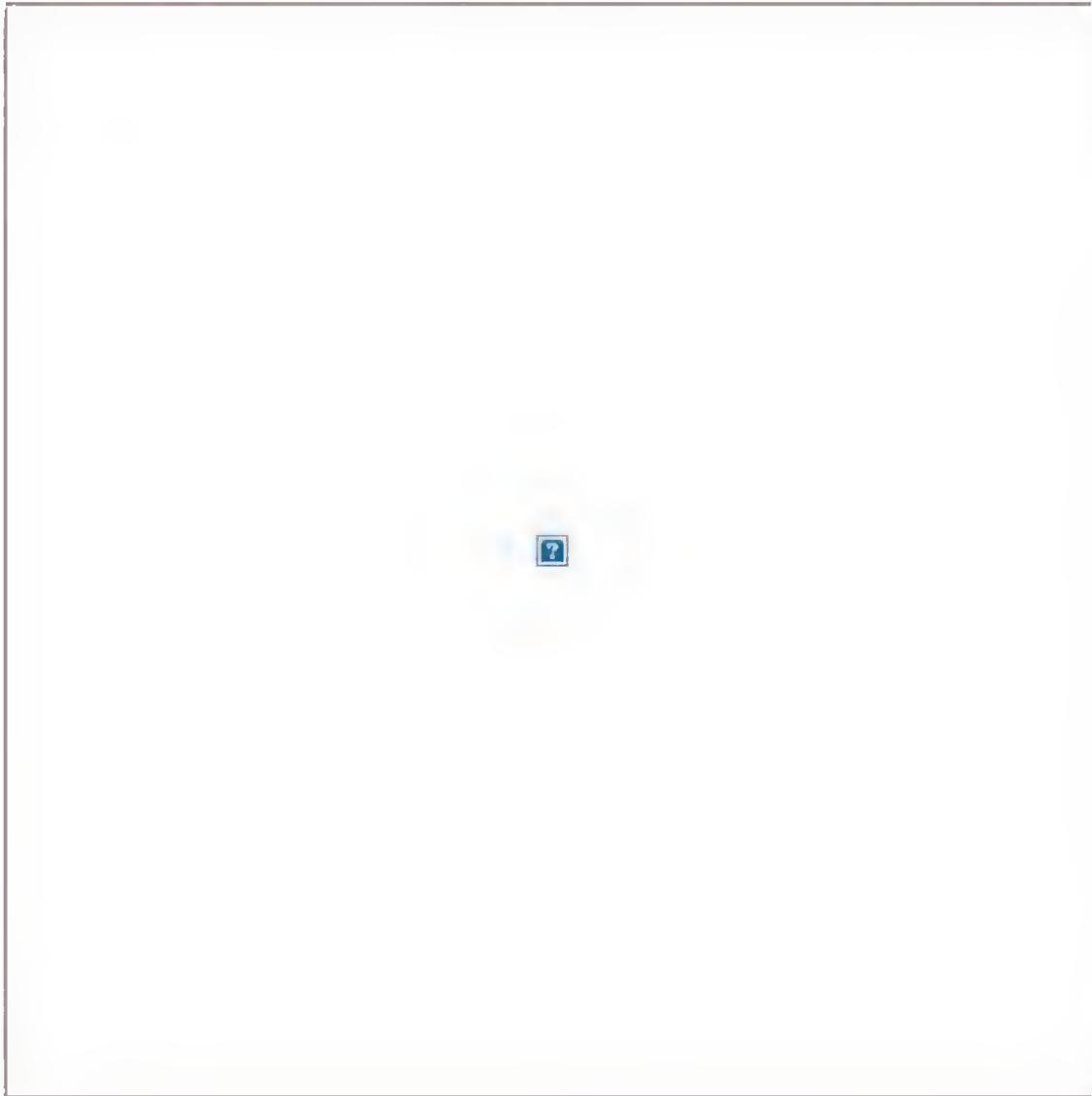
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**From:** [Ring Neighbors Portal Team](#)  
**To:** [Corneliusen, Eddie](#)  
**Subject:** Video Request Maintenance Completed  
**Date:** Monday, July 22, 2019 7:33:38 PM

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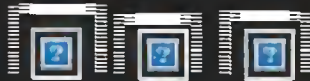
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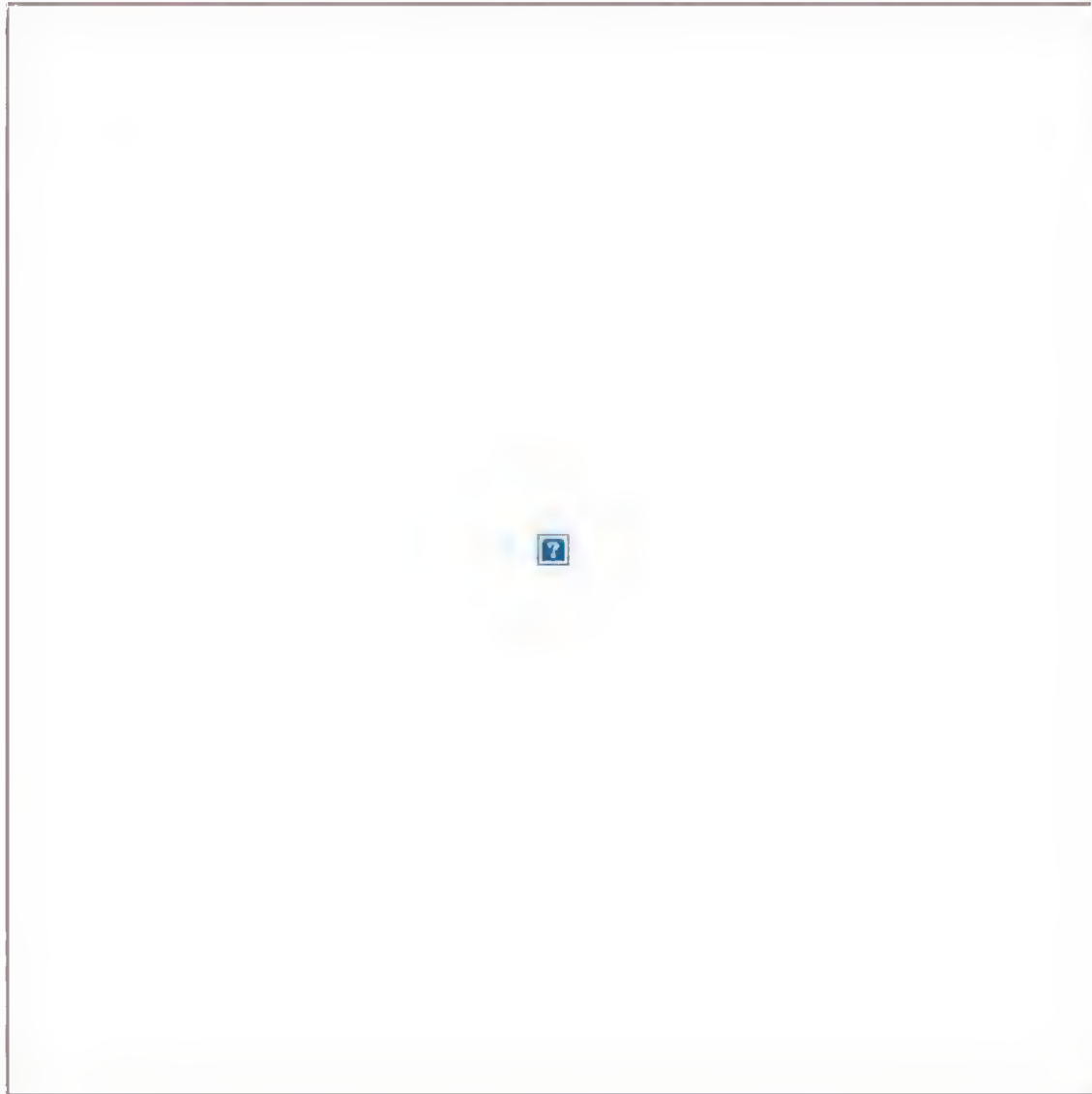
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**From:** [Ring Neighbors Portal Team](#)  
**To:** [Anderson, Kathleen](#)  
**Subject:** Video Request Maintenance Completed  
**Date:** Monday, July 22, 2019 7:33:37 PM

---

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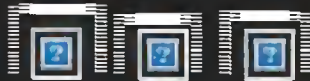
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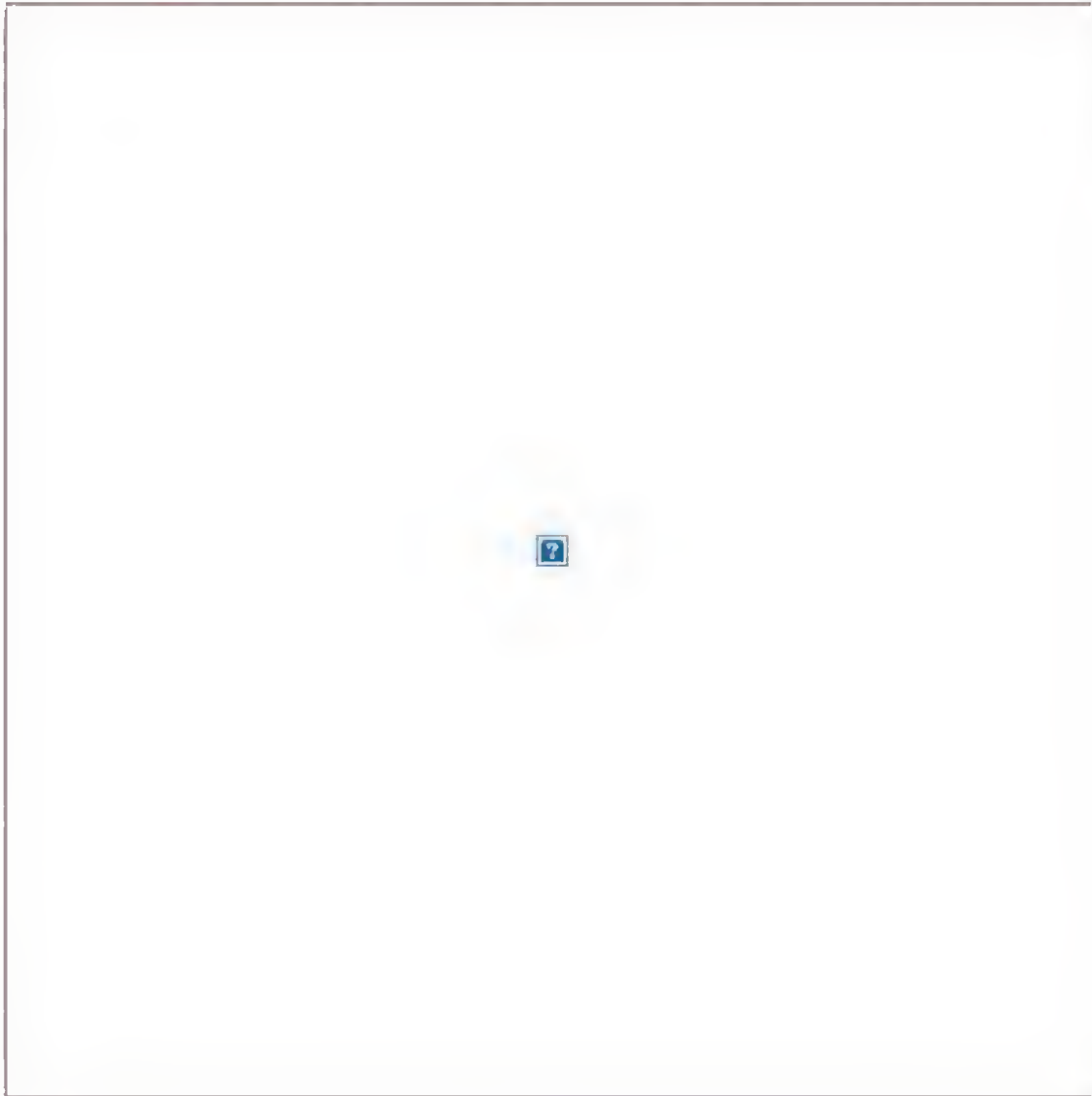
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**From:** [Ring Neighbors Portal Team](#)  
**To:** [Quigley, Ann](#)  
**Subject:** Video Request Maintenance Completed  
**Date:** Monday, July 22, 2019 7:33:37 PM

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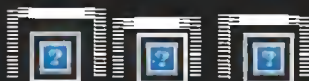
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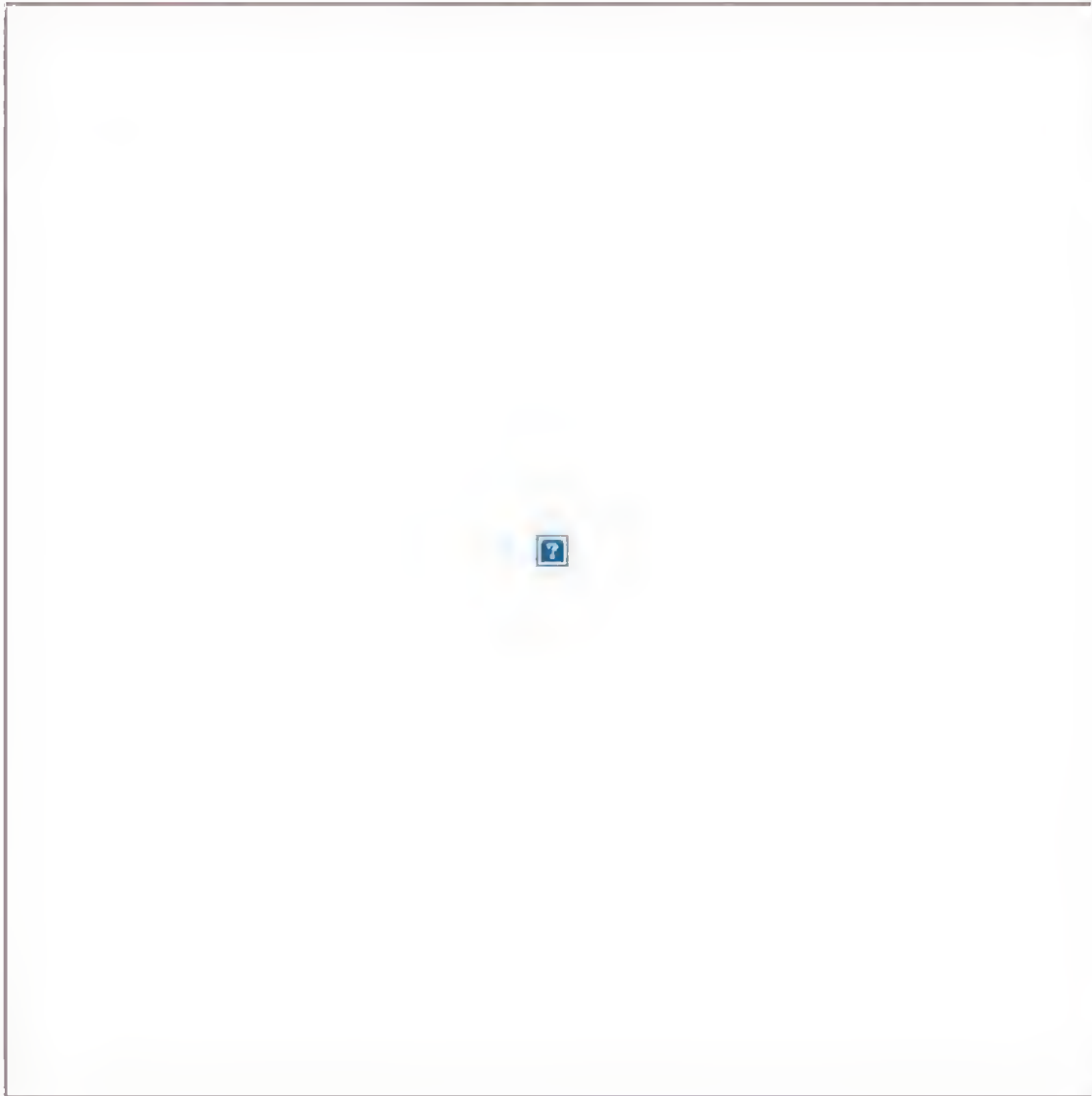


**From:** [Ring Neighbors Portal Team](#)  
**To:** [Madden, Timothy](#)  
**Subject:** Video Request Maintenance Completed  
**Date:** Monday, July 22, 2019 7:33:36 PM

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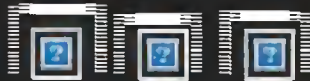
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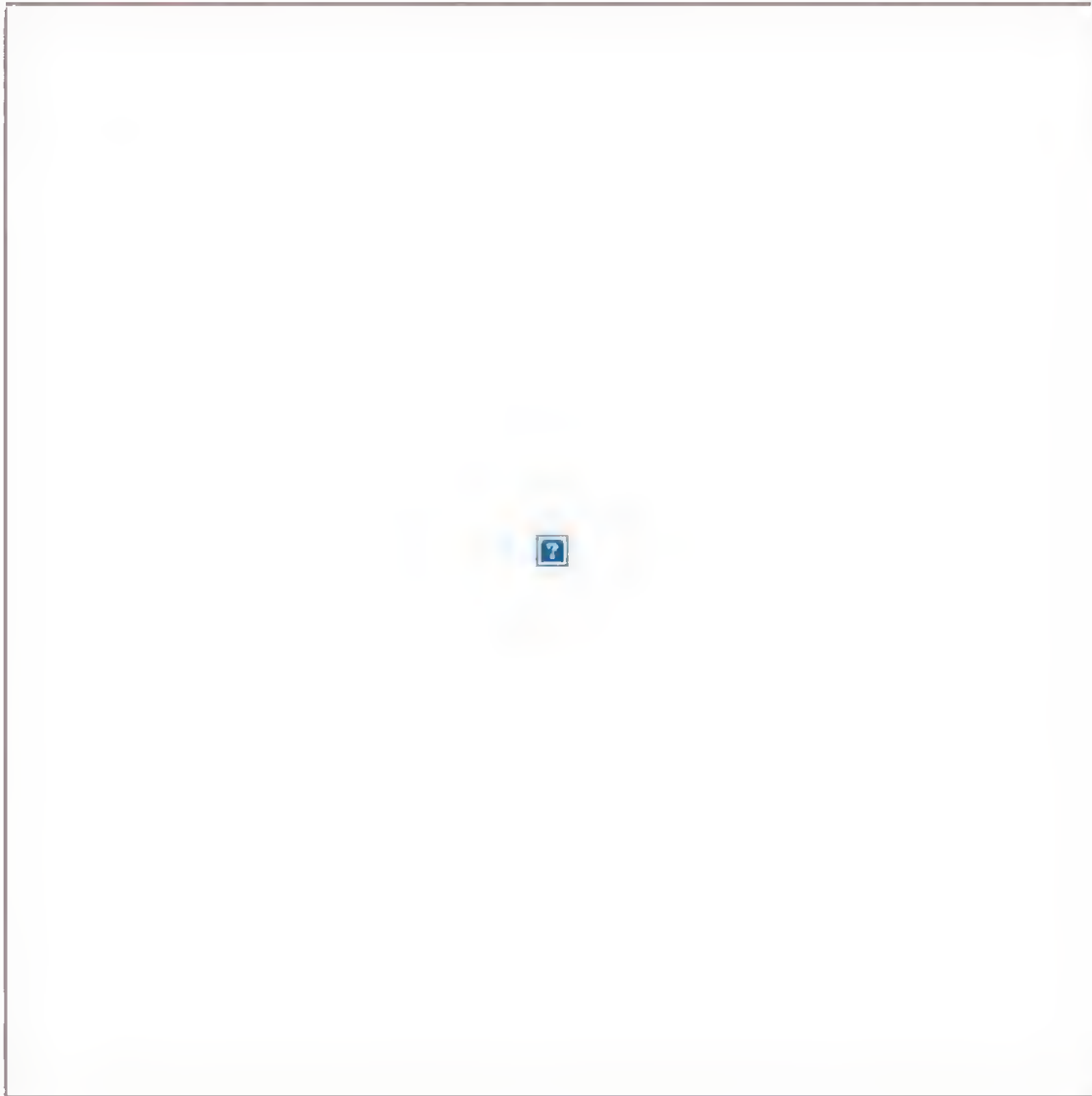
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**From:** [Ring Neighbors Portal Team](#)  
**To:** [Arsenault, Richard](#)  
**Subject:** Video Request Maintenance Completed  
**Date:** Monday, July 22, 2019 7:33:36 PM

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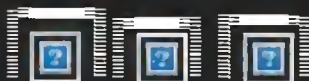
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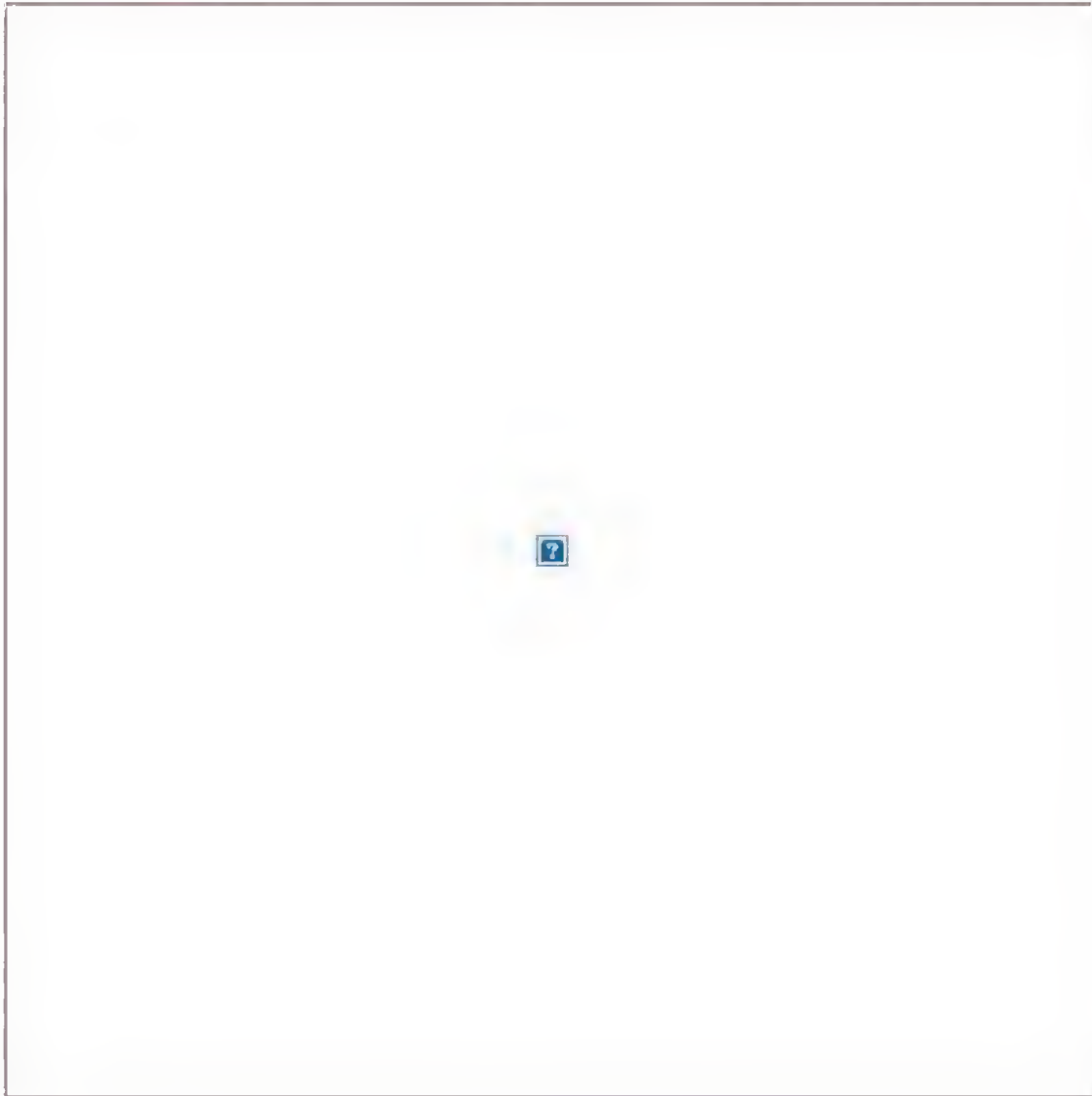
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**From:** [Ring Neighbors Portal Team](#)  
**To:** [Ogan, Tim](#)  
**Subject:** Video Request Maintenance Completed  
**Date:** Monday, July 22, 2019 7:33:35 PM

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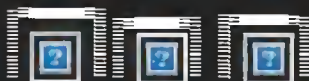
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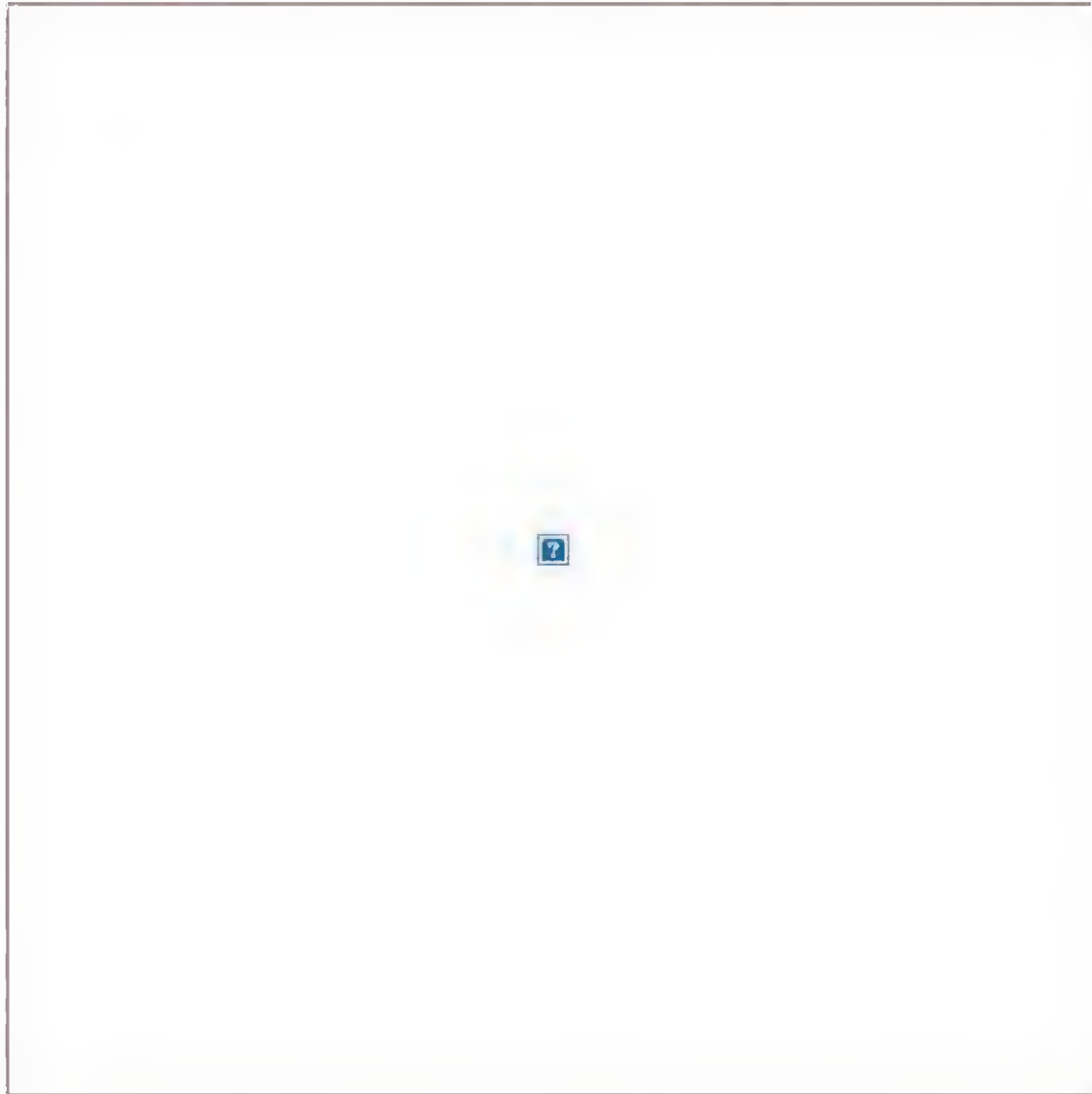
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**From:** [Ring Neighbors Portal Team](#)  
**To:** [Egan, Matt](#)  
**Subject:** Video Request Maintenance Completed  
**Date:** Monday, July 22, 2019 7:32:53 PM

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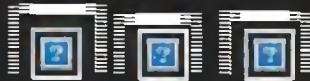


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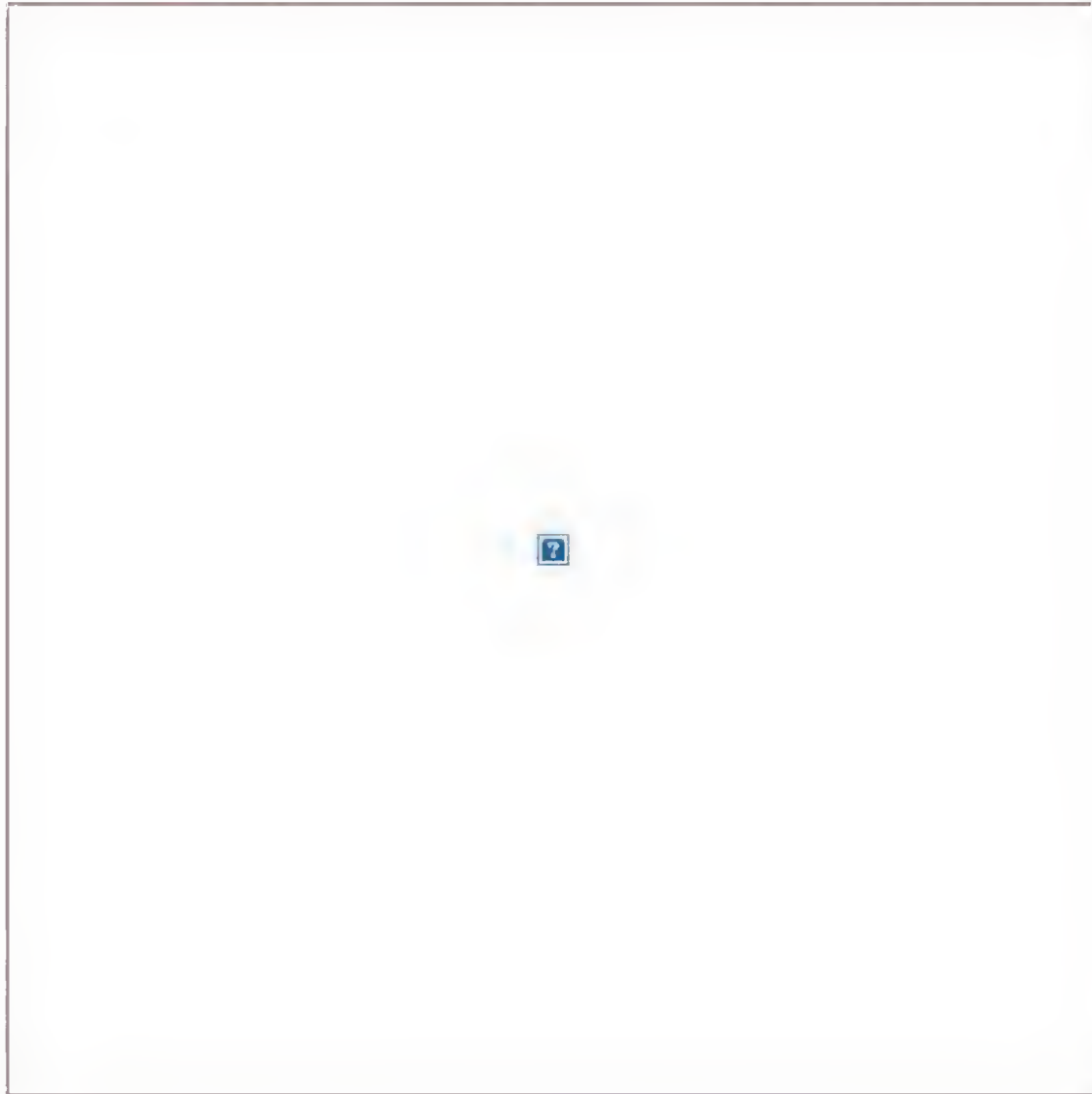
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**From:** [Ring Neighbors Portal Team](#)  
**To:** [Williams, Michaus](#)  
**Subject:** Video Request Maintenance Completed  
**Date:** Monday, July 22, 2019 7:32:51 PM

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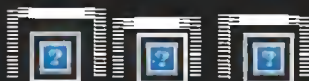
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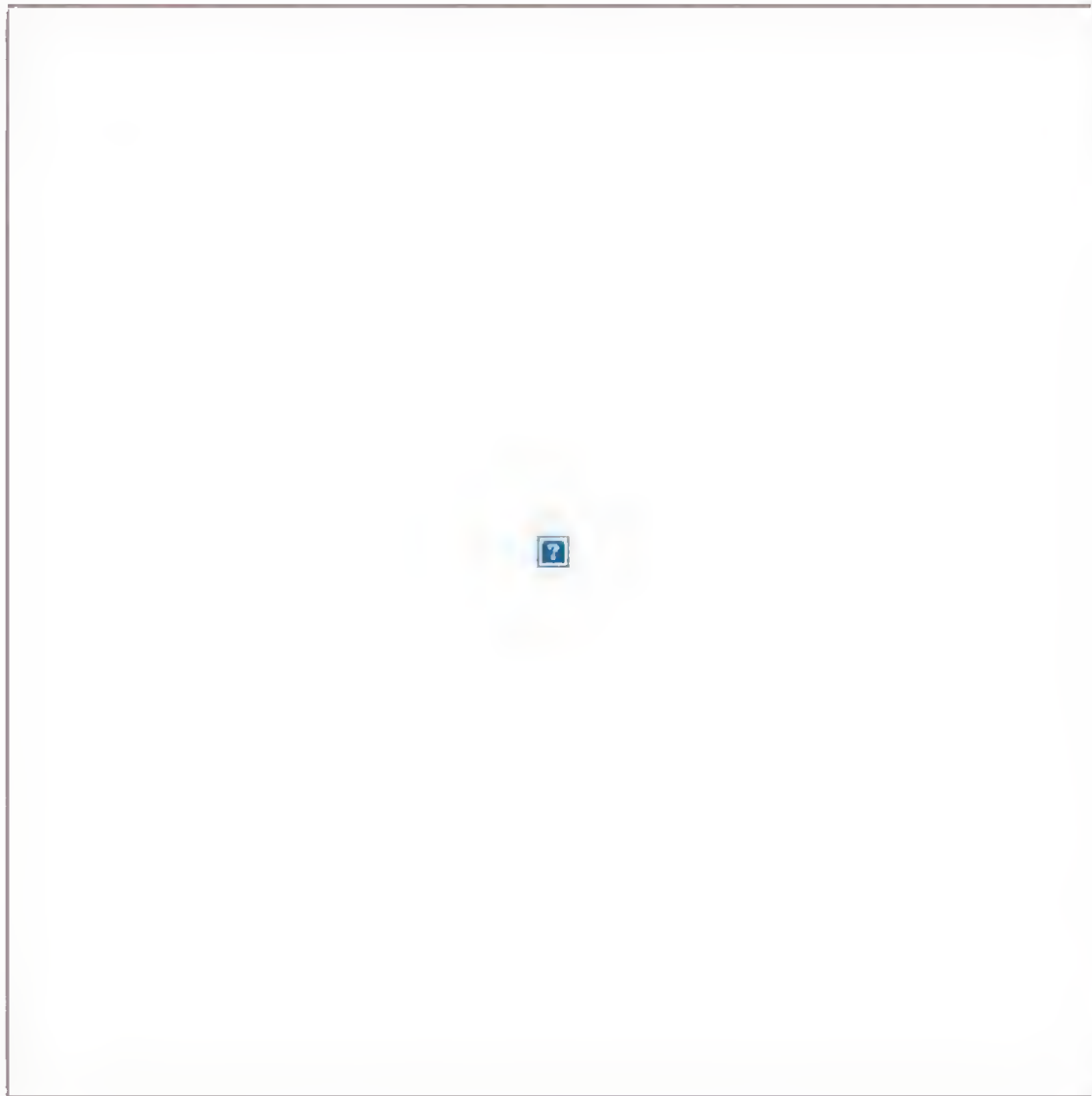
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**From:** [Ring Neighbors Portal Team](#)  
**To:** [Thorsen, Scott \(PD\)](#)  
**Subject:** Video Request Maintenance Completed  
**Date:** Monday, July 22, 2019 7:32:50 PM

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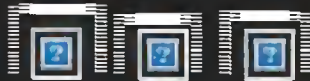
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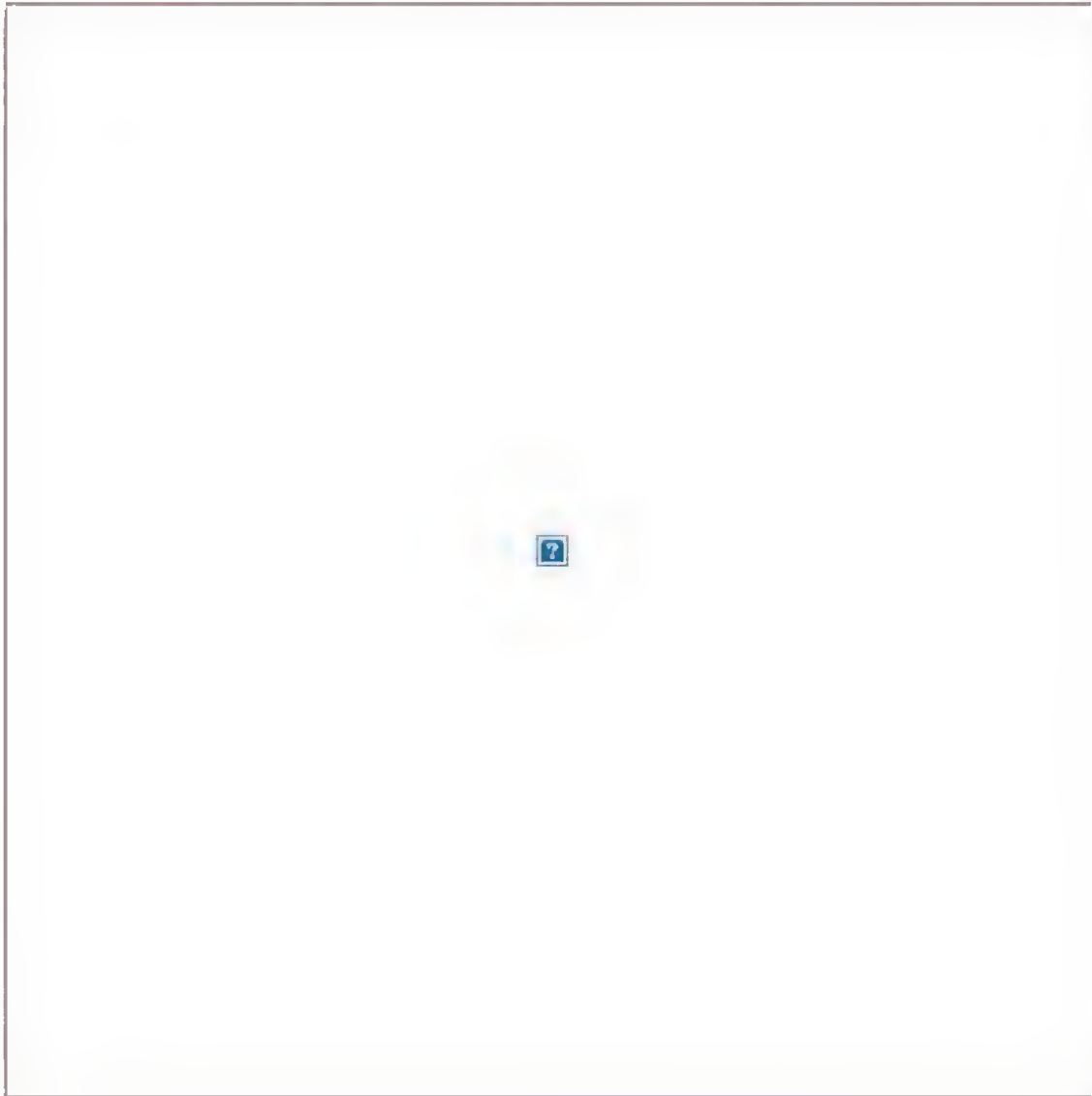
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**From:** [Ring Neighbors Portal Team](#)  
**To:** [Gibler, Erin](#)  
**Subject:** Video Request Maintenance Completed  
**Date:** Monday, July 22, 2019 7:34:26 PM

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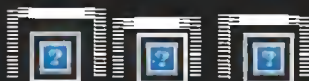
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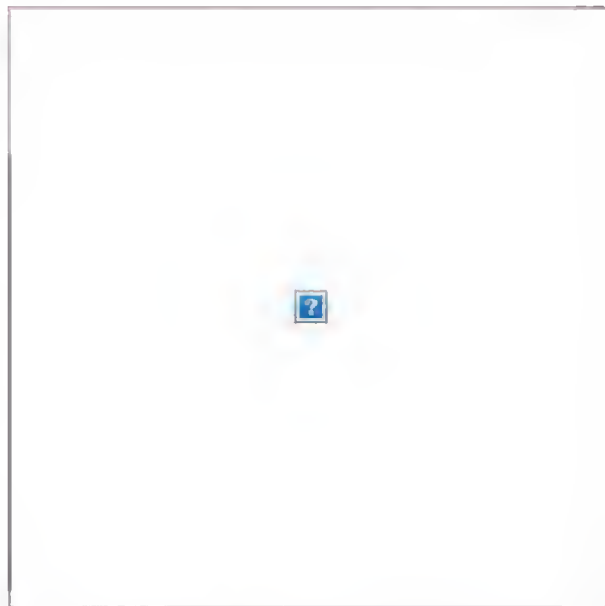


**From:** [Ring Team](#)  
**To:** [Lardino, Julie](#)  
**Subject:** Video Request Update  
**Date:** Tuesday, October 15, 2019 6:59:25 AM

---

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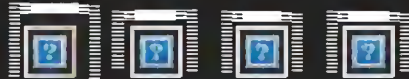
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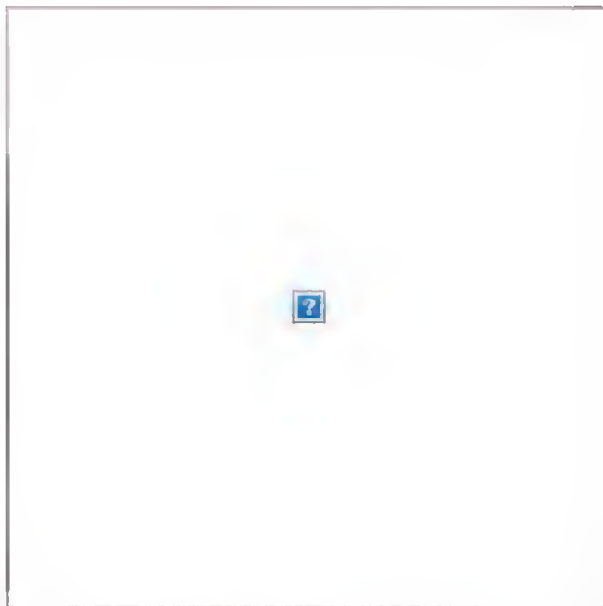
You can [update your preferences](#) or [unsubscribe from this list](#).

**From:** [Ring Team](#)  
**To:** [McLaughlin, Kory](#)  
**Subject:** Video Request Update  
**Date:** Tuesday, October 15, 2019 6:59:23 AM

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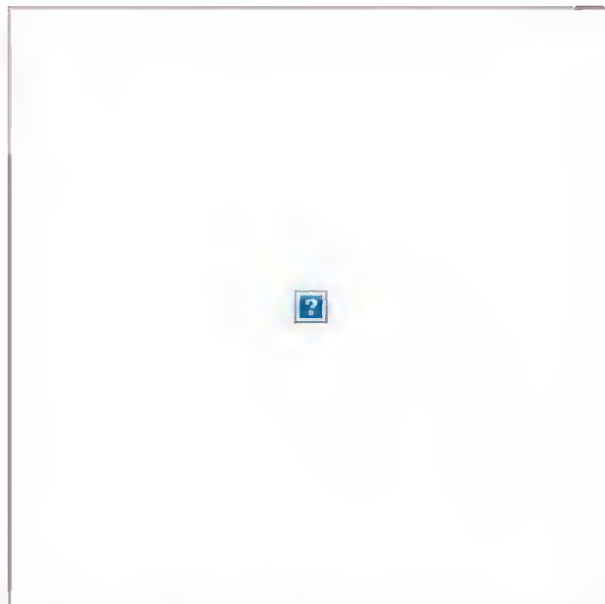
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**From:** [Ring Team](#)  
**To:** [Quigley, Ann](#)  
**Subject:** Video Request Update  
**Date:** Tuesday, October 15, 2019 6:59:22 AM

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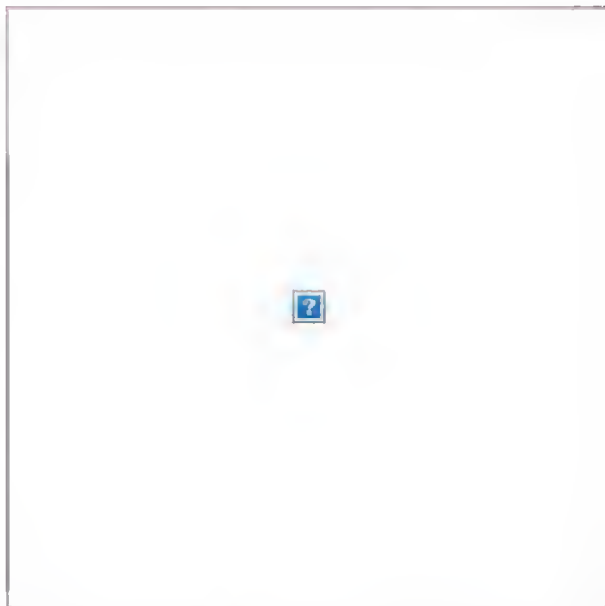
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**From:** [Ring Team](#)  
**To:** [Lain, Conner](#)  
**Subject:** Video Request Update  
**Date:** Tuesday, October 15, 2019 6:59:21 AM

---

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If you have any questions, please contact [kyle.demmin@ring.com](mailto:kyle.demmin@ring.com).

Thank you,

The Ring Team

---



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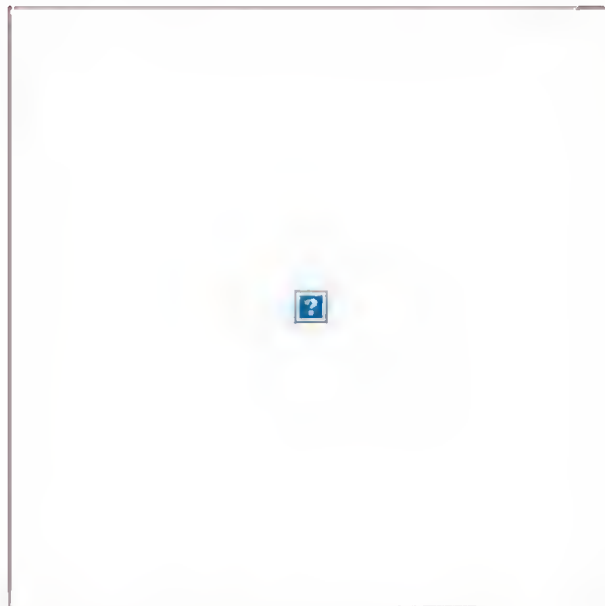


**From:** [Ring Team](#)  
**To:** [Lain, Conner](#)  
**Subject:** Video Request Update  
**Date:** Wednesday, October 2, 2019 6:59:26 AM

---

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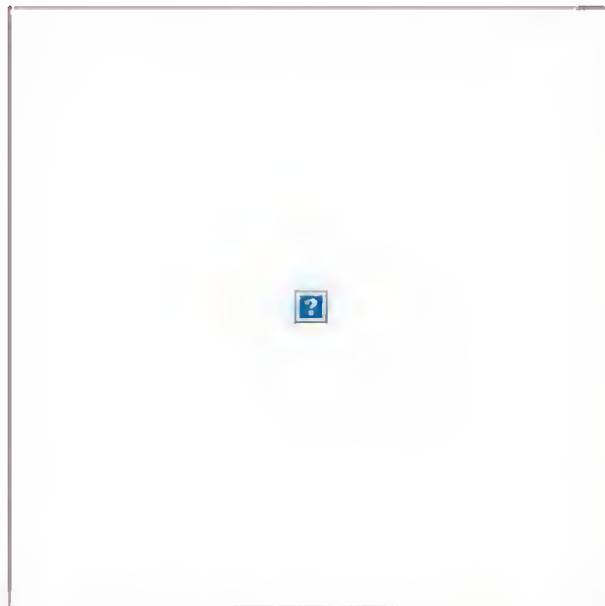
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**From:** [Ring Team](#)  
**To:** [Heun, Brett](#)  
**Subject:** Video Request Update  
**Date:** Wednesday, October 2, 2019 6:59:26 AM

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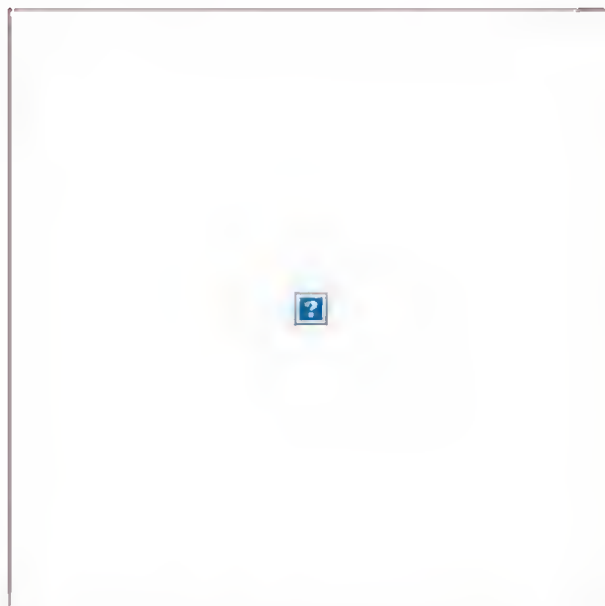
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**From:** [Ring Team](#)  
**To:** [Quigley, Ann](#)  
**Subject:** Video Request Update  
**Date:** Wednesday, October 2, 2019 6:59:24 AM

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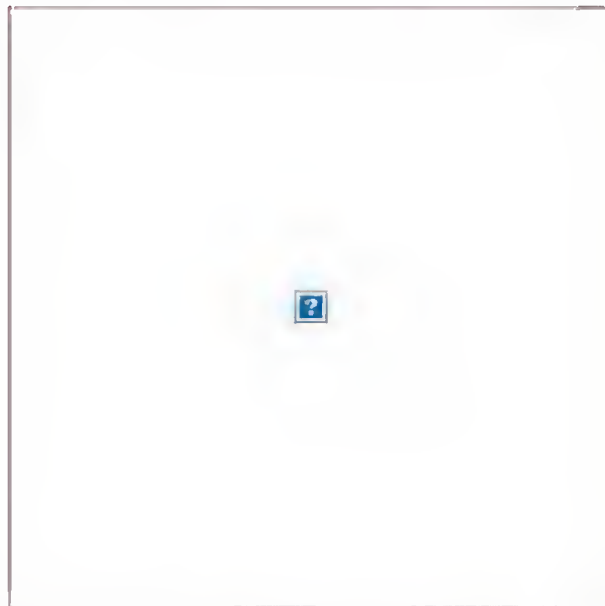
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**From:** [Ring Team](#)  
**To:** [Lardino, Julie](#)  
**Subject:** Video Request Update  
**Date:** Wednesday, October 2, 2019 6:59:23 AM

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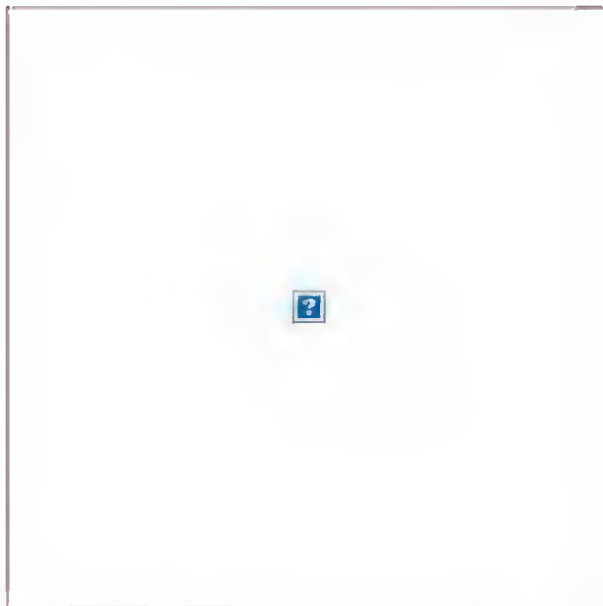


**From:** [Ring Team](#)  
**To:** [McLaughlin, Kory](#)  
**Subject:** Video Request Update  
**Date:** Wednesday, October 2, 2019 6:59:19 AM

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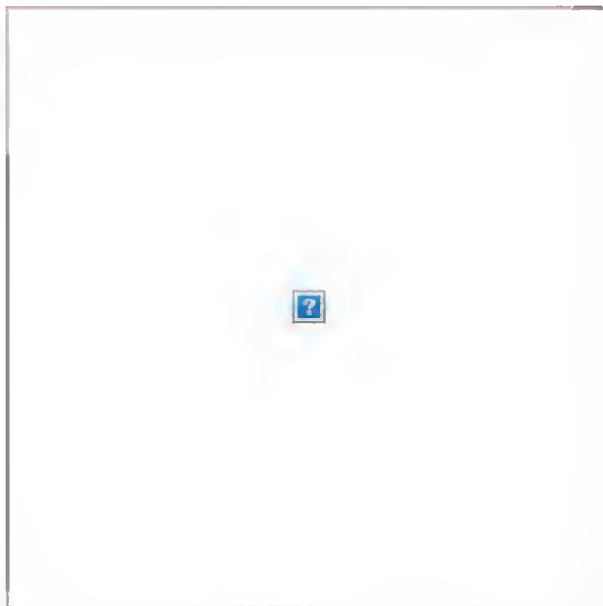
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**From:** [Ring Team](#)  
**To:** [Heun, Brett](#)  
**Subject:** Video Request Update  
**Date:** Tuesday, October 15, 2019 6:59:27 AM

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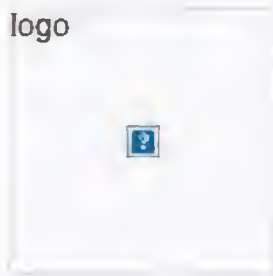
From: [Ring Team](#)  
To: [Arres, Jason](#)  
Subject: We've Got Dad Covered  
Date: Wednesday, June 5, 2019 9:10:46 AM

---

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# Here's to the cool Dads.



This Father's Day, give the man a Ring  
Security Cam to watch over his domain  
and scare off strangers with Dad jokes  
over Two-Way Talk.



Shop Offers

# What's the best cam for Dad?



## Floodlight Cam

His jokes may not be brilliant, but his driveway, porch or deck can be with a bright LED cam.

**\$199** ~~\$249~~

[Buy Now](#)



## Stick Up Cam

Get Dad an indoor/outdoor cam for the shed or garage and no one will dare touch his tools again.

**\$149.99** ~~\$179.99~~

[Buy Now](#)



## Spotlight Cam

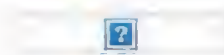
Take watching the grass grow to a whole new level with the cam ready to protect any lawn or yard.

**\$169** ~~\$199~~

[Buy Now](#)

Want more offers?

Shop all our [Father's Day deals](#) for Dad.



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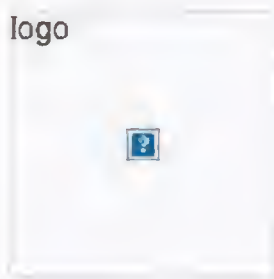
From: [Ring Team](#)  
To: [Mackenzie, Kathy](#)  
Subject: We've Got Dad Covered  
Date: Wednesday, June 5, 2019 5:30:24 PM

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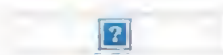
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**From:** [Sami Tahari](#)  
**Subject:** Welcome to Neighbors Portal  
**Date:** Friday, March 15, 2019 10:57:34 AM

---

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Greetings,

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Please note that your Portal access is currently in demo mode. Once we announce to the Naperville community that Naperville PD has joined Neighbors, you will be able to comment, post and submit video requests.

#### Creating an Account

*\*Please access the Neighbors Portal using Firefox or Chrome. Internet Explorer is not compatible.*

1. Check your inbox for an email from Ring Team
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4. Bookmark <https://nw.ring.com/> for quick, easy access to Neighbors Portal

#### Key Takeaways

1. **Engage on Portal.** The more your community sees your involvement, the more effective Portal features become when interacting with them.
2. **Join an Alert Zone.** Let us deliver the most important crime related posts directly to your inbox. Joining an Alert Zone is easy:
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*\*For Ring's law enforcement guidelines, please click [here](#).*

#### Special Offers for Law Enforcement

1. Download the FREE Neighbors App by texting **napervillepd** to **555888** or by visiting <https://download.ring.com/naperville>
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Lastly if you have a free moment, please click [here](#) to take a quick 2 minute survey on today's training. If you have any questions or need support at all, feel free to contact me any time at

[sami@ring.com](mailto:sami@ring.com). It was a pleasure meeting your team and I hope to connect again soon!

Best,

Sami

--

Sami Tahari  
Account Manager



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Cell: (510) 295 9831

[Neighbors Portal Resource Center](#)

[Ring Partners with LAPD to Reduce Crime in Wilshire Park](#)  
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Sami Tahari  
Account Manager



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[Neighbors Portal Resource Center](#)

[Ring Partners with LAPD to Reduce Crime in Wilshire Park](#)  
[Orlando Police to use Ring doorbell security systems to fight crime](#)  
[New Technology-Based Security System Replacing Neighborhood Crime Watch](#)

**From:** [Sami Tahari](#)  
**Subject:** Welcome to Neighbors Portal  
**Date:** Friday, March 15, 2019 10:57:33 AM

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**CAUTION:** This e-mail originated outside of the City of Naperville (@naperville.il.us).

**DO NOT** click links or open attachments unless you confirm the incoming address of the sender and know the content is safe.

Greetings,

Below is a guide to get you started on Portal, which includes directions on creating your account, key takeaways from Wednesday's training, and your unique department link and promo code for special law enforcement offers.

Please note that your Portal access is currently in demo mode. Once we announce to the Naperville community that Naperville PD has joined Neighbors, you will be able to comment, post and submit video requests.

#### Creating an Account

*\*Please access the Neighbors Portal using Firefox or Chrome. Internet Explorer is not compatible.*

1. Check your inbox for an email from Ring Team
2. Click the **Join Portal** button
3. Follow the prompts to create your account
4. Bookmark <https://nw.ring.com/> for quick, easy access to Neighbors Portal

#### Key Takeaways

1. **Engage on Portal.** The more your community sees your involvement, the more effective Portal features become when interacting with them.
2. **Join an Alert Zone.** Let us deliver the most important crime related posts directly to your inbox. Joining an Alert Zone is easy:
  1. Sign in → click on the blue profile icon in the upper right corner → **My Profile**
  2. Click **Select Alert Zone**
  3. Choose an **Alert Zone**
3. **Anyone Can Use Neighbors.** Neighbors is a free app that anyone can download and use. Portal grows in value with each resident that downloads the Neighbors App.

*\*For Ring's law enforcement guidelines, please click [here](#).*

#### Special Offers for Law Enforcement

1. Download the FREE Neighbors App by texting **napervillepd** to **555888** or by visiting <https://download.ring.com/naperville>
2. Get **\$50 off** of eligible Ring Video Doorbells, Security Cams, and our Ring Alarm when you shop at Ring.com. Use discount code: **NBNAPERVILLE** and be sure to check out using your department email address ([example@naperville.il.us](mailto:example@naperville.il.us))  
*\*Discount does not apply towards accessories and/or already discounted devices, including but not limited to Ring Video Doorbell Classic*

Lastly if you have a free moment, please click [here](#) to take a quick 2 minute survey on today's training. If you have any questions or need support at all, feel free to contact me any time at

[sami@ring.com](mailto:sami@ring.com). It was a pleasure meeting your team and I hope to connect again soon!

Best,

Sami

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